

Business Process Management: Terms, Trends and Models

This document was published in 2018 by Renato Neder, Paulo Ramalho, Olivan Rabelo, Elisandra Zambra Cristiano Maciel and Nathalia Benevides who are all from the university of Mato in Brazil.

The purpose of this paper is to understand more about scientific production regarding Business Process Management applied to the field of management and in the field of information technology.

We can say that there is a link between BPM and the culture, the organization and the results of a company. BPM is also an instrument to help corporate governance and for competitive advantage. About BPM applied to the information technology field, the better the company knows and manages its processes, the more likely it is that the implementation of new process management systems will be a success.

In a second part, an analysis was made and here are the results shared: according to Valente, if density networks are lower than 0,100 it means that efficiency regarding the concept flow won't be that efficient and it has been observed that these low-density networks are 0,066. Quality-management, process-logic, continuous-improvement, process-orientation, supply- chain and process-quality are fields that will continue to grow positively applied to BPM.