NEIL GROGAN

SOFTWARE ENGINEER

Ballyda, Danesfort,
Co. Kilkenny, Ireland
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(087) 952 1620

Profile

Passionate advocate for constant change and improvement of process, tools and implementation.

Skills

Programming

A passion for scripting as well as programming can be seen with personal & educational projects.

Automation

From Automated test suites to continuous integration and on to continuous deployment.

Self Directed

Proven ability to self motivate and keep focus of large project goals.

Technical

Java (Certified) / Spring & OSGi	Maven & Jenkins CI	Linux, OS X & Windows
Bash & Python Scripting	Puppet CM & Vagrant	Cisco Routing
Fitnesse & Perl (Automation)	Git, Clearcase & SVN	Android

Experience

Ericsson
Software Engineer   2011-present

Java Software Design for OSS (Operational Support System) for adding, binding and auto-integration of cellular nodes in to a network in a Spring/OSGi Eclipse-based product. Automation with Finesse using Perl. Managed Jenkins CI Server. Excellent Solaris/Linux Server Knowledge Worked in transition from a highly structured waterfall development process to an agile scrum development process.

Ipsen Pharmaceuticals
IT Support   2010

Handled all queries from staff on the phone/email – first line of support – also for clean rooms and laboratory rooms. Logged all issues in a highly regulated environment. Liaised & planned with Corporate offices all over Europe for roll out of next-generation network Fulfilled technical support requests for high value manufacturing equipment and control room software. Used Novell ZenWorks, IBM Lotus Notes, Microsoft Visio and Project.

Health Service Executive
IT Support Analyst   2009

Dealt with all technical queries from staff on the phone – first line of support Logged all issues and ran Crystal reports to see performance Talked directly to senior technical staff for updates on problems Problem solved and delegated tasks to local IT Staff out on location Reported directly to the head of operations Used Citrix, Exchange, LanDesk, TouchPaper Helpdesk

Gtech Corporation (National Lottery)
Student Intern   2006

Planned and built an Intranet Portal for National Lottery Agents. ● Tested and verified Mobile Phone payforplay games on over 40 different make and models of mobile phones. ● Worked in a high security and audited environment under EN ISO 9001:2000 and Security Accreditation IS 17799 / BS 7799.

Education

Institute of Technology, Blanchardstown
Bachelor of Science in Computing (Hons) — **3.54 GPA**
2007-2011