Alarm messages generated by the drive

CODE	ALARM	CAUSE	WHAT TO DO
2001	OVERCURRENT 0308 bit 0 (programmable fault function 1610)	Output current limit controller is active.	Check motor load. Check acceleration time (2202 and 2205). Check motor and motor cable (including phasing). Check ambient conditions. Load capacity decreases if installation site ambient temperature exceeds 40 °C. See section <i>Derating</i> on page 338.
2002	OVERVOLTAGE 0308 bit 1 (programmable fault function 1610)	DC overvoltage controller is active.	Check deceleration time (2203 and 2206). Check input power line for static or transient overvoltage.
2003	UNDERVOLTAGE 0308 bit 2 (programmable fault function 1610)	DC undervoltage controller is active.	Check input power supply.
2004	DIR LOCK 0308 bit 3	Change of direction is not allowed.	Check parameter 1003 DIRECTION settings.
2005	IO COMM 0308 bit 4 (programmable fault function 3018, 3019)	Fieldbus communication break	Check status of fieldbus communication. See chapter Fieldbus control with the embedded fieldbus on page 287. Check fault function parameter settings. Check connections. Check if master can communicate.
2006	Al1 LOSS 0308 bit 5 (programmable fault function 3001, 3021)	Analog input Al1 signal has fallen below limit defined by parameter 3021 Al1 FAULT LIMIT.	Check fault function parameter settings. Check for proper analog control signal levels. Check connections.
2007	Al2 LOSS 0308 bit 6 (programmable fault function 3001, 3022)	Analog input Al2 signal has fallen below limit defined by parameter 3022 Al2 FAULT LIMIT.	Check fault function parameter settings. Check for proper analog control signal levels. Check connections.

CODE	ALARM	CAUSE	WHAT TO DO
2008	PANEL LOSS 0308 bit 7 (programmable fault function 3002)	Control panel selected as active control location for drive has ceased communicating.	Check panel connection. Check fault function parameters. Check control panel connector. Refit control panel in mounting platform. If drive is in external control mode (REM) and is set to accept start/stop, direction commands or references through control panel: Check group 10 START/STOP/DIR and 11 REFERENCE SELECT settings.
2009	DEVICE OVERTEMP 0308 bit 8	Drive IGBT temperature is excessive. Alarm limit is 120 °C.	Check ambient conditions. See also section <i>Derating</i> on page 338. Check air flow and fan operation. Check motor power against drive power.
2010	MOTOR TEMP 0308 bit 9 (programmable fault function 30053009 / 3503)	Motor temperature is too high (or appears to be too high) due to excessive load, insufficient motor power, inadequate cooling or incorrect start-up data.	Check motor ratings, load and cooling. Check start-up data. Check fault function parameters.
		Measured motor temperature has exceeded alarm limit set by parameter 3503 ALARM LIMIT.	Check value of alarm limit. Check that actual number of sensors corresponds to value set by parameter 3501 SENSOR TYPE. Let motor cool down. Ensure proper motor cooling: Check cooling fan, clean cooling surfaces, etc.
2012	MOTOR STALL 0308 bit 11 (programmable fault function 30103012)	Motor is operating in stall region due to eg excessive load or insufficient motor power.	Check motor load and drive ratings. Check fault function parameters.
2013	AUTORESET 0308 bit 12	Automatic reset alarm	Check parameter group 31 AUTOMATIC RESET settings.
2014	AUTOCHANGE 0308 bit 13	PFC Autochange function is active.	See parameter group 81 PFC CONTROL, section PFC control macro on page 110 and section SPFC control macro on page 111.
2015	PFC I LOCK 0308 bit 14	PFC Interlocks are active.	Drive cannot start any motor (when Autochange is used) the speed regulated motor (when Autochange is not used). See parameter group 81 PFC CONTROL.
2018	PID SLEEP 0309 bit 1	Sleep function has entered sleeping mode.	See parameter groups 40 PROCESS PID SET 1 41 PROCESS PID SET 2.

CODE	ALARM	CAUSE	WHAT TO DO
2021	START ENABLE 1 MISSING 0309 bit 4	No Start enable 1 signal received	Check parameter 1608 START ENABLE 1 settings. Check digital input connections. Check fieldbus communication settings.
2022	START ENABLE 2 MISSING 0309 bit 5	No Start enable 2 signal received	Check parameter 1609 START ENABLE 2 settings. Check digital input connections. Check fieldbus communication settings.
2023	EMERGENCY STOP 0309 bit 6	Drive has received emergency stop command and ramps to stop according to ramp time defined by parameter 2208 EMERG DEC TIME.	Check that it is safe to continue operation. Return emergency stop push button to normal position.
2025	FIRST START 0309 bit 8	Motor identification magnetization is on. This alarm belongs to normal start-up procedure.	Wait until drive indicates that motor identification is completed.
2026	INPUT PHASE LOSS 0309 bit 9 (programmable fault function 3016)	Intermediate circuit DC voltage is oscillating due to missing input power line phase or blown fuse. Alarm is generated when DC voltage ripple exceeds 14% of nominal DC voltage.	Check input power line fuses. Check for input power supply imbalance. Check fault function parameters.
2027	USER LOAD CURVE 0309 bit 10	Condition defined by 3701 USER LOAD C MODE has been valid longer than half of the time set by 3703 USER LOAD C TIME.	See parameter group 37 USER LOAD CURVE.
2028	START DELAY 0309 bit 11	Start delay in progress	See parameter 2113 START DELAY.
2030	INLET LOW 0309 bit 13	Pressure at pump/fan inlet too low	Check for a closed valve on the inlet side of the pump/fan. Check piping for leaks. See parameter group 44 PUMP PROTECTION.
2031	OUTLET HIGH 0309 bit 14	Pressure at pump/fan outlet too high	Check piping for blocks. See parameter group 44 PUMP PROTECTION.
2032	PIPE FILL 0309 bit 15	Pipe fill in progress	See parameters 44214426.

CODE	ALARM	CAUSE	WHAT TO DO
2033	INLET VERY LOW 0310 bit 0	Pressure at pump/fan inlet too low	Check for a closed valve on the inlet side of the pump/fan. Check piping for leaks. See parameter group 44 PUMP PROTECTION.
2034	OUTLET VERY HIGH 0310 bit 1	Pressure at pump/fan outlet too high	Check piping for blocks. See parameter group 44 PUMP PROTECTION.
2038 ¹⁾	MOTOR HEATING	Motor heating is active.	See parameter 2115 MOT. HEATING SEL.

¹⁾ Even when the relay output is configured to indicate alarm conditions (eg parameter 1401 RELAY OUTPUT 1 = 5 (ALARM) or 16 (FLT/ALARM)), this alarm is not indicated by a relay output.