# DIN MOHAMMED

Philadelphia, PA | 267.498.6256 | dindinsemail@gmail.com | LinkedIn

# SKILLS

Javascript | HTML | CSS | UX/UI | Github | Agile | Scrum | Adobe Creative Cloud | MS Office

### EXPERIENCE

### LANSDALE EXPRESS - LANSDALE, PA

September 2020 - Present

Web Developer

- Gathered and refined specifications and requirements from the company in order to improve user experience.
- Stayed up to date on emerging technologies and industry trends and applied them into developments and team activities.
- Cooperated with web developers to match the intended visual design and consolidate new design requested by the company.
- Monitored marketing promotional calendars to develop, update, launch content.
- Analyzed, evaluated, and made recommendations concerning existing processes and the development of new procedures, standards, tools, and techniques.
- Demonstrated strong oral and written communication skill, with the ability to communicate to both technical and non-technical audiences.

### METRO PCS - NORTH WALES, PA

June 2019 - January 2020

Help Desk Support

- ❖ Installed, upgraded, repaired, and maintained equipment including workstations, printers, fax machines, copiers, and network equipment.
- Managed the installation, configuration, administration, set-up, patching, and support of Microsoft Windows, Microsoft Office, and software applications.
- Maintained up-to-date knowledge of IT industry trends and technology that may affect operations or customer expectations, and seek out training opportunities.
- Demonstrated an ability to effectively communicate and follow up with colleagues to ensure work is successful.
- Researched and maintained updates on reference publications and diagnostic aids to seek the information needed to resolve end user issues.
- Maintained knowledge on new technologies, personal computer operations, desktop operating systems, and productivity applications.

## CITADEL FINANCIAL CREDIT UNION - LANSDALE, PA

March 2018 - May 2019

Senior Financial Advisor

- Lead the development of innovative and creative methods to assist members to utilize money growth options within the member's account.
- Coordinated weekly conference with both the store and regional managers to communicate sales and member service goals.
- Generated monthly sales and productivity reports to assist decision makers with operational improvements.
- Oversaw financial sales to monitor compliance with legal requirements and company policies, including personal and business accounts.
- Deepened member relationships through expert knowledge of credit union products and services and the execution of member engagement strategies through in-person conversations, relationship calling, and referrals to other business lines.
- Managed members in the system and completed outbound calls in order to set up appointments to meet members needs.

#### **EDUCATION**

#### **Management Information Systems**

Present

Fox School of Business at Temple University - Philadelphia, PA

# **Associate of Science in Engineering**

May 2018

Montgomery County Community College - Blue Bell, PA

#### **CERTIFICATIONS**

## **Certification in Frontend Web Development**

August 2020