

Billy Joel P. Ballola

+63 936-051-0813 | billyjoelballola27@gmail.com | Magdalena, Laguna, PH

SUMMARY

Recent IT graduate with experience as trust and safety associate and a strong interest in web development. Over the past year, I've been building projects using HTML, CSS, Tailwind CSS, JavaScript, React.js, and Node.js. Brings a detail-oriented mindset, critical thinking, and teamwork from past roles. Eager to grow as a junior web developer and contribute to real-world projects.

SKILLS

Technical Skills

- Web: HTML5, CSS, Tailwind CSS, JavaScript, React.js, Next.js, Node.js, Express
- Tools: Git, GitHub, VS Code, Postman
- Databases: SQL, PostgreSQL (Relational), MongoDB (NoSQL)
- Concepts: RESTful APIs, Responsive Design, Web Accessibility

Transferable Skills

- Attention to Detail, Communication, Collaboration, Analytical Thinking, Decision Making

PROJECTS

Personal Portfolio Website | <https://billyjoel.vercel.app>

- Developed a fully responsive personal portfolio website using React.js and Tailwind CSS
- Showcased personal projects and technical skills through a clean, user-friendly interface
- Designed and implemented interactive UI components with attention to detail and usability
- Ensured cross-browser compatibility and optimized performance across devices
- Utilized Git and GitHub for version control and project management

WORK EXPERIENCE

Accenture Inc. - Cubao, Quezon City

Sep 2024 – Apr 2025

Trust & Safety Associate

- Reviewed and assessed user-generated content to ensure compliance with internal guidelines and community standards.
- Applied content policies with consistency and sound judgment to maintain platform integrity and user trust.

- Maintained productivity and attention to detail while handling a high volume of content reviews daily.
- Collaborated with team members to flag trends and provide feedback on recurring issues.
- Developed strong analytical skills and improved understanding of digital safety and platform accountability.

Work Immersion - Magdalena, Laguna

- Assisted with basic IT troubleshooting for office workstations
- Managed digital file systems to streamline access

EDUCATION

Laguna State Polytechnic University Bachelor of Science in Information Technology	2020 - 2024
Magdalena Integrated National High School - Senior High (Information and Communication Technology)	2018 - 2020