

## A refreshing approach

Solve Problem, Design processes, Benefit constraint management and optimisation



To manage your daily business, you want to solve problems rapidly, but what if your system was already able to send you smart alerts to prevent any problems before they happen? **Wouldn't it be nice to have a solution proposed by the system**?

To do so you need a system that come with pre-configured controls and that lets you design your own controls. This adaptability of the system is not only the key to your economic efficiency, it is the key to a future

proof solution that will let you design the product you need today and tomorrow. A safe investment.

Finally to get the most of cost efficiency out of the system, your business needs to be powerfully optimised. But route optimisation is only one aspect of the problem. Daanuu is built to let you transform any kind of order you get from your client in optimizable tasks that take into account your constraints. This way your business is fully optimized.

## Anticipate problems

Monitoring vs Solving

In the on-demand economy, the almost instant delivery is asked by the customers: it is vital to anticipate and solve problems very rapidly. Daanuu comes out with pre-defined controls. The field manager spends less time monitoring. Example: the Estimated Time of Arrival (ETA) calculated at route optimisation is regularly compared to actual ETA. As soon as the system detects the driver will not be able to deliver the next delivery, a smart alert shows up.

With Daanuu the field manager works in a richer environment where errors are not possible because of the default controls already in place. But there is more, **why wouldn't you design your own controls that would fit your business**? This way your company could avoid any error to happen.

# PRE-CONFIGURED CONTROLS

Daanuu synthetized a set of common controls that have to be done.

#### **SMART ALERTS**

Daanuu's smart alerts is an example of preconfigured controls. They popup each time the field manager needs to solve a problem.

#### **ERROR FREE IS POSSIBLE**

By designing the right processes and controls, error free field tasks are achievable.



## Efficiency through processes

Custom your processes for a more efficient company and happier clients

WHY ARE PROCESSES IMPORTANT? - If a average 1 out of 8 delivery fails it is because the speed of reaction and the communication between the 3 actors of a delivery fails. The reason is the lack of integration of the different software that are involved. The use of multiple software prevent the creation of efficient and agile processes and controls during the delivery process.

BE AGILE - If some of your customers want to receive a notification by email for each delivery and some others want only a pdf recapitulating all the tasks done in the month with the signature of the client, this can rapidly become an unsolvable problem. Daanuu has many options to let you design many processes without a development you can for example define a type of proof of delivery per sort of parcel: delicate items will be photographed whereas common parcels just require a signature. Try different processes until your client is satisfied.

A winning company is one that has a transport management system according to their needs but also on that is able to evolve without heavy developpement each time the company wants to change its internal processes.

MAKE YOUR VISION COME TRUE - Every business is different this is why Daanuu has built a solution that lets you integrate your own controls and processes. Daanuu offers 3 ways to create your controls and processes:

- Your field manager can use the administration interface. Daanuu offers training cessions for field managers. The hotline is always there to help.
- Daanuu can do it for your company, Daanuu can act in concierge or expertise mode. The first setup is very important, Daanuu always takes the time to know your business.
- Daanuu can code a specific development.

Since Daanuu owns all of its code, your development will be included in the solution software, you will keep the benefits of the release updates without any maintenance costs.



Do or let Daanuu do, concierge mode.

Daanuu is always there to help you. Daanuu can help you make the maximum out of the administration and setup of the solution.

Daanuu can develop any feature for you because all the code you use was done by us.