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Artificial Intelligence (AI) has a big impact on productivity and beyond, exploring its transformative potential in numerous sectors. It highlights the accessibility and versatility of AI technologies, with tools like ChatGPT, which can totally change workflows across disciplines without programming knowledge. Moreover, the broad applicability of General AI (GenAI) insists on the need for a balanced policy mix to take advantage of AI's full potential while taking into account potential negative effects, particularly in aging and emerging economies.

The influential role of policies in determining the equitable distribution of AI benefits is discussed, addressing challenges such as security, privacy, and ethics. It also presents an overview from business leaders, showing positive sides about AI's role in augmenting human labor rather than replacing it, with a focus on increasing the employee experience and creating new job roles.

The defining of initiatives like 'The AI Alliance' and case studies like McCormick & Company's collaboration with IBM illustrates AI's transformative impact in practical applications. The adoption of AI is shown as crucial but inadequate without integration into new ways of working, staff reskilling, and fostering a culture of innovation.

The literature review on AI-based methods for business processes provides a glimpse into the landscape of AI integration in BPM, highlighting various techniques and their practical implications. It identifies rising trends in intelligent techniques and insists on the importance of aligning IT with business fields for process automation.

Lastly, the exploration of ProcessGPT clarifies the transformative potential of generative AI in reshaping business operations, particularly in BPM. The model's architecture and potential applications in diverse sectors highlights its role in automating tasks, improving efficiency, and giving power to knowledge workers. Ongoing works and future directions are outlined, including ethical considerations and continuous learning, in leveraging GPT technology for decision-making in data-centric processes.