

European Commission survey

Fields marked with * are mandatory.

Welcome to the EC online survey

This survey looks into your experience when interacting with the European Union and European Commission online. It will only take a few minutes of your time. Thanks for helping us to improve the way our websites serve you.

European Commission survey

* Based on today's visit, how satisfied are you with the website overall?

- ☐ Very satisfied
- ☐ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very dissatisfied

* Did you find the information you were looking for?

- ☐ Yes
- ☐ No
- ☐ Partially

* What information were you looking for?

between 1 and 3 choices

- ☐ EU news, announcements, press releases
- ☐ EU vocabulary and abbreviations
- ☐ Development and humanitarian aid
- ☐ Privacy, data protection
- ☐ Volunteering opportunities
- ☐ Judicial cooperation between EU countries, recognition of judgments
- ☐ Environmental protection
- ☐ Crime, fraud, corruption, human trafficking
- ☐ Employing people (recruitment, terms and conditions, redundancies)
- ☐ Product safety, conformity, certification
- ☐ Relations with non-EU countries, international organisations (diplomacy, cooperation agreements)
- ☐ Languages in the EU (diversity, translation, interpreting)
- ☐ Voting in the EU

- ☐ Trade with non-EU countries (import, export, agreements, anti-dumping)
- ☐ Goods allowed when crossing borders (alcohol, cigarettes, cash, pets)
- ☐ Track policy and law making process, updates
- ☐ Industry norms and standards
- ☐ Consumer and passenger rights
- ☐ Research and innovation
- ☐ Doing business in the EU
- ☐ Resource security (oil, gas, raw materials)
- ☐ Competition (state aid, cartels, mergers, anti-trust)
- ☐ Initiate, contribute to law making (public consultations, citizen's initiative)
- ☐ Energy efficiency
- ☐ Customs, tariffs, quotas, duties
- ☐ VAT (Value Added Tax)
- ☐ About the European Commission (role, structure, how it works)
- ☐ Contact European Commission, European Union
- ☐ Climate change, global warming
- ☐ Vehicles (buying, selling, registration, taxes, insurance)
- ☐ Education and training in EU
- ☐ About the European Union (role, structure, how it works, origin)
- ☐ Regional, rural and urban development
- ☐ Healthcare in another EU country
- ☐ Loans, access to finance, microfinance
- ☐ Statistics and forecasts
- ☐ Emergencies, disasters, civil protection
- ☐ Family (marriage, divorce, partnerships, adoption)
- ☐ Recognition of educational, professional qualifications
- ☐ Chemicals (approval)
- ☐ Euro (coins, notes, eurozone, Economic and Monetary Union)
- ☐ Accession of new countries to the EU, enlargement
- ☐ Banking and financial markets (reform, regulation)
- ☐ European Commissioner profiles
- ☐ EU strategy, political priorities
- ☐ E-government
- ☐ Jobs, traineeships at the European Commission
- ☐ Corporate social responsibility for business
- ☐ Food and farming (production and safety)
- ☐ Find a job in another EU country
- ☐ Order, download an EU publication
- ☐ Intellectual property, copyright, trademarks, patents
- ☐ Transport safety (air, road, banned airlines)
- ☐ President of the Commission (profile, agenda)
- ☐ Security, defence (terrorism, sanctions, critical infrastructure)
- ☐ Human rights, fundamental rights
- ☐ Freedom of information (transparency, access to documents)
- ☐ Culture (heritage, arts, films, Capitals of Culture)
- ☐ Economic growth, financial stability in EU (crisis, assistance to member states)
- ☐ Immigration into the EU (asylum, reuniting family, integration)

- ☐ Working in an EU country (rights, permits, benefits)
- ☐ EU labels (eco labels, quality labels, audits)
- ☐ Taxation, excise (not VAT)
- ☐ Pensions, retirement in another EU country
- ☐ Funding, grants, subsidies
- ☐ Travel within, to and from EU (documents, visa, consular help, currencies)
- ☐ Doing business with the European Commission (calls for tenders, bids)
- ☐ Moving to another EU country (residence formalities)
- ☐ Visit EU institutions, guided tours
- ☐ Conferences, summits, meetings, events
- ☐ National implementation of EU law, infringements
- ☐ Driving licence validity in EU countries
- ☐ Public health, disease prevention
- ☐ EU law, rules, treaties, judgments
- ☐ Public procurement (contracts with public authorities, governments)
- ☐ EU budget
- ☐ Complaints to the European Commission

Something else (please, specify)

* How often do you visit the website?

- ☐ Daily
- ☐ Weekly
- ☐ Monthly
- ☐ Infrequently
- ☐ This is my first visit

* Are you visiting this site as a

- ☐ School or university student
- ☐ Private individual
- ☐ Professional

How did you find out about the website?

- ☐ I work in an EU institution
- ☐ Already knew from previous visit
- ☐ Search engine
- ☐ Link from another website
- ☐ Social media
- ☐ Word of mouth
- ☐ Europe Direct information centre
- ☐ Library
- ☐ EU promotional campaign
- ☐ Other (Please specify)

How old are you?

- ☐ <12
- ☐ 12 - 17
- ☐ 18 - 24
- ☐ 25 - 34
- ☐ 35 - 44
- ☐ 45 - 54
- ☐ 55 - 64
- ☐ 65+

* Are you currently

- ☐ Employed
- ☐ Self-employed
- ☐ Unemployed
- ☐ Student
- ☐ Retired
- ☐ Other

Where do you live?

- ☐ Afghanistan
- ☐ Albania
- ☐ Algeria
- ☐ Andorra
- ☐ Angola
- ☐ Antarctica
- ☐ Antigua and Barbuda
- ☐ Argentina
- ☐ Armenia
- ☐ Australia
- ☐ Austria
- ☐ Azerbaijan
- ☐ Bahamas
- ☐ Bahrain
- ☐ Bangladesh
- ☐ Barbados
- ☐ Belarus
- ☐ Belgium
- ☐ Belize
- ☐ Benin
- ☐ Bhutan
- ☐ Bolivia
- ☐ Bosnia and Herzegovina
- ☐ Botswana
- ☐ Brazil
- ☐ Brunei
- ☐ Bulgaria

- ☐ Burkina Faso
- ☐ Burundi
- ☐ Cabo Verde
- ☐ Cambodia
- ☐ Cameroon
- ☐ Canada
- ☐ Central African Republic
- ☐ Chad
- ☐ Chile
- ☐ China
- ☐ Colombia
- ☐ Comoros
- ☐ Congo
- ☐ Costa Rica
- ☐ Côte d'Ivoire
- ☐ Croatia
- ☐ Cuba
- ☐ Cyprus
- ☐ Czechia
- ☐ Democratic Republic of the Congo
- ☐ Denmark
- ☐ Djibouti
- ☐ Dominica
- ☐ Dominican Republic
- ☐ Ecuador
- ☐ Egypt
- ☐ El Salvador
- ☐ Equatorial Guinea
- ☐ Eritrea
- ☐ Estonia
- ☐ Eswatini
- ☐ Ethiopia
- ☐ Fiji
- ☐ Finland
- ☐ France
- ☐ Gabon
- ☐ Georgia
- ☐ Germany
- ☐ Ghana
- ☐ Greece
- ☐ Grenada
- ☐ Guatemala
- ☐ Guernsey
- ☐ Guinea
- ☐ Guinea-Bissau
- ☐ Guyana
- ☐ Haiti

- ☐ Honduras
- ☐ Hong Kong
- ☐ Hungary
- ☐ Iceland
- ☐ India
- ☐ Indonesia
- ☐ Iran
- ☐ Iraq
- ☐ Ireland
- ☐ Isle of Man
- ☐ Israel
- ☐ Italy
- ☐ Jamaica
- ☐ Japan
- ☐ Jersey
- ☐ Jordan
- ☐ Kazakhstan
- ☐ Kenya
- ☐ Kiribati
- ☐ Kosovo
- ☐ Kuwait
- ☐ Kyrgyzstan
- ☐ Laos
- ☐ Latvia
- ☐ Lebanon
- ☐ Lesotho
- ☐ Liberia
- ☐ Libya
- ☐ Liechtenstein
- ☐ Lithuania
- ☐ Luxembourg
- ☐ Macau
- ☐ Madagascar
- ☐ Malawi
- ☐ Malaysia
- ☐ Maldives
- ☐ Mali
- ☐ Malta
- ☐ Marshall Islands
- ☐ Mauritania
- ☐ Mauritius
- ☐ Mexico
- ☐ Micronesia
- ☐ Moldova
- ☐ Monaco
- ☐ Mongolia
- ☐ Montenegro

- ☐ Morocco
- ☐ Mozambique
- ☐ Myanmar/Burma
- ☐ Namibia
- ☐ Nauru
- ☐ Nepal
- ☐ Netherlands
- ☐ New Zealand
- ☐ Nicaragua
- ☐ Niger
- ☐ Nigeria
- ☐ North Korea
- ☐ North Macedonia
- ☐ Norway
- ☐ Oman
- ☐ Pakistan
- ☐ Palau
- ☐ Palestine
- ☐ Panama
- ☐ Papua New Guinea
- ☐ Paraguay
- ☐ Peru
- ☐ Philippines
- ☐ Poland
- ☐ Portugal
- ☐ Qatar
- ☐ Romania
- ☐ Russia
- ☐ Rwanda
- ☐ Saint Kitts and Nevis
- ☐ Saint Lucia
- ☐ Saint Vincent and the Grenadines
- ☐ Samoa
- ☐ San Marino
- ☐ São Tomé and Príncipe
- ☐ Saudi Arabia
- ☐ Senegal
- ☐ Serbia
- ☐ Seychelles
- ☐ Sierra Leone
- ☐ Singapore
- ☐ Slovakia
- ☐ Slovenia
- ☐ Solomon Islands
- ☐ Somalia
- ☐ South Africa
- ☐ South Korea

- ☐ South Sudan
- ☐ Spain
- ☐ Sri Lanka
- ☐ Sudan
- ☐ Suriname
- ☐ Sweden
- ☐ Switzerland
- ☐ Syria
- ☐ Taiwan
- ☐ Tajikistan
- ☐ Tanzania
- ☐ Thailand
- ☐ The Gambia
- ☐ Timor-Leste
- ☐ Togo
- ☐ Tonga
- ☐ Trinidad and Tobago
- ☐ Tunisia
- ☐ Turkey
- ☐ Turkmenistan
- ☐ Tuvalu
- ☐ Uganda
- ☐ Ukraine
- ☐ United Arab Emirates
- ☐ United Kingdom
- ☐ United States
- ☐ Uruguay
- ☐ Uzbekistan
- ☐ Vanuatu
- ☐ Vatican City State
- ☐ Venezuela
- ☐ Vietnam
- ☐ Western Sahara
- ☐ Yemen
- ☐ Zambia
- ☐ Zimbabwe

When visiting an EU/ European Commission website, what language would you prefer the content to be in?

- ☐ Bulgarian
- ☐ Croatian
- ☐ Czech
- ☐ Danish
- ☐ Dutch
- ☐ English
- ☐ Estonian
- ☐ Finnish

- ☐ French
- ☐ German
- ☐ Greek
- ☐ Hungarian
- ☐ Irish
- ☐ Italian
- ☐ Latvian
- ☐ Lithuanian
- ☐ Maltese
- ☐ None
- ☐ Polish
- ☐ Portuguese
- ☐ Romanian
- ☐ Slovak
- ☐ Slovene
- ☐ Spanish
- ☐ Swedish

When visiting a European Commission website, if English was not available, what would be your second choice?

- ☐ Bulgarian
- ☐ Croatian
- ☐ Czech
- ☐ Danish
- ☐ Dutch
- ☐ English
- ☐ Estonian
- ☐ Finnish
- ☐ French
- ☐ German
- ☐ Greek
- ☐ Hungarian
- ☐ Irish
- ☐ Italian
- ☐ Latvian
- ☐ Lithuanian
- ☐ Maltese
- ☐ None
- ☐ Polish
- ☐ Portuguese
- ☐ Romanian
- ☐ Slovak
- ☐ Slovene
- ☐ Spanish
- ☐ Swedish

Which of the following devices do you normally use when visiting EU/European Commission websites?

- ☐ Desktop, laptop
- ☐ Tablet
- ☐ Smartphone

Thanks!

Thank you for taking the time to complete the survey.

Your responses are important to help us improve your experience.

Contact

https://ec.europa.eu/info/about-european-commission/contact_en