

Government of British Columbia Draft Digital Principles v. 0.1

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1. **Prioritize delivering impact for British Columbians**
Government exists to improve peoples' lives. Digital services should support this goal. Focus on citizens' needs; build services for outcomes rather than outputs; deliver sustainable services through judicious use of public resources.
2. **Design with people**
Deliver simple, effective products and services that improve lives, doing so via human-centered design practices with the people who will actually use the product or service.
3. **Embed inclusion**
Apply the highest standards of accessibility, inclusion and ethics at every stage of product and service design, development and delivery.
4. **Continuously learn & improve**
Iterate and improve products and services frequently to support learning and innovation; use modern tools and approaches; be flexible to change, accepting ongoing user feedback; test early and often; start small and scale up.
5. **Work in the open**
Adopt open standards to facilitate interoperability and scalability; work in the open to collaborate, co-design and co-create with users; release open data and APIs; default towards open licenses, open and interoperable standards, open-source code and open, cross-sector collaboration.
6. **Take an ecosystem approach**
Design and deliver solutions that are forward-thinking, adaptable and scalable; reuse before re-creating; support common components and interoperability.
7. **Take care of information and data**
Manage information, including data, as a public asset in accordance with its value; apply rigour around decision-making, using data to take an evidence-based approach; act as a trusted information steward.
8. **Manage risks appropriately**
Respect security, privacy and ethics, balancing them with the imperative for swift action; design risk mitigation strategies to be clear and to support iteration and agile delivery.
9. **Build internal capacity**
Empower all public servants to deliver excellent digital services; support teams, providing them with technology, tools and training; encourage innovation and controlled experimentation; build an organizational culture that supports constant learning.
10. **Express cultural & historical awareness & respect**
Acknowledge the historical relationships, inequity, trauma, and discrimination created by government; work in the spirit of reconciliation and [B.C.'s Draft Principles](#) guiding our relationship with Indigenous peoples.