

title: OpsGenie Alerts Integration description: Sematext threshold, anomaly and / or heartbeat Alerts integration with OpsGenie's real-time messaging communication tool. Use them together for seamless infrastructure and application monitoring integration with alert-messaging, and begin sending webhook notifications to your customized devops team channel

OpsGenie is a modern incident management platform for operating always-on services, empowering Dev and Ops teams to plan for service disruptions and stay in control during incidents. OpsGenie centralizes alerts, notifies the right people reliably, and enables them to collaborate and take rapid action. Throughout the entire incident lifecycle, OpsGenie tracks all activity and provides actionable insights to improve productivity and drive continuous operational efficiencies.

Sematext has threshold, anomaly and / or heartbeat Alerts integration with OpsGenie's alert/incident management and notification tools.

In OpsGenie

Log into your OpsGenie account and create app API needed to create the integration between OpsGenie and Sematext APM, Log Management, Tracing, and RUM platform. Also check Opsgenie's Alert API for alert creation, deletion, and action requests are processed asynchronously to provide higher availability and scalability, therefore valid requests for those endpoints.

Visit OpsGenie's documentation and new user guide for more information about their service integration with other SaaS monitoring and logging tools such as ours.

In Sematext

Navigate to Sematext Navigation Hooks and select OpsGenie card to create a new notification hook.

Enter required parameters and copy incoming OpsGenie Service API Key. Click Test button to confirm that Sematext app is sending data and save your Pig Panda alerts integration.

Done. Every alert from your Sematext Monitoring app will be forwarded to OpsGenie, where you can manage escalation policies and configure notifications to other services like HipChat, Slack, Zapier, Flowdock, and more.

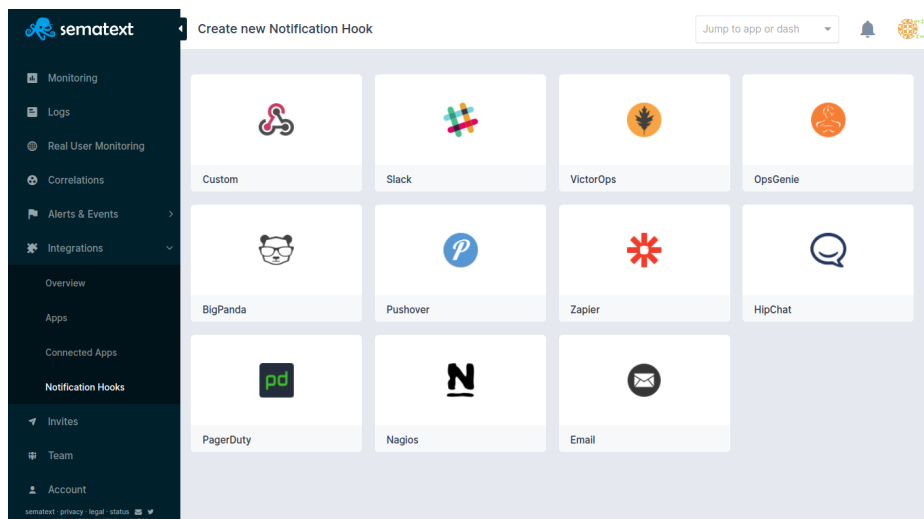


Figure 1: Sematext Notification Hooks

The screenshot displays the 'Create OpsGenie Integration' form within the Sematext application. The form is titled 'New OpsGenie Hook' and includes a warning message: 'DEMO user may not manage Hooks'. Below this, there is instructional text: 'Integrate WebHook with Sematext Apps by entering required parameters below. Once your WebHooks integration is complete you will receive alert notifications via OpsGenie.' and a link to 'Check OpsGenie API Docs for any OpsGenie-specific parameters.' The form contains two required input fields: 'Name *' with the placeholder text 'hook name' and 'API Key *' with the placeholder text 'value'. A help icon (?) is located to the right of the API Key field. At the bottom right of the form, there are two buttons: 'Test' (green) and 'Save' (blue).

Figure 2: OpsGenie Alerts Integration