Kevin Edmond | Hyattsville, MD
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WORK EXPERIENCE

Consultant, Network Systems & Support
Delcor - Silver Spring, MD - April 2017 to Present

Accommodate foundation, non-profit, and association clients by providing excellent communication, interpersonal, and organizational skills, while administering software and hardware technical expertise in regularly changing and challenging situations.

Collaborate with internal support teams and third-party vendors to compliment client remote support services. Assist with administering solutions in building, migrating and upgrading of Windows Servers, Exchange Servers, firewalls, Active Directory, domain controllers, IP addressing, DNS, remote access, and cloud platforms.

Support the architecture, implementation, and configuration of virtual environments using VMware. Provide deployment, troubleshooting, and maintenance for software and hardware including client systems, servers, switches, native and COTS applications, routers, printers, firewalls.

IT Security Analyst
Amtrak - Washington, DC - June 2016 to March 2017

Monitored, developed, and executed IT security, while assisting and proposing the implementation of procedures, standards, and guidelines across the entire enterprise. Delivered solutions for activity-based security assignments, using specifications that are clear and concise in order to solve problems. Made use of commercial tools to perform risk analysis reports, documenting gaps in findings. Helped ensure the existence of appropriate security measures by aiding with business impact analysis. Conducted security log inspections and security audits to uncover possible security violations.

Regularly collaborated with various departments, managers, and VIP personnel on security issues, compiled reports for tracked security metrics, developed compliance and security awareness programs, and application of security risk assessments for internal or third-party applications.

Provided software and hardware evaluations and recommendations for security functions. Resolved security incidents uncovered by internal tools and various third-party, while assisting teams in completing forensic investigations and security incident handling. Reviewed existing accounts and data access permissions against documented authorizations, as well as, provided security support for infrastructure and application related projects.

BlackBerry & Wireless Administrator
World IT Solutions, LLC; US Comptroller of the Currency
Washington, DC - January 2013 to February 2016
Clearance: Public Trust, January 2013

Provided day to day technical and advisory support ensuring the optimum use of BlackBerry and wireless devices. Created and managed BlackBerry user accounts in an environment that consisted of over 3,000 end users.

Planned, developed, and implemented a BES pilot infrastructure for evaluating future mobile technologies. Routinely performed air card and smartphone security analysis, functionality and compatibility testing, and writing end-user documentation. Identified problems, monitored performance, and implemented upgrades to mobility related software as required.

Served as the backup and recovery lead subject matter expert, proactively monitored performance, executed problem management to analyze and diagnose root causes, implemented recommended improvements or upgrades, and administered end-user support and account management. Worked with senior-level and VIP management, providing frequent status reports on change management, organization impact, and innovative solutions.

EDUCATION

Nanodegree in Full Stack Web Development
Udacity – Mountain View, CA   2018 to 2018

Bachelor's in Computer Networks and Security
University of Maryland University College - Adelphi, MD   2014 to 2016

A.A. in Computer Science: Information Technology
Montgomery College - Rockville, MD   2010 to 2013

CERTIFICATIONS

Microsoft Certified Technology Specialist (MCTS)
Microsoft Certified IT Professional (MCITP)
Microsoft Certified Professional (MCP)
Microsoft Specialist: Windows Server Hyper-V & System Centre 2012 R2
Microsoft Certified Solutions Associate (MCSA)
Microsoft Technology Associate (MTA)
        MTA: Windows Server Administration Fundamentals
        MTA: Security Fundamentals

CompTIA A+ | Network+ | Security+ | Cloud+
CompTIA Secure Cloud Professional – CSCP
CompTIA Secure Infrastructure Specialist – CSIS

CompTIA Cloud Admin Professional – CCAP
CompTIA IT Operations Specialist – CIOS

AWS Certified Solutions Architect - Associate
EC-Council Certified Ethical Hacker (CEH)
Exin ITIL v3 Foundation
VMware Certified Associate - Workforce Mobility (VCA-WM)
Brocade Certified Ethernet Fabric Professional (BCEFP)
Cisco Certified Meraki Network Operator (CMNO)

ADDITIONAL INFORMATION

Industry Knowledge

Cloud Computing	Incident Management
Virtualization	Mobile Technology
Computer Security	Network Security

Tools & Technologies

HTML	CSS
JavaScript	Amazon Web Services (AWS)
Python	Microsoft Azure / Office 365
PostgreSQL	GitHub
Git	Linux
JSON	SQL
NodeJS	ExpressJS
MongoDB	XML

Other Skills

Problem Solving	Customer Service
Flask	Vagrant
SQL Alchemy	Heroku
Flask	jQuery