

Bill Pruett

Email: wm.pruett@gmail.com

LinkedIn: <https://www.linkedin.com/in/billpruett/>

Portfolio: <https://billpruett.github.io/>

SKILLS

Languages	Tools
HTML, CSS Javascript Python	Git/GitHub, BitBucket AWS administration Adobe CC – Photoshop, Illustrator, XD

EXPERIENCE

Web Developer / 2019 – present / freelance

- Using HTML/CSS since 2014, Python since 2018, Javascript since 2019

IT Support Engineer/Network Administrator

2016 – present / Zift Solutions, Inc.

- Administer AWS, G Suite, Office 365 Business, Atlassian (Confluence, Jira, Bitbucket) WebEx, Bitdefender, Salesforce
- Windows, Mac, Linux administration and troubleshooting
- Python - wrote scripts to streamline processes
- Created a new IT Support wiki presence for the company, with knowledge base, administrative section, and ticketing system; developed support articles for internal customers

Technical Support Advisor, Senior Technical Support Advisor

2014 –2016 / Apple, Inc.

- Provide technical support for Macintosh desktops and notebooks, and all iOS devices (iPhone, iPad, iPod Touch), Beats devices, Apple Watch