Billy Joel P. Ballola

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SUMMARY

Recent IT graduate with experience in content moderation and a strong interest in web development. Over the past year, I've been building projects using in HTML, CSS, JavaScript, React, and Node.js. Brings a detail-oriented mindset, critical thinking, and teamwork from past roles. Eager to grow as a junior web developer and contribute to real-world projects.

WORK EXPERIENCE

Accenture Inc. - Cubao, Quezon City   Sep 2024 – Apr 2025
Trust & Safety Associate

- Reviewed and assessed user-generated content to ensure compliance with internal guidelines and community standards.
- Applied content policies with consistency and sound judgment to maintain platform integrity and user trust.
- Maintained productivity and attention to detail while handling a high volume of content reviews daily.
- Collaborated with team members to flag trends and provide feedback on recurring issues.
- Developed strong analytical skills and improved understanding of digital safety and platform accountability.

Work Immersion - Magdalena, Laguna   date

- Help colleagues and set up the office in a way that streamlines processes
- Sort and distribute correspondence as soon as possible

EDUCATION

Laguna State Polytechnic University   2020 - 2024
Bachelor of Science in Information Technology

Magdalena Integrated National High School - Senior High   2018 - 2020
(Information and Communication Technology)

Magdalena Integrated National High School - Junior High   2014 - 2018

Ricardo A. Pronove Elementary School   2008 - 2014

SKILLS

Technical Skills
- Web: HTML5, CSS3, JavaScript, React.js, Next.js, Node.js, Express
- Tools: Git, GitHub, VS Code, Chrome DevTools
- Databases: MongoDB, MySQL
- Concepts: RESTful APIs, Responsive Design, Web Accessibility

Transferable Skills
- Attention to Detail, Communication, Collaboration
- Analytical Thinking, Decision Making