

# Bilaal Ahmad

Web Developer | Based in Manchester, UK

## Profile

A reliable team player with experience in providing high standards of customer service in a professional environment.

Proficient in HTML, CSS, JavaScript & React, with a growing knowledge of backend web technologies.

Excellent logical thinking and problem-solving skills. Highly adaptable, and able to pick up new systems quickly and competently.

Aiming to develop new skills, whilst building on existing abilities obtained during my studies and employment.

## Contact / Socials

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 bilaal-ahmad.netlify.app

 Bilaal Ahmad

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## Soft Skills

Verbal & Written Communication

Efficient Time Management

Strong Work Ethic

Critical Thinking

## Developer Toolbox

### Comfortable

HTML   CSS   SASS   JavaScript (ES6+)

React   Next.js   Redux

Node.js & Express   NoSQL Database

### Familiar

Strapi   TypeScript   GraphQL   Figma

SQL Database

## Experience

### Personal Projects - view portfolio for live demos & details

#### Free Roam - Travel Agency Brochure & Blog

June - July 2022

- Utilised the Strapi CMS to create custom data models for managing site content, as well as image hosting via a Cloudinary plugin.
- Used Next.js, GraphQL & SCSS to build a responsive UI, query data from Strapi & implement a custom pagination solution for blog articles.
- Leveraged CSR, SSG & ISR rendering strategies for improved search engine optimisation and ensuring user has the most up-to-date data.

#### Book Worm - Keeps Track of Reading Lists

September 2021 - March 2022

- Created a Node.js REST API (using MVC pattern) that consumes the Google Books API for data & performs CRUD operations on MongoDB documents.
- Implemented a custom Auth solution using JSON web tokens, cookies & Redis (acting as a simple cache to rotate access & refresh tokens).
- Created a mobile responsive UI with React hooks, Context API & Material UI.
- When necessary, Local & Session Storage were used to cache API responses in the browser.

#### Crown Clothing - E-Commerce Web App

May 2020 - April 2021

- Built reusable & mobile-friendly components with React & Styled Components.
- Consumed a Redux data store, using Reselect to memoize selectors.
- Added route-based code-splitting using React Router and React Suspense & Lazy.
- Integration with Stripe using React & a simple Node/Express API.
- Used Firebase SDK for user authentication & real-time data storage with Firestore.

## Employment

### Sales Assistant

September 2017 - July 2019

Cigtronica, Manchester Arndale Centre

- Assisting customers with enquiries, purchases, refunds and complaints.
- Cashing up, checking daily float, occasionally viewing audit rolls.
- Conducting stock checks and processing weekly deliveries.
- Working towards store targets and keeping track of KPIs (such as inventory-to-sales ratios, customer satisfaction & customer retention).
- Keeping up to date and familiarising myself with new products.
- Trusted to open and close the store.
- Housekeeping – general cleaning, preparing the shop for the next day.

### Joomla Web Developer - Work Placement

March 2016 - July 2016

Ernest Bentley (Builders Merchant), Fallowfield

- Worked with a team member to design a trial\* website using Joomla CMS, HTML5, CSS and a little JavaScript.
- Holding regular consultancy meetings with the clients, where swift decision-making, advice and guidance was provided.
- Adjusting the website using client feedback and presenting changes made by an agreed deadline
- Setup the Joomla CMS and taught the clients how to update the website with it.
- Setup social media and taught clients how to use the accounts as marketing tools.

\* The company halted online progression due to the magnitude of the task.

## Education

### BSc (Hons) IT with Business Technologies

Awarded - 2:1

Sheffield Hallam University

September 2014 - July 2017