

Bill Hua

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EXPERIENCE

WALGREENS, Kearns, UT

Pharmacy Technician, Aug 2021 - Present

Responding to inquiries and problems

Pharmacy inventory management

Interpret and enter prescriptions

Building relationships with patients

SKAGG'S PUBLIC SAFETY, West Valley City, UT

Sales Floor Associate, Aug 2019 - Aug 2021

Offering and identifying customer needs

Trained new associates into the sales floor

Providing product knowledge

Stocking and organizing inventory

DISCOVER FINANCIAL SERVICE, West Valley City, UT

Customer Service Representative, Jun 2018 - Sep 2019

Analyze and review bank information

Provide utmost quality customer service

Navigate a computerized system to troubleshoot customer's questions

Utilize multiple systems to document customer inquiries

EDUCATION

Salt Lake Community College

Taylorsville, UT

Computer Science Web Development Candidate (Expected graduation Feb 2024)

Taylorsville High School

Taylorsville, UT

High School Diploma (May 2018)

ADDITIONAL SKILLS

- Computer proficiency
- Adaptability
- Coding
- Teamwork
- Effective communicational skills
- Multitasking

CERTIFICATIONS

- Pharmacy Technician
- Html/Css