

PERSONAL DATA

First and last name **Mykhailo Zakharchenko**
Nationality, Gender **Ukrainian**
Country & city of residence **Ukraine, Kryvyi Rih**
Date and place of birth **08.01.1993 / Kryvyi Rih**
Age / Height / Weight **26 180 83**
Status / Children **single no**

No. Passport / Expiry **EP354198 1224**



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Do you have experience overseas? If yes, where? **USA, Poland, Finland, Ukraine, UAE (Dubai)**

WORK EXPERIENCE

Position **Assistant General Manager / Beverage Manager**
Company's name **Le Pirate , Palm Jumeirah**
Period / City / Country **03/2019 – Till Now, Dubai (UAE)**
Responsibilities

- Coordinate daily Front of the House and Back of the House restaurant operations
- Respond efficiently and accurately to customer complaints
- Regularly review product quality and research new vendors
- Control operational costs and identify measures to cut waste
- Create detailed reports on weekly, monthly and annual revenues and expenses
- Promote the brand in the local community through word-of-mouth and restaurant events
- Create and update menu
- Implement policies and protocols that will maintain future restaurant operations

Position **Bar supervisor (preopening)**
Company's name **Black Tap, Al Naseem Jumeirah, JBR, DFC**
Period / City / Country **12/2016 - 3/2019 (Dubai, UAE)**
Responsibilities

- Ensure all venues open on time and that they are ready for business.
- Ensure excellent front of house service, allocate and support staff throughout the shift to maintain speed of service and cleanliness of venue.
- Keep staff busy and productive at all times.
- Ensure staff meet the standards of the bars, addressing and correcting bad practice where need be.
- Maintain an efficient Bar and stock room
- Roster and supervise bar staff with the ability to motivate your team

- Responsible for safe and secure handling of bar stocks, till operation and cash
- Place stock orders

Position Assistant Bar manager
 Company's name Caribbean Club
 Period / City / Country 11/2014 - 06/2015, Kyiv (Ukraine)
 Responsibilities

- Supervise and maintain inventory of stocks at the bar
- Ensure that the department is run in compliance with all company policies, rules, and regulations
- Manages and achieves the budgets that are determined for the bar and beverages department with respect to all departmental expenses, salaries, and manning

Position Bar supervisor
 Company's name Sky Bar
 Period / City / Country 10/2013 - 11/2014, Kyiv (Ukraine)
 Responsibilities

- Ensure all venues open on time and that they are ready for business.
- Ensure excellent front of house service, allocate and support staff throughout the shift to maintain speed of service and cleanliness of venue.
- Keep staff busy and productive at all times.
- Ensure staff meet the standards of the bars, addressing and correcting bad practice where need be.
- Maintain back of house and cellars to a high standard.

Position Bartender
 Company's name Aquasafe
 Period / City / Country 05/2013 - 09/2013, Washington DC (USA)
 Responsibilities

- Mixing and serving alcoholic beverages to customers.
- Creating beverage lists, menus and drink promotions.
- Following all safety and sanitation policies when handling food and beverages.
- Checking a customer's identification to confirm that they are legally able to consume alcohol.

EDUCATION- Institution	Specialization	Duration	Year of graduation/City/ Country
Kyiv Rih National University	Mining engineer (including 2 years of management and marketing subject)	Master	2015

Seminars / training attended/Short Courses/ certificate taken	Year of graduation/City/ Country
Red cross safety training	2013 (USA, Glen Burnie)
Kyiv bartending school certificate	2013 (Ukraine, Kyiv)
Customer service training courses	2014 (Ukraine, Kyiv)
Bartenders training	2016 (UAE, Dubai)
Starwood bartending cross training certificate	2016 (UAE, Dubai)