

Eric T. Devine, ASCP-PBT

[linkedin.com/in/eric-devine-863250182](https://www.linkedin.com/in/eric-devine-863250182) | github.com/BigPorg | eric.devine17@gmail.com | 860-692-8291

Health care professional getting into Full Stack Web Development.

Core competencies include:

- Venipuncture and specimen collection
- Specimen processing
- Proficient with Epic and Millennium software
- Working knowledge of HTML, CSS, JavaScript
- Flexible and adaptable
- Comfortable as a member of a team or individual contributor
- Building relationships with diverse constituents

Professional Experience:

Phlebotomist, PSR I, ASCP-PBT,

August 2019 - Present

Quest Diagnostics, Manchester Metro, Glastonbury, CT

- Collect and process hundreds of samples daily including blood, urine, stool, and bodily fluids before preparing them for delivery to appropriate laboratories
- Responsible for managing and closing clinic independently every afternoon
- Maintain facilities by ordering and keeping inventory of supplies, organizing and cleaning drawing rooms, and performing equipment upkeep / records
- Train coworkers in phlebotomy and paperwork processes
- Process patient insurance paperwork, registering, and payments
- Contact providers and laboratories to ensure proper testing procedure and processes all to ensure proper/required care is being put into each patient's / meets their needs
- Highest collection rate in the Greater Hartford / Manchester Metro
- Problem solving and fixing errors for the team

Phlebotomist, ASCP-PBT

August 2016 - October 2018

Dartmouth-Hitchcock Medical Center, Department of Pathology, Lebanon, NH

- Collected and processed hundreds of patient samples daily including blood, urine, stool, and bodily fluids before sending to appropriate pathology lab
- Organized multiple tasks while paying attention to detail; ensured providers and patients received results in a timely manner; maintained patient records
- Delivered personal touch to show empathy and respect for each patient's needs through tailored care; experienced with multiple hospital departments including the surgery center, cardiovascular medicine, the Norris Cotton Cancer Center, offsite retirement and special needs communities
- Trained coworkers, medical students, nurses, licensed nursing assistants, and hospital staff on patient sample collection procedures, pediatric patient testing, and patient health record software
- Experienced with problem-solving specimen, test order, add-on tests, and technical issues
- Analyzed and remedied issues to remove endemic problems and resolve systemic cause
- Kept work station and laboratory well stocked, organized, clean, and sanitary

Resident Assistant

August 2013 - May 2016

University of Connecticut, Residential Life, Storrs, CT

- Facilitated growth and education of 40 students in a dormitory each semester
- Supported and encouraged the educational and personal goals of each student through peer counseling, weekly meetings, office hours, and constant availability as a resource

- Promoted scholastic and social development of students outside the classroom by bringing and participating with residents at campus events then discussing involvement
- Partnered with administrators on regulation of student conduct; addressed challenges and issues in the living area with residents and leadership

Summer Housing, Conferences, and Resident Assistant

May 2015 - August 2015

University of Connecticut, Residential Life, Storrs, CT

- Monitored 70 students in a prototype Early College Experience for incoming first-year students taking college level courses the summer before enrollment; served on a team to organize and plan university events for patrons and participating students
- Supervised conference groups and tracked events, clients, participants, and students
- Provided exceptional customer service and professionalism to guests and residents

Public Health Alternative Spring Breaks

January 2013 - April 2015

University of Connecticut, Storrs, CT

- Organized groups of 20 students for week-long explorations of Atlanta and Baltimore to support underprivileged communities in need of medical and nutritional assistance
- Worked with the Baltimore City Needle Exchange Program to safely remove used syringes; also offered free medical examinations to at-risk individuals in impoverished areas
- Cooked food and cleaned for soup kitchens; provided meal delivery services
- Explored community issues of poverty, disease, inequality, and social influences with students; considered options on how to address problems

Lifeguard

May 2012 - May 2015

Parks and Recreation Department, Rocky Hill, CT

- Protected visitors at local indoor and outdoor swimming pools and surrounding park areas
- Instructed personal safety regimens and rescues while communicating expectations to visitors
- Completed successful CPR, first aid, and rescue certifications; taught and joined in daily drills
- Maintained pool cleanliness and chemistry to ensure a healthy and safe environment

Additional Work Experience:**Bakery Team Member**

February 2019 – August 2019

Whole Foods Market, West Hartford, CT

- Prepare and bake hundreds of pastries, cookies, breads, and cakes daily
- Ensure work area meets health and safety guidelines; keep equipment clean and operational
- Maintain and receive inventory; provide customer assistance

Education:**Bachelor of Science in Allied Health Sciences, with a Minor in Psychology**

May 2016

University of Connecticut, Storrs, CT

Health Care Certifications:

- ASCP-PBT Phlebotomy Certification, 2019
- CPR certified for all ages, Red Cross, 2018
- HIPAA, DHMC, 2018
- First Aid and EpiPen, DHMC, 2018
- Blood-borne Pathogens, DHMC, 2018
- Hazardous Materials, DHMC, 2018

Community Service:

Member, Glastonbury Audubon Society, Glastonbury, CT

October 2018 - Present

- Perform trail and facility maintenance, clean the grounds and enhance walking trails
- Provide animal care including feeding raptors, exercising and enriching lives of indoor animals

Listen Center, Lebanon, NH

Spring 2018

- Cleaned and organized a community center to improve efficiency and community engagement
- Repaired building damage, transferred inventory, washed equipment and facilities

UConn Bean Team, Storrs, CT

August 2013 – May 2016

- Coordinated events for visitors, patrons, and artists at the Benton Art Museum, Storrs, CT
- Provided space for students to explore artistic ideas and display their work

Windham Hospital, Willimantic, CT

August 2015 - May 2016

- Worked as staff assistant tasked with directing and transporting patients to proper facilities
- Demonstrated excellent customer service and communication skills