

## **Senior Crisis Management Consultant – CIS Technical Recovery Management (TRM)**

NIKE, Inc. does more than outfit the world's best athletes. It is a place to explore potential, obliterate boundaries and push out the edges of what can be. The company looks for people who can grow, think, dream and create. Its culture thrives by embracing diversity and rewarding imagination. The brand seeks achievers, leaders and visionaries. At Nike, it's about each person bringing skills and passion to a challenging and constantly evolving game.

Athletes constantly chase their potential. They seek information, motivation and the gear to give them an edge over the competition. The Nike Digital team enables NIKE, Inc.'s digital products and services that inspire athletes to do one more lap, one more crunch or one more marathon. The team fuels dynamic brand experiences, consumer interactions and Nike's digital platforms, including nike.com and NIKEiD. They use world-class technology, decades of athlete insights, and skills such as consumer analytics, statistics, digital marketing, software development, social media engagement and more to deliver products and experiences to athletes around the world.

As a Senior Crisis Management Consultant, you will perform a key role in the NIKE Technology Corporate Information Security group and support the Technical Recovery Management (TRM) program. This role reports into the Technical Recovery Management organization.

The successful candidate will:

- Work to promote and implement technical recovery practices across the organization
- Conduct risk and impact assessments to identify and mitigate disruptive threats/risks
- Work with IT and business representatives to define recovery requirements and priorities
- Have the ability to translate business requirements into technical recovery plans and solutions
- Conduct impact assessments to identify critical systems and business services
- Build relationships with clients and business partners to ensure completion of annual TRM program requirements
- Participate in the design (of disruption scenarios) and execution of exercises to validate recovery capabilities for critical systems and business services
- Participate in crisis management exercises to prepare teams for significant technology events
- Work with technology departments to develop business recovery plans, conduct tests and report on recovery readiness
- Participate in the management and execution of technical recovery projects
- Help to maintain and implement recovery planning products/tools across the enterprise
- Assist in the development of effective recovery metrics and reports
- Demonstrate the ability to effectively collaborate and work cross-functionally with stakeholders and team members

### **Qualifications**

## What We're Looking For:

To make it clear, we're not looking for just anyone. We're looking for someone special, someone who had these experiences and clearly demonstrated these skills:

- Bachelor's Degree and minimum of 3 years of experience working on technology projects
- Strong technical background with the ability to engage with team members to design strategies and build technical solutions
- Proven track record of being results orientated with demonstrated ability to achieve results
- Strong communication skills, including the ability to gather relevant data and information, actively listen, and verbalize ideas effectively
- Experience participating on projects helping to design strategies, drive solutions, and document results
- Experience conducting tests and exercises in a technical environment
- Ability to document technical terms, concepts and strategies into executable action plans