

title: Sematext On-premises vs SaaS description: Deployment model differences for Sematext infrastructure & application performance monitoring, and log management service.

On-premises vs SaaS

Feature & Capability

Sematext Enterprise

Sematext Cloud

Location

Your data center on your hardware or private cloud

In the cloud (Amazon AWS); US and EU Regions are available

Infrastructure

Provided, run, and managed by you

Operated by Sematext

Installation & Management

Installed and managed by your team

Fully managed by Sematext, including backups, security, etc.

New Features & Upgrades

New features available as new releases become available. Upgrades performed by your team.

New features continuously added without service interruption or downtime

Data Retention

Unlimited - limited only by provisioned disk space

Depends on your plan selection and configuration. Custom plans are available.

Pricing

Per agent for monitoring and based on daily log volume for log management

See Monitoring pricing and Logs pricing for log management pricing