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With Deep Reverence,

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ABSTRACT

The Cafe Management System is a web-based application designed to streamline and automate the daily operations of a café. Developed using HTML, CSS, JavaScript for the front end, and PHP with MySQL for the back end, this system offers a user-friendly interface for customers and an efficient administrative panel for café managers. The core aim of this project is to enhance the customer experience by enabling features such as online menu browsing, table reservation, order placement, cart management, wishlist creation, and review submission. Simultaneously, it allows the café staff to manage orders, inventory, and customer feedback in real time.

The system is divided into several functional modules, including a registration and login system, dynamic home and contact pages, and backend dashboards. It provides secure access control for different users such as admins and customers. By reducing manual work, minimizing errors, and speeding up service, the Cafe Management System increases operational efficiency and customer satisfaction. This project serves as a step forward in the digital transformation of traditional cafés, making them more adaptable to modern customer expectations and business requirements.