

Objective

Result-oriented, highly effective, problem solver actively pursuing a position in Full Stack Web Development that will effectively utilize acquired skills and abilities. Interested in working for a company who takes pride in delivering a quality product that benefits people, offers superior service, and exceptional value.

Experience

IES Communications.

July.2019-Present

Material Specialist

- Track and maintain inventory.
- Complete label orders for telecommunications and fiber cables.
- Site and building maintenance.
- Product and material deliveries. (DOT certified)

State Farm Insurance.

Sept.2017-July.2019

Home Claims Adjuster

- Customer Care
- Data Entry and Processing
- Cold Calling
- Claim Settlements
- Client Retention

SiteLock Website Security

Account Manager

Sept. 2015-Sept. 2017

- Customer Care
- Phone Management
- Client Retention
- Billing
- New Sale Product/Service setup.
- Cold Calling

Xerox

Customer Care Specialist

Aug. 2011 – Sept 2015

- Global Customer Service
- Health and Welfare problem diagnosis/administration
- Document Data Management/Entry/Processing
- Global HR Consulting
- Phone Management
- Cold Calling

Volunteer and community services

May 2009-Present

- Cold Calling
- Door to door work

Education

- High School Graduate
- EMT Certification (Phoenix College)
- University of Arizona: Full Stack Web Developer Bootcamp

*Reference available upon request