

WILLIAM BAIN

Holbrook, MA

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LinkedIn: <https://www.linkedin.com/in/william-bain-a24627233/> | GitHub: <https://github.com/BillyBain> | Portfolio: https://billybain.github.io/My_React_Portfolio/

SUMMARY

Full Stack Web Developer with a diverse background in sales, IT, diagnostics, and repair. Strong ability to lead and communicate to ensure that fine details are completed. Looking to utilize previous work expertise and newly obtained Certificate to grow and develop applications.

TECHNICAL SKILLS

Languages: HTML5, CSS3, Javascript

Technologies: React, Express, Node, Bootstrap, GraphQL, MongoDB, Mongoose, Apollo Sandbox, JWTToken, Nodemon, Bulma, Google Fonts, Handlebars, MYSQL2, Router, Sequelize

PROJECTS

HotSpot

<https://github.com/BillyBain/HotSpot> | <https://hotspot-search.herokuapp.com>

- *Traveling and sightseeing are always fun, but trying to keep track of everything can be a hassle. What if there was a place to save it all and even continue the search! That is where HotSpot comes in. With this React App, you can create your own adventure database and never forget that Hot Spot again!*
- *Linking backend to front end for needed data. Making the search results display as cards on the page.*
- *HTML, CSS, Javascript, React, Express, Node, Bootstrap, GraphQL, MongoDB, Mongoose, Apollo Sandbox, JWTToken, Nodemon, bcrypt, dotenv*

Movie Refresh

<https://github.com/falbanese7/movie-refresh> | <https://falbanese7.github.io/movie-refresh/>

- *This website is used to look up movies so you can get a quick refresh or see if you would like to watch it for the first time. Peek at trailers or closely related videos. Read viewer's reviews to see what others think.*
- *Concept for website, HTML setup, implementing TMDB API (for review results), styling, general JavaScript coding*
- *HTML5, CSS3, JavaScript, Bulma, Google Fonts, YouTube Data API, The Movie Database API*

Development Bulletin

<https://github.com/mikerjohnson27/Development-Bulletin> | <https://whispering-journey-87250.herokuapp.com/>

- *This project will be an application website that helps developers create templates for their projects. They will be able to create projects, add tasks, show who is working on them, and check off completed. As well as upload files for the project.*
- *Building the Server file, writing out all the Routes and Styling the project.*
- *HTML5, CSS3, JavaScript, Bootstrap, ConnectSessionSequelize, DotEnv, Express, ExpressFileUpload, ExpressSession, Handlebars, MYSQL2, Router, Sequelize, Nodemon*

EXPERIENCE

Sales and Service Representative

2019 – Present

Auto-Chlor System

Foxboro, MA

Works directly with customers to service commercial dishwashers as well as make sales and collect bills. Maintains accounts in Massachusetts, Rhode Island, and New Hampshire. Explaining and teaching all different types of people proper use, techniques and safety hazards for the machines and chemicals. Using proper tools to perform Electrical and Plumbing maintenance safely, efficiently, and in busy environments.

Key Accomplishments:

- *Certificate For Auto Chlor System - Quarterly Top 25%*
- *Helped close several new sales with Outside Sales Team*
- *Identified by higher management to train and assist current and new hires*

Project Assistant

2016 – 2019

Robert Half - Infosys

Braintree, MA

Infosys Limited required imaging laptops and managing a large inventory of electronics. Diagnosing laptop problems and replacing broken parts. Working with a team to make systems efficient and identify/solve problems. Also introduce and explain new products to different representatives.

Key Accomplishments:

- *Prompted to lead Project Assistant*
- *Frequently asked to provide feedback on new processes and rollouts*

Cashier

2012 – 2016

Eastside LLC - Shell Station

Randolph, MA

Managed front end service operations, ensuring exceptional customer service satisfaction and daily financial reconciliation.

EDUCATION

Boot Camp Certificate: *University of New Hampshire,*

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Node.js, MySQL, MongoDB, Express, Handelbars.js, and ReactJS.

Diploma: *Holbrook Jr/Sr High School, Holbrook, MA*