

Transportation Satisfaction Survey

1. Which bus lines do you use on a standard commute?

2. On a scale of one to five, with one being very dissatisfied and five being very satisfied, how satisfied are you with the proximity of public transportation to your area?

Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
1	2	3	4	5

3. Approximately how far is the nearest bus stop from your residence?

- a. Same block/ right across the street
- b. Next block
- c. Two or more blocks
- d. 1 mile or further

4. During your standard commute, how many transfers do you have to make between buses/trolley lines?

- a. None
- b. One
- c. Two to three
- d. Three or more

5. On an average day, about how much time do you spend on public transportation?

- a. Less than an hour
- b. Between one to two hours
- c. Between two to three hours
- d. Three hours or more

6. How often is the bus late or on time?

Almost Always Late	Usually Late	Late as Often as On Time	Usually On Time	Almost Always On Time
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7. Do you feel that access to public transportation in your area should be expanded, and if so, how?
