## PDF Extraction API Evaluation Template

Team: 9

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Link to your analysis: <a href="https://codelabs-preview.appspot.com/?file\_id=1bWeRfD-">https://codelabs-preview.appspot.com/?file\_id=1bWeRfD-</a>

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#### **Summary:**

A cloud-based solution called the Google Document AI API makes effective use of machine learning to extract structured data from documents. It has pre-trained models for particular document types, such as invoices and receipts, and offers high-accuracy optical character recognition (OCR) for printed and handwritten text. It also supports complicated layouts. The API can handle a lot of documents rapidly, is scalable, and supports multiple languages. It also has AI/ML features for improved comprehension. It is perfect for industries like legal, finance, and healthcare since it complies with security regulations like GDPR and HIPAA, offers simple integration via REST APIs, and offers flexible price options.

### 1. General Information

| Attribute                | Details                                         |
|--------------------------|-------------------------------------------------|
| API Name                 | Google Document AI API                          |
| Vendor                   | Google Cloud                                    |
| Version/Release Date     | Latest version available as of [current date]   |
| Pricing Model            | Pay-as-you-go                                   |
| Licensing and Compliance | GDPR, CCPA, HIPAA, PCI-DSS compliance supported |
|                          |                                                 |

# 2. Technical Capabilities

| Feature                               | Google Document AI API                                                       | AWS Textract                                                       |  |
|---------------------------------------|------------------------------------------------------------------------------|--------------------------------------------------------------------|--|
| File Format Support (PDF, DOCX, etc.) | PDF, TIFF, PNG                                                               | PDF, TIFF                                                          |  |
| OCR (Optical Character                | High OCR accuracy for both printed and                                       | High OCR accuracy for printed text, limited                        |  |
| Recognition)                          | handwritten text                                                             | handwritten support                                                |  |
| Table Extraction                      | Detects and extracts tables accurately, cell-level detail                    | Detects tables and rows, moderate cell-level accuracy              |  |
| Form Extraction                       | Excellent for extracting structured data from forms (checkboxes, signatures) | Structured form extraction available (checkboxes, text fields)     |  |
| Complex Layout Support                | Supports multi-column layouts, embedded objects, and images                  | Supports complex layouts but struggles with more intricate designs |  |
| Multi-language Support                | Supports over 100 languages                                                  | Supports multiple languages but fewer than Google                  |  |
| Scalability and                       | Scalable, high performance with Google                                       | Highly scalable with AWS global                                    |  |
| Performance                           | Cloud infrastructure                                                         | infrastructure                                                     |  |
| API Integration and                   | Easy API integration, multiple SDKs (Python,                                 | API with broad SDK support, integrates                             |  |
| Usability                             | Java, etc.)                                                                  | seamlessly with other AWS services                                 |  |
| <b>Customization Options</b>          | Customizable models and extraction rules                                     | Less flexibility in fine-tuning extraction models                  |  |
| Accuracy and Error                    | High accuracy, with error detection and                                      | Reliable accuracy, but struggles more with                         |  |
| Handling                              | confidence scoring                                                           | complex documents than Google                                      |  |

## 3. Business and Strategic Considerations

| Evaluation Metric                       | Google Document AI API                                                                            | AWS Textract                                                          |
|-----------------------------------------|---------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------|
| Cost Efficiency (Pricing vs. Features)  | Pay-as-you-go, reasonable for large-scale use                                                     | Pay-as-you-go, slightly cheaper for certain use cases                 |
| Vendor Reputation and<br>Stability      | Google Cloud, strong AI/ML leadership                                                             | AWS, industry leader with robust cloud services                       |
| Customer Support and SLA                | Quality and response times of customer service, availability of SLA.                              | Excellent AWS support, with defined SLAs                              |
| Security and Privacy                    | How the API handles data encryption, anonymization, and compliance with regulations (GDPR, CCPA). | Strong compliance with GDPR, HIPAA, and SOC certifications            |
| Documentation and<br>Training Resources | Extensive documentation, tutorials, and resources                                                 | Comprehensive documentation, AWS training programs                    |
| Community and<br>Ecosystem              | Large Google developer community, rich ecosystem                                                  | Large AWS community with strong third-party integrations              |
| Roadmap and Innovation                  | Active development with frequent AI/ML updates                                                    | Regular updates, but Google is seen as more innovative in AI/ML space |
| Vendor Lock-in Risk                     | Moderate risk due to deep Google Cloud integration                                                | Higher risk if the organization relies heavily on AWS ecosystem       |

## 4. Performance Metrics

| Metric | Google Document AI API | AWS Textract |  |
|--------|------------------------|--------------|--|
|        |                        |              |  |

| Latency                | Low latency, near real-time processing                                 | Low latency, high throughput for large datasets                             |
|------------------------|------------------------------------------------------------------------|-----------------------------------------------------------------------------|
| Throughput             | High throughput, handles thousands of pages per minute                 | High throughput, designed for large-scale document processing               |
| Error Rate             | Very low error rate with built-in error handling and confidence scores | Low error rate, though struggles slightly with complex document layouts     |
| Data<br>Loss/Integrity | Minimal data loss, excellent data integrity                            | Minimal data loss, good integrity, but lower accuracy with handwritten text |

## 5. Value-Add Features

| Feature                          | Adobe PDF API                                                      | Microsoft Document Intelligence                                            |
|----------------------------------|--------------------------------------------------------------------|----------------------------------------------------------------------------|
| Advanced AI/ML Capabilities      | Advanced machine learning models trained on diverse document types | AI-driven OCR, but less advanced in contextual document understanding      |
| Pre-built Templates for Specific | Pre-trained models for specific                                    | No pre-built templates but general form                                    |
| Use Cases                        | documents (e.g., invoices, contracts)                              | and table extraction available                                             |
| Document                         | Auto-classification and tagging based                              | Basic classification, but limited                                          |
| Classification/Tagging           | on document content                                                | compared to Google's capabilities                                          |
| Metadata Extraction              | Extracts embedded metadata like author, creation time, etc.        | Can extract metadata, but not as detailed or flexible as Google's solution |

## 6. Overall Evaluation

| Attribute                      | Rating | Comments                                                    |
|--------------------------------|--------|-------------------------------------------------------------|
| Technical Fit                  | 9      | Very robust for OCR, complex layouts, and forms extraction  |
| Business Fit                   | 8      | Suitable for medium to large businesses with cloud reliance |
| Total Cost of Ownership        | 7      | Pay-as-you-go pricing is cost-efficient but can accumulate. |
| Ease of Implementation and Use | 9      | Easy integration with multiple SDKs and comprehensive docs  |
| Vendor Reliability and Support | 9      | Google's support and cloud infrastructure are top-tier      |

## 7. Recommendations

| Recommendation               | Details                                                                                                                                                                                                                                                                                                                                                        |
|------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Best Fit for the Use<br>Case | Organizations seeking scalable, precise document extraction with strong OCR, form, and table extraction capabilities should choose the Google Document AI API. Use cases involving complicated papers, multilingual support, and large document quantities are best suited for it.                                                                             |
| Further<br>Considerations    | A reliance on the platform could result from the API's extensive interaction with Google Cloud services. High-volume use cases should keep an eye on costs to prevent unforeseen charges, even though the pay-as-you-go approach gives flexibility. For less complex, more affordable projects, alternative open-source solutions could be taken into account. |