# **Scott James MacDonald**

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#### **Professional Summary**

I am a personable and passionate Full Stack Web Developer with a background in sales and customer service. I recently earned a certificate in Full Stack Certificate from the University of Arizona. I thrive in fast-paced environments and have been recognized for ability to collaborate effectively with a team as well as work independently.

#### **EDUCATION**

**University of Arizona - Gilbert, AZ**Full Stack Web Development Certificate

August 2020

Amazon Web Services (AWS)
AWS Certified Cloud Practitioner
See Credential

June 2021- June 2024

#### **TECHNICAL SKILLS**

HTML, HTML5, CSS, CSS3, Bootstrap, JavaScript, jQuery, React, Node.js, Express, MySQL, MongoDB, Handlebars, Sequelize, AJAX, JSON, Web API, Adobe Experience Manager, Google Tag Manager, Quantum Metrics, UsableNet ADA Compliance

#### **PROJECTS**

Cost Tracker

GitHub Link: <a href="https://github.com/olegaposh/my">https://github.com/olegaposh/my</a> cost tracker Deployed Link: <a href="https://my-cost-tracker.herokuapp.com/">https://my-cost-tracker.herokuapp.com/</a>

A financial tracking application that allows users to track spending habits.

- Role: Created the MySQL database, tables and connections. Assisted the team to overcome roadblocks and debugging.
- Tools & Languages Used: MySQL Database, Sequelize, Handlebars, jQuery, Bootstrap, Node.js.

#### **Desert Pools Service**

GitHub Link: https://github.com/BigMacD-WebDesign/desert-pool-service

Deployed Link: https://desert-pools-service-project3.herokuapp.com/

A tool to help small pool businesses manage their business including keeping accurate customer information.

- Role: Team lead. Backend work. Created map component to display a Google map. Connected to the Google Map API and called it specifically for each customer address and mark that address on the map. Styled the map and background container.
- Tools & Languages Used: Node.js, Express.js, Mongo Atlas database, Mongoose, Auth0, Moment, CSS, HTML, Material Design Bootstrap for React, AOS (Animations on Scroll), React.js, API's, Axios, JSON, Git Bash, GitHub, Heroku, Google Maps.

#### PROFESSIONAL EXPERIENCE

CSAA Insurance Group, a AAA Insurer; Glendale, Arizona Software Engineer 1

2020-Present

Web Developer with CSAA focusing on Node is, React and Typescript with experience in Google Tag Manager and AWS.

- Deeper understanding within the UX/UI environment for the Quoting platform.
- Contributed to front-end and back-end development and its design concepts with Online quoting platform.
- Contributed to the progression of the Google Tag Manager and Google Analytics.

#### Tech One IT: Tempe, Arizona

2020-2022

#### Technical Apprenticeship Program, T. A. P.

Web Developer Apprentice with CSAA focusing on Node.js, React and Typescript with experience in AEM.

- Deeper understanding within the UX/UI environment for the MyCorporate Website.
- Contributed to AEM and its design concepts the Digital Marketing Team.
- Able to accomplish my AWS Cloud Practitioner Certification which was vital to my developer 1 growth track.

### **IES Communications - Tempe, AZ Material Specialist**

2019 - 2021

- Conducted inventory tracking and data entry
- Administered building maintenance and product deliveries
- Perfected the label requesting and printing process leading to cost savings

## State Farm Insurance - Tempe, AZ

2017 - 2019

#### **Home Claims Adjuster**

- Cared for and paid out on personal property claims due to a loss
- Changed the way the claims process was handled personally allowing me to process claims faster and provide better customer satisfaction

### SiteLock Website Security - Scottsdale, AZ **Account Manager**

2015 - 2017

- - Customer Retention and Billing
  - Created the Client Retention department.
  - Created the process for handling customer disputes and scripts to aid customers to have a better understanding of the services being provided

#### **Xerox LLC** 2011 - 2015

#### **Customer Care Specialist**

Third Party specialist handling Health Benefits, Payroll and Retirement for Delta Airlines Employees Gained understanding of services and payroll and was involved in the training of all new hires