

## Career Objective

To further my career in entering Hospital pharmacy. Utilise my pre-existing pharmaceutical experience and knowledge to promote patient care in hospital.

## Education

2013-2018

### **Bachelor of Pharmaceutical Science**

Griffith University, Gold Coast

### **Masters of Pharmacy**

Griffith University, Gold Coast

### **Current Pharmacist AHPRA Registration**

PHA0002200540

No Restrictions on Scope of Practice

## Experience

March 2021-  
Present

Pharmacist/store Manager (Full time)  
Chemist Warehouse Northlakes

- Oversee pharmacist assistants retail training.
- Retail inventory management of store
- Roster management
- Delegation of duties to pharmacist assistants
- Monitor monthly budgets and compliances of store
- Covid safety officer
- Hiring manager

August 2019-  
Feb 2021

Pharmacist/Pharmacist in charge (Full time)  
Chemist Warehouse Mango hill

- Professional patient counselling and provided complete patient care solutions
- Accurate and efficient dispensing of prescriptions using MyScripts and Lots
- Supervision of Interns, Student Pharmacists and dispensary Assistants
- Dispensary inventory management and order processing
- Resolving customer enquiries and maintain positive customer relations
- Monitor sales figures and budget to meet key performance indicators
- QCPP store officer

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|-------------------------|--|
| July 2018-<br>July 2019 | <p>Intern Pharmacist (Full time)<br/>Chemist Warehouse Capalaba</p> <ul style="list-style-type: none"> <li>• Medication inventory management.</li> <li>• Medication webster packing</li> <li>• Training of back counter staff on S3 and S2 medications</li> <li>• Counselling of medications</li> <li>• Daily banking and accounts management</li> <li>• Liaison with doctors, nurses to resolve medication-related problems</li> </ul>  |
| June 2014-<br>June 2018 | <p>Pharmacy Assistant (Part time)<br/>Chemist Warehouse Capalaba</p> <ul style="list-style-type: none"> <li>• Under supervision, gained experience in dispensing and counselling customers in use of prescription medications and pharmacotherapy</li> <li>• Provided excellent customer service with recommendations on over-the-counter lines, on pharmaceutical and general welling being products</li> <li>• Responsibilities for stock ordering and retail displays</li> <li>• Inducting new staff to back counter procedures.</li> </ul> |

## PROFESSIONAL & TECHNICAL SKILLS

- **Effective interpersonal and communication skills**  
Developed through interacting with colleges and customers at Chemist Warehouse Capalaba and Mango hill.
- **Active listening, comprehension and problem-solving skills**  
Developed through my various roles as a research assistant at Griffith University, tertiary education and as a Pharmacist, I have proven ability in effective problem-solving skills.
- **Strong teamwork skills**  
Established interpersonal and team work skills enabling me to operate effectively as a member of multi-disciplinary teams and contribute to provide high quality patient/customer-oriented services.

## PROFESSIONAL EXPERIENCE PLACEMENTS

- |               |                             |
|---------------|-----------------------------|
| February 2016 | Calamvale Chemsave Pharmacy |
| November 2017 | Mater Hospital              |
| October 2017  | Pinelands Value chemist     |

## OTHER WORK EXPERIENCE

June 2009-  
July 2011

### **Singapore Armed Forces**

- Dispatched into infantry leadership training
- Obtained the rank of 3<sup>rd</sup> Sergeant
- Managed a unit of 30 personnel; developed tactical training requirements and operating procedures for infantry men under platoon
- Entrusted to supervise and monitor key installations
- Managed operations orders, intelligence reports and security operations

## REFEREES

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