

# Terms of Service

One of our top priorities at Jupit Technologies accessible through <https://jupitapp.co>, is the terms and condition that applies to our service. Please ensure to read this Agreement carefully.

## Overview

These Terms of Use is entered into between you (hereinafter referred to as “you” or “your”) and Jupit Technologies (hereinafter referred to as Jupit Technologies). By accessing, using, downloading, or clicking on “I agree” to accept any Jupit Services, it will be regarded that you agreed to have read, understood and accepted all of the terms and conditions stipulated in these Terms of Use as well as our Privacy Policy at [www.jupitapp.co/terms-of-service](http://www.jupitapp.co/terms-of-service).

In addition, when using some features of the Services, you may be subject to specific additional terms and conditions applicable to those features. But if you disagree with any part of this context, please do not use the Jupit Platform or purchase any Jupit Services.

## Jupit Services

Jupit is an online wallet service that allows users to securely hold digital assets in their wallet or exchange it as settlement for transactional engagements.

## Eligibility

To be eligible to use or access any Jupit Services, the following conditions must be met by you: -

- I. You must have attained the age of eighteen (18) years or be of legal age to form a binding contract as required by law.
- II. You must be a duly registered customer on the Jupit website accessible through [www.jupit.co/signup](http://www.jupit.co/signup)
- III. As an individual, legal person, employee or agent of a legal business entity, you must have full power, authority and capacity to accept these Terms of Use;
- IV. You have not been previously restricted from using or accessing any Jupit Services

- V. Your use of Jupit Services will not violate any applicable laws and regulations applicable to you, including but not limited to regulations on anti-money laundering, anti-corruption, and counter-terrorist financing.

## **KYC Information**

You hereby acknowledge that in order to use or access the Jupit Platform or Jupit Services, you must provide us with correct and updated Personal Information.

Personal Information may include – identity data, identity documents, transaction data, and technical data. Your Personal Information shall be properly protected and kept confidential at all times.

We may use, process, store and transfer your Personal Information in order to: -

- Provide Jupit services to you;
- Comply with applicable laws and regulatory requirements;
- Secure your Jupit user account and maintain data and information security;
- Verify the identity details and bank account details which you provide to us;
- Protect our vital interests and that of others;
- Provide service communications;
- Provide customer service;
- Facilitate corporate reorganizations; and
- Implement direct marketing campaigns.

## **Security and unauthorized Use**

Jupit remains committed to providing adequate data and information security to ensure that the detection and prevention of fraudulent and unauthorized access to Jupit user accounts, however, it is of utmost importance that Jupit Users treat the credentials used to access Jupit Platform as confidential information and avoid the disclosure of same to anybody.

You hereby agree that you are responsible for maintaining adequate confidentiality and control of any and all credentials that you use to access the Jupit Services or Jupit Platform.

You acknowledge that Jupit shall not in any way be liable for any loss, damage or costs caused by authorized or unauthorized use of your Jupit user account credentials.

Jupit will never request for your credentials via email, SMS, phone call or any other means of communications other than the Jupit Platform accessible through [www.jupitapp.com/](http://www.jupitapp.com/). If you receive such communication, please disregard and contact us below –

Customer Service Desk

Email address: [hello@jupitapp.co](mailto:hello@jupitapp.co)

You should immediately notify Jupit if you believe there has been an unauthorized transaction or unauthorized access to your Jupit user account or noticed your password or Wallet Transaction Pin (WTP) has been compromised.

## **Transaction Cancellation, Modification or Refund.**

- Users must verify transaction amount or reference numbers where applicable before submitting any transaction for processing on Jupit Platform.
- Payments for services on Jupit Platform are non-refundable, irrevocable and cannot be changed after the transaction is confirmed by the user.
- In the case of any bad or zero-value gift card, you must directly contact your source to escalate your complaint.
- In the case of cryptocurrency transactions, there shall be no cancellation, reversal or amendment after the transaction has been completed.

## **Unsupported currencies**

Unsupported digital assets that are deposited into our system on unrelated wallets cannot be refunded. Jupit reserves the right to consider such case individually. Any decisions made by Jupit with respect to such assets deposited when they are no longer supported are final and cannot be contested.

## **Payment Methods**

Fiat wallets on the Jupit Platform may be funded via Electronic Funds Transfer, Mobile Money Payments as applicable on the Jupit Platform.

## **Responsibility**

Jupit takes responsibility for all aspects relating to the Jupit Services, customer service and support, and dispute resolution.

## **Customer Privacy Policy**

Jupit shall take all reasonable steps to protect the personal information of users in accordance with applicable data protection laws and our privacy policy which is available at <https://jupitapp.co/privacy>

## **No Financial Advice**

All contents published on the Jupit Platform or communicated through any of Jupit's social media page and blogs or by any employee, agent or affiliate of Jupit are for informational or marketing purposes only. No contents or communication may be deemed to constitute professional and/or financial advice.

Our website is for informational purposes only and no information contained therein may be deemed to constitute legal advice or an exhaustive statement of the law.

You are solely responsible for any decision to store, buy or sell cryptocurrency, and such decision should take into account your risk tolerance and financial circumstances. For more information on the risks involved, see Risks and the Risk Warning on the Jupit website. You should consult your legal or tax professional in relation to your specific situation.

## **Termination and Restriction of Access**

Jupit in its sole discretion, reserves the right to terminate this Agreement and/or access to the Jupit Services and Jupit Platform in the case of any suspicious activities that also include use of any robot, cyber codes or interface that affect or pose any risk to the functionality of Jupit Platform and at any time upon notice and payment to you of any unrestricted funds held in your wallet.

You hereby acknowledge that Jupit reserves the right to restrict access to your Jupit account and/or the termination of this Agreement upon the reasonable suspicion that you have contravened any of the terms and conditions contained in this Terms of Use.

## **Rates and fees**

Before selling or buying any digital assets on Jupit Platform please ensure you confirm the rates displayed.

## **Changes or Adjustment**

We can also additionally regulate this Privacy Policy occasionally by posting or importing an updated model on our website. The updated model will be effective from the date of publication.

However, users will also be notified by email (sent to the email address specified in your account) and via a notification on the Jupit platform if the updated model contains many terms.

## **Acknowledgement**

By using this service or other services provided by us, you acknowledge that you have read these terms of service and agree to be bound by them.

## **Contact Us**

Please send your feedback, comments, requests for technical support:

By email: [hello@jupitapp.co](mailto:hello@jupitapp.co)