How to get good seats in the security theater?

Hacking boarding passes for fun and profit

Przemek Jaroszewski przemj+defcon24@gmail.com

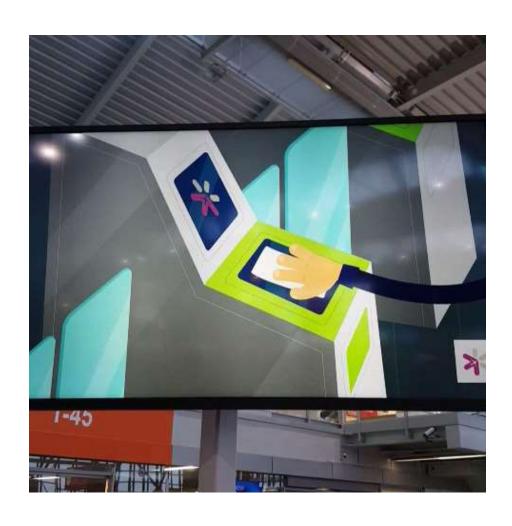
\$ whoami

- head of Current Threat Analysis team at the Polish national CSIRT (CERT Polska)
- 10+ years of education in programming
- Master's degree in social psychology
- 15 years of experience in IT security
- aviation enthusiast, unrealized air traffic controller

Up in the Air

• FF miles are nice, but status in nicer

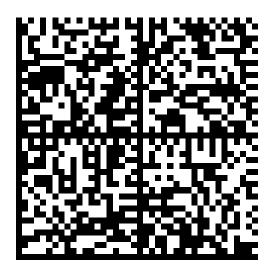
Except when improvements don't work...



Bar-Coded Boarding Pass







IATA Resolution 792

- Paper
 - PDF417
- Mobile
 - QR Code
 - Aztec
 - DataMatrix



barcode scanners

Search

Q



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Apps



OR & Barcode Scan Gamma Play .com





Barcode Scanner ZXing Team



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Barcode Scanner fotoable.global



QR BARCODE SCAL WB Development Team

黄黄黄青宝



Barcode Scanner MobiDev Studio

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OR & Barcode Scan Gamma Play .com

★★★★ PLN14.95



Barcode Scanne **Deimos Applications**

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Barcode Generator

Aeiou Tools

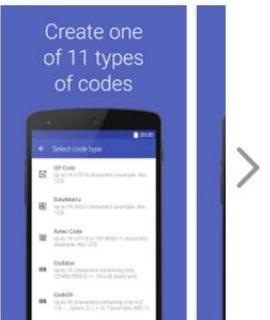
PEGI 3

This app is compatible with all of your devices.

Installed

**** 8,114 .





Free (no ads, no special premissions) QR code / barcode generator,

Vou can areate the following baroades:







QR Code Genera

QR Code Generator





QR Code Reader

TWMobile

Fast , Accuracy QR Code / Bar Code Scanner





QR & Barcode S

Gamma Play .com
The fastest QR and

Barcode scanner. Try it NOW!







M1JAROSZEWSKI/PRZEMYSLE56XXXX WAWCPHSK 2762 666M009C0007 666>10B0 K6161BSK 2511799999153830 SK A3 19999999 *3000500A3G M1JAROSZEWSKI/PRZEMYSLE56XXXX WAWCPHSK 2762 666C009C0007 666>10B0 K6161BSK 2511799999153830 SK A3 19999999 *3000500A3G

Where did we get?

Free Fast Track for all travellers

M1COLUMBUS/CHRISTOPHERE56XXXX WAWCPHSK 2762 666M009C0007 666>10B0 K6161BSK 2511799999153830 SK A3 19999999 *3000500A3G

M1COLUMBUS/CHRISTOPHERE56YYYY

WAWCPHSK 2762 666M009C0007 666>10B0

K6161BSK 2511799999153830 SK A3

19999999 *3000500A3G

Where did we get?

• Free Fast Track for all travelers

Wait, this is not news!

- Bruce Schneier (2003): Flying On Someone Else's Airplaine Ticket
- Andy Bowers (2005): Dangerous Loophole in Airport Security
- Bruce Schneier (2006): The Boarding Pass Brouhaha
- Christopher Soghoian (2007): Insecure Flight: Broken Boarding Passes and Ineffective Terrorist Watch Lists
- Jeffrey Goldberg (2008): The Things He Carried
- Charles C. Mann (2011): Smoke Screening

No Fly List Bypass (in 2006)

- Buy tickets under false name
- Print your boarding pass at home
- Create a copy of the boarding pass with your real name
- Present the fake boarding pass and the real ID to TSA officers
- Present the real boarding pass to gate agents
- Fly

U.S. Department of Homeland Socurity Arlington, VA 22202

October 27, 2006



Mr. Christopher Sogholan 901 E. 10th Street Bloomington, IN 47408

Dear Mr. Soghoian:

It has come to the attention of the Department of Homeland Security-TSA that you are currently operating a website which creates fraudulent airline boarding passes. The purpose of this letter is to notify you that your continued operation of this website may subject you to federal criminal penalties, including imprisonment and civil sanctions.

Title 18, United States Code, Section 1036 states:

Sec. 1036. Entry by false pretenses to any real property, vessel, or aircraft of the United States or secure area of any airport

- (a) Whoever, by any fraud or false pretense, enters or attempts to enter--
- (1) any real property belonging in whole or in part to, or leased by, the United States;
- (2) any vessel or aircraft belonging in whole or in part to, or leased by, the United States; or
- (3) any secure area of any airport, shall be punished as provided in subsection (b) of this section.
- (b) The punishment for an offense under subsection (a) of this section is-
- a fine under this title or imprisonment for not more than 5 years, or both, if the offense is committed with the intent to commit a felony; or
- (2) a fine under this title or imprisonment for not more than 6 months, or both, in any other case.

Title 49, United States Code, Section 46314 states, in part:

Sec. 46314. Entering aircraft or airport area in violation of security requirements

ZOOG-10-SZ 18:27 1 ONISKS PRINTER P 1/

No Fly List Bypass (in 2016 Europe)

- Buy tickets under false name
- Print your boarding pass at home
- Fly

Impacting factors:

- Particular airline's business consciousness
- Temporary security checks

So... Where is passenger data stored?

- Computer Reservation Systems (CRS) allow for storage and processing of Passenger Name Records (PNR) containing:
 - personal data (names, contact details)
 - reservations (airlines, hotels, cars, ...)
 - issued tickets
 - special requests
 - loyalty programs data
- Dozens of CRSs exist
 - GDS (eg. Sabre, Amadeus, Galileo, Worldspan, ...)
 - proprietary ones
- One reservation may result with multiple PNRs in different CRSs
- Data access is limited not only across CRSs, but across different parties



NEW TRIP

Booking reference

Last Name

By entering this information I confirm that I have read and accept the <u>Terms</u> and <u>Conditions</u> and <u>Privacy Policy</u>

n

TRIP TOOLS



E-mail

......

Remember me

LOGIN

FORGOT PASSWORD >

NEW USER?

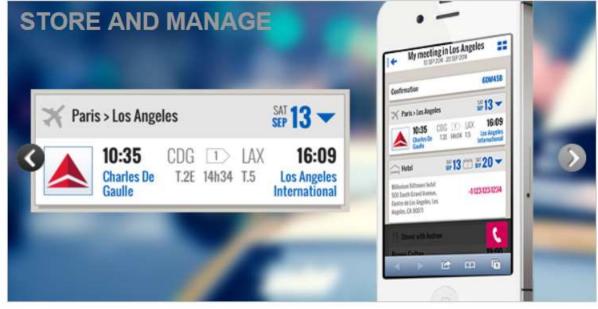
Please fill the following field to start registration procedure

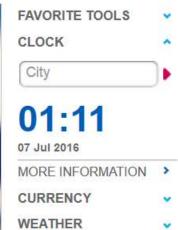
Þ

First Name

Last Name

REGISTER









... and then on to other systems

- Departure Control System (DCS) check-in info
- Advance Passenger Information (API) to border agencies
- PNRGOV to government agencies
- Secure Flight

	Item	Element		Unique /								Т	Т	Т	Т	Т					П		
	number	Description	Size	repeated	1	2	3	4	5	6	7	8	9 1	0 1	1 12	2 13	14	15	16	17	18	19	20
Mandatory items	1	Format Code	1	U	M								Т	Т	Т	П					\Box		
	5	Number of Legs Encoded	1	U	1							Т	Т	Т	Т	Т							
	11	Passenger Name	20	O	О	Е	S	M	Α	R	Α	_	S		. U	С							
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	7	Operating carrier PNR Code	7	R	Α	В	U	1	2	3				Т	Т								
		From City Airport Code	3	R	Υ		L						Т	Т	Т	П					\Box		
	38	To City Airport Code	3	R	F		Α						\perp										
	42	Operating carrier Designator	3	R	Α								\perp										
		Flight Number	5	R	0	8	3	4															
	46	Date of Flight	3	R	2	2	6																
	71	Compartment Code	1	R	F																		
	104	Seat Number	4	R	0			Α						\perp									
	107	Check-In Sequence Number	5	R	0	0	2	5															
	113	Passenger Status	1	R	1									\perp									
	6	Field size of following variable size field	2	R	0	0																	
Conditional items - Flight segment #1	8	Beginning of version number	1	U																			
	9	Version number	1	U																			
	10	Field size of following structured message - unique	2	U																			
	15	Passenger Description	1	U									\perp	I	\perp								
	12	Source of check-in	1	U																			
	14	Source of Boarding Pass Issuance	1	U									\perp	\perp	\perp								
	22	Date of Issue of Boarding Pass	4	U									\perp	L	\perp								
		Document Type	1	U																			
	21	Airline Designator of boarding pass issuer	3										丄	┸	丄					Ш			
	23	Baggage Tag Licence Plate Number (s)	13																				
	17	Field size of following structured message - repeated	2	R								\perp	\perp	\perp	\perp	$oldsymbol{\perp}$					\Box		
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	18	Selectee indicator	1	R									丄	┸	丄					Ш			
	108	International Documentation Verification	1	R								\perp	\perp	\perp	\perp	\perp							
	19	Marketing carrier designator	3	R				_					丄	丄	丄	丄				Ш			
	20	Frequent Flyer Airline Designator	3	R								\perp	\perp	\perp	\perp	\perp				Ш			
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Security	25	Beginning of Security Data	1	U								\perp		\perp							\Box		
	28	Type of Security Data	1	U																			
	29	Length of Security Data	2																		\Box		
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Title: MR V First Name: JOHN Last Name: BRAVO

PNR: QR5172

From: LHR To: JFK Flight No: AA51

Date (YYYY-MM-DD): 2016-04-08

Class: Business V Seat: 12A Seq No: 15

OK

M1BRAVO/JOHNMR EQR5172 LHRJFKAA 0051 099C012A0015 100



Paper is just a bit less fun...

- MS Word is a great PDF-editing tool ©
- Most likely barcode will be scanned anyway, so it needs to reflect the printed information

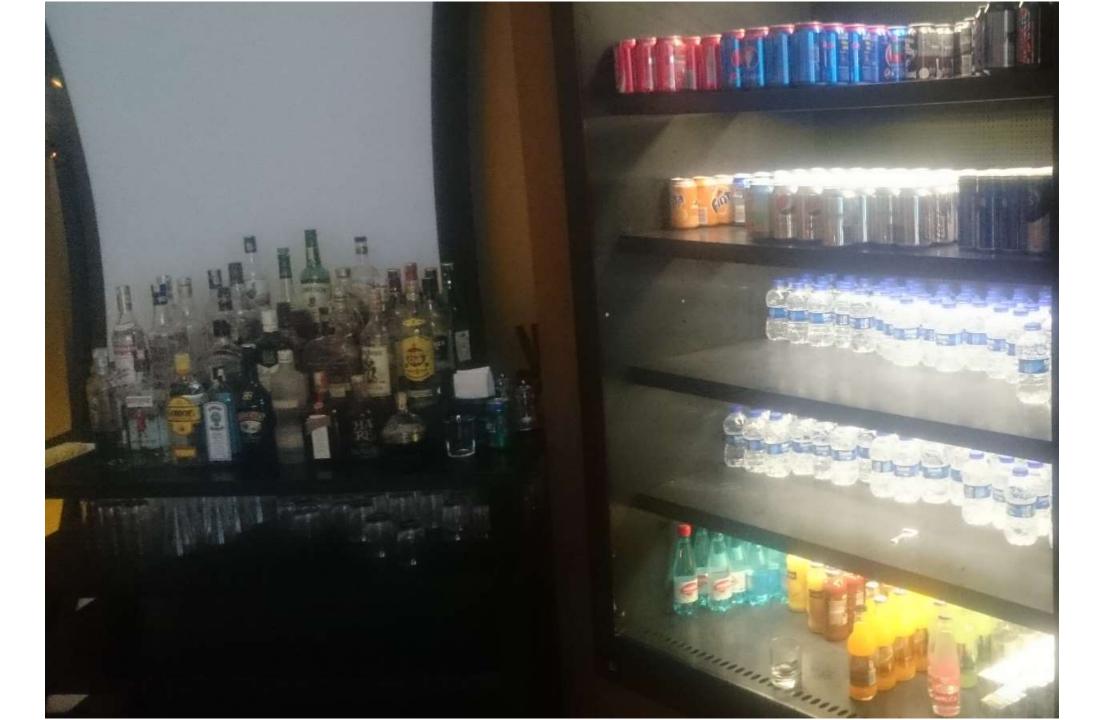


Lounge access

- Contract lounges
 - no way to verify eligibility
 - may require an invitation issued from the airline at check-in
- Airline-operated lounges
 - may have access to passenger records ...
 - ... but only for own passengers!
 - automatic gates increasingly popular (eg. SAS lounges in CPH, OSL; Turkish lounge in IST)



Show time!



Duty Free Goods

- In many countries goods are sold directly to the passenger (liquors sealed in a plastic bag)
- Eligibility is determined based on destination (eg. EU/Non-EU)



Where did we get?

- Free Fast Track for all
- Free lunch and booze for all
- Duty free shopping for all

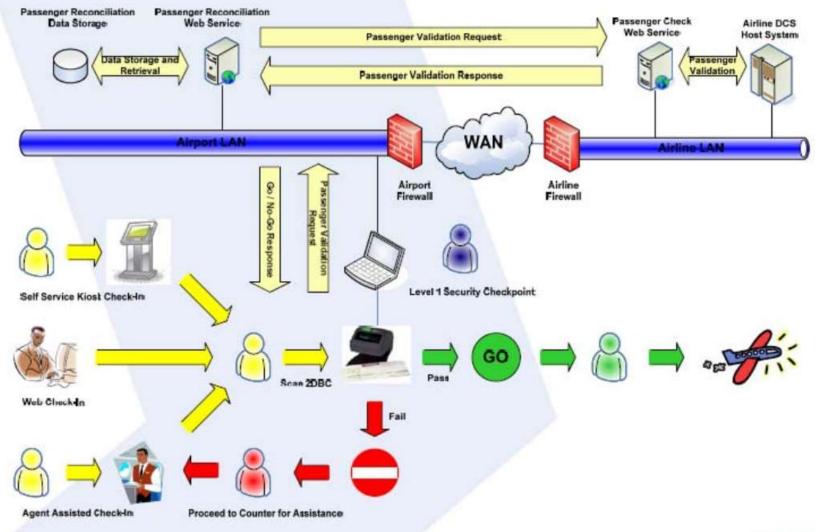
Digital Signature

- In 2008 IATA extended BCBP standard with support for digital signatures based on PKI
- The field is "optional and to be used only when required by the local security administration"
- The field has variable length, with specific algorithm etc. determined by the authority
- Private keys owned by airlines, public keys distributed to third parties
- TSA enforced for US carriers

BCBP XML

- In 2008 IATA proposed Passenger and Airport Data Interchange Standards (PADIS) XML to be used for exchange of BCBP data between airlines and third parties, such as lounges or security checkpoints
- The terminal would send a message consisting of a header and full BCBP content
- The airline would reply with a Yes/No, along with a reason and optional free text

System Overview - Passenger / Data Flow





Source: BCBP Working Group

Secure Flight

- Program implemented by TSA in 2009 to match passenger data against watch lists such as No Fly List and Selectee List
- In 2013 TSA started networking CAT/BPSS devices to pull passenger data from Secure Flight, including:
 - Passenger's full name
 - Gender
 - Date of birth
 - Screening status
 - Reservation number
 - Flight itinerary (in order to determine which airports receive data)

Is it a vulnerability?

- LOT Polish Airlines:
 - Please contact Warsaw Airport about this issue as they're responsible for boarding pass scanning systems.
- Warsaw Airport:
 - It's a known issue, but not a problem. We're compliant with all CAA guidelines.
- Civil Aviation Authority for Poland:
 - Boarding pass forgery is a crime since they are documents.
- Me:
 - Can you have a legally binding document without any form of authentication?
- Civil Aviation Authority for Poland:
 - Oh, go f*** yourself!

Is it a vulnerability?

Turkish Airlines:

- Please be inform that, we have already shared your contact details with our related unit, to get in touch with you as soon as possible.

• SAS:

- We appreciate that you have taken the time to send us your feedback, as this is crucial for us to improve our services.

• TSA: awkward silence

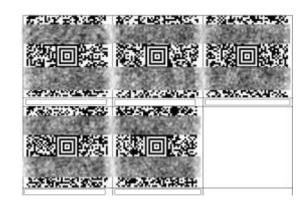
Will it fly?

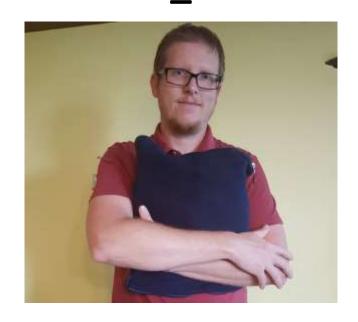
- •NO.
- •Seriously. Don't try!

But you can have a nice souvenir ©









Sources/Further reading

- IATA: BCBP Implementation Guide http://www.iata.org/whatwedo/stb/documents/bcbp implementation guidev4 jun2009.pdf
- IATA: Bar-Coded Boarding Passes FAQ https://www.iata.org/whatwedo/stb/bcbp/Documents/bcbp-faqs.pdf
- IATA: Passenger and Airport Data Interchange Standards (PADIS) Board http://www.iata.org/whatwedo/workgroups/Pages/padis.aspx
- TSA: Privacy Impact Assessment for the Boarding Pass Scanning System https://www.dhs.gov/xlibrary/assets/privacy/privacy_pia_tsa_bpss.pdf
- TSA: Secure Flight
- BCBP Working Group: Business Requirements: BCBP Data Exchange http://www.aci.aero/media/aci/file/aci_priorities/it/doc0803_brd_bcbp_xmlfinal.pdf
- Bruce Schneier: Flying On Someone Else's Airplane Ticket https://www.schneier.com/crypto-gram/archives/2003/0815.html#6
- Bruce Schneier: The Boarding Pass Brouhaha https://www.schneier.com/essays/archives/2006/11/the_boarding_pass_br.html
- Andy Bowers: A Dangerous Loophole in Airport Security http://www.slate.com/articles/news and politics/hey wait a minute/2005/02/a dangerous loophole in airport security.html
- Christopher Sokhoian: *Insecure Flight: Broken Boarding Passes and Ineffective Terrorist Watch Lists* http://papers.ssrn.com/sol3/papers.cfm?abstract_id=1001675
- Jeffrey Goldberg: The Things He Carried (The Atlantic) http://www.theatlantic.com/magazine/archive/2008/11/the-things-he-carried/307057/
- Charles C. Mann: Smoke Screening (Vanity Fair) http://www.vanityfair.com/culture/2011/12/tsa-insanity-201112
- Brian Krebs: What's in the Boarding Pass? A lot http://krebsonsecurity.com/2015/10/whats-in-a-boarding-pass-barcode-a-lot/