

# BILL EARNEST PAUL S

## M.Sc CS Graduate | Entry-Level Technical Support

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### OBJECTIVE

Motivated M.Sc. Computer Science graduate with a strong foundation in web technologies and a keen interest in IT support. Experienced in resolving technical issues, collaborating in teams, and building user-centric applications. Currently focused on building a career in technical support, with an emphasis on IT systems, infrastructure, and end-user assistance.

### SKILLS

- **Technical:** Java, HTML, CSS, JavaScript, React, Express.js, Git
- **Tools:** Visual Studio Code, Postman, IntelliJ, Microsoft Excel
- **Soft Skills:** Communication, Attention to Detail, Teamwork, Problem Solving, Documentation
- **Typing Speed:** 82 WPM with 95% accuracy

### EDUCATION

M.Sc Computer Science   N.M.S.SVN COLLEGE	2025   76.6%
B.Sc Computer Science   N.M.S.SVN COLLEGE	2022   69.2%

### INTERNSHIP

MERN Stack Intern – Iunoware Pvt. Ltd. May 2025 – July 2025

- Participated in a real-time project involving school operations and data handling.
- Worked collaboratively in a structured, task-based environment with remote team members.

### PROJECTS

#### ❖ Front-End Mini Projects

- Created three fully responsive single-page websites.
  - Tech Stack: HTML, CSS, JavaScript
  - Built fully responsive single-page websites using HTML, CSS, and JavaScript.
  - Focused on clean layouts and cross-device compatibility.

#### ❖ IT Management System

- Developed a secure IT Management System with role-based login for admins and employees.
  - Tech Stack: HTML, CSS, JavaScript, PHP, MySQL
  - Designed and implemented an Admin Panel to manage employees, assign projects, track progress, and calculate performance-based bonuses.
  - Built a User Panel allowing employees to submit projects, update profiles, apply for leaves, and access a leaderboard.

### CERTIFICATION

- |                                  |  |
|----------------------------------|--|
| • HTML                           | IIT Bombay – February 2021                                     |
| • JAVA                           | IIT Bombay – June 2021   |
| • MongoDB <a href="#">[Link]</a> | MongoDB – July 2024  |
| • MERN Stack                     | Iunoware Pvt. Ltd., Certificate Awaiting (Expected: July 2025) |

### LANGUAGES

- **Spoken:** English, Tamil
- **Read & Write:** English, Tamil