

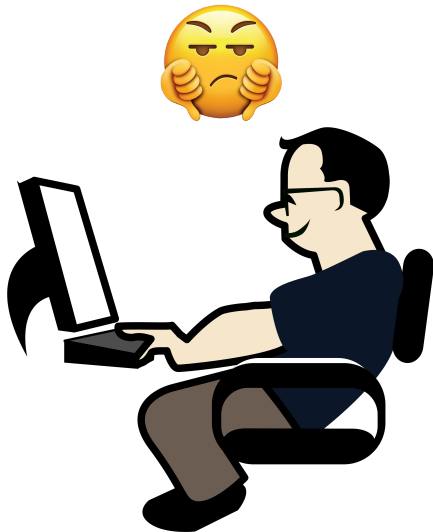
Social Engineering: Introduction

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Focus: Social Engineering

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Using Computers is Bad



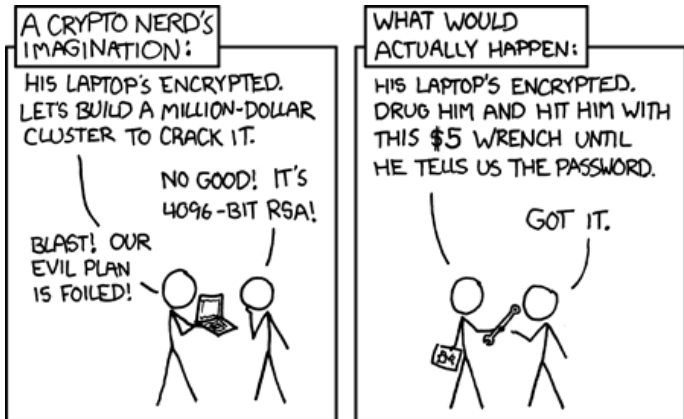
Remember the CIA



Question: Can't we just set a good security policy?

Answer: No.

A Question of Leverage



Alternatives to the Wrench

Protip

Not all tricky conversations are best solved with wrenches. Consider these alternatives:

- Ask politely;
- Dress for the part;
- Offer a bribe;
- *Threaten* to get the wrench.

Classics: Vidocq



Eugène François Vidocq, 1775-1857

Classics: A Surprising Letter

"Sir, you will be doubtlessly be astonished to be receiving a letter from a person unknown to you, who is about to ask a favour from you [...]" (18th century)

"Greetings. With warm heart I offer my friendship and greetings, and I hope that this mail will meets you in good time. However strange or surprising this contact might seem to you as we have not meet personally or had any dealings in the past. I humbly ask that you take due consideration of its importance and immense benefit [...]" (A couple of weeks ago)

Classics: Abagnale



Frank Abagnale

Classics: Mitnick



Kevin Mitnick

Classics: Headley



Susan Headley

Kane Gamble



Targets compromised:

- US Secretary of Homeland Security
- Chief of the CIA
- Deputy Directory of the FBI

Method: classic social engineering.