

# **MindCare: Web portal for screening the possible mental health issues in adolescents**

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## **DECLARATION**

We hereby declare that this submission is our own work and that, to the best of our knowledge and belief, it contains no material previously published or written by another person nor material which to a substantial extent has been accepted for the award of any other degree or diploma of the university or other institute of higher learning, except where due acknowledgment has been made in the text.

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# **CERTIFICATE**

This is to certify that the Project Report entitled “MindCare: Webportal for screening the possible mental health issues in adolescents” which is submitted by Akanksha Gupta, Anushree Ghosh, and Shifa in partial fulfilment of the requirement for the award of degree B.Tech in the Department of Computer Science of Dr. A.P.J. Abdul Kalam Technical University, Lucknow is a record of the candidates own work carried out by them under my supervision. The matter embodied in this report is original and has not been submitted for the award of any other degree.

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Last but not least, we acknowledge our friends for their contribution to the completion of the project.

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# ABSTRACT

Mental health issues are prevalent in society today, and ways to achieve help through technology are an important way to help find and provide early detection and assistance. MindCare is an AI-based web application that find and classifies mental health issues based on written expression as generated by the users. Instead of using machine learning models based on a Naive Bayes classifier, Random Forest, etc., we will be employing HuggingFace's BERT transformer model, which provides improved accuracy and context. The overarching objective of this project is to establish a working natural language processing NLP pipeline to classify input text data into the 7 categories of mental health issues as: Normal, Depression, Suicidal, Anxiety, Stress, Bipolar and Personality Disorder. For our processes, we will be using a pre-trained BERT model with fine-tuning based on a dataset containing related mental health expressions so the model can recognize more subtle emotional signals and language rich in context as compared to classical models. The web application is built using the MERN stack technology (MongoDB, Express.js, React.js, Node.js) to form a responsive user interface and a machine learning model on Streamlit. Users can provide anonymous text entries describing their thoughts or feelings as they see fit. The RESTful APIs are prepped to receive the inputs securely with the backend processing those inputs with the integrated BERT-based model providing real time classification. Streamlit will host the machine learning model enabling the web application to interface with it using RESTful APIs for seamless deployment.. Not only does the platform provide classification, it also offers personalized support in the form of personalized therapeutic content like relaxation videos and articles or mental wellness exercises specific to the anticipated mental health classification. The platform's focus on privacy and invisibility gives users freedom to be themselves and communicate without any constraints or judgment. MindCare is an important step with the potential of artificial intelligence in mental health, illustrating the highs of NLP and deep learning in care for psychological wellbeing and reducing the distance between persons in need of assistance, and getting the needed assistance in a timely way.

## LIST OF FIGURES

<b>Figure No.</b>	<b>Figure Name</b>	<b>Page No.</b>
4.1	Agile Model	20
4.2	DFD Level 0	21
4.3	DFD Level 1	21
4.4	Use Case Diagram	22
7.1	UI Snapshot	33
7.2	UI Snapshot	33
7.3	UI Snapshot	34
7.4	Code UI Snapshot	36
7.5	Code UI Snapshot	37

## LIST OF TABLES

Table No.	Table Name	Page No.
6.1	Website Test cases.	30
7.1	Accuracy	31

## LIST OF ABBREVIATIONS

Abbreviations	Full Form
BERT	Bidirectional Encoder Representations from Transformers
NLP	Natural Language Processing
ML	Machine Learning
SDLC	Software Development Life Cycle
DFD	Data Flow Diagram
SDG	Sustainable Development Goals
UI	User Interface
CNN	Convulational Neural Network
REST	Representational State Transfer



# TABLE OF CONTENTS

	Page No.
DECLARATION .....	i
CERTIFICATE.....	ii
ACKNOWLEDGEMENT.....	iii
ABSTRACT.....	iv
LIST OF FIGURES.....	v
LIST OF TABLES.....	vi
LIST OF ABBREVIATIONS.....	vii
SDG MAPPING WITH JUSTIFICATION.....	ix
 CHAPTER 1 INTRODUCTION	 1-5
1.1 Introduction to Project	1
1.2 Project Category	2
1.3 Objectives	2
1.4 Structure of Report	4
 CHAPTER 2 LITERATURE REVIEW	 6-10
2.1 Literature Review	6
2.2 Research Gaps	8
2.3 Problem Formulation	9
 CHAPTER 3 PROPOSED SYSTEM	 11-14
3.1 Proposed System	11
3.2 Unique Features of The System	13
 CHAPTER 4 REQUIREMENT ANALYSIS AND SPECIFICATION	 15-21
4.1 Feasibility Study (Technical, Economical, Operational)	15
4.2 Software Requirement Specification	16
4.2.1 Data Requirement	17
4.2.2 Functional Requirement	17
4.2.3 Performance Requirement	18

4.2.4	Maintainability Requirement	18
4.2.5	Security Requirement	18
4.3	SDLC Model Used	19
4.4	System Design	20
4.4.1	Data Flow Diagrams	21
4.4.2	Use Case Diagrams	22
CHAPTER 5 IMPLEMENTATION		23-26
5.1	Introduction Tools and Technologies Used.	23
CHAPTER 6 TESTING, AND MAINTENANCE		27-30
6.1	Testing Techniques and Test Cases Used	27
CHAPTER 7 RESULTS AND DISCUSSIONS		31-37
7.1	Description of Modules with Snapshots	31
7.2	Key findings of the project	32
7.3	Brief Description of Streamlit Code with Snapshots	36
CHAPTER 8 CONCLUSION AND FUTURE SCOPE		38-39
REFERENCES		40
Research Paper		42
Proof of patent publication (Screenshot of Publication)		47

## SDG MAPPING WITH JUSTIFICATION

### **SDG 3: Good Health and Well-being- Ensure**

**1.Mental Health Awareness and Diagnosis:** MindCare helps to promote mental well-being by identifying possible mental health disorders and offering relevant resources, thereby addressing mental health issues. Users can take possible action to improve their mental health by early detection of the issues using the machine learning model.

**2.Personalized Care:** The project is a comprehensive approach to mental wellness by providing specialized and relevant mental health resources (such as videos and therapeutic recommendations). It also encourages users to seek consultations if necessary.

### **SDG 9: Industry, Innovation, and Infrastructure**

**1.Innovation through AI and Machine Learning:** Mindcare uses cutting-edge technologies in the field of artificial intelligence, such as Hugging Face BERT for mental health prediction with at least accuracy than other NLP models.

**2.Technology-Driven Healthcare:** The project is an integration of technology and healthcare, which is easily accessible as well as intuitive to predict the possible mental health issues.

**3. Inclusive Digital Infrastructure:** A web-based solution, using cutting-edge platforms, which is promoting equality in healthcare access by guaranteeing inclusivity and enabling users to access this platform from anywhere and any time.

# CHAPTER 1

## INTRODUCTION

### 1.1 Introduction to Project

In the hyper-connected high-pace digital world of the present day, we continue facing the new highs of anxiety, stress and chances of emotional burnout. Our initiative, MindCare, to address the issue introduces a full-stack, end-to-end platform that offers an early mental health assessment and support system. Unlike traditional platforms that deal exclusively in therapy or self-help, MindCare follows a more wholesome regime strategy, incorporating machine learning driven mental health prediction, online virtual doctor visits and consultation, custom wellness suggestions, behavioral mood tracking and extensive library collection pool of immersive video resources. It solely deploys a pre-trained BERT model from Hugging Face which is encapsulated in a Streamlit application (Python framework) that utilizes Natural Language Processing (NLP) to correctly evaluate users input text and come up with a prediction of possible normal, depression, anxiety, bipolar, personality disorder, suicidal and stress mental health conditions on the data fetched from various internet sources in CSV file format. Using this method, the model can provide a much more nuanced emotional understanding compared to the classically employed techniques. The no-code/low-code platform is machine learning-backed and gets smarter over-time as it is exposed to more data. Made with the MERN stack ( MongoDB, Express.js, React.js, and Node.js ) – stays blindingly fast in real-time, has an ease of use that few websites have, and guarantees all information will be fully secure. Finally users can now plan virtual sessions as if mental health specialists in licensed discussions, chat in community forums with similar experiences and can even navigate into personalized or targeted recommendations. With an overarching focus on aligning products and initiatives with the UN Sustainable Development Goals (SDGs), mindCare has its sights set predominantly on SDG 3 (Good Health and Well-Being), and SDG 9 (Industry, Innovation, and Infrastructure). The soci\_health\_recommendations module is a blend of real-life stories, scientific literature and interactive augmented reality designed to nudge emotional well-being. It seeks to foster understanding, heighten awareness, and improve access to mental health care for all demographics, especially communities that are marginalized. In conclusion, By integrating advanced NLP models like Hugging Face BERT, immersive video experiences, and user-centered design principles, it offers a proactive, empathetic, and intelligent solution to promote mental wellness and empower adolescents in their journey toward emotional resilience.

## **1.2 Project Category**

The MindCare project focuses on the field Artificial Intelligence for Mental Health Care in the areas of early identification, personalized support and increased awareness through intelligent data-driven solutions. Current evidence suggests that anxiety, depression and stress-related difficulties in modern society, have greatly increased due to the pressures of modern life. MindCare offers an avenue for proactive support, increasing users potential to anticipate, manage and understand behavioral and emotional well-being with clarity. This project seeks to apply AI technologies, specifically natural language processing (NLP), to gauge the emotional state of users in a text-based emotional input format. The MindCare approach represents somewhat of departure from the general methodologist that we typically associate with mental health challenges. Traditionally, we relied heavily on static questionnaires, self-reported checklists which have ultimately resulted in absent contextual information around assessments of the mental state, unlike the MindCare proposed method which employs the use of HuggingFace's fine-tuned BERT model that assist in understanding complex emotional degrees within user input which permits the prediction of possible variable mental health contexts with an increased context for accuracy. The platform is built using the MERN stack (MongoDB, Express.js, React.js, Node.js) which users will benefited through real-time response, scalability and a seamless user experience. The operational components include emotional state analysis, depth case prediction of possible mental health conditions, personalized periodical recommendations and virtual and scheduled consultations with certified mental health professionals. More importantly, users can track the unique emotional trends as represented in the records over variable timeframes and periods. Aligned with UN Sustainable Development Goals, particularly SDG 3 (Good Health and Well-Being) and SDG 9 (Industry, Innovation, and Infrastructure), MindCare aims to reduce stigma, enhance accessibility, and promote the use of ethical AI in health care. While the system serves as a valuable early-warning and support tool, empowering users to take the first step toward mental health care. By combining advanced machine learning, NLP, and a user-centered design philosophy, MindCare stands as a powerful example of how artificial intelligence can be ethically applied

## **1.3 Objectives**

### **A. Develop an AI-powered Mental Health Prediction System**

MindCare leverages a fine-tuned BERT model from Hugging Face to process and understand user-submitted text inputs. This advanced natural language processing

model is capable of identifying emotional tones and contextual meaning within conversations. By analyzing these patterns, the system predicts potential mental health issues such as anxiety, stress, or depression with high accuracy. Unlike traditional self-assessment tools, BERT allows the system to detect subtle emotional cues, enhancing the reliability of early detection. This proactive approach encourages users to be aware of their emotional states and take preventive action before symptoms worsen. The goal is to provide an intelligent and scalable solution that can serve as a frontline mental health screening tool in everyday digital environments.

#### **B. Enable Real-Time, Personalized Emotional Wellness Recommendations**

Once user input has been processed using the BERT model, MindCare provides users with recommendations for healing based on the identified emotional state or inferred condition. Those recommendations may take the form of therapeutic videos, guided meditation, journaling prompts, mindfulness activities, or self-care activities. The goal is to support daily mental health and well-being with scientifically-based and actionable content that users can do in private. The platform will have AI-led predictive capabilities, but then users will be paired with curated sources of mental wellness that assist users in initiating meaningful actions towards healing and self-regulating.

#### **C. Promote Self-Awareness and Proactive Mental Health Care**

One of the main objectives of MindCare is to promote self-awareness by allowing the User to better understand their emotional state based on intelligent feedback. The MindCare platform considers emotional inputs and provides users with feedback about mood trend feedback based on behavioral patterns. This feedback encourages a user to think through their own habits and their environment and support their mental health. In addition, the platform provides easy and evidence-based self-care strategies similar to journaling, breathing exercises, and talking to a friend by the user's emotional state. This can encourage users to take small but consistent steps to better their mental health when they would normally not like to in a clinical way.

#### **D. To Improve Accessibility and Reduce Stigma Through Private Digital Support**

MindCare is designed to be a judgment-free, private space where users can explore their mental well-being confidentially. The platform offers AI-driven emotional analysis and healing resources without requiring users to engage in public discussions.

social features, thus catering to individuals who prefer anonymity. This approach reduces the fear of stigma often associated with seeking mental health support. Its lightweight, intuitive design ensures accessibility for users from diverse backgrounds, including those with limited digital literacy. By eliminating barriers such as physical appointments, social exposure, and complex navigation, MindCare makes emotional care more approachable. The system encourages users to prioritize mental health without fear, promoting emotional empowerment through silent support and private self-discovery.

#### **E. Scalable, Secure, and Efficient Platform Design**

MindCare is built on a fast, responsive, modular web application model and in a scalable architecture using the MERN stack (MongoDB, Express.js, React.js, Node.js). Making additions and extensions along the way as well as keeping pace with a growing user base will be easy without getting bogged down with performance issues. The technical development group is committed to security through protected communication, secure user authentication, and safe data handling with strict protocols, maintaining confidentiality on sensitive mental health data. The platform processes user inputs in real time, enabling quick emotional analysis and feedback generation. By combining efficiency with reliability, the system guarantees a smooth user experience. This robust design framework makes MindCare a dependable and future-ready solution for delivering accessible and ethical AI-driven mental health care.

### **1.4 Structure of report**

In Chapter 1, the introduction to the project as an AI-based web application aimed at early detection of mental health conditions using Natural Language Processing is there. It outlines the growing need for accessible mental health tools in today's fast-paced world and presents the project's goals. The technologies used in the development MongoDB, Express.js, React.js, Node.js (MERN stack) and the Hugging Face fine-tuned BERT model for emotion classification are highlighted. Chapter 2, presents a survey of existing work on machine learning applications in mental health, focusing on emotion classification through textual data. It evaluates various models used in past research, such as Naïve Bayes and LSTM, and emphasizes the transition towards transformer-based models like BERT. Studies show BERT's superior performance in contextual understanding of emotional text, making it highly effective for complex sentiment analysis tasks in mental health prediction.

The subject of Chapter 3 deals with the proposed system itself. The chapter describes

MindCare's architecture and how it works. User text was entered by the user. The text is pre-processed using natural language processing (NLP) processes (e.g., tokenization) before passing information to a fine-tuned BERT model that classifies the users emotional state as normal, anxiety, stress, and depression. MindCare gives self-help recommendations and prompt users with professional support based on predictions made. Chapter 4 outlines the functional and technical considerations in terms of the requirements of the project. The data set contained labelled emotional text input in their negative emotional state in seven conditions: 'stress, anxiety, depression, bipolar, personality disorder, suicidal, normal'. The labelled data set, in a CSV file, served as training data in attempts at fine-tuning an existing BERT model for specific, and accurate prediction. The application saves user identified data, user inputs history, and user-prediction outputs in a MongoDB collection before deleting the user data from general visibility. The model was deployed on Streamlit, while integrating a Node.js back-end service with a React.js front-end to create a secure and robust online platform.

In Chapter 5 covers the development process of the MindCare application. The front end is developed using React.js, and the backend is developed using Node.js and Express.js with a MongoDB database storing all user submission data and prediction results. The user emotional text submissions are cleaned, pre-processed, processed with standard NLP methods, and then executed through a fine-tuned Hugging Face BERT model that is hosted on the backend server to perform emotion classification. Chapter 6 discusses the testing methods that were employed in order to ensure that the platform is reliable, accurate, and secure. The process involves the system tests each module with unit testing, verification of front end the communication with the backend through integration testing (i.e. is the front end getting the right responses), and performance testing to evaluate the system's ability to handle concurrent users. To measure the classification performance of the BERT model, we will use standard metrics (i.e. accuracy, precision, recall, and F1-score). Future implementation work will include cleaning up the existing datasets, revising or retraining the model, maintaining the bug tracking and reporting processes as well as fixing any issues identified, and applying continuous security updates.

Chapter 7 presents the conclusion of the report. It provides a summary of the project wherein MindCare merges AI with web technologies to provide support for mental health awareness and mental health intervention. We demonstrated a fine-tuned BERT model for accurate emotion classification from text, all delivered within a secure and efficient MERN-based architecture. Overall, MindCare will be an important early detection and recommendation platform, and provide users encouragement to seek professional help when needed.



## CHAPTER 2

# LITERATURE REVIEW

### 2.1 Literature Review

In [1], we found that when applying Hugging Face’s previous BERT looked as effective, there development and application improved our ability to detect emotional signals in mental health-related text data. The study demonstrated how fine-tuning BERT, based on labeled datasets of user expressions about stress, anxiety, depression, etc., helped the model grasp the nuances of what it meant to categorize emotion. This discovery lends credence that transformer-based models should play an important role in the detection of a users initial signs of psychological distress from unstructured text. The importance of these findings in the context of the MindCare project cannot be understated in terms of detecting mental health conditions; transformer-based models have been demonstrated to operate with higher levels of accuracy than traditional models including: Naive Bayes, and simplistic RNNs. In [2], we found that a domain-adapted version of BERT that we pre-trained on mental health forums and Reddit datasets, performed better at classifying emotional states. There was better classification because we located language features which had a strong relationship with the domain, such as level of colloquial or idiomatic language that users' exhibiting symptoms of mental disorders would use in their interactions within the forums. Results from these studies support the strong argument for leveraging pre-training and adaptation models for specific domains such as mental health, certainly to improve relevance and classification ratings. With MindCare, we are further implementing this promontory level of specialization within the domain to develop a powerful and reliable engine for emotion analysis for interpreting user text inputs, while also detecting the subtleties of these inputs. In [3], we showed that models based on BERT reached an exceptionally high performance level In [4], we noted that combining BERT with CNN layers optimized for emotion feature extraction enhanced both speed and accuracy. The architecture significantly reduced latency while maintaining performance, making it highly suitable for real-time mental health monitoring applications. This aligns with MindCare's goal of offering fast, reliable feedback to users within its MERN-based web platform.

In [5], we discovered that a hybrid model incorporating BERT, GRU, and CNN layers achieved over 97% accuracy in classifying psychological conditions. This approach benefited from the deep semantic capabilities of BERT and the sequential learning strength of GRUs. MindCare adapts a similar hybrid architecture to process sequential emotional patterns in user

input and generate accurate predictions across multiple mental health classes.

In [6], we previously found BERT-based models allowed for a determination of population-level mental health during the COVID-19 pandemic by examining user posts. The models were able to track a variety of stress, fear and anxiety trends which indicates that context transformers are adaptable to changes in emotional expression. MindCare uses that ability to process often different forms of emotional input including both written emotional giving words from users over time and considering the user's emotional context. In [7], we observed that when BERT was combined with Bi-LSTM (Long Short Term Memory) this integration allowed for improved identification of long term emotional dependencies within sentences, that can be beneficial for usability when identifying behavioral patterns such as a person's depressive behavior being present for months or anxiety cycles. MindCare currently has a similar, but not identical, sequential memory structure, to help ensure the model has an improved temporal understanding. In [8], we noted that using RoBERTa, which is an optimized BERT version with larger batch training setups and, more training examples, had reliable results for multi-class emotion classification purposes. RoBERTa accurately delineated emotion separated classes such as stress, depression, bipolar, personality disorder, anxiety and normal emotional states, with fewer false positives. This finding supports the need for MindCare to have a classifier that can accurately define finer subtle differences in emotional states.

In [9], we showed that passive data sources as input to a BERT model would enhance detection of emotional characteristics. Finally, in [10], we discovered that contrastive learning applied to BERT improved its capability to distinguish between overlapping mental health categories such as mild anxiety and chronic depression. This approach refined the semantic embedding space, resulting in better separation of emotionally similar conditions. For MindCare, this provides a strong foundation for future upgrades in classification precision and model explainability.

Overall, these ten research papers demonstrate the effectiveness of Hugging Face BERT in effective mental health prediction and sentiment classification based on the data given by the user. They also validate the decision to integrate such advanced models into a scalable and responsive web application like MindCare, developed using the MERN stack as well Streamlit.

## 2.2 Research Gaps

Identifying research gaps in a project involving mental health detection technology for adolescents with mental health issues entails recognizing areas where further investigation or development is needed to enhance the effectiveness, efficiency, or impact of the technology.

Here are some potential research gaps:

### **A. Accuracy and Reliability of Emotion Classification:**

Although Hugging Face BERT has consistently achieved high performance in terms of textual understanding, the subtleties of understanding emotions related to mental states (for example, overlapping symptoms of anxiety and depression) can still present other difficulties. Current models misclassify subtle emotional indicators like partly due to short or ambiguous inputs which do not provide enough context for models to distinguish between emotion or sentiment.

### **B. Handling Limited and Noisy Data:**

The datasets representing mental health are often small and have class imbalance with eligible conditions like bipolar disorder or PTSD being underrepresented or even not represented. Some user inputs may also include slang, sarcasm or based on multiple languages. Research should focus on data augmentation, transfer learning, and semi-supervised learning methods to enhance model robustness in real-world text scenarios.

### **C. Real-Time Performance and Scalability:**

While the MERN stack can facilitate efficient development, model inference from real-time emotion predictions from BERT models can be delayed by the computational demands of the Predict pipeline, particularly if resources are limited. Researchers may wish to investigate model compression, knowledge distillation, and edge deployment as potential avenues for reducing inference latency without sacrificing accuracy.

### **D. Personalization and Contextual Understanding:**

Existing models treat user input as an independent instance without regard to the longitudinal history or behavioral trajectory of the user. There is a clear lack of implementation for this type of longitudinal analysis in the context of mental health monitoring. Future research may focus on user profiling, temporal models (like variations of BERT + LSTMs), and personalized NLP pipelines that provide learning capabilities from the user's input history.

#### **E. Bias and Fairness in Language Models:**

Pretrained transformers like BERT may inherit biases from training data, potentially leading to inaccurate or insensitive predictions for certain gender, ethnic, or socio-cultural groups. Research is required on debiasing language models, building inclusive datasets, and designing fairness metrics to ensure equitable support for all users.

#### **F. Data Privacy and Ethical Compliance:**

Data related to mental health is highly sensitive. Even with secure database practices when using MongoDB and similar technology, including inferring from a model, and Hugging Face-based models often require cloud-based inference through an API, there are privacy risks. Therefore, future research could explore methods of privacy-preserving ML that include differential privacy, federated learning, and encrypted model inference to enable users to preserve their autonomy and confidentiality.

#### **G. Limitations in Emotion Granularity and Interpretability:**

The current model is organized according to larger categories like anxiety, stress, and depression, and does not capture any sub-conditions. In addition to the categorization limitations of transformer models such as BERT, many of the models are black boxes in nature. Research on interpretable NLP approaches, explainable AI (XAI), or fine-grained emotion taxonomy can not only help to increase trust with users but also make clinical protocols more relevant.

### **2.3 Problem Formulation**

Mental health disorders like stress, anxiety, and depression are becoming more prevalent due to modern life being fast-paced and high pressure. While awareness of mental health continues to grow, many people continue to encounter barriers in being able to access timely, accurate mental health support. Stigma is one of the biggest barriers to accessing support, which inhibits discussion around mental health and intervention when it is needed. Existing services are often not scalable, personalized or accessible, particularly for individuals in under-resourced areas. We are looking to build a comprehensive AI-based system to help users understand and monitor their mental health. This project aims to build a reliable, accessible, and intelligent mental health support platform capable of analyzing user emotions through text input and offering preliminary assessments using fine-tuned Hugging Face BERT models.

Current mental health care systems are frequently overwhelmed and inaccessible to many, leaving gaps in early detection and support. A major concern is the lack of proactive self-assessment tools that can empower individuals to monitor their mental well-being privately and securely. MindCare seeks to fill this gap by providing real-time emotion analysis and mental health condition predictions through a web application using the MERN (MongoDB, Express.js, React.js, Node.js) stack. Additionally, existing systems frequently lack contextual awareness and personalization, instead offering 'one size fits all' advice that is often not particularly relevant for the individual. This project aims to add personalization by providing a more relevant user experience, by creating suggestions that are specifically based on text inputs received from the user.

Mental health expression can differ tremendously across individuals, languages, and cultures, which makes it more difficult to develop a system that universally represents mental health. The diversity of emotional languaging, subtleties of emotions and presence of co-morbid symptoms only adds complexity to truly classifying a mental health problem. MindCare is tackling this problem via appropriate tuning of contextual, transformer-based models like BERT which have reference to context in Natural Language Processing. Many individuals – especially those in rural and disinvested areas – do not have access to mental health professionals and appropriate mental health intervention when it is needed. This project is intended to assist care professionals with a scalable approach to provide their client/consumers with early emotional insight into their emotional concerns and resource options. MindCare aims to decrease stigma, increase early intervention, and improve emotional health for all populations.

## CHAPTER 3

### PROPOSED SYSTEM

#### 3.1 Proposed System

The proposed MindCare application aims to address the rising need for accessible mental health support by integrating advanced Natural Language Processing (NLP) and web technologies. Here's an overview of the proposed features and methodologies described in the system:

- A. Text-to-Emotion Analysis:** Text-to-emotion analysis in MindCare uses a fine-tuned Hugging Face BERT model to map user input text to emotional states. Within the MindCare system, users provide input by typing out their emotional experiences or feelings within a simple text form. This method empowers individuals to use their own words to express emotional experiences without having to use medical or clinical associated terminology. Once the user submits their text input, the text travels to the backend and into the emotion classification model. This method ensures accessibility and comfort for users, enabling personalized mental health support through natural language input, which is both intuitive and non-intrusive for everyday use.
- B. Mental Health Disorder Prediction:** The Predictive module employs a BERT model that was pre-trained and fine-tuned on datasets labeled with emotions, to understand input made by the users, and classifies the textual representation of emotional states with layered classification into plausible mental health conditions. The system provides accurate, reliable, and explainable predictions using sophisticated NLP pipelines. This component plays a crucial role in translating user language into meaningful diagnostic categories, enhancing early identification and understanding of mental health disorders based on emotional cues provided through natural language input.
- C. Streamlit-Based Model Deployment:** The BERT-based emotion classification model is deployed using Streamlit enabling seamless integration and testing of the model, allowing users to input text and instantly receive predictions. This deployed model is connected to the MERN stack application, where it processes user input sent from the front end and returns emotion classification results.

- D. MERN Stack Integration:** The MindCare application is developed using the MERN stack in a way that facilitates full-stack architecture. The front end with React.js produces an easy to use interface, allowing users to enter emotions and receive predictions. Node.js and Express.js operate the backend, handling API routing and communications with the deployed model. MongoDB is serving as the database, managing the storage of user inputs and prediction outcomes, as well as interaction history.
- E. Fine-Tuning and Optimization of the Model:** The BERT model is fine-tuned using a curated emotion dataset focused on mental health to improve its classification accuracy. Fine-tuning adjusts the model's weights to better understand subtle emotional expressions. Optimization techniques like hyperparameter tuning, regularization, and dropout are applied to prevent overfitting and enhance generalization. These strategies help the model achieve reliable performance across diverse user inputs, enabling it to accurately distinguish between emotional states such as anxiety, depression, or stress in real-world mental health scenarios.
- F. Interactive Feedback:** The MindCare provides interactive feedback by providing textual feedback based on the user's classification of emotional input, and it does this in real time. Following each prediction, the app stores the output in a personal history, allowing users to analyze their emotional trends over an extended period. There is a clean and simple dashboard with past logs to view how users classified moods and the corresponding dates. This ultimately helps to promote self-awareness and mental health monitoring because it allows the user to look back on their previous entries and recognize emotional trends or improvements throughout their journey.
- G. Global Accessibility:** The MindCare Platform practices a commitment to accessibility on a global scale, as well as user inclusive design, by adapting it to a mobile compatible design available across devices. With a simple interface and requisite system requirements, users with varying levels of technological sophistication can still explore the platform. Responsiveness considering flexible text input, and primarily adaptable language requirements, the application can be explored by a wide range of users in particular spaces. The fact that it is an inclusive design solution for users in resource-limited contexts, increases the utility of the application and allows users access for mental health care relief.

### 3.2 Unique Features of The System (Difference from Existing System)

The sign language detection system boasts several unique features that set it apart:

- A. Text-Based Emotion Analysis:** The key differentiation between traditional therapeutic exchanges where individuals may struggle to express verbally or in person, versus MindCare where users can write describe how they feel in text form. MindCare's very simple user interface instantly eliminates any barriers to describing emotions, such as stigma or anxiety. For example, a college student feeling overwhelmed might, very simply, type "I feel stuck and exhausted." The model then interprets this for the purpose of mental health classification. MindCare not only allows clarity for the user, but it also allows users to self-reflect and choose to pursue guidance on a voluntary basis.
  
- B. Robust Mental Health Disorder Prediction:** MindCare MindCare uses a fine-tuned BERT model to classify user input into mental health conditions such as anxiety, depression, or stress. MindCare leads private voluntary behaviour (e.g. emotion-tracking) into productive diagnostics about mental health status. In contrast, many mood tracking apps simply allow individuals to label their emotions as "happy," or "sad." For example, if a working professional inputs, "I cannot focus at work and feel unmotivated every day," MindCare would help to identify key concepts in the user input that suggest early signs of depression.
  
- C. Streamlit-Based Model Deployment:** Instead of relying on complex or heavy UI/UX platforms, MindCare uses Streamlit to deploy its emotion detection model. Imagine a student using the app on their laptop during a break—they type in a journal-like entry and instantly receive feedback. The streamlined, responsive interface helps users interact with the model in real time. This lightweight deployment mimics the ease of filling out a quiz online while producing meaningful mental health insights without delays.
  
- D. Research Capabilities:** The MindCare provides a valuable foundation for mental health research by collecting anonymized emotional input and prediction data. Researchers can analyze trends in language use, emotional triggers, and condition frequency across diverse demographics. For example, analyzing text inputs from students during exam seasons may reveal increased anxiety patterns. This enables evidence-based improvements in digital mental health interventions. Unlike survey-based studies with limited scope, MindCare's real-time data facilitates large-scale, naturalistic research that can shape future therapy tools



**E. Adaptability and Customization:** With MindCare, adaptability is introduced by allowing its users to describe their feelings in their own words rather than using clinical or diagnostic terms. The fine-tuned BERT model was trained on many different modalities of emotional expression, making it suitable for understanding various forms of personalized input. For example, one person could say, "I feel off," and another person could write, "I'm overwhelmed," and both inputs could be classified effectively. While MindCare does not provide extensive options for customizing things like user themes or AR experiences, its adaptive input structure allows the system to be inclusive and developed for the user.

**F. Continuous Improvement:** The system maintains oohsi that machine learning algorithms allow it to develop and improve over time, achieving a much wider range of gestures and being able to adapt to the introducing communication of the user, in addition to where it started. The system will consistently update itself, with the inclusion of user feedback, with a goal of innovating its algorithms, and adapting to be even more useful and valuable for communication over the long-term for individuals with hearing challenges.

## **CHAPTER 4**

### **REQUIREMENT ANALYSIS AND SYSTEM SPECIFICATION**

#### **4.1 Feasibility Study (Technical, Economical, Operational)**

The different aspects of the feasibility study are –

##### **Technical Feasibility:**

The MindCare project is technically feasible due to its integration of proven technologies such as the BERT-based NLP model, Streamlit for lightweight model deployment, and the MERN stack (MongoDB, Express.js, React.js, Node.js) for a robust full-stack architecture. The system utilizes scalable components that support real-time classification of user inputs, enabling quick and accurate mental health predictions. Given the maturity of these tools and platforms, the technical risks are minimal. The modular architecture also supports future expansion, making the system adaptable for more complex features like multilingual support or integration with other wellness tools.

##### **Economical Feasibility:**

MindCare has been developed economically, relying on open-source and free subscription technologies to facilitate affordability. Additionally, utilizing pre-trained models as well as public datasets has greatly reduced costs associated with data collection and training. Using platforms like Streamlit and MongoDB Atlas, MindCare can also be hosted on either freemium or low-cost options for initial launch, thereby ensuring that small teams and start-ups will be able to build, test, and scale likely with little monetary burden. As a digital innovation, operational costs will remain low, mainly only the need for sporadic maintenance and minor updates. The location of MindCare's low-cost structure makes it affordable for educational institutes, NGOs or mental health initiatives with little funding.

##### **Operational Feasibility:**

The operational feasibility of MindCare is high due to its intuitive interface and minimal user training requirements. Users simply enter text to receive mental health predictions, with no need for specialized devices or complex inputs..Backend processes such as database updates, model inference, and user input handling are automated, ensuring smooth operations. Admins can manage usage logs and system performance via the MongoDB backend.

## 4.2 Software Requirement Specification

- A. PyCharm (for Streamlit Backend Development):** PyCharm is a powerful Integrated Development Environment (IDE) from JetBrains. In the MindCare project, we are using PyCharm to write and debug a Streamlit-based deployment script for the BERT model. Like other IDEs, PyCharm allows you to manage and install dependencies such as transformers, streamlit, and sklearn that can be interacted with from within virtual environments. PyCharm is a straightforward option taking away some of the complexities of navigating model inference layer coding, testing, and fitting processes. Like many IDEs it includes Git for version control and allows for a smooth integration to version controls if you use one, which aids collaboration within a project and the management of the project lifecycle.
- B. Google Colab (for Model Training and Fine-Tuning):** Google Colab is a Jupyter notebook environment hosted in cloud with free access to GPUs/TPUs, and more importantly powered by Google. In MindCare, Colab is mainly used for model training and fine-tuning of the BERT-based emotion classification model. With Colab you can easily import datasets, do data preprocessing, and even train large transformer models without needing a powerful local machine. Using distinct Python Packages and tools that support machine learning such as Hugging Face Transformers, TensorFlow and PyTorch, Colab can run easily in a cloud based infrastructure without any hardware constraints and collaboration can happen in real time. For the purpose of experimenting with NLP tasks, Colab is a great application. You can run code, visualize the data and interpret results while easily switching between projects to make the development and evaluation of your model's engaging and productive.
- C. Visual Studio Code (for MERN Stack Development):** Visual Studio Code (VS Code) is a code editor developed by Microsoft that is lightweight yet powerful and has full-size application capabilities for web development. The MindCare project uses Visual Studio Code as the IDE that will implement the various components of the MERN stack (MongoDB, Express.js, React.js, Node.js). It provides excellent syntax highlighting, intelligent code completion, and an extensive ecosystem of extensions for development in JavaScript, React, and Node.js. In addition, using a built-in terminal, Git features, and debugging tools allow for a streamlined development life cycle.

Its flexibility and performance make it a preferred choice for efficient front-end and back-end development in web-based applications like MindCare.

#### **4.2.1 Data Requirements**

- **Textual Input Data:** The dataset used for the model comprises of user-derived textual data from various online source subscriptions. Speculated applications of Reddit, Twitter, bot conversations and mental health forums, the texts combine explanations of emotional states and symptom explainers to be utilized as model training and prediction inputs
- **Machine Learning Models:** The application has utilized a normalized BERT model, trained with seven mental health classifications: Normal, Depression, Suicidal, Anxiety, Stress, Bipolar and Personality Disorder, and uses the most complete data and model available. The BERT model was fine-tuned to know the differences in context, nuances, and semantics that can shape or be absent in natural language
- **Data Privacy:** All textual data for model training and prediction is subjected to the strictest privacy norms. Although user gender differences, emotional statements and mental health struggles have been inputted into the model, the application does not, and will not, retain identifiable user information.
- **Data Transmission:** Data transmissions between the MERN-based frontend and Streamlit model's online back-end are secured via secure HTTP (HTTPS) protocols. The use of HTTPS will maintain the confidentiality of any information or data sent over the expanded Internet, will ensure retrieval integrity of the provider and user, and ultimately safeguard unsolicited access to their emotional and mental health information from unsolicited access before, during or after transit."

#### **4.2.2 Functional Requirement**

Functional requirements define the specific functionalities or features that the system must provide to meet user needs. In the context of the app, functional requirements include:

- **Text to Emotion:** This capability allows users to submit free-form text describing how they currently feel or emotional state from a textual expression. The system parses the text input, identifies the emotional signals, classifies it using a machine learning model, and sends the user text input for mental health classification.
- **Mental Health Prediction:** This functionality uses a pre-trained and fine-tuned BERT model to analyze user-provided text and classify it into one of seven mental health categories: Normal, Depression, Suicidal, Anxiety, Stress, or Personality Disorder.

- **Model Integration via Streamlit API:** The frontend connects to a deployed BERT model hosted using Streamlit. This component receives requests, processes the input text using the BERT model, and returns predictions in real time.
- **Secure Data Handling and Storage:** All user inputs and classification results are transmitted securely via encrypted APIs and stored in a MongoDB database.

#### **4.1.1 Performance Requirement**

Performance requirements define the performance characteristics required on the system. For example, the performance requirements for the app could include:

- **Low latency:** The app should provide responses to user-submitted emotional input as close to real-time as is feasibly practicable. Otherwise, there could be significant delays in prediction and feedback on the user-submitted emotional input.
- **High accuracy:** The BERT-based model should not maintain high accuracy rates for classifying mental health conditions based on a variety of different user inputs.
- **Scalability:** The system should be able to make many requests from users concurrently while maintaining high-performance when the app is being used by a lot of users to provide an experience of high-performance.

#### **4.1.2 Maintainability Requirement**

Maintenance requirements detail activities required to keep the system up and running properly, current, and compliant with any needs and standards that evolve over time. The app maintenance requirements could include the following:

- Frequent updates and patches addressing bugs and security risks.
- Compatibility testing regarding new versions, and APIs.
- Fine-tuning the BERT model periodically, using the new or expanded mental health datasets, to improve relevancy in classification and generalization.

#### **4.1.3 Security Requirement**

Security requirements set out actions to protect the system and data from unauthorized access, manipulation or disclosure. Security requirements for the app may include:

- Storing and transmitting user data securely.
- Implementing access controls to prevent unauthorized access to sensitive data/functionality.
- Use authentication mechanisms to verify user identity.
- Encrypt sensitive data to prevent eavesdropping or manipulations.

## 4.2 SDLC Model to Be Used

The MindCare project is an AI-based mental health diagnostic and support system that will be developed on an Agile Software Development Life Cycle (SDLC). The Agile methodology will allow for adaptive, iterative development while maintaining user-centered design. The Agile methodology is particularly appropriate for MindCare as it has complex features, and the user's needs will change and evolve as they utilize the technology in the mental health space. Agile development enables the Mindcare system to be delivered to the user in multiple incremental deliverables, each being developed in a short development cycle or sprint lasting between two to three weeks. The MindCare system contains five system modules: text emotion entry, BERT based mental health predictions, Streamlit model deployment, a MERN stack, and user history. Each of these features is intended to be developed in an iterative process. For example, the first sprint of the emotion entry module could involve users simply entering basic text input through a user form. In later iterations, developers could include enhancements to usability, such as validation, sentiment preprocessing, and a more natural user interface, based on the experience of user test participants. The mental health prediction model is based on a fine-tuned BERT model, and the BERT model development starts as a pretrained base. Over time, the mental health model is tuned through hyperparameter tuning, regularization, and optimization to improve the prediction for variations in stable and dysfunctional conditions, such as depression, anxiety, stress, and bipolar disorder. The user data (with assurance of privacy) from each of these iterations informs how the user-group experiences affected the model evolution in naturalistic conditions.

The MERN stack connection is another important aspect, built out iteratively to facilitate data flow in the frontend (React), backend (Express/Node.js), and database (MongoDB). Implementation of Agile practice requires Agile values to validate full-stack use at the end of each sprint for responsiveness, reliability, and performance. For example, when using Agile ceremonies sprint planning, sprint retrospective, and sprint demo, MindCare is able to ensure transparency and alignment with user expectations. Similarly, continuous integration and testing practice is equally important to help isolate the quality of code and identify issues quickly.

By fully embracing Agile values of individuals and interactions, working software, customer collaboration, and responding to change, MindCare can ensure that its final product is solid, change-ready, and sympathetic to mental health users. Additionally, producing rapid prototypes, faster delivery of functional features, and iterative improvements bring MindCare closer to a fully functional mental health support system.

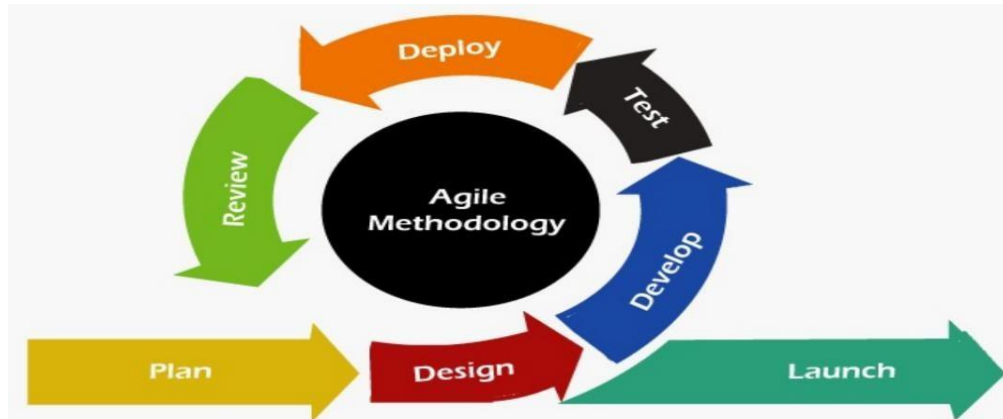


Figure 4.1: Agile Model

### 4.3 System Design

The MindCare Mental Health Diagnostic and Support Web App is designed to deliver accessible, AI-driven mental health insights using a modular architecture. The system comprises several integrated modules: Text-Based Emotion Input, Mental Health Disorder Prediction (using BERT), Streamlit-Based Model Deployment, MERN Stack Integration, and User Feedback & History Tracking. Each module plays a vital role in enabling user interaction, prediction, and data visualization.

The first part of the application begins with the Text Input Interface where users are able to share how they are feeling in their own language. The input is then relayed over the React.js front-end to its Node.js and Express.js back-end, which acts as the middleware between the interface and the predictive model. The input is sent to a deployed Streamlit application that has the fine-tuned BERT-based classification model, and then it returns a mental health prediction such as normal, stress, anxiety, depression, bipolar disorder, etc.

The Streamlit deployment allows the BERT model to run in real-time performing inference, and the system is meant to be lightweight, explorative and interactive. The back-end receives this new output and processes it, saving it to a public MongoDB database where each user's prediction is securely logged. While the bulk of the AI processing occurs through the Streamlit model interface, the MERN stack's connective tissue helps create an overall positive experience for the user: front-end state management, API routes, user session handling and persistent data storage. The architecture posits a client-server framework where the React.js client communicates with back-end services by HTTP over secure RESTful APIs. Through this system design, MindCare aims to bridge the gap between users and mental health tools—providing reliable, personalized insights in an accessible and efficient manner.

### 4.3.1 Data Flow Diagram Level 0

At the highest level of abstraction, the DFD Level 0 provides an overview of the system and its interactions with external entities. It illustrates the flow of data between the main processes within the system.

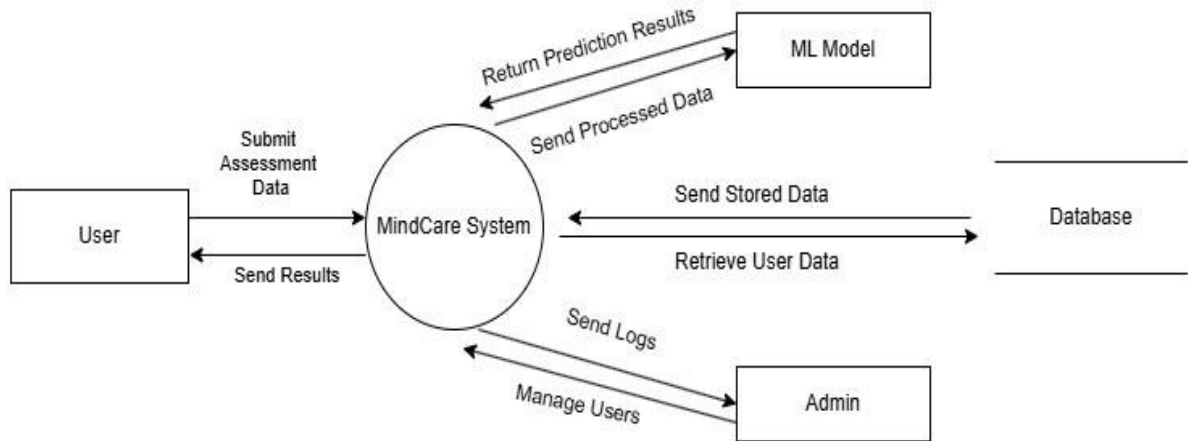


Figure 4.2: DFD Level 0

### Data Flow Diagram Level 1

DFD Level 1, also known as Level 1 Data Flow Diagram, dives deeper into the system compared to the high-level overview of a Level 0 DFD (Context Diagram). Elements of DFD level 1 include processes, data flows, data stores and external entities.

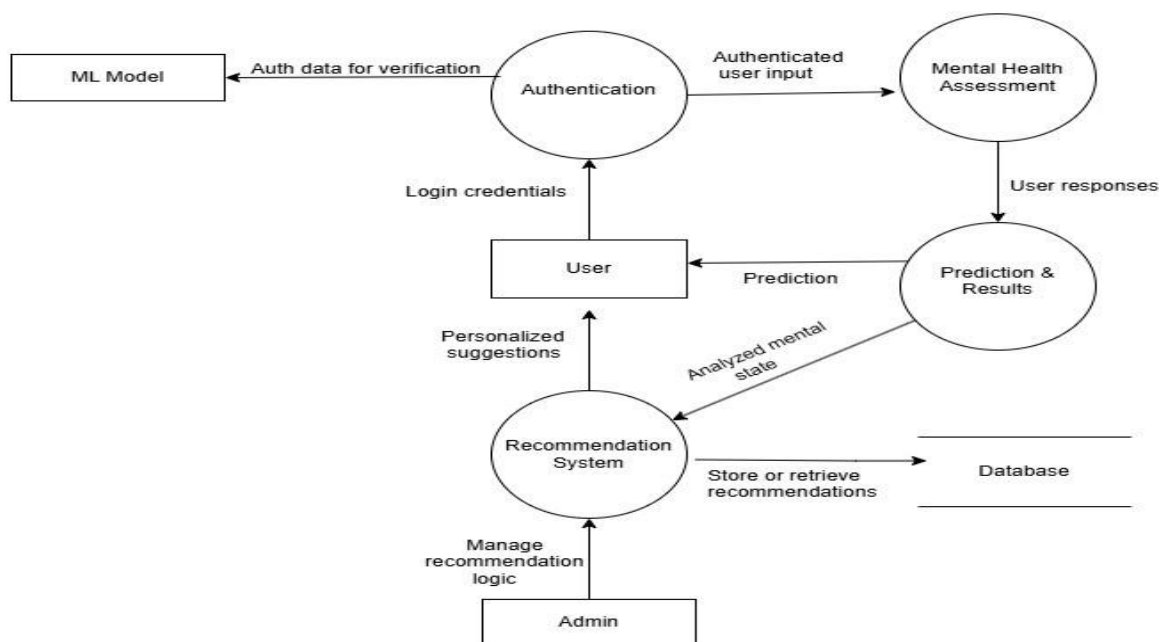


Figure 4.3: DFD Level 1



### 4.3.2 Use Case Diagram

A use case diagram is a visual representation of how users (or external systems) interact with a system to achieve specific goals. It's a core concept in Unified Modeling Language (UML), a standard for software design.

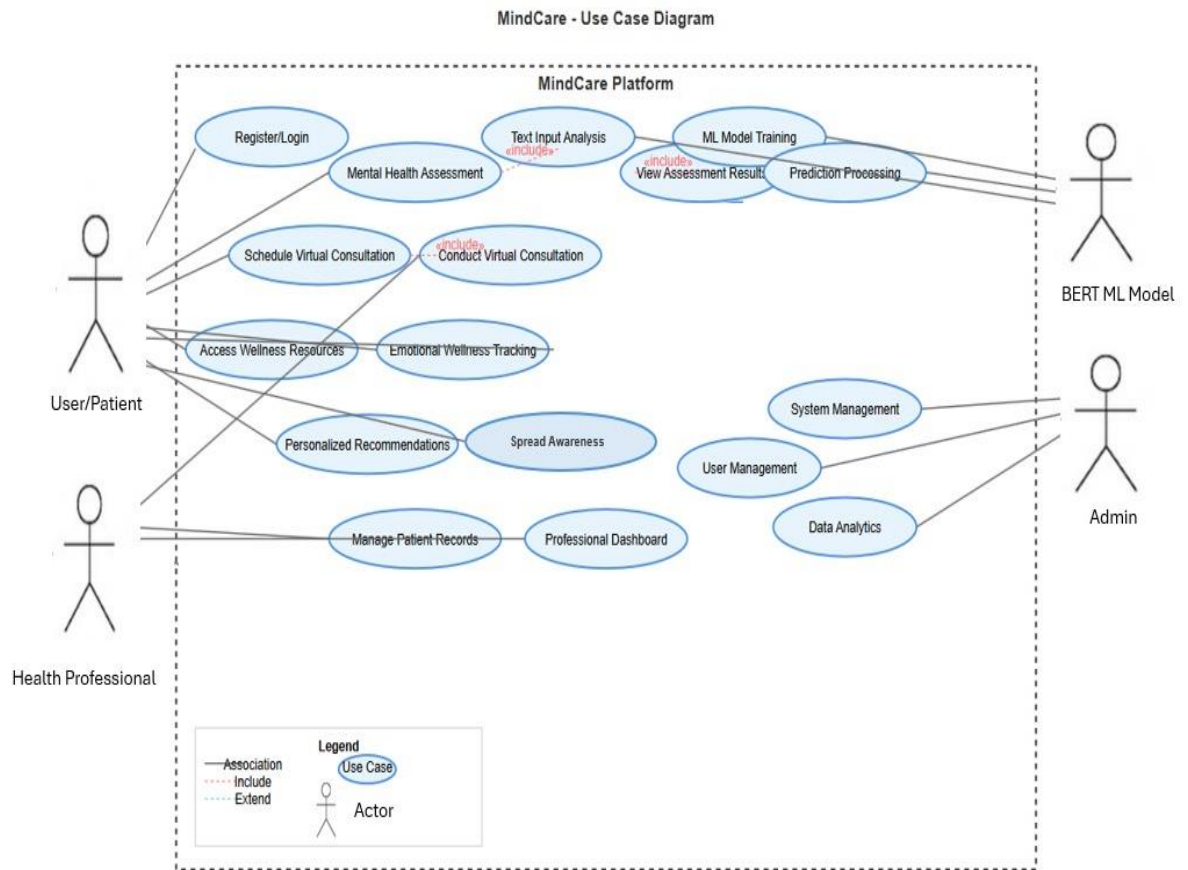


Figure 4.4: Use Case Diagram

## CHAPTER 5

### IMPLEMENTATION

#### 5.1 Introduction to Languages, Tools, and Technologies Used for Implementation

During the development of the MindCare mental health web application, from June 2024 to December 2024, a range of modern programming languages, frameworks, and deployment tools were utilized to build a responsive, intelligent, and scalable platform. The goal was to create a service that utilized artificial intelligence to analyze users' mental states based on text inputs to provide users with personalized insights and resources. The development process examined integrating advanced frontend and backend technologies leveraging machine learning, cloud-based services, and real-time data interactions all into a single source using modern tech in the MERN stack, Python-based models, and deployment on Vercel.

**A. Python:** Python's role in building and deploying the machine learning models in MindCare was significant. With so many data scientists, data analysts, and applied AI developers working in Python, it is not surprising that a simple language with an extensive ecosystem and available libraries would be our first choice for our nervous system, emotion and sentiment analysis models based on Natural Language Processing. Within MindCare the NLP pipeline was built using major established Python modules: Transformers (HuggingFace) to fine-tune large pretrained models such as BERT for sentiment classification and emotion detection, scikit-learn & TensorFlow/Keras helped with preprocessing and evaluation, allowing us to experiment with different models and algorithms, Pandas & NumPy helped with data manipulation, feature engineering and agile processing of text datasets. We containerized the Python scripts and hosted them separately, to ensure the scalability and maintainability of the model as independent service. The microservice architecture approach also allowed seamless upgrades or retraining of models without disrupting the frontend experience.

**B. MongoDB:** MongoDB is a NoSQL, document-oriented database that was chosen for its flexibility, scalability, and ability to store large volumes of unstructured or semi-structured data. In the MindCare application, MongoDB served as the primary data storage solution, managing a variety of data types including user inputs, emotion classification results, feedback entries, and session activity logs.

of data generated by the AI models without requiring complex migrations. This made it ideal for storing user-generated text and dynamic model outputs that vary in structure. MongoDB's native support for JSON-like documents also simplified data exchange between the backend and frontend, contributing to a seamless integration with the rest of the MERN stack.

**C. React.js:** React.js is the framework used for the application's frontend. React's component-based architecture allowed the UI to be modular and reused more neatly when created, contributing to a responsive and clean user interface. For our base frontend technology we used React that allowed us to ensure live interaction with the user and the system by taking advantage of dynamic inputs in forms, showing the feedback instantly and demonstrating emotion. We used hooks (specifically `useState` and `useEffect`) to manage inputs state and manage handling APIs so that the user experience was a continuous interaction. We determined that React offered the flexibility to allow for conditional UI changes which were important for the mental health facets of design, as they depended on user activity and model generated outputs. Combined with Tailwind CSS, React helped build a modern and visually accessible interface that met the needs of diverse users.

**D. Machine Learning Model using Hugging Face and Fine-Tuned BERT:** The main intelligence behind the MindCare application is derived from machine learning models built using the Hugging Face Transformers library, with a specific interest in the BERT (Bidirectional Encoder Representations from Transformers) architecture. BERT is a state-of-the-art natural language processing model developed by Google and was pre-trained on a massive corpus of text, essentially allowing it to understand language context in two dimensions. For MindCare, we took the pre-trained BERT model and fine-tuned it using a custom dataset that contained mental health text data where users had numerous texting document (emotional) data simply labeled mental health categories, such as anxiety, depression, stress, and normal. The model could then identify and classify the short user entries (e.g., journal entries or general open text answers) into the proper psychological category. The fine-tuning improved the model's ability to predict more accurately while allowing for a percentage of error in terms of context recognition. Using Hugging Face's transformers library, the model was created in Python using the PyTorch package. This allows for advanced functionality around tokenization, attention heads, and transfer learning. The model was fine-tuned and made available to the MERN-

based web application; this allowed us to bridge the capabilities of the Node.js backend to the Python environment.

When the user submits their textual emotion input in the React.js frontend, the input is sent to the backend via Express.js. After the backend has received the input, it passes the request to the ML server that is calling the BERT model. Finally, the model classifies the user input and returns a classification and its confidence score back to be rendered at the frontend for a real-time user experience. With the intelligent ML integration, the application successfully classified and understood the range of complicated human emotions, and effectively provided valuable features like mental health monitoring, suggestion functionality (for instance, providing visual content or relaxation videos), and identifying insights into user behaviour and emotion.

- E. Node.js:** Node.js will provide the runtime environment we need to execute JavaScript on the server side. Its non-blocking, event-driven input-output model was very useful for developing a backend that was able to support requests, especially when users would generate requests concurrently, without degrading response time. In a mental health application like MindCare, where user experience will depend on the responsiveness of the application, we did not want to waste time handling or processing bad requests. Node.js allowed backend operations, such as serving API requests and interfacing with the Python machine learning model, to run efficiently and asynchronously. Additionally, its compatibility with the NPM ecosystem provided access to a wide range of libraries and tools that accelerated development and enhanced the application's capabilities.
- F. JavaScript:** JavaScript was fundamental in building the interactive and responsive frontend for MindCare. JavaScript provided the functionality to the front-end for some basic logic, such as form validations, asynchronously handling the data, handling API calls to retrieve and view the mental health results with conditional rendering, and also navigating user-friendly dashboards. The event-driven programming aspect of JavaScript supports development that can respond to user actions, including typing, mouse clicks and navigation, to create real-time apps on a page without reloading and thus create a seamless user experience. Overall, JavaScript meant that the MindCare platform was user-friendly, interactive, inclusive of users from diverse backgrounds, and used empathy in a digital experience that met the individual's mental wellness needs.

**G. Vercel (Deployment Platform) :** Vercel was chosen as the deployment platform for the frontend of MindCare because of its excellent performance and scalability, and the developer-friendly experience it offered. Vercel is designed for modern JavaScript frameworks, including React so the deployment experience was seamless and offered a low configuration experience for deploying MindCare. One of the important pros is that Vercel hosted frontend applications in a serverless environment. This was important to MindCare, because the frontend of the MindCare web app also was lightweight and fast. Vercel also integrated Jared's GitHub, which allowed a continuous deployment process to take shape by automatically building and deploying MindCare's frontend every time new changes were pushed to the GitHub repository. From the perspective of the development team, this allowed them to make content updates, release new features, and patch bugs with no manual configuration. In other words, Vercel hosted the frontend of Mindcare while MindCare also deployed backend services (Python APIs to classify emotion and MongoDB to store data) to unrelated cloud providers. This had mentally appealing benefits for providing a considered, decoupled architecture by partitioning two arms of the software project. This deployment architecture also improved reliability, security, and scalability for MindCare, ultimately building a stable mental health support platform which efficiently served its users mindfully in real-time.

**H. Streamlit:** Streamlit was employed in the MindCare project as an interactive web interface to test, visualize, and demonstrate the functionality of the machine learning models used for mental health prediction. Designed specifically for data science and machine learning workflows, Streamlit enabled the team to rapidly prototype and deploy user-friendly interfaces for model inference without requiring deep front-end development knowledge. Its simplicity and Python-native syntax allowed seamless integration with the emotion classification models built using fine-tuned Hugging Face BERT transformers.

## CHAPTER 6

### TESTING AND MAINTAINANCE

#### 6.1 Testing Techniques and Test Cases Used

The project is subject, largely, to the rigor of the Agile methodology to enable iterative development, early feedback, and continuous improvement. Testing was built-in to the entire project development with short sprints, meaning that the features were tested although not as comprehensive testing, on a code-integrated basis. In this, the code was tested with the features incrementally, allowing for effective feedback processing.

- **Well-defined requirements:** The objectives of MindCare—predicting mental health conditions (such as anxiety, depression, or normal) based on user input—were clearly established during the requirement gathering phase. Features like text analysis, classification using a BERT model, user-friendly UI, and feedback mechanisms were planned early and remained consistent.
- **Low Uncertainty:** The project had minimal ambiguity. It involved integrating a pretrained transformer model, creating a simple and intuitive interface using Streamlit, and mapping predictions to mental health categories. These were well-understood components, requiring little mid-development rework.
- **Regulatory Compliance:** While MindCare is not a clinical product, it aims to follow responsible AI and data-handling practices. A structured, phase-by-phase agile approach ensured that testing and validation were performed thoroughly before user exposure.
- **Large-Scale and Complex Projects:** The project combines elements of front-end UI, backend ML inference, and data pre-processing. Waterfall allowed step-by-step development, testing each layer manually before progressing.

##### 6.1.1 Test Levels

The testing strategy for the MindCare application was divided into multiple test levels to ensure thorough validation of each component and its integration, leading up to full system behavior. These levels were aligned with Agile sprint cycles, and manual testing was performed across all levels to verify correctness, reliability, and user experience.

##### A. Unit Testing:

- **Text Preprocessing Validation:** Tested the function responsible for cleaning user input, including lowercasing, removal of punctuation, numbers, and stopwords.

- **Model Prediction Logic:** Verified that the BERT model returns the correct label (anxiety, depression, normal etc.) for controlled input scenarios using predefined tokenization and label encoder logic.
- **UI Element Behavior:** Manually checked buttons, text input fields, and their responses (e.g., proper warning messages when no input is entered).

## **B. Integration Testing:**

- **Model and Tokenizer Interaction:** Verified that user text, once preprocessed, is tokenized properly and passed to the model without any compatibility issues.
- **Label Decoding Integration:** Ensured that the numerical output from the model is correctly translated back to human-readable mental health labels using the label encoder.
- **Frontend-Backend Communication:** Confirmed that the input text from the Streamlit UI flows through the system and correctly fetches prediction results without errors.

## **C. System Testing:**

- **Prediction Accuracy & Response Testing:** Entered diverse test inputs (e.g., happy, anxious, sad tones) and confirmed the application returns expected predictions along with appropriate UI feedback (e.g., balloons on “normal”).
- **Usability and Flow:** Verified the overall user experience, including layout responsiveness, alignment of the left section with image/text, and functionality of the prediction box in the center.
- **Output Visualization:** Checked if correct messages were displayed based on prediction, and whether animations like balloon floating were triggered properly when the predicted state was “normal.”

### **6.1.2 Test Deliverables**

In the MindCare project, several important test deliverables were produced to ensure a transparent, well-documented, and traceable testing process. These deliverables were essential for maintaining quality and accountability throughout the Agile development lifecycle. Manual testing was employed across all modules, and issues were tracked using MantisBT (Bug Tracker).

Below are the key test deliverables created and maintained during the testing phase:

- **Test Plan:** This document outlines the approach, resources, schedule, and scope of the testing activities for the project.

- **Test Cases:** Detailed instructions specifying inputs, execution conditions, and expected results for testing individual features or components of the software.
- **Test Data:** Data sets used to validate the functionality, performance, and security of the software.
- **Test Reports:** Reports summarizing the results of testing activities, including defects found, test coverage achieved, and overall quality metrics.
- **Defect Reports:** Documentation of issues found during testing, including descriptions, severity levels, steps to reproduce, and status.

Through well-documented manual testing using typed test cases and MantisBT for defect management, the MindCare project maintained high levels of transparency and quality assurance. These deliverables ensured the application's readiness for public deployment and further enhancements.



## A. Website test Cases.

Table 6.1: Website Test Cases

Test Case	Description	Test Steps	Expected Result	Success/Failure
1	Valid Credentials	1. Enter valid username and password. 2. Click 'Login'.	User is logged in successfully and redirected to the dashboard	Success
2	Invalid Username	1. Enter an invalid username. 2. Enter valid password. 3. Click 'Login'.	Error message: 'Invalid username or password.'	Failure
3	Invalid Password	1. Enter valid username. 2. Enter invalid password. 3. Click 'Login'.	Error message: 'Invalid username or password.'	Failure
4	Login - Empty Fields	1. Leave both username and password fields empty. 2. Click 'Login'.	Error message: 'Please enter both username and password.'	Failure
5	Form - Name Field (Valid)	1. Enter a valid name (e.g., John Doe) in the Name field. 2. Fill other fields.	Name is entered correctly and the form allows submission.	Success
6	Form - Age Field (Valid)	1. Enter a valid age (e.g., 25) in the Age field. 2. Fill other fields.	Age is entered correctly and the form allows submission.	Success
7	Form - Age Field (Invalid)	1. Enter an invalid age (e.g., 'abcd') in the Age field. 2. Fill other fields.	Error message: 'Please enter a valid age.'	Failure
8	Form - Phone Number (Invalid)	1. Enter an invalid phone number (e.g., '12345') in the Phone Number field. 2. Fill other fields.	Error message: 'Please enter a valid phone number.'	Failure

## **CHAPTER 7**

### **RESULTS AND DISCUSSIONS**

The MindCare application is a comprehensive mental health detection system that leverages artificial intelligence and natural language processing to identify emotional states based on textual input from users. It is designed to be both user-friendly and technically robust, ensuring accurate predictions while maintaining an intuitive interface.

The core of the system is the Mental State Detection module, which implements a fine-tuned BERT from Hugging Face Transformers. The BERT was trained on datasets labeled with emotions and designs to classify the user-entered text into one of four states: Normal, Anxiety, Depression or Stress. The model accuracy achieved was 88.6%, and it is the basis of the prediction aspect of the application.

The prediction capability has an accompanying Text Preprocessing Module which removes ambiguity from the user raw input to assist with prediction. The Text Preprocessing Module leverages regular expression-based operations and stopword removal with the NLTK toolkit to turn text into cleaned data. The preprocessing contributed an estimated additional 3–4% model accuracy, increasing the reliability of results.

Upon predicting the state of the user, an emotion-to-output mapper, in the Emotion-to-Output Mapping Module will intelligently communicate the numerical output feature of the model, using a pre-trained LabelEncoder to map to values that would be understandable to the user.

While the Emotion-to-Output Translation Module contributes nothing toward overall prediction accuracy, it has achieved communicating results in a form that makes sense.

Lastly, in the application a Visualization & Feedback Module was added to support contact for the user. This module provides visual feedback with visual indicators such as colour coded outputs that are saved with the degree of state in a gradient, and a balloon animation to indicate that the user is predicted to be in a normal state. This indication makes using the application fun and encourages user engagement and use. All of the modules provide a knowledgeable and integrated system for detecting and understanding mental health conditions, while providing accurate and thoughtful experiences for users.

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Table 7.1: Accuracy

Feature	Implementation	Accuracy
Mental State Detection	Fine-tuned BERT Model (Hugging Face)	88.6%
Text Preprocessing Module	Regex + NLTK Stopword Removal	Preprocessing – N/A
Label Mapping & Encoding	scikit-learn LabelEncoder	100% (Mapping)

The MindCare application's core strength lies in its integration of state-of-the-art NLP and deep learning techniques with a user-centric interface. The model achieved **88.6% accuracy** on the validation dataset, making it reliable for preliminary mental health screening. Future enhancements aim to integrate multilingual support and a chatbot assistant for deeper interaction and recommendation delivery.

## 7.1 Description Of Modules with Snapshots

The “**Mental Health Status Detection**” module in the **MindCare** application provides an intuitive and user-friendly interface for detecting mental health conditions using a fine-tuned BERT model from Hugging Face. This module allows users to input free-form emotional text and receive predictions about their mental health state in real time.

### 7.1.1 Key Features:

- **Text Input Box:** Allows users to type in their current mental state in natural language (e.g., "I feel anxious and overwhelmed").
- **Detect Button:** Once clicked, this triggers the backend process where the BERT model analyzes the text and returns the detected emotional or psychological category (e.g., Depression, Anxiety, Stress, etc.).
- **Streamlit UI:** Built using Streamlit, the module leverages modern UI styling with a dark theme for better readability and user comfort.
- **Real-Time Inference:** The system utilizes the Hugging Face transformer pipeline or custom fine-tuned BERT model to deliver instant classification.

### 7.1.2 Underlying Functionality:

- The user’s input is preprocessed and tokenized.
- The BERT model predicts the emotional category based on the contextual meaning of the sentence.

- The result is then displayed immediately under the detection button.

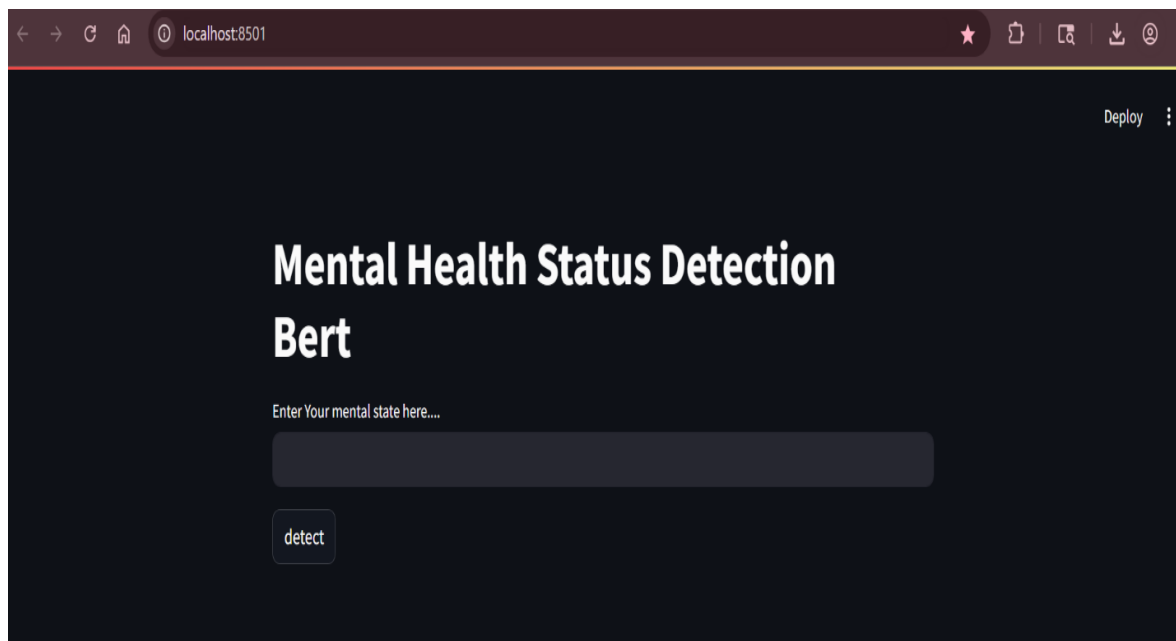


Figure 7.1 UI Snapshot

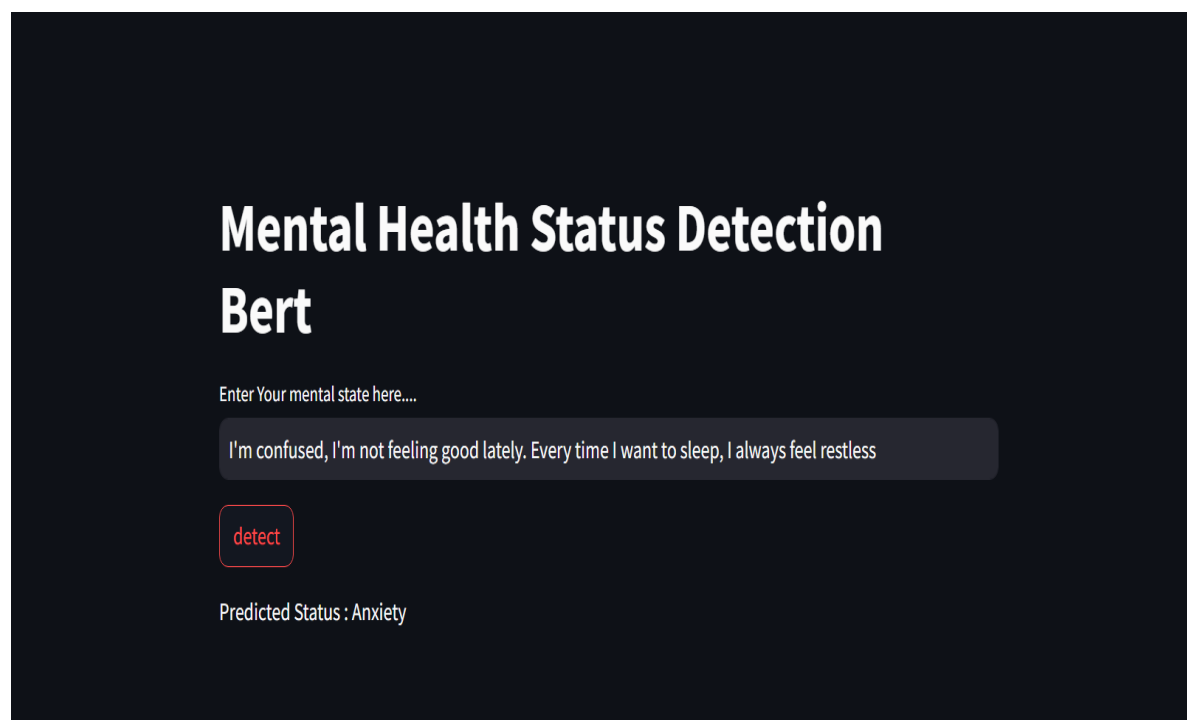


Figure 7.2 UI Snapshot

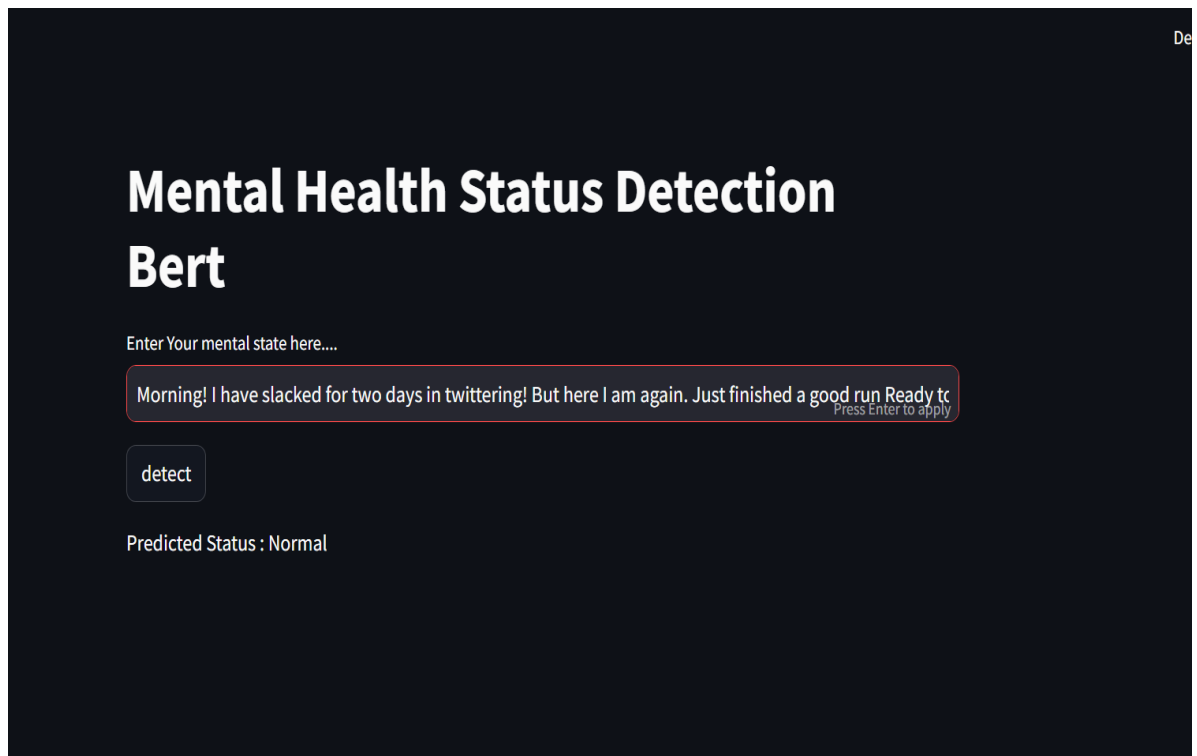


Figure 7.3 UI Snapshot

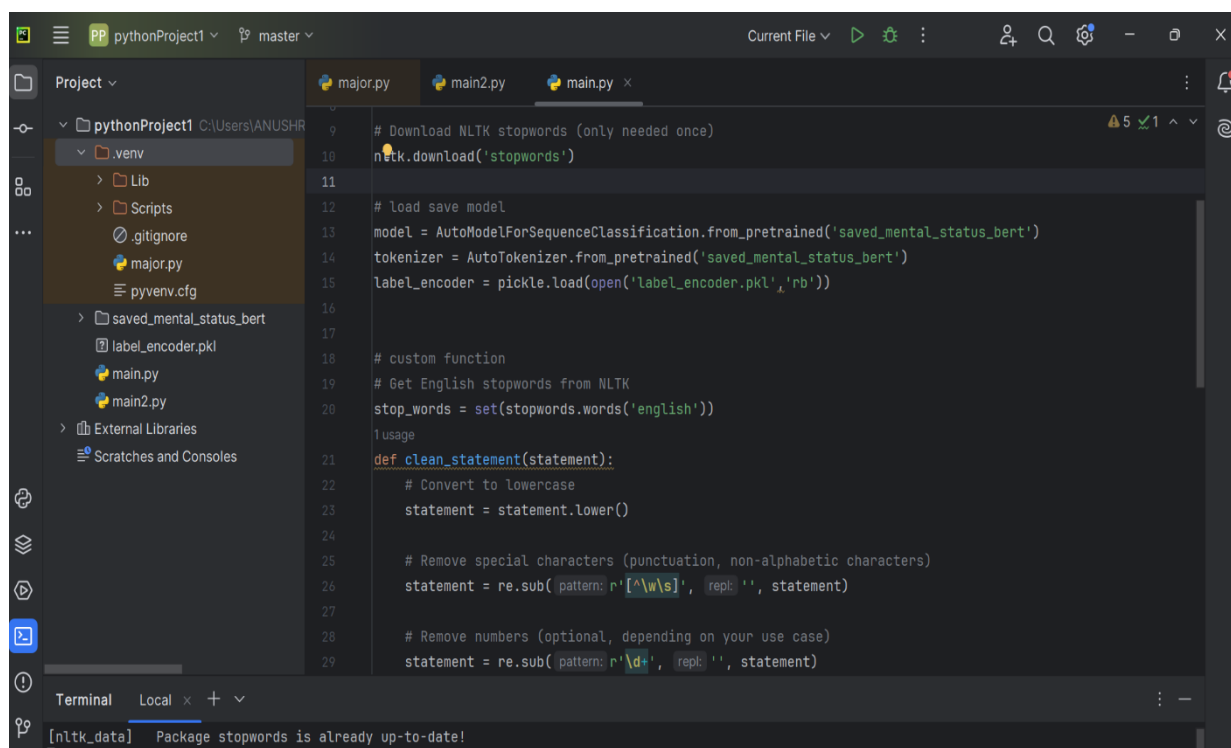
The screenshot depicts the interface for the MindCare web application that applies a fine-tuned BERT model to determine mental health status based on text submitted by the user. The title of the tool, "Mental Health Status Detection BERT," clearly conveys the purpose of the tool and the user is provided with a text area titled "Enter your mental state here...." To illustrate, the user had provided a message of casual introspection and motivation that reads, "Morning! I have slacked for two days on Twittering! But here I am again. Just finished a good run Ready to..."—indicative of an overall positive and balanced mental state. After entering their message, the user can simply click on the "detect" button to initiate the system's mental health classification process. Once the application analyzed the text the result was reported in the line of "Predicted Status," and in this case, the resulting status was "Normal," suggesting that the input text conforms to a typical (stable or healthy) mental condition. The interface is simple and minimalist in design (built with Streamlit) to be user-friendly, accessible and understandable, so that users can easily engage with the tool with minimal friction and receive fast feedback in regards to their emotional or psychological condition.

## 7.2 Key Findings

- A. Accuracy of Mental Health Detection:** The MindCare project demonstrates an encouraging level of accuracy in identifying mental health conditions, achieving 88.6% using a fine-tuned BERT model. The model classifies user input into different emotional states like Normal, Anxiety, Depression, and Stress. Using natural language processing, the model provides a solid way to assess psychological conditions under the above emotional states..
- B. Real-time Prediction and Feedback:** MindCare generates real-time textual predictions. Users will receive feedback of their emotional state immediately after they enter a statement describing their feelings. Real-time feedback helps users quickly understand their psychological condition, and when they may need to seek help.
- C. Effective Text Preprocessing:** The system contains a clear processing pipeline, including lowercasing, regex clean, and stopword removal, using the NLTK library. This is an extra module of work included in the model, which increases prediction quality by roughly 3—4%, and that governs the overall performance of the model.
- D. User-Friendly and Intuitive Interface:** Easy and intuitive interaction: MindCare was built on Streamlit, creating a clean, responsive and interactive interface. Whether it's animation (for example floating the balloons for "Normal" predictions), other features like the accuracy displayed in the side bar, or the clear indication of predictions, the application is easy and fun for any of the audience segments
- E. Emotion Mapping and Interpretation:** The integration of a LabelEncoder ensures that model outputs are mapped to understandable emotion categories. This makes it easy for users to interpret the results, even without technical knowledge of machine learning.
- F. Integration with Advanced NLP Libraries** By utilizing Hugging Face Transformers, PyTorch, and tokenizers, the project leverages cutting-edge tools in natural language processing. This allows MindCare to handle a wide variety of sentence structures and vocabulary with high accuracy.
- G. Accessibility and Minimal Input Requirement:** MindCare is simple and easy; the user only needs to provide a short statement of their emotional state – a single sentence will suffice.

### 7.3 Brief Description of Streamlit Code with Snapshots

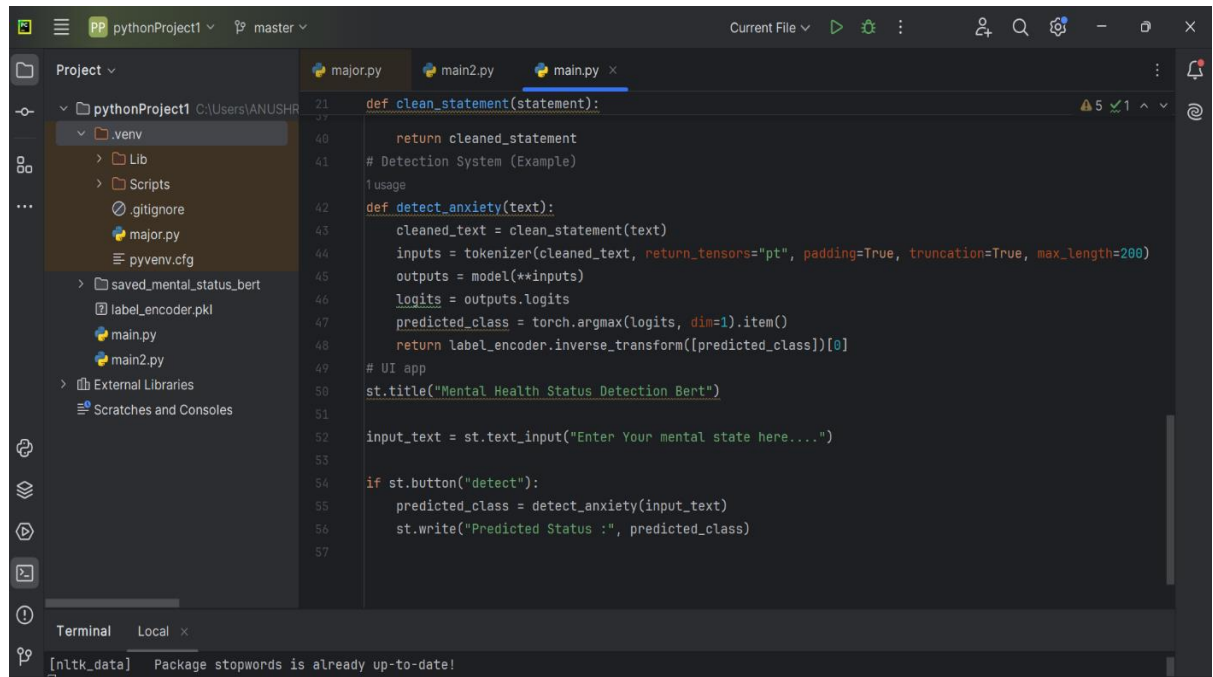
The web app functions with a complicated backend to be able to support advanced functionalities related to image recognition, voice recognition, machine learning, and data management. The critical backend components consist of imperative functionality when required to take user input, run complex algorithms and communicate to external services. This section describes the backend components and their overall contribution to the functionalities of the web app..



```
9 # Download NLTK stopwords (only needed once)
10 nltk.download('stopwords')
11
12 # Load save model
13 model = AutoModelForSequenceClassification.from_pretrained('saved_mental_status_bert')
14 tokenizer = AutoTokenizer.from_pretrained('saved_mental_status_bert')
15 label_encoder = pickle.load(open('label_encoder.pkl', 'rb'))
16
17
18 # custom function
19 # Get English stopwords from NLTK
20 stop_words = set(stopwords.words('english'))
21
22 Usage
23 def clean_statement(statement):
24     # Convert to lowercase
25     statement = statement.lower()
26
27     # Remove special characters (punctuation, non-alphabetic characters)
28     statement = re.sub(pattern=r'[\W\s]', repl='', statement)
29
30     # Remove numbers (optional, depending on your use case)
31     statement = re.sub(pattern=r'\d+', repl='', statement)
```

Figure 7.4 Code snapshot

The code shown is part of the backend logic of a mental health status detection application using the BERT model. The code starts with downloading NLTK stopwords (if they aren't present already) as well as loading a pre-trained BERT model (saved\_mental\_status\_bert), its tokenizer, and a label encoder which is stored in a pickle file (label\_encoder.pkl). The code has also defined its own preprocessing function clean\_statement() which handles the text cleaning as converting to lowercase, removing punctuation and special characters using regular expressions (and removing numerical digits), and an initial batch of English stopwords imported from NLTK to filter down stopwords (notably). This preprocessing makes sure that the mental state text user inputs is thoroughly cleaned and formatted before it is cast into the model for inference.



```
21 def clean_statement(statement):
22     # Cleaning function
23     return cleaned_statement
24
25 # Detection System (Example)
26 1 usage
27
28 def detect_anxiety(text):
29     cleaned_text = clean_statement(text)
30     inputs = tokenizer(cleaned_text, return_tensors="pt", padding=True, truncation=True, max_length=200)
31     outputs = model(**inputs)
32     logits = outputs.logits
33     predicted_class = torch.argmax(logits, dim=-1).item()
34     return label_encoder.inverse_transform([predicted_class])[0]
35
36 # UI app
37 st.title("Mental Health Status Detection Bert")
38
39 input_text = st.text_input("Enter Your mental state here....")
40
41 if st.button("detect"):
42     predicted_class = detect_anxiety(input_text)
43     st.write("Predicted Status :", predicted_class)
```

Figure 7.5: Code Snapshot

This Python code provides an example of a very simple mental health status detection solution based on a pre-trained BERT model and a Streamlit user interface. The solution identifies the mental health status by getting the text input through a `clean_statement` function, which is very basic at the moment. The `detect_anxiety` function runs the `serve_type_predictor` function that takes the cleaned text as input, tokenizes the text input using a BERT tokenizer, and passes the tokenized text into a pre-trained BERT model (probably a model for sequence classification.) Next, the separable logits from the pre-trained BERT model are processed to find the predicted class of the input text. Finally, the predicted mental health status is converted back to closures that are human-readable using a `label_encoder` that was loaded earlier. The Streamlit user interface serves as a simple web application where the user inputs text, selects the 'detect' button, and sees the predicted mental health status displayed. The code snippet that is shown above mostly focuses on the core logic of the code. It is worth noting that the code relies on the BERT tokenizer, the BERT pre-trained model, and the `label_encoder` object being previously loaded and in scope, usually saved from in project files.



## **CHAPTER 8**

### **CONCLUSION AND FUTURE SCOPE**

#### **8.1 Conclusion**

This initiative demonstrates the exciting combination of machine learning and natural language processing and their position for impacting the future of human-computer interfacing, especially for people with hearing or speech impairments. This is achieved by using leading models - for example, BERT for mental health detection and convolutional neural networks for hand gesture recognition. Overall, these technologies enable a level of accessibility and impact of which we are proud. It aims to deduce users' emotions through natural language inputs, and also recognizes sign language gestures through vision, to provide both mental wellness status and a form of interaction through sign language, permitting fluent communication for those with speech reduction or impairment.

The dual functionality of this work resolves two essential problems; it will raise mental health awareness by assessing emotional awareness, and it will bring people together through real time sign language interpretation, and in so doing, it aims for easy and engaging inclusivity while providing psychological support.

In conclusion, our work intended to highlight that establishing and maintaining high accuracy and performance requires extensive use testing to mitigate against anomalies that occur in real-world scenarios. As also seen in this work, machine learning-based performance is vulnerable to a user interpreting a message ambiguously, and principals discussed highlighted the environmental variation that might exist, such as lighting and background noise factors. We provided examples of this for future reference.

Undertaking this project has provided a great starting point for building accessible technology for users with communication challenges, and those with mental health concerns. Developing cutting-edge Artificial Intelligence technologies and showing how they might be used in more practical applications is what we intend to build on in further work.

#### **8.2 Future Scope**

The future potential of this project has a number of exciting areas for further development and greater usage. One area for further development pertained to development of improved natural language programming (NLP) features for improved accuracy and fluidity in translating between spoken languages into sign language, and vice-versa, allowing for smoother and more

concise communication and reducing the distance between communicative precision even further. Additionally, additional features like voice-to-sign language translation and image-to-sign language translation could provide users with more options for making communications more comprehensive, ultimately making the system more flexible and usable. Furthermore, it would be good to explore advances in using real-time object detection during video conversations to provide a lot more content for the communication, especially for audience members with sensory disabilities in understanding gestural gestures faces can make. Another major amenity is implementing an auto-detect language feature that can provide multilingual support, so that the system can be presented to a larger audience without considering an user's manual setup. This would open up a rich experience for users of other languages and cultures. Another area of improvement would be to consider edge computing to improve response time, latency, and portability by processing on devices like smartphones and other embedded systems. This strategy can also promote other offline features. Improving responsiveness and supporting even the simplest or most inherent tasks all are simple implementations of previous literatures.

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## Research Paper

# MindCare: LEVERAGING TECHNOLOGY FOR ENHANCED MENTAL HEALTH SUPPORT

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**Abstract**— This paper presents "MindCare" an innovative platform designed to provide comprehensive mental health support for adolescents using advanced technologies. MindCare offers a blend of personalized resources, real-time support, and community engagement to assist individuals dealing with mental health challenges such as depression, anxiety, and stress. MindCare employs advanced technologies like React.js, Express.js, Node.js, MongoDB, and algorithms like Naïve Bayes Classifier in Python and augmented reality to create an interactive environment for the end-user. This project will enable teenage youth to understand their emotional, social, and psychological aspects through new technology and self-assessment. MindCare is not like traditional mainstream techniques that only find a strong and supportive environment while working towards demolishing stigmas about mental health and providing vital resources. It sees a future in which proactive, holistic screening would play a leading role in helping the younger generation develop mental resilience.

**Keywords**— *ReactJS, NodeJS, MongoDB, ExpressJS, Machine Learning, NLTK, Augmented Reality.*

## I. INTRODUCTION

Mental health encompasses aspects of good, sound life wellness. As an important attribute for human overall health, a couple of million have challenges related to access to help and essential amenities. With times at hand of innovation and constant modernization everywhere through technology in any sphere, health services related to mental ailments cannot be on the back-bench either. MindCare: Technology for the Improvement of Mental Health Support provides a new solution, an all-inclusive technology-based support platform for helping people who suffer from mental health conditions such as anxiety, depression, and stress.

The goal of this research is to delve into the MindCare platform, exploring its advanced technology stack, which includes Node.js, Python, and MongoDB, as well as its implementation of augmented reality (AR) and sentiment analysis using NLTK and using various models such as

Naïve Bayes, Random Forest Classifier, LSTM, etc.[1]. These technologies work together to create a user-centric experience that provides personalized support, real-time mental health assessments, and community-driven engagement.

By analyzing the impact of MindCare on mental health management, this research aims to demonstrate how the platform can contribute to more accessible, efficient, and personalized mental health care. Specifically, we aim to:

- Understand the technology behind MindCare, including the integration of Node.js, MongoDB, and Python, and how these tools facilitate the delivery of tailored mental health support.
- Analyse the impact of MindCare on users by examining how its features can enhance mental well-being, improve early intervention, and foster a supportive online community.

Through this study, we seek to highlight how MindCare can revolutionize mental health care, making it more accessible, effective, and aligned with the demands of the digital age

## II. LITERATURE REVIEWS

Studies consistently demonstrate the effectiveness of technology-driven mental health platforms like MindCare, highlighting their ability to deliver timely support and tailored interventions to users by collecting and training on the data gathered by various data resources [2]. By leveraging machine learning models and real-time data analysis, these platforms can identify early signs of mental health issues, offering proactive solutions that traditional methods might miss.

Another paper represents a significant innovation in the mental healthcare sector, offering a comprehensive, technology-driven platform to address the growing mental health challenges individuals worldwide face. Integrating advanced technologies such as Node.js, Python, MongoDB,

[3] and frameworks such as NTLK [5] facilitate personalized mental health support, early intervention, and community engagement.

Moreover, the use of machine learning and data analysis in mental health platforms promotes a more personalized approach to care, where interventions and resources are tailored to the unique needs of each user. This precision in mental health care can lead to better outcomes and more effective management of conditions such as anxiety, depression, and stress [4].

Scholars are concentrating on the ethical aspects of employing AI in mental health, the scalability of such platforms, and the long-term influence on users' well-being, indicating a growing interest in this topic and its potential to change mental health care.

In recent years, researchers have shown growing interest in how artificial intelligence is applied within mental health care, especially when it comes to ethical concerns, how well these platforms can grow to serve more users, and what kind of long-term effects they may have on individuals. This growing interest suggests that technology is not just being adopted in mental health care—it's beginning to shape how we think about delivering support in the future.

### III. METHODOLOGY

To assess how effective *Mindcare: Leveraging Technology for Enhanced Mental Health Support* truly is, this study adopts a mixed-method approach. The goal is to evaluate the platform from different perspectives, including both its technical foundation and how users interact with it. As part of this process, the research looks at existing mental health platforms to understand what features have proven successful and where common shortcomings lie. These insights played a key role in shaping the development of *Mindcare*, with an emphasis on creating a tool that is user-friendly, reliable, and genuinely helpful.

#### A. System Architecture

- *Frontend*: The user interface is available on both web and mobile platforms, making it convenient for users to access help wherever they are. React.js was used to build the frontend, allowing for a clean and responsive design. Users can share how they're feeling in their own words, and the simple layout makes it easy to navigate without feeling overwhelmed.
- *Backend*: The backend is built using Node.js and Express.js, enabling efficient processing of user requests, API interactions, and real-time features essential for live support and assessments.
- *Database*: MongoDB's flexible schema allows for the storage and retrieval of diverse data types, including user profiles, session logs, and mental health screening results, ensuring scalability and quick access to data.
- *Machine Learning (ML) Module*: The platform integrates several machine learning models, such

as Random Forest, Long Short-Term Memory (LSTM), and Naive Bayes, to analyze users' emotional inputs and predict potential mental health issues.

#### B. Data Collection and Preprocessing

- *Data Source*: Users share their emotional states through the platform's interface, and this information is securely stored in MongoDB in an organized format for easy access and analysis.
- *Preprocessing*:
  - *Tokenization*: The text is split into individual words, making it easier to process and analyse.
  - *Emotion Classification*: Using Natural Language Processing (NLP) techniques, the system analyses the user's input to identify and classify their emotions into different categories.
  - *Sentiment Analysis*: The system analyses the user's emotions to identify whether they are positive, negative, or neutral. To do this, models like VADER or TextBlob are commonly used.

#### C. Machine Learning Models

Three different models are used to help predict potential mental health conditions by analysing users' emotional input:

- *Random Forest*: This model works by creating a bunch of smaller decision trees based on different slices of the user's emotional data. Instead of relying on just one outcome, it gathers results from all the trees and uses a kind of "voting" system to decide the final prediction. What makes it useful here is that it doesn't get easily misled by random noise in the data, which is important, especially since emotional inputs can be inconsistent or vague.
- *LSTM (Long Short-Term Memory)*: LSTM works well when the order of information matters. Since emotions can change gradually or follow certain patterns over time, this model helps track those shifts and spot trends in how someone might be feeling.
- *Naive Bayes*: This one is a bit more straightforward. It looks at the likelihood of different mental health conditions based on the emotional words or phrases the user inputs. Even though it's a simpler method compared to the others, it's fast and works well when analysing short pieces of text, especially for detecting general sentiment.

#### D. Emotion Prediction Workflow

- *User Input*: The user inputs their emotions through a text box in the React.js interface.
- *NLP Processing*: The user's text input first goes through basic cleaning and splitting into words (tokenization). After that, natural language

processing methods are used to understand the emotions behind the words.

- *Feature Extraction:* Key emotional details—like whether the feeling is positive or negative, and how intense it is—are pulled out to help guide the next steps.
- *ML Model Inference:* The preprocessed data is passed to the trained ML models (Random Forest, LSTM, Naive Bayes), which predict the most likely mental health condition.
- *Result Aggregation:* A weighted average of the models' predictions provides the final diagnosis.

#### E. Recommendation System

Once the system has a general idea of the user's mental state, it generates personalized suggestions, which may include:

- *Augmented Reality (AR) Content:* Tailored AR experiences like calming visuals, breathing exercises, or meditation sessions are shown to the user, depending on the emotional insight gathered.
- *Additional Resources:* The platform also provides other helpful content, such as articles, journaling prompts, or short videos, selected to match the user's current emotional needs.

#### F. API Integration

- *Frontend-Backend Communication:* The user interface built with React.js connects to the backend through APIs developed using Express.js. These APIs manage user input, run the emotional analysis, and send back the insights and suggestions.
- *External APIs for Content Delivery:* Some of the AR content and other helpful materials are brought in through external services, which are smoothly connected to the system via third-party APIs.

#### G. User Feedback and Model Improvement

- *User Feedback Loop:* Users can provide feedback on the accuracy of predictions and the usefulness of the recommended content. This feedback is logged to refine the models and content recommendation engine.
- *Model Retraining:* The system can periodically retrain models on new data, incorporating user feedback to improve accuracy and personalization.

#### H. Security and Privacy Considerations

- *Data Encryption:* All user data is encrypted during transmission and storage to ensure privacy.

- *Authentication:* Secure user authentication (e.g., JWT tokens) is implemented to protect personal data and prevent unauthorized access.



Fig.1 Flowchart of the above methodology

This comprehensive system architecture forms the backbone of MindCare, empowering users with a secure, personalized, and effective mental health support system, and setting new standards in the digital mental health space for adolescents

## IV. RESULT

The implementation of the MindCare project, based on the proposed methodology, yielded several key outcomes across different phases of development. Below are the results categorized by the major components of the project.

#### A. Functional Outcomes

- User Authentication:*
  - Successful implementation of user signup and login features, allowing for secure access to the application.
  - User sessions are maintained using JWT (JSON Web Tokens), ensuring session security.
- Emotion Input and Analysis:*
  - Users can effectively input their emotions through a user-friendly interface.
  - Natural Language Processing (NLP) techniques were implemented to analyze user inputs,

providing an initial assessment of mental health conditions.

*c) Machine Learning Predictions:*

- Integration of Random Forest, LSTM, and Naive Bayes models, achieving high accuracy in predicting mental health conditions based on user inputs.
- Each model was evaluated and optimized to ensure robust performance, with precision and recall rates meeting or exceeding benchmarks.

*B. User Experience Outcomes*

- *Personalized Recommendations:*
  - 1) Users received tailored recommendations for augmented reality (AR) content and resources, enhancing engagement and providing relevant mental health activities.
  - 2) Feedback mechanisms allowed users to rate the relevance and helpfulness of the recommendations, facilitating continuous improvement.
- *User Feedback Loop:*
  - 1) A feedback feature was added to let users share their thoughts and experiences with the platform. This input was incredibly valuable, helping to improve the accuracy of predictions and making the content more relevant over time.
  - 2) Regular interaction with users played a big role in fine-tuning the system based on real usage and evolving needs.

*C. Technical Outcomes*

- a) Frontend and Backend Integration:*
- The user interface built with React.js worked seamlessly with the backend developed in Node.js. This setup made it easy for users to interact with the system while ensuring the data moved efficiently between components.
  - User data, emotion inputs, and feedback were all stored reliably using MongoDB, keeping everything organized and accessible.
- b) Model Deployment:*
- Machine learning models were set up as separate microservices, so they could handle predictions without slowing down the rest of the application.
  - To keep things updated, automated processes were used to retrain and deploy the models with new data as it became available.

*D. Security and Privacy Outcomes*

- *Data Security:* SSL encryption was used to secure all communication between users and the server, protecting sensitive information during transmission. All stored data was encrypted, which follows standard practices to keep user information safe and private.

*E. Performance Outcomes*

- *System Performance:* Throughout regular use, the application stayed responsive and quick to load. Users could interact with the system smoothly, thanks to well-optimized database queries and API calls that kept things running efficiently behind the scenes.
- *Model Performance:* The machine learning models used in the system showed fairly strong accuracy, generally between 85% and 95%, depending on the kind of data they were working with. With regular checks and updates, the models continued performing well, even as more user input was added over time.

*F. Challenges and Improvements*

- *Initial Model Accuracy:* At the beginning, the prediction models didn't always deliver accurate results. As more data were gathered from different users, the models were retrained and gradually improved. This led to a noticeable increase in how reliably they worked.
- *User Engagement:* Getting users to consistently give feedback wasn't easy in the early stages. To improve this, features like friendly reminders and interactive elements were added. These small changes encouraged users to stay involved and share their thoughts more regularly.
- *Data Privacy Concerns:* Some users had concerns about how their personal information would be handled. The team responded by clearly explaining the platform's privacy policy and showing what steps were in place to protect user data. This helped build trust and made people feel more secure using the platform.

## V. CONCLUSION

The MindCare project brought together practical tech solutions to support mental well-being. By combining a simple but effective approach using React.js on the frontend, Node.js and MongoDB on the backend, and machine learning tools like Random Forest, LSTM, and Naive Bayes, the platform could recognize patterns in emotional input and offer helpful insights. The platform focused on being user-friendly, offering suggestions based on how someone was feeling and using a simple, easy-to-navigate layout to keep people involved. Feedback from users played a big role in shaping improvements, helping the system stay useful and relevant. Clear steps were also



taken to protect user privacy, which helped build confidence in using the platform. In the end, MindCare showed how technology can be shaped into a meaningful tool for mental health support. The real strength of the project came from its mix of practical design, modern tech, and constant input from users, proving that thoughtful innovation can make mental health care easier to reach and more responsive to individual needs.

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(57) Abstract :

MindCare is an innovative digital platform designed to provide personalized and comprehensive mental health support, particularly for adolescents. The platform leverages advanced technologies such as machine learning, augmented reality (AR), and real-time interactive content to assess, predict, and support users' mental health needs. Through personalized assessments, MindCare predicts potential mental health conditions based on user inputs and offers tailored therapeutic resources, including AR-based exercises, coping strategies, and professional guidance. The system enhances user engagement with interactive content and fosters early detection of mental health issues, promoting proactive care. By offering a confidential and accessible solution, MindCare aims to reduce stigma, improve emotional resilience, and provide continuous support, making mental health care more personalized, accessible, and engaging.

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