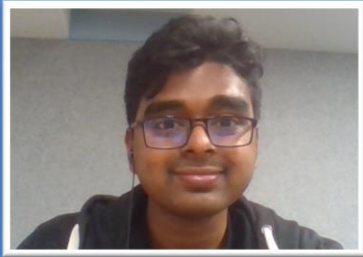# S M RAGIB REZWAN

OBJECTIVE

Seeking a suitable Job where I can experience and learn new things and also can integrate my own thoughts and innovations into it, upon getting the scope of presenting myself as an efficient, diligent, humble, and punctual employee.

ADDRESS
2 Eastern Place, Hawthorn East, VIC 3123

EMAIL ADDRESS
[shaan66311@gmail.com]

EXPERIENCE

1.   [Sept.2015]-[Feb.2016] • [Teacher] • [MIRZAJANGAL GIRL'S HIGH SCHOOL] • [Sylhet, Bangladesh]

2.   [Aug.2021]-[Oct.2021] • ["Team Turtles" of Goal 14: Life Below Water, Target 14.1 "Significantly reduce plastic debris"] • [STUDY MELBOURNE LEADERSHIP LABS 4IMPACT] • [Online]

3.   [Feb.2022]-[**Current**] • [Network Help Desk Tutor] • [Swinburne University of Technology] • [John St, Hawthorn, Melbourne Victoria, Australia]

4.   [June.2022]-[**Current**] • [Crew] • [Maccas] • [Church St, Richmond, Melbourne, Victoria, Australia]

5.   [Aug.2022]-[**Current**] • [System Analyst/ Project Manager] • [99aupairs] • [Victor Rd, Bentleigh East, Victoria, Australia]
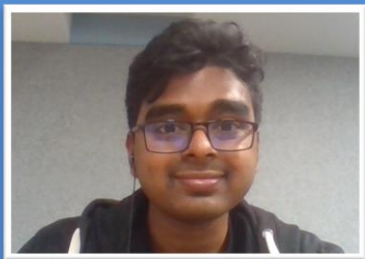
Being an assistant teacher in Mirzajangal High School, I got the opportunity to both interact and guide students towards unlocking their full potential. Moreover, I had also been working as an unofficial assistant teacher at a local children's music and art school during my school vacations. All of these experiences helped me realise how diverse people dreams are and how they can dash forward towards their aspirations passionately, with even the slightest nudge of encouragement.

This further increased my confidence in communication, enabling me later on to not only collaborate with different ocean conservation groups and plastic removal organisations but also enhance my ability to discuss my own thoughts and ideas regarding these matters.

All of these have also encouraged me to continue moving forward, enabling me to push myself beyond my comfort zone. This in turn helped me integrate myself as a Help Desk Tutor in the university I am currently studying in, allowing me to further assist students in both understanding difficult concepts and gaining the necessary technical expertise in cisco devices.

In the meanwhile, I had been curious about the different workplace cultures that Australia had to offer, which led me to become a Crew in the Richmond Maccas. The fast-paced environment present there, alongside the various types of interactions, helped me further hone my soft skills and also gain new perspective and respect for the ones who work in the hospitality and customer service sectors.

Furthermore, I have also been working as a System Analyst/Project manager/Intern Manager as 99aupairs where I triage their system on a weekly basis (to ensure security policies and procedures are up to date), create and allocate projects, and ensure that the Interns joining the company have a wonderful and educational experience. All of these have not only honed my technical and soft skills, but also helped me understand the point of view of project managers and recruiters, leading me to develop a huge respect and gratitude for both.

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EMAIL ADDRESS

[shaan66311@gmail.com]

CURRENT EDUCATION

Student of 2nd year Bachelor in Computer Science (BA-CS) with a major in Cyber Security, **Swinburne University Of Technology, John Street, Hawthorn, Melbourne, Victoria**

VISA STATUS

VISA SUBCLASS-500 - TILL 2024

SKILL

1. Soft skills including:
   a) Problem solving
   b) Dedication
   c) Motivation
   d) Patience
   e) Collaboration/ Team work
   f) Curiosity, etc.

2. IT skills including:
   a) Programming in C#, Ruby, Java, Html, CSS, Javascript, PHP, SQL, MYSQL
   b) Configuring Cisco switches and routers and setting up Enterprise Network Infrastructure
   c) Windows Server 2016 and Active directory setup and maintenance
   d) Use of Kali Linux, Redhat Linux, SANS SIFT workstations
   e) Use of ZOHO integrated platform, etc.

LEADERSHIP

Currently, I am also the treasurer of the Entrepreneurship Club at Swinburne and I am efficient in managing finance aspects of club's assets and expenses. Previously, I acted as a Team Member advocating the creation of virtual currency and collaborating with different organizations as a means to address the financial problems related   to surrounding major plastic removal from oceans ("Team Turtles" part). Furthermore, I am also part of the volunteering team in my university, helping events run smoothly and ensuring everyone has a fun time.

In short, I am used to in collaborating with different groups (both customer and organization wise), effectively managing resources and assets, troubleshooting problems, etc. Thus, I would now prefer not only to further hone these skills with new, diverse experiences, but also gain more soft skills to add to my skill set.

INTERESTS

o Discussing about topics with peers
o Reading books
o Watching detective series
o Triaging systems to find their vulnerabilities and ways to rectify them
o Listening to music
o Playing chess