

BIKRAM SINGH

Tehachapi, California 93561
949-697-4286 - singhsubway@gmail.com

PROFESSIONAL SUMMARY

Results-driven Franchisee with a proven track record of successfully operating and growing multiple franchise locations. Experienced in all aspects of business operations, from strategic planning and financial management to marketing and customer service. Skilled in leading and developing high-performing teams, fostering a culture of excellence and achieving revenue goals. Adept at adapting to changing market conditions and implementing innovative strategies to drive business growth and profitability.

SKILLS

Operations Management	Payroll Administration and Timekeeping
Purchasing and planning	Technology proficiency
Training Oversight	Customer Service
Scheduling	Hiring and Onboarding
Inventory Management	Proficient in Menu Manager (Subway remote pricing tool)
Customer Service Management	Data Analysis
Records Organization and Management	

WORK HISTORY

04/2010 to Current **Franchisee**

Tehachapi Sandwiches and Salad Company DBA: Subway – Tehachapi, CA

- Managed day-to-day operations with emphasis on exceptional customer service, overseeing staff scheduling for 3 locations, inventory management, and financial reporting.
- Banking and Deposits
- Data Analysis
- Basic remote technical support
- Coordinate repairs and preventative maintenance.

EDUCATION

Some College (No Degree): Computer Science and Programming

Irvine Valley College - Irvine, CA

- Professional Development: Proficiency in Microsoft Office Suite (Excel, Word, etc...)
- GPA: 3.57 Current

06/2008

High School Diploma

Etiwanda High School - Etiwanda, CA

LANGUAGES

Hindi

Native or Bilingual