Department of Veterans Affairs Mental Health eScreening

User Training Guide for Clinicians and Assistants



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Software Version 1.0

Revision History

Note: The revision history cycle begins once changes or enhancements are requested after the document has been baselined.

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1. Introduction to Mental Health eScreening

Mental Health eScreening (MHE) is a software application that automates the manual, paper-based, process used for screening Veterans in VA healthcare settings for mental health issues. MHE was created to accelerate and improve Veterans' access to VA mental health services. It accelerates the patient enrollment process by allowing clinicians to perform patient-directed screening with real-time scoring and chart note generation.

The application exchanges data directly with VistA, by pulling open clinical reminders, pulling Veteran identification and demographic data, inserting Veteran assessment data in the form of notes, and closing clinical reminders based on completion of assessments. Additionally, it creates new clinical reminders and inserts health factors based on the eScreening results.

After completing an eScreening assessment, a Veteran receives an immediate summary report with individualized feedback and reminders of upcoming appointments.

A data export feature allows clinicians to export selected assessments in either an Excel, PDF, or CSV format to other applications. The data can be exported in identifiable or de-identified format.

1.1. Purpose

The purpose of this document is to provide clinicians and assistants with the information they need to use MHE for fulfilling their role tasks. It provides information about basic procedures such as logging in and other fundamentals, as well as more complex tasks such as creating assessments.

1.2. The eScreening application

MHE uses a web browser on a computer or mobile device and supports three general levels of access. Healthcare System Technical Administrators manage user accounts and edit templates and system interactions with VistA. General users (clinicians and assistants) have access to search for Veteran records and assessments, create and administer assessments, and create reports. Veterans can log into a limited area from a tablet and take an assessment.

The application requires VistA in to function. It uses VistA for security, general patient data, clinical reminders, health factors, and clinical notes.

1.3. Security

Several of the security-related features that have been included in MHE:

- Tablets will not function outside of the hospital grounds.
- Tablets have built-in tracking capability.
- The system records the name and address of the last Veteran who used a tablet.

IMPORTANT! Staff will *not be held responsible* for tablets that are stolen or broken by a Veteran.

1.4. General user roles

As general users, clinicians and assistants play a critical part in the smooth delivery of healthcare to Veterans. The shaded area in this table shows where these roles fit into the MHE picture:

| User role | Task | Permissions | |
|--|----------------------|---|--|
| Veteran | The patient | Receives access only through the tablet user interface, and is limited to completing a planned assessment (eScreening Battery). | |
| Clinician | Patient Care | Assessment management (creates, edits, deletes, and uploads assessments) Monitors Assessment dashboard including real-time alerts Utilizes the health data collected through the eScreening application. Exports data to and from CPRS/VistA | |
| Assistant Administrative Support | | Creates assessments for Veterans to complete in the waiting room. Can access the dashboard and finalize assessments. | |
| Healthcare System Technical Administrator | Technical Support | User management (edits & assigns users; changes passwords; activates or inactivates personnel) Manages system level settings, such as customizing templates, and the system's interactions with VistA, including minor troubleshooting Assessment management (creates, edits, deletes, & uploads assessments if needed; also can manage Battery errors) | |
| Consultation & Reporting & Ext to: & Program & Metrics to: Evaluation Administrator (CESAMH) | | Extracts clinical Battery data from the eScreening database for all sites, to: Identify trends and compare them for program and progress evaluation, and Provide feedback for improvement | |

1.5. Task overview

In order for MHE to create and save Veteran information to CPRS/VistA, these things must occur in order:

- 1. Staff (clinician or assistant) creates an assessment (for an unscheduled or scheduled visit).
- 2. Veteran takes the assessment
- 3. Staff reviews or prints a custom summary for the Veteran (optional).
- 4. Staff saves the assessment to VistA.

1.6. Acronyms and abbreviations

| CESAMH | VA Center of Excellence Stress and Mental Health | | |
|--------|--|--|--|
| MHE | Mental Health eScreening | | |
| CPRS | Computerized Patient Record System (the main component of VistA) | | |
| HSTA | Healthcare System Technical Administrator | | |
| VistA | Veterans Health Information Systems & Technology Architecture | | |

2. Managing Your Account

2.1. Logging in

Type the web address http://vaww.escreening.va.gov/sd into your browser URL field.
 Note: In the future, the URL will be in the Shared Drive.

The Welcome screen opens.



- 2. Click **Staff Login**. The Staff Access I Please Login page opens.
- 3. In the Staff Access login page, type your user name and password, then click **Login**. Your Home page opens.



This is where you will select tabs to perform your job functions.

2.2. Logging out

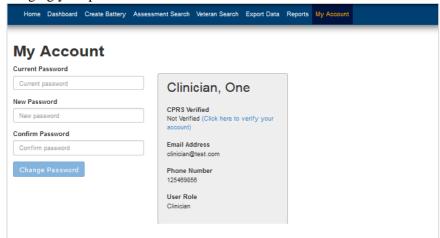
Click **Logout** in the upper right corner of any eScreening page. The system logs you out.

Note: If you remain inactive for 20 minutes, the system will display a 20-second warning before automatically logging you out. You must interact with the program if you want to keep your session open. If the system logs you out but you want to keep working, log in again.

2.3. Changing your password

1. From the Home page, click **My Account**.

The My Account page opens, showing your basic contact and role information, and options for changing your password.



- 2. Type your current password in the **Current Password** field.
- 3. Type your new password in the **New Password** and **Confirm Password** fields. Your password must:
 - Contain at least one lower-case letter
 - Contain at least one number
 - Be at least 8 characters long
 - Contain at least one upper-case letter
 - Contain at least one of these special characters: ! @ # \$ % & .
- 4. Click **Change Password**.

eScreening confirms that your password change was successful.

2.4. Verifying your CPRS account

This is a one-time task performed from your My Account tab.

- 1. Click **Click here to verify your account**. The Verify VistA Account window opens.
- 2. Type your access and verify codes in the fields, then click **Verify Now**. The system internally verifies your account.
- 3. Log out, then log in.

3. Creating a battery

3.1. About batteries and assessments

A battery is a customized collection of modules. The words "battery" and "assessment" are used interchangeably. Generally, a battery is called an "assessment" from the clinical side, but presented to the Veteran as a "battery". Therefore, a clinician may perform an "assessment search" in order to find and review any "batteries" a particular Veteran has taken. It is the same thing.

Note: A clinician or assistant *must* create an assessment for a Veteran before the Veteran attempts to log in.

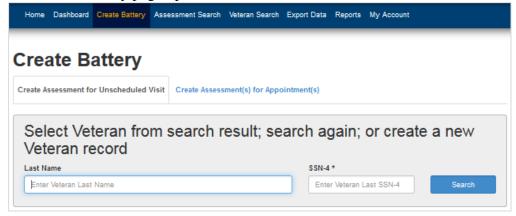
Some assessments contain the same modules of questions. If a Veteran has appointments in different clinics within a 48-hour period and takes more than one assessment, he or she will not be shown repeat modules. In other words, if a new battery contains modules the Veteran has answered within 2 days, the system will copy the Veteran's previous answers into the current battery. The Veteran will see a completion message explaining that the questions have been previously answered.

Before you can create a battery for a Veteran, that Veteran must have a record in the MHE database (DB). If you know the Veteran already has a record in VistA, you can import the record to the DB. Instructions to determine the status of the Veteran's record are below, followed by a chart providing guidance for creating a battery from each type of status.

3.2. Determining the status of a Veteran's record

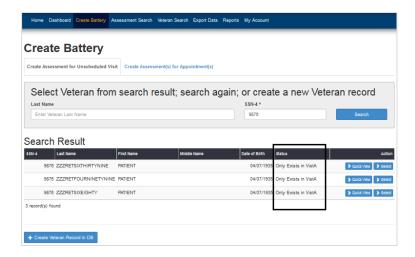
1. From the Home page, click **Create Battery**.

The Create Battery page opens to the Create Assessment for Unscheduled Visit tab.



2. Enter the Veteran's SSN-4, then click **Search**. Search results show for all Veterans with matching SSN-4s. The Veteran's record status, listed in the Status column, directs your next action.

Example of the Status column:

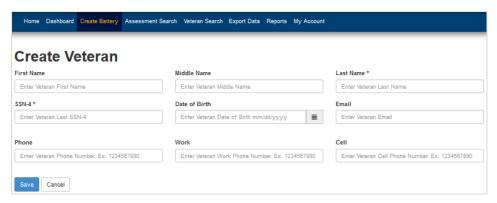


3.3. Creating a battery from each type of record status

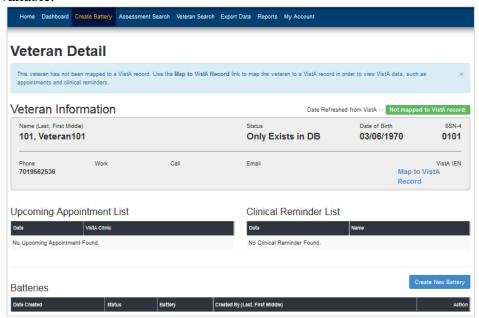
| If the status is | then | |
|-----------------------|---|--|
| Mapped Veteran, | you can create a battery. See section 5.6 below. | |
| No record found, | you must create a Veteran record in the DB before you can create a battery. See section 5.4 below. | |
| Only Exists in DB, | you can create a battery. See section 5.6 below. | |
| Only Exists in VistA, | you must import the Veteran's record from VistA before you can create a battery. See section 5.5 below. | |

3.4. Creating a Veteran record in the database

- 1. From the Home page, click **Create Battery**. The Create Battery page opens.
- Click Search.
 The Create Veteran Record in DB button appears at the bottom of the page.
- 3. Click **Create Veteran Record in DB**. The Create Veteran page opens.

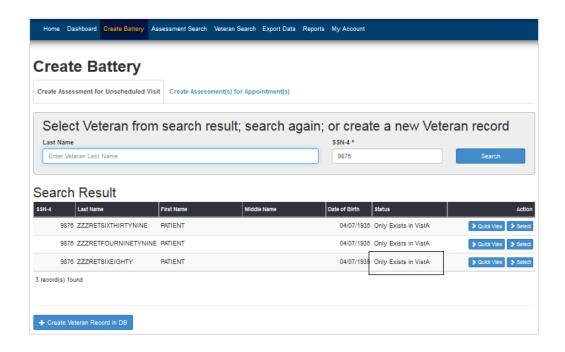


4. Fill in the fields with the Veteran's information, then click **Save**. The Veteran Detail page opens for the new record, and a Create New Battery button is available.

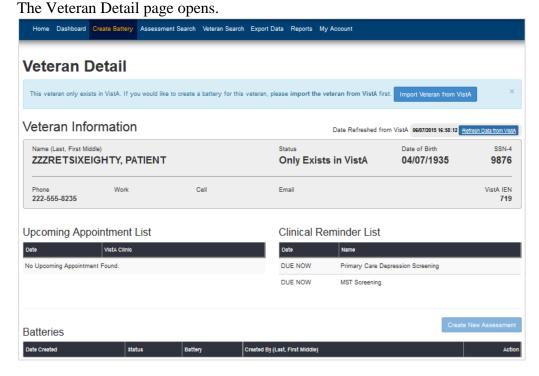


3.5. Importing a Veteran's record from VistA

This must be done if you want to create a battery for a Veteran, and your search result shows the Veteran's record only exists in VistA:

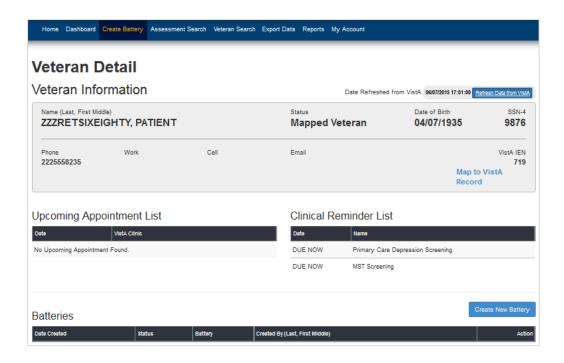


1. Click **Select** in the row for the Veteran you want.



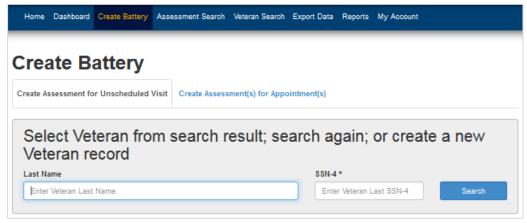
2. Click **Import Veteran from VistA**.

The Veteran Detail page refreshes showing a change in status to "Mapped Veteran". The Veteran's record has been imported from VistA to the DB, and the Create New Battery button is available.

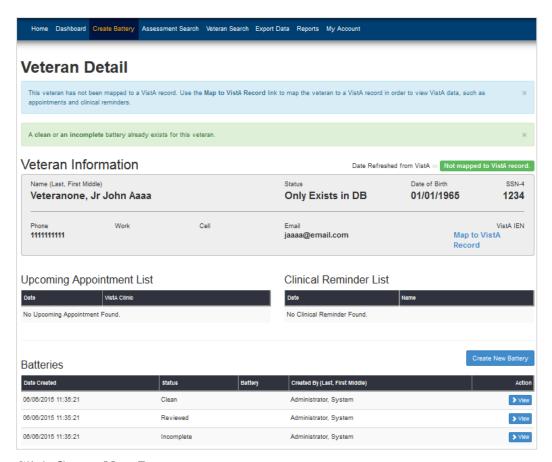


3.6. Creating an assessment for an unscheduled visit

From the Home page, click Create Battery.
 The Create Battery page opens with the Create Assessment for Unscheduled Visit tab selected.

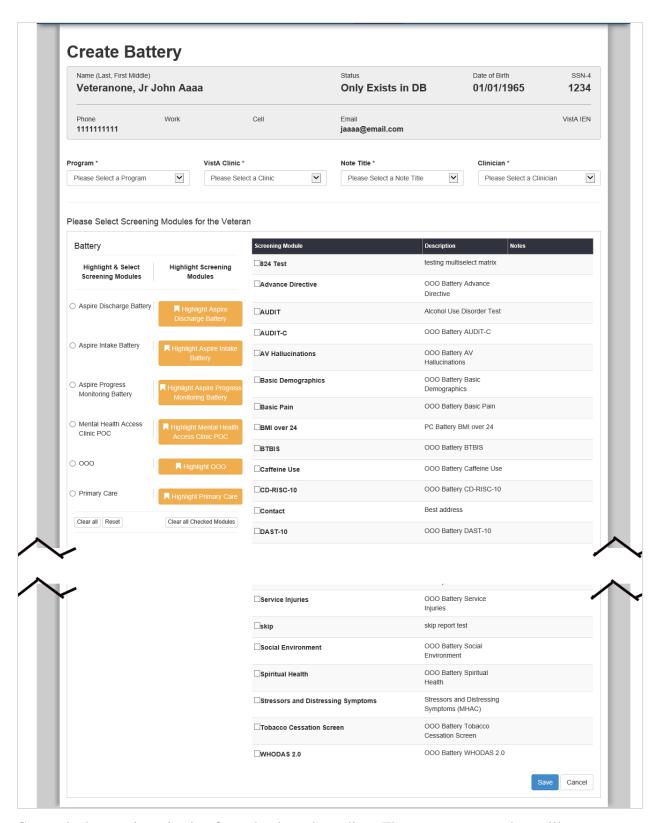


- 2. Type the Veteran's **SSN-4**, then click **Search**. The system lists the Veterans that meet your search criteria.
- 3. Click >**Select** for the Veteran you want to create the battery for. The Veteran Detail page opens showing information for the Veteran.



4. Click Create New Battery.

The Create Battery page opens.



5. Create the battery by selecting from the drop-down lists. The program you select will dictate the option buttons that appear. Click the option button that you want; it highlights and selects the screening modules that apply to that battery.

If you want to design additional modules into your new battery, or remove any, check or clear those check boxes accordingly.

- The Clear all button clears option buttons, unchecks checkboxes, and removes highlighting.
- The Reset button reverts all changes you have made.
- The Clear all Checked Modules button unchecks checkboxes, and removes highlighting.

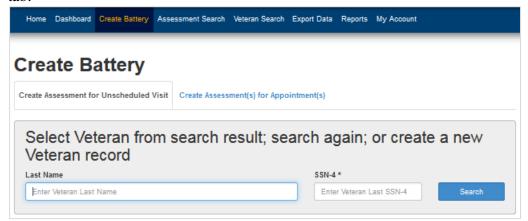
6. Click **Save**.

The batteries associated with the Veteran appear in the Batteries list. The system is ready to accept input from the Veteran's tablet as soon as the Veteran logs in.

3.7. Creating assessments by the batch for appointments

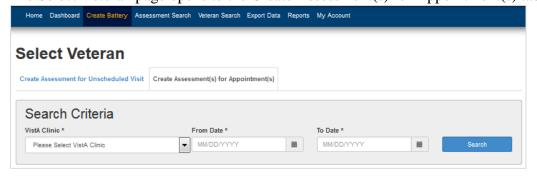
1. From the Home page, click **Create Battery**.

The Create Battery page opens showing the Create Assessment for Unscheduled Visit tab.



2. Click Create Assessment(s) for Appointment(s).

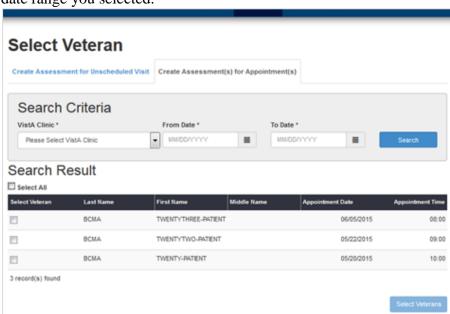
The Select Veteran page opens to the Create Assessment(s) for Appointment(s) tab:



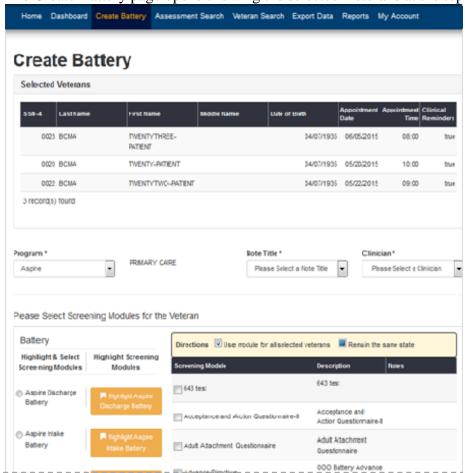
3. Click the list to select the VistA clinic, then click the **From Date*** and **To Date*** calendars and set a date range, then click **Search**.

Search results display showing Veterans who have appointments at this clinic within the

date range you selected.

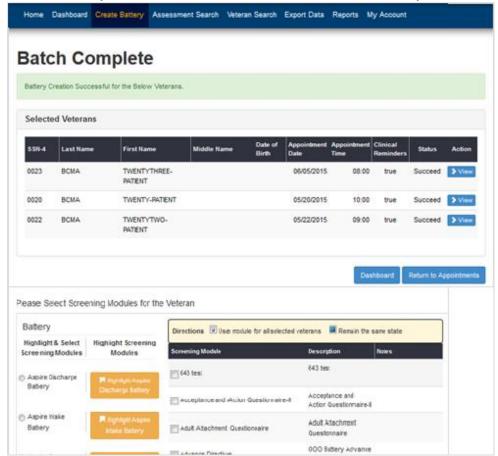


4. Click the **Select All** check box, or click individual Veterans, then click **Select Veterans**. The Create Battery page opens showing the selected Veterans at the top.





5. Select the screening modules you want, then click **Create Assessments**. A banner tells you that the assessments were created successfully.



3.8. Creating multiple assessments for a Veteran within 48 hours

MHE supports one assessment in each clinic daily for a given Veteran. This allows a Veteran, for example, to have an appointment in a Mental Health clinic in the morning, and an afternoon appointment in Primary Care, and an assessment can be created for each appointment.

Some of the same modules are used in different assessments. If a module's questions have been answered, and the module is used in a new assessment within 48 hours, the system will recognize it as a duplicate and copy the answers to the new assessment. The Veteran will not have to answer those questions again for any appointments within 2 days.

3.9. Editing clean assessments

Clean assessments can be partially edited on the Assessment Summary page. You can click the lists to change the VistA Clinic, the Note Title, and the Clinician; then click Save. A banner tells you the assessment was updated.

Clean assessments may also be edited for content. See below.

3.9.1. To edit a clean assessment

- 1. From Home, click **Create Battery**. The Create Battery page opens.
- 2. Search for the Veteran whose assessment you want to edit. When found, click **Select**. The Veteran Detail page opens, showing batteries at the bottom.
- 3. Click **View** in the row of the clean battery you want to edit. The Create Battery page opens.
- 4. Make your changes to the Program, VistA Clinic, Note Title, or Clinician lists; and-or edit the content in the screening modules section; then click **Save**. You are returned to the Veteran Detail page.

3.10. Deleting assessments

Assessments can be deleted on the Assessment Summary page. However, a reviewed or finalized assessment can be only deleted by the Healthcare System Technical Administrator.

3.10.1. To delete an assessment

- 1. From Home, click **Dashboard**. The Assessment Dashboard opens.
- 2. Click the name of the Veteran whose assessment you want to delete. The Assessment Summary opens for that Veteran.
- 3. Consult the **If** ... then table below for directions.

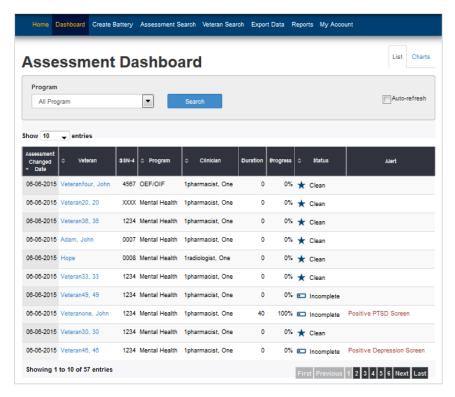
| If the assessment is | then | |
|----------------------|---|--|
| Clean | Click the list and Update Status to: Deleted , then click Save . A banner tells you the assessment was updated. | |
| Incomplete | Click the list and Update Status to: Deleted , then click Save . A banner tells you the assessment was updated. | |
| Complete | Update Status to: Incomplete , then click Save . A banner tells you the assessment was updated. | |
| | Update Status to: Deleted, then click Save. A banner tells you the assessment was updated. | |

| Reviewed | you don't have system permission to change the status. Contact your site Healthcare System Technical Administrator for help. |
|-----------|--|
| Finalized | you don't have system permission to change the status. Contact your site Healthcare System Technical Administrator for help. |

4. Managing the Assessment Dashboard

The dashboard lets you monitor the status of all ongoing assessments including real-time alerts; update the status of individual assessments; and view and print the eScreening Veteran Summary. You can also view and print individual assessments and health factor titles; change an individual's VistA clinic, Note title, and clinician; save to VistA, and save the page.

Clicking **Dashboard** on the main menu opens the Assessment Dashboard page.



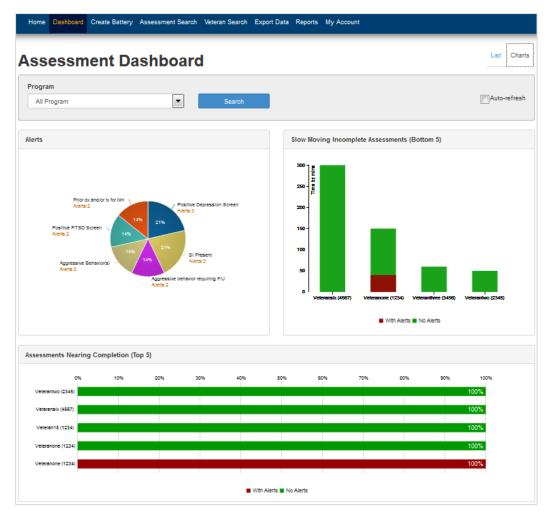
This page lists Veterans in the system and displays each Veteran's assessment status including progress and alerts.

Tabs are provided for switching between a list view and a chart view:

• The List tab displays information as a list of individual assessments. You can sort the list by column, by clicking the up-down arrow icon on the left side of each column title.

To open a Veteran's assessment summary page, click the Veteran's name in the List view.

• The Charts tab summarizes the assessment program data in pie and bar charts.

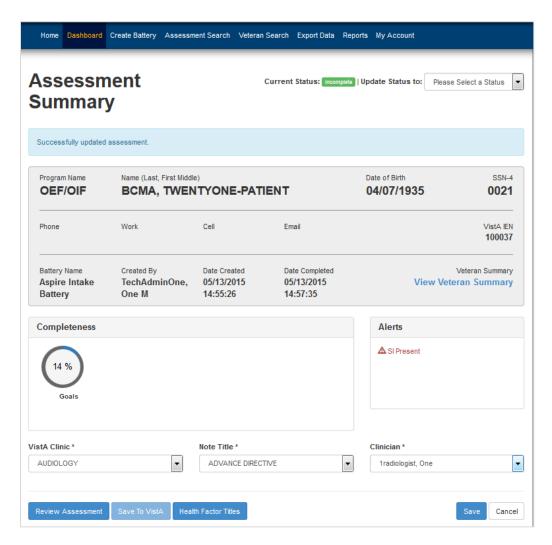


The Auto-refresh check box in both views refreshes the page every minute.

4.1. Viewing active assessments and alerts

- From the list tab view of the Assessment Summary page, select the program from the Program drop-down list, then click **Search**.
 The list changes to show the Veterans associated with the program you chose.
- 2. Click a name on the list.

 The Assessment Summary page opens for the Veteran you chose.



4.1.1. Viewing by program

Select the program from the Program drop-down list, then click **Search**. The list changes to show the Veterans associated with the program you chose.

4.1.2. Viewing by Veteran

Click a name on the list.

The Assessment Summary page opens for the Veteran you chose.

4.2. Options on the Assessment Summary page

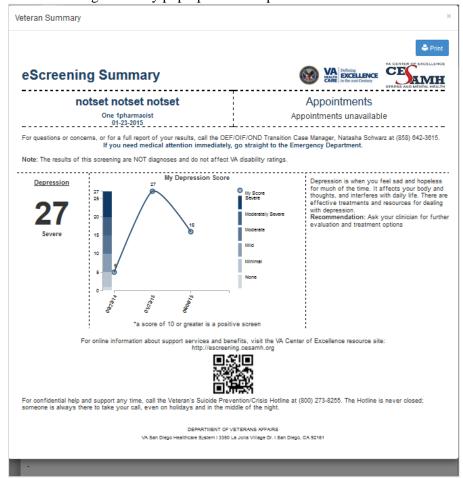
4.2.1. Updating the status of an assessment summary



- 1. Click a Veteran's name in the list view of the Assessment Dashboard page. The Assessment Summary page opens for the Veteran you chose.
- 2. Select the new status from the **Update Status to:** drop-down list, then click **Save**. The Current Status: field shows the new status, and a banner confirms the update.

4.2.2. Viewing and printing a Veteran Summary

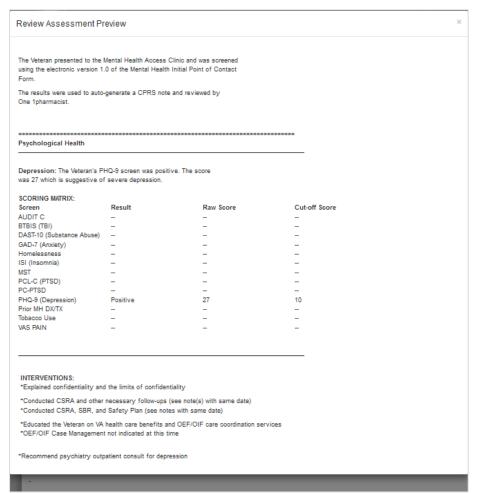
- 1. Click a Veteran's name in the list view of the Assessment Dashboard page. The Assessment Summary page opens for the Veteran you chose.
- Click View Veteran Summary.
 The eScreening Summary pop-up window opens.



3. If you want to print the summary, click **Print**.

4.2.3. Reviewing an assessment

From the Assessment Summary page, click **Review Assessment**. The Review Assessment Preview opens showing the preview.



4.2.4. Mapping to VistA

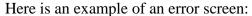
Mapping to VistA is necessary for assessments that were not mapped during creation, so that MHE can upload to the correct medical record. If the Map to VistA link is available, you must click it. If possible, always Map to VistA before saving to VistA.

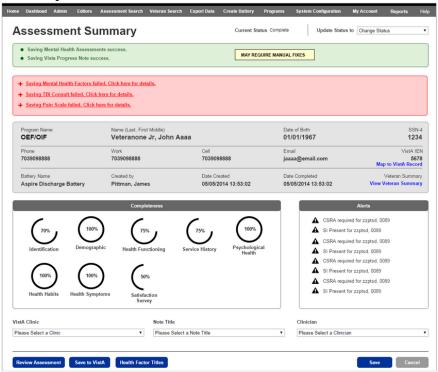
4.2.5. Saving to VistA

Saving to VistA is critical. This is where the data gathered by MHE is logged into the VA record system, CPRS and VistA. From the Assessment Summary page, click **Save to VistA**. After the system asks for confirmation, click **Save**. If the Save to VistA button is unavailable, it may be because the record has already been saved.

Alternately, the Save to VistA button may be unavailable because the record requires mapping first. If in doubt, always Map to VistA. After mapping is performed, the Save to VistA button becomes available.

When an assessment is successfully saved to VistA, the assessment's state is set to Finalized. Rarely, errors of transmission can occur during the process. If so, a detailed error message is generated and the assessment's state is set to "Error". If you receive an error message while saving to VistA, you can greatly assist the site's HSTA by capturing a screen shot (ALT+Print Screen, then CTL+V into an email or Word document), or by simply showing the HSTA the error screen.

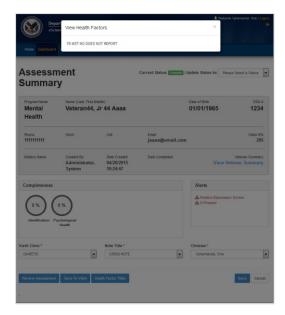




4.2.6. Viewing Health Factor titles

From the Assessment Summary page, click **Health Factor Titles**.

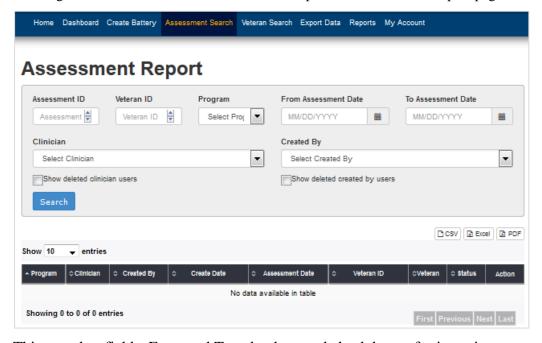
The View Health Factors pop-up window displays any titles associated with the patient.



5. Searching for Veterans and Assessments

5.1. Assessment search

Clicking Assessment Search on the main menu opens the Assessment Report page.

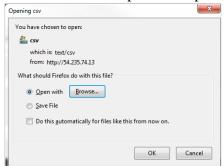


This page has fields, From and To calendars, and check boxes for inputting your search terms. Group results can be exported, viewed, and printed in CSV, Excel, and PDF formats. Individual results display icons in the Action column for viewing the assessment, the review notes, and the audit log.

5.1.1. Exporting search results to CSV, Excel, or PDF

This feature exports the entire list that your search has generated. For example, if the only search parameter you set was a clinician name, the search will produce a list of Veteran assessments created by that clinician. You can export the list in three formats—CSV, Excel, and PDF.

- 1. From the Home page, click **Assessment Search**. The Assessment Report opens.
- 2. Enter your search parameters, then click **Search**. Search results display in the lower part of the page.
- 3. Click **CSV**, **Excel**, or **PDF** (these buttons are located midway, between the search fields and the result pages.). You may be asked to choose a helper application to open the results. For example, below, CSV is shown as "text/csv" in the pop-up window, so you know to choose a text-compatible helper application.

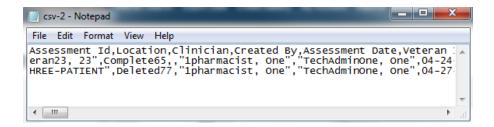


4. Click **Browse**.

The Choose Helper Application pop-up opens.

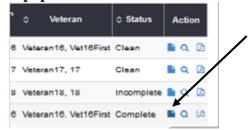


- 5. Select an application, then click **OK**. CSV opens in the helper application you chose.
- 6. If you want to print the report, use the print function for the helper application. In the CSV example, below, click **File**, then choose **Print** from the drop-down list.



5.1.2. Viewing and printing an assessment

- 1. From the Home page, click **Assessment Search**. The Assessment Report opens.
- 2. Enter your search parameters, then click **Search**. Search results display in the lower part of the page.
- 3. Click the **paper icon** in the Action column and row for the Veteran's results you want.



The Assessment Report Preview opens, showing a print button.



4. Click **Print Assessment**.

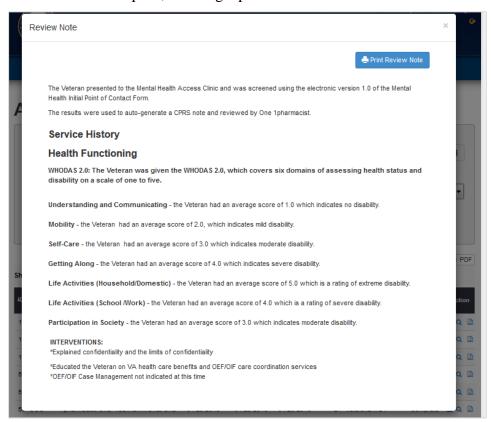
A pop-up box gives you options for printing.

5.1.3. Viewing and printing a Note

- 1. From the Home page, click **Assessment Search**. The Assessment Report opens.
- 2. Enter your search parameters, then click **Search**. Search results display in the lower part of the page.
- 3. Click the **magnifying glass icon** in the Action column and row for the Veteran's results you want.



The Review Note opens, showing a print button.

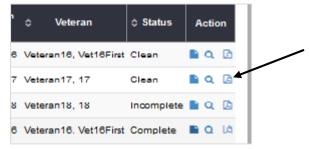


4. Click **Print Review Note**.

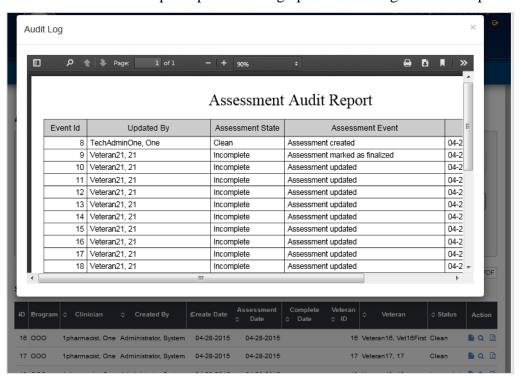
A pop-up box gives you options for printing.

5.1.4. Viewing and printing the Assessment Audit Log

- 1. From the Home page, click **Assessment Search**. The Assessment Report opens.
- 2. Enter your search parameters, then click **Search**. Search results display in the lower part of the page.
- 3. Click the **PDF icon** in the Action column and row for the Veteran's results you want.

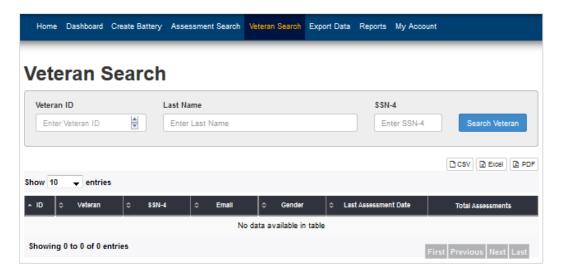


The Assessment Audit Report opens showing options for navigation and to print.



5.2. Veteran search

Clicking Veteran Search on the main menu opens the Veteran Search page.



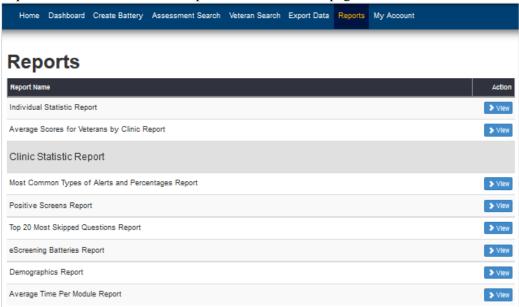
This page has fields for inputting your search terms. Group results can be exported, viewed, and printed in CSV, Excel, and PDF formats. Individual results display an assessment button for viewing all assessments that have been created for the Veteran. Clicking the View Total Assessments button takes you directly to the Assessment Report, which is described in section 4.1 in this guide.

6. Reports

6.1. About reports

Clinicians and assistants can generate a variety of online reports that show the current status of records in the database. These reports are available in .PDF form and can be printed.

Reports are accessed from the Reports tab on the Home page.



Veteran statistic reports available are:

- Individual Statistic Reports
- Average Scores for Veterans by Clinic

Clinic statistic reports available are:

- Most Common Types of Alerts and Percentages Report
- Positive Screens Report
- List of Top 20 Most Skipped questions Report
- eScreening Batteries Report
- Demographics Report
- Average Time Per Module Report

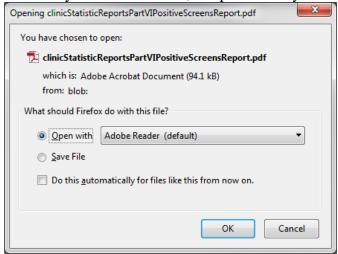
6.2. Report descriptions

- Some graphs present a choice for viewing the data, consisting of option buttons under *Report Type* for Graph and Numeric, Graph, or Numeric.
- The From and To dates are required.
- You can select the modules that you want to review.
- Only the modules that contribute to the report are available.

6.3. Generating a report and printing a PDF

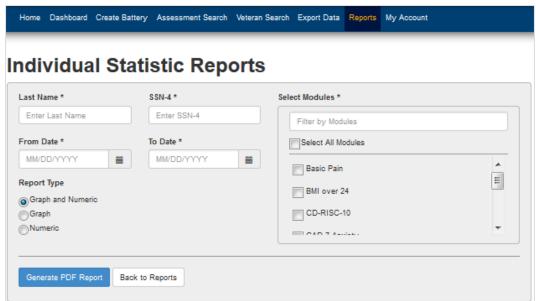
- 1. From the Home page, click **Reports**. The Reports page opens.
- 2. Click **View** in the row of the report you want. The report opens.
- 3. Populate the required fields and select the options and checkboxes that apply to the report you want, then click **Generate PDF Report**.

The system asks you to save the file, or open it with your choice of helper application:

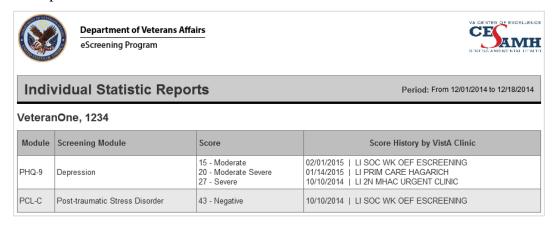


4. Choose the option to Open, then click **OK**. The report opens, and presents options for saving and printing.

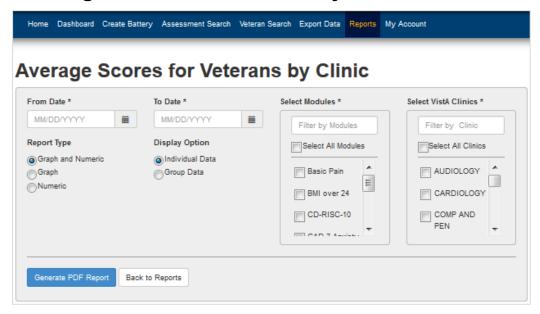
6.4. Individual Statistic Reports



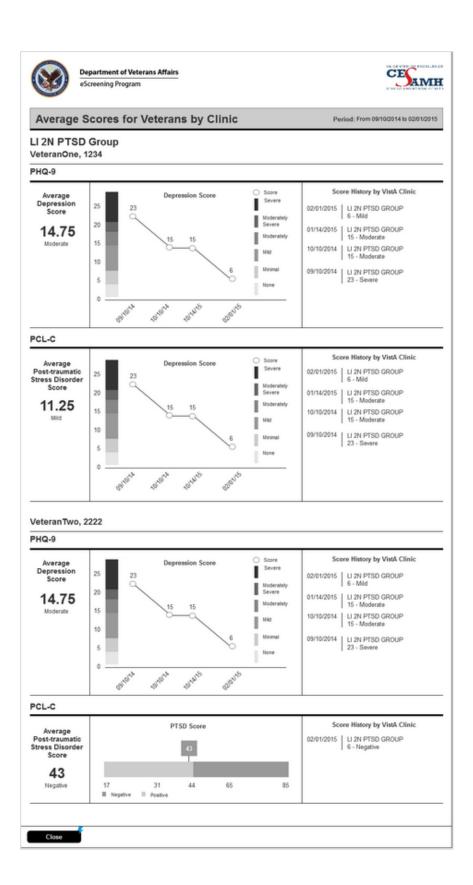
Example:



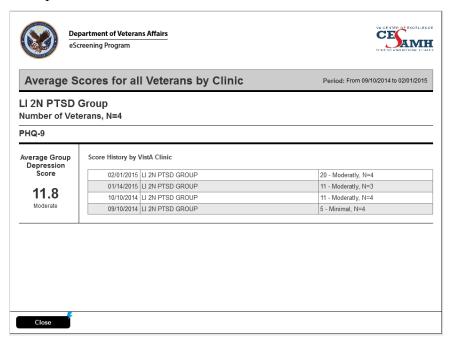
6.5. Average Scores for Veterans by Clinic



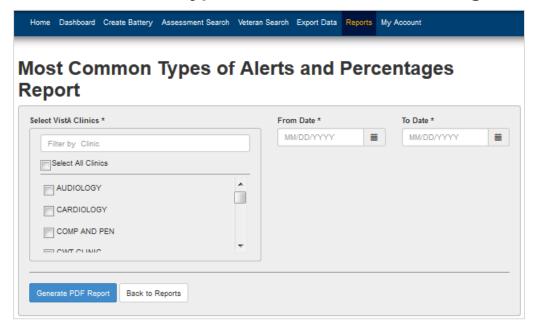
Example of a result in graph and numeric format:

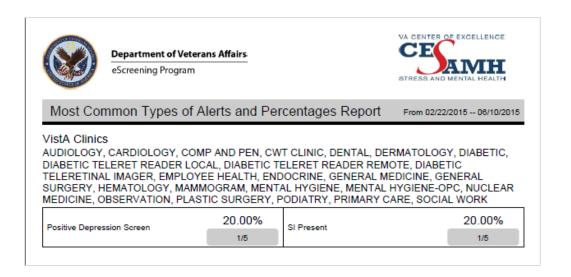


Example in numeric format:

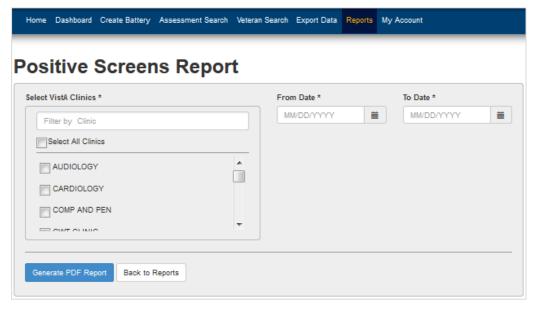


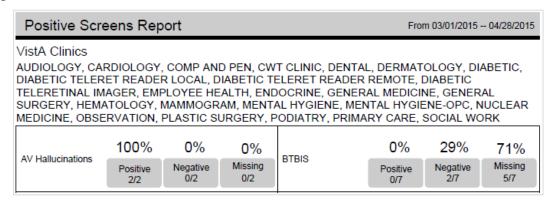
6.6. Most Common Types of Alerts and Percentages



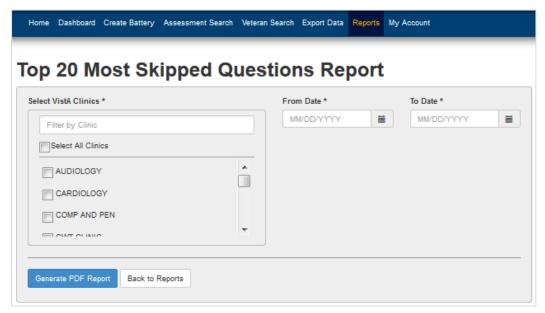


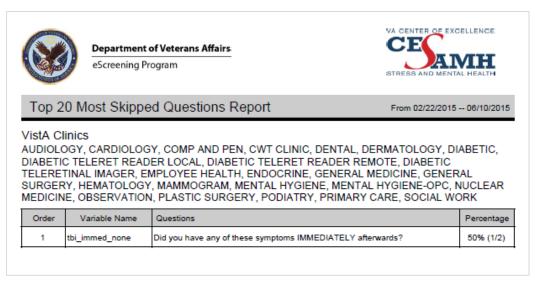
6.7. Positive Screens





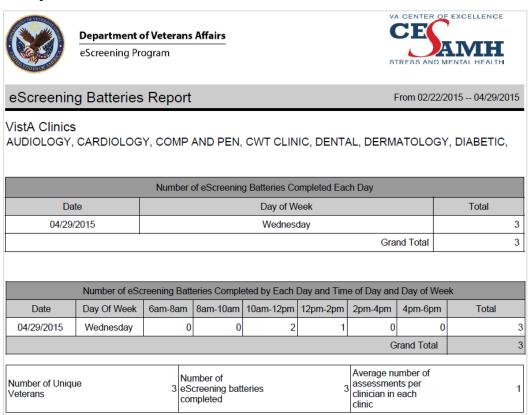
6.8. Top 20 Most Skipped Questions



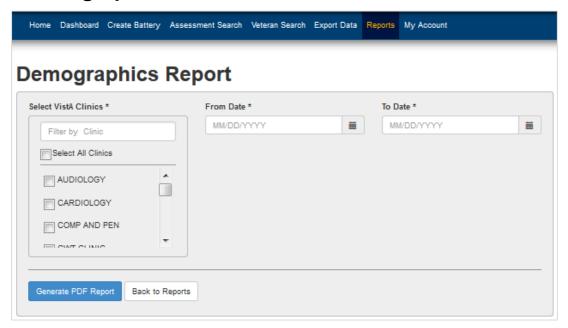


6.9. eScreening Batteries



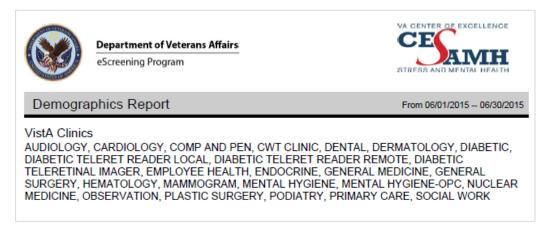


6.10. Demographics



Example:

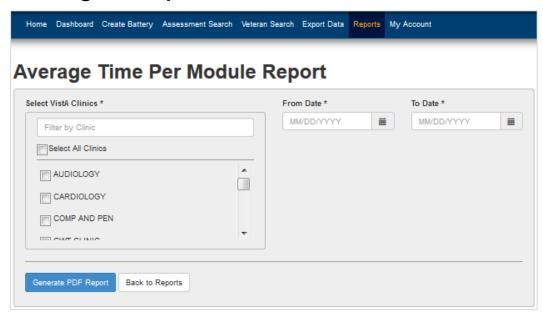
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| Demographics | Questions | |
|--------------------|--|-----|
| Condon | 66% Male | 2/3 |
| Gender | 33% Female | 1/3 |
| | Ethnicity | |
| | 33% Hispanic | 1/3 |
| | 66% Non Hispanic | 2/3 |
| | 00% Missing | 0/3 |
| | Race | |
| Ethiniait //Dana | 20% White/Caucasian | 1/5 |
| Ethinicity/Race | 20% Black/African American | 1/5 |
| | 20% American Indian or Alaskan Native | 1/5 |
| | 20% Native Hawaiian or Pacific Islander | 1/5 |
| | 20% Asian (Filipino, Japanese, Korean, Chinese, Vietnamese, etc.) | 1/5 |
| | 00% Decline To Answer | 0/5 |
| | 00% Other | 0/5 |
| Age | Mean Age 48.8 years Minimum Value = 28 and Maximum value = 69 | |
| | 00% Some High School | 0/1 |
| | 00% GED | 0/1 |
| | 00% High School Diploma | 0/1 |
| | 00% Some College | 0/1 |
| Education | 100% Associate Degree | 1/1 |
| | 00% 4-year College Degree | 0/1 |
| | 00% Master's Degree | 0/1 |
| | 00% Doctoral Degree (Ph.D., M.D., DDS, etc.) | 0/1 |
| | 00% Missing | 0/1 |
| | 00% Full Time | 0/1 |
| | 00% Part Time | 0/1 |
| Employment Status | 00% Seasonal | 0/1 |
| Employment Status | 00% Day Labor | 0/1 |
| | 100% Unemployed | 1/1 |
| | 00% Missing | 0/1 |
| | 100% Army | 1/1 |
| | 00% Air Force | 0/1 |
| | 00% Coast Guard | 0/1 |
| Branch of Military | 00% Marines | 0/1 |
| | 00% National Guard | 0/1 |
| | 00% Navy | 0/1 |
| | 00% Missing | 0/1 |
| Num of Deployments | Mean number of deployments = 1.0 and minimum Value = 1 and Maximum Value = | 1 |
| | 00% Never. I have never used tobacco on a regular basis | 0/1 |
| | 00% No. I used tobacco in the past, but have quit. | 0/1 |
| Tobacco Use Status | | 1/1 |
| Tobacco Osc Status | 100% Yes. I currently use tobacco on a regular basis. | 1/1 |

6.11. Average Time per Module







Average Time Per Module Report

From 06/01/2015 -- 06/30/2015

VistA Clinics

AUDIOLOGY, CARDIOLOGY, COMP AND PEN, CWT CLINIC, DENTAL, DERMATOLOGY, DIABETIC, DIABETIC TELERET READER LOCAL, DIABETIC TELERET READER REMOTE, DIABETIC TELERETINAL IMAGER, EMPLOYEE HEALTH, ENDOCRINE, GENERAL MEDICINE, GENERAL SURGERY, HEMATOLOGY, MAMMOGRAM, MENTAL HYGIENE, MENTAL HYGIENE-OPC, NUCLEAR MEDICINE, OBSERVATION, PLASTIC SURGERY, PODIATRY, PRIMARY CARE, SOCIAL WORK

| Advance Directive | N= 2 01 Min(s) 17 Sec(s) | AUDIT-C | N= 0 00 Min(s) 00 Sec(s) |
|-----------------------------------|-----------------------------|--------------------------------|-----------------------------|
| AV Hallucinations | N= 2 00 Min(s) 53 Sec(s) | Basic Demographics | N= 3 01 Min(s) 21 Sec(s) |
| Basic Pain | N= 1 03 Min(s) 48 Sec(s) | BTBIS | N= 4 00 Min(s) 11 Sec(s) |
| Caffeine Use | N= 1 00 Min(s) 08 Sec(s) | CD-RISC-10 | N= 0 00 Min(s) 00 Sec(s) |
| DAST-10 | N= 0 00 Min(s) 00 Sec(s) | Education, Employment & Income | N= 1 01 Min(s) 10 Sec(s) |
| Exposures | N= 0 00 Min(s) 00 Sec(s) | GAD 7 Anxiety | N= 0 00 Min(s) 00 Sec(s) |
| Homelessness Clinical Reminder | N= 2 00 Min(s) 37 Sec(s) | Identification | N= 2 00 Min(s) 11 Sec(s) |
| ISI | N= 0 00 Min(s) 00 Sec(s) | MDQ | N= 0 00 Min(s) 00 Sec(s) |
| Medications | N= 0 00 Min(s) 00 Sec(s) | Military Deployments & History | N= 2 01 Min(s) 24 Sec(s) |
| MST | N= 0 00 Min(s) 00 Sec(s) | OEF OIF Clinical Reminder | N= 1 00 Min(s) 16 Sec(s) |
| OOO Infect & Embedded Fragment CR | N= 0 00 Min(s) 00 Sec(s) | Other Health Symptoms | N= 0 00 Min(s) 00 Sec(s) |

7. Troubleshooting & Additional Support

For general troubleshooting, contact your site's Healthcare System Technical Administrator, or contact:

Liz Floto 858-552-8585 Ext. 5550

Elizabeth.floto@va.gov

Matthew Morgan 858-552-8585 ext.5557

Matthew.Morgan@va.gov

Template Revision History

| Date | Version | Description | Author |
|---------------|---------|--|----------------------|
| November 2014 | 1.3 | Updated to conform with latest Section 508 guidelines and remediated with Common Look Office tool | Process Management |
| April 2014 | 1.2 | Changed title page to clarify that version number refers to software version | Process Management |
| April 2011 | 1.1 | Formatted to current ProPath documentation standards and edited to conform with latest Alternative Text (Section 508) guidelines | Process Management |
| June 2009 | 1.0 | Initial Version | PMAS Business Office |