

METROPOLITAN WAREHOUSE & DELIVERY

RATES FOR GLOBAL TRANZ

Original Agreement Date: March 02, 2020

Revised Proposed Date: September 8, 2020 Effective from September 14, 2020

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B2B DELIVERY RATES

Applicable on shipments arriving out of Metro-NC

LTL Transfer Rate Matrix

Destination Warehouse	Minimum	Rate per LB
Metro – MA (Marlborough)	\$105	\$ 0.74
Metro – NJ (Perth Amboy)	\$105	\$ 0.57
Metro – MD (Elkridge)	\$105	\$ 0.52
Metro – NC (Archdale)	\$105	\$ 0.22
Metro – GA (Atlanta)	\$105	\$ 0.31
Metro – FL (Palm City)	\$105	\$ 0.61
Metro – FL (Miami)	\$105	\$ 0.71
Metro – IL (Lockport)	\$105	\$ 0.66
Metro – MO (Kansas City)	\$105	\$ 0.66
Metro – TX (Dallas)	\$105	\$ 0.80
Metro – TX (Houston)	\$105	\$ 0.80
Metro – CO (Aurora)	\$105	\$ 0.83
Metro – UT (Salt Lake City)	\$105	\$ 1.28
Metro – AZ (Phoenix)	\$105	\$ 1.08
Metro – CA (Ontario)	\$105	\$ 0.97
Metro – CA (Haywards)	\$105	\$ 1.05
Metro – WA (Kent)	\$135	\$ 0.90
Metro - OH (Columbus)	\$105	\$ 0.58

Fuel Surcharge Rate for B2B Shipments

From	To	Rate
\$0.000	\$1.849	9.50%
\$1.850	\$1.899	10.00%
\$1.900	\$1.949	10.50%
\$1.950	\$1.999	11.00%
\$2.000	\$2.049	11.50%
\$2.050	\$2.099	12.00%
\$2.100	\$2.149	12.50%
\$2.150	\$2.199	13.00%
\$2.200	\$2.249	13.50%
\$2.250	\$2.299	14.00%
\$2.300	\$2.349	14.50%
\$2.350	\$2.399	15.00%
\$2.400	\$2.449	15.50%
\$2.450	\$2.499	16.00%
\$2.500	\$2.549	16.50%
\$2.550	\$2.599	17.00%
\$2.600	\$2.649	17.50%
\$2.650	\$2.699	18.00%
\$2.700	\$2.749	18.50%
\$2.750	\$2.799	19.00%
\$2.800	\$2.849	19.50%

From	To	Rate
\$2.850	\$2.899	20.00%
\$2.900	\$2.949	20.50%
\$2.950	\$2.999	21.00%
\$3.000	\$3.049	21.50%
\$3.050	\$3.099	22.00%
\$3.100	\$3.149	22.50%
\$3.150	\$3.199	23.00%
\$3.200	\$3.249	23.50%
\$3.250	\$3.299	24.00%
\$3.300	\$3.349	24.50%
\$3.350	\$3.399	25.00%
\$3.400	\$3.449	25.50%
\$3.450	\$3.499	26.00%
\$3.500	\$3.549	26.50%
\$3.550	\$3.599	27.00%
\$3.600	\$3.649	27.50%
\$3.650	\$3.699	28.00%
\$3.700	\$3.749	28.50%
\$3.750	\$3.799	29.00%
\$3.800	\$3.849	29.50%
\$3.850	\$3.899	30.00%

The Fuel Surcharge Rate is calculated every Monday based on the National Average Fuel Rate taken from <https://eia.gov/petroleum/gasdiesel/>

FINAL MILE DELIVERY RATES

Definition of Final Mile Delivery:

- All Items were dropped at Metro Final Mile Hub for delivery. OR
- The order originates in Metro Final Mile Hub
- Fuel Surcharge is additional. Please see Below for Fuel Surcharge rates
- Orders going to Remote Areas will carry an additional Fee.
- Each Carton in the shipment will be considered as one piece.
- Large/ Special Job shipments will be quoted.
- ** If delivery is beyond 350 miles, then Door to Door Rates will be applied.*

Premium White Glove, White Glove & Threshold Rates

Miles *	PWG Flat Rate	WG Flat Rate	TRHD Flat Rate	Additional charge after 3 rd piece
0 – 50 miles	\$140	\$130	\$105	\$20.50 per pcs after 3 rd piece
51 – 100 miles	\$145	\$135	\$110	\$20.50 per pcs after 3 rd piece
101 – 150 miles	\$150	\$140	\$115	\$20.50 per pcs after 3 rd piece
151 – 200 miles	\$155	\$145	\$120	\$20.50 per pcs after 3 rd piece
201 - 350 miles	\$175	\$165	\$140	\$20.50 per pcs after 3 rd piece

Door Step Rates

Miles *	2 Piece Flat Rate **	Additional charge after 2 nd piece
0 – 50 miles	\$68	\$8 per pcs after 2 nd piece
51 – 100 miles	\$78	\$8 per pcs after 2 nd piece
101 – 150 miles	\$98	\$8 per pcs after 2 nd piece
151 – 200 miles	\$108	\$8 per pcs after 2 nd piece
201 - 350 miles	\$118	\$8 per pcs after 2 nd piece

**** If single item cubes of Door Step delivery will exceed from 24 cubes, then service level will upgrade to Threshold.**

Fuel Surcharge Rate for Final Mile Shipments

From	To	Rate	From	To	Rate
\$0.000	\$1.699	0.00%	\$3.700	\$3.799	10.50%
\$1.700	\$1.799	0.50%	\$3.800	\$3.899	11.00%
\$1.800	\$1.899	1.00%	\$3.900	\$3.999	11.50%
\$1.900	\$1.999	1.50%	\$4.000	\$4.099	12.00%
\$2.000	\$2.099	2.00%	\$4.100	\$4.199	12.50%
\$2.100	\$2.199	2.50%	\$4.200	\$4.299	13.00%
\$2.200	\$2.299	3.00%	\$4.300	\$4.399	13.50%
\$2.300	\$2.399	3.50%	\$4.400	\$4.499	14.00%
\$2.400	\$2.499	4.00%	\$4.500	\$4.599	14.50%
\$2.500	\$2.599	4.50%	\$4.600	\$4.699	15.00%
\$2.600	\$2.699	5.00%	\$4.700	\$4.799	15.50%
\$2.700	\$2.799	5.50%	\$4.800	\$4.899	16.00%
\$2.800	\$2.899	6.00%	\$4.900	\$4.999	16.50%
\$2.900	\$2.999	6.50%	\$5.000	\$5.099	17.00%
\$3.000	\$3.099	7.00%	\$5.100	\$5.199	17.50%
\$3.100	\$3.199	7.50%	\$5.200	\$5.299	18.00%
\$3.200	\$3.299	8.00%	\$5.300	\$5.399	18.50%
\$3.300	\$3.399	8.50%	\$5.400	\$5.499	19.00%
\$3.400	\$3.499	9.00%	\$5.500	\$5.599	19.50%
\$3.500	\$3.599	9.50%	\$5.600	\$5.699	20.00%
\$3.600	\$3.699	10.00%			

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DOOR TO DOOR DELIVERY RATES

Origin

Metro can pick-up from any of below origins:

- Any warehouse from the below list
 - Lee Industries, Hickory, NC, S&L Warehouse, Vacaville, CA, Metro, Eastvale, CA
- High volume shippers within 50 miles radius of any Metro location or 50 miles radius of Hickory NC
- Selected vendors on a case by case basis.

Premium White Glove Delivery Rate

Miles	Minimum Charge	Rate per 100 Lbs.
0 – 500 miles	\$200	\$80
500 – 1300 miles	\$225	\$90
1300+ miles	\$250	\$110

Threshold Delivery Rate

Miles	Minimum Charge	Rate per 100 Lbs.
0 – 500 miles	\$165	\$72
500 – 1300 miles	\$190	\$81
1300+ miles	\$215	\$99

White Glove Delivery Rate

Miles	Minimum Charge	Rate per 100 Lbs.
0 – 500 miles	\$190	\$77
500 – 1300 miles	\$215	\$87
1300+ miles	\$240	\$107

Door Step Delivery Rate

Miles	Minimum Charge	Rate per 100 Lbs.
0 – 500 miles	\$135	\$61
500 – 1300 miles	\$160	\$69
1300+ miles	\$180	\$84

If single item cubes of Door Step delivery will exceed from 24 cubes, then service level will upgrade to Threshold.

Fuel Surcharge Rate for Door to Door Shipments

From	To	Rate
\$0.000	\$1.849	9.50%
\$1.850	\$1.899	10.00%
\$1.900	\$1.949	10.50%
\$1.950	\$1.999	11.00%
\$2.000	\$2.049	11.50%
\$2.050	\$2.099	12.00%
\$2.100	\$2.149	12.50%
\$2.150	\$2.199	13.00%
\$2.200	\$2.249	13.50%
\$2.250	\$2.299	14.00%
\$2.300	\$2.349	14.50%
\$2.350	\$2.399	15.00%
\$2.400	\$2.449	15.50%
\$2.450	\$2.499	16.00%
\$2.500	\$2.549	16.50%
\$2.550	\$2.599	17.00%
\$2.600	\$2.649	17.50%
\$2.650	\$2.699	18.00%
\$2.700	\$2.749	18.50%
\$2.750	\$2.799	19.00%
\$2.800	\$2.849	19.50%

From	To	Rate
\$2.850	\$2.899	20.00%
\$2.900	\$2.949	20.50%
\$2.950	\$2.999	21.00%
\$3.000	\$3.049	21.50%
\$3.050	\$3.099	22.00%
\$3.100	\$3.149	22.50%
\$3.150	\$3.199	23.00%
\$3.200	\$3.249	23.50%
\$3.250	\$3.299	24.00%
\$3.300	\$3.349	24.50%
\$3.350	\$3.399	25.00%
\$3.400	\$3.449	25.50%
\$3.450	\$3.499	26.00%
\$3.500	\$3.549	26.50%
\$3.550	\$3.599	27.00%
\$3.600	\$3.649	27.50%
\$3.650	\$3.699	28.00%
\$3.700	\$3.749	28.50%
\$3.750	\$3.799	29.00%
\$3.800	\$3.849	29.50%
\$3.850	\$3.899	30.00%

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SERVICE LEVEL DEFINITIONS

- | | |
|---------------------------------|---|
| 1. Premium White Glove
(PWG) | <ul style="list-style-type: none">• Pre-Inspection / Deluxing• Appointment Scheduling• 30-minute call ahead• 2 Level Walkup included• Placement of furniture in consignee's Room of Choice• Un-packing• Light Assembly (up to 30 minutes except Cribs)• Removal of Debris |
| 2. White Glove (WG) | <ul style="list-style-type: none">• Visual inspection for signs of damage on box• Appointment Scheduling• 30-minute call ahead• 2 Level Walkup included• Placement of furniture in consignee's Room of Choice• Un-packing• Light Assembly (up to 20 minutes except Cribs)• Removal of Debris |
| 3. Threshold
(TRHD) | <ul style="list-style-type: none">• Appointment Scheduling• 30-minute call ahead• Delivery to first Dry Area Inside home (garage etc.)• Visual inspection for signs of damage on box• No Unpacking |
| 4. Business 2 Business
(B2B) | <ul style="list-style-type: none">• Delivery to Business with a Dock• No Appointment Scheduling• Visual inspection for signs of damage on box• Drop off to a business dock• Available within 100 miles radius of Metro Hubs• Applicable to shipments under 300 cubes. |
| 5. Door Step
(DS) | <ul style="list-style-type: none">• Delivery to outside of Door• No Signature required• Picture of outside door as POD• Maximum Single Item Cubes 24.• No Appointment Scheduling |

ASSESSORIAL CHARGES

Assembly Charges:

Metropolitan will provide assembly service of up to 20 minutes at no additional charge. If the assembly time for any delivery takes more than 20 minutes, Metropolitan will charge for the excess assembly time at following rate.

- \$30 for every twenty minutes after 20 minutes of free assembly time

Blanket Wrap:

Whenever blanket wrap service is requested Metropolitan will blanket wrap items to prevent damage in transit at following rates

- \$15 per item wrapped with a \$50 Minimum charge

Day Bed Assembly:

The Day bed assembly fee will be \$55.00 per bed.

Deluxing Services:

Furniture deluxing services are included in the Premium White Glove Delivery Rates.

Furniture Repair:

Metropolitan provides In-house repair to furniture

- If a piece of furniture is damaged by Metropolitan, we will repair it at no charge. If a repair cannot be completed to factory new standards, a claim will need to be filed.
- Any furniture found to be damaged, and the damage was not caused by Metropolitan, can be repaired at a minimum charge of \$75 for the repair. This will cover the first 30 minutes of repair time.
- Any repair requiring more than 30 minutes will be charged at a rate of \$25 per 15 minutes of time.
- Repairs requiring more than 1 hour of time will be quoted for prior approval by the customer.

Heavy Weight Piece Fee:

Any single piece that weights more than 300lbs.will incur an additional fee for extra labor required to safely complete the delivery

- The charge will be an additional \$100 per order.

Stair Carry Fee:

Metropolitan will deliver orders up to 2 floors in a building at no additional charge. Above the second floor the stair carry fee will be levied at following rates.

- \$10 per piece per floor

Storage Fee:

The Metropolitan delivery charge includes 15 days of free storage at the final mile Metropolitan warehouse at no additional cost. After 15 days have passed, Metropolitan will charge a storage fee at following rate.

- \$0.02 per cubic foot per day for all product stored in the terminal after the first 15 days

Ferry Fee:

Deliveries that require transit on a Ferry service will require additional compensation to complete the delivery. This charge will be added after the delivery is completed and will be a pass through to you.

Missed Delivery Appointment:

All delivery appointments are confirmed with customers before leaving the warehouse. If a delivery could not be completed because of customer's non-availability, Metropolitan will charge 50% of applicable Delivery Fee

Attempted Delivery:

If a customer rejects an order due to no fault of Metro, such orders will be billed at full delivery fee applicable according to selected service level. Following are few examples:

- *Customer ordered an item that is too big and won't pass through their door.*
- *Customer did not like the product (buyer's remorse)*

Return Shipment:

- Return shipments not involving Line Haul will be returned at \$25 additional Handling charge plus storage fees (as applicable).
- Pickups not involving an exchange will be returned at White Glove delivery rate plus Remote Area fees and any Storage fee (as applicable).
- Products refused by customer at the time of delivery or cancelled in-transit and returned to the nearest Hub will be returned to Vendor at 50% of delivery charge, Remote Area fees and any Storage fee (as applicable).
- Products picked up from customer's home at the time of delivery (Exchange) will be returned to Vendor at 50% of delivery charge, Remote Area fee and any Storage fee (as applicable). This charge is only applicable to the Return part of transaction.

Order Cancellation

- Cancelled at Origin Terminal – No Charge
- Cancelled In-Transit – 50% of delivery charge.

Outsource Fee:

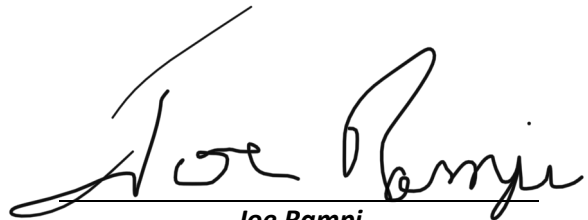
100% pass through

Remote Area Fee:

Orders going to remote areas will be charged additional \$100 per shipment. (Metropolitan's Service Area Zip-Code list can be downloaded from below link.

http://pplus.metropolitanwarehouse.com/metro_zips.aspx

Global Tranz



Joe Rampi

Metropolitan Warehouse & Delivery