

## Avoiding Leading Questions



# Consider the following scenario...

Thank you so much, Anne, for agreeing to participate in this research. I'm so excited to get feedback on this app for my final year project. I have worked very hard on it, I don't have much time left until submission and I know you're going to love it."

Then, imagine you conclude your research (or evaluation) session by asking Anne if there was anything she did not like about the app.



## Do you see any problem?

• Would you rather use the old version or this improved version of the website?

• What did you expect would happen when you pressed that button?

How easy was it to find the pricing page?

How would you normally perform this task, without this tool?

Do you find this feature frustrating to use?

Would you use this product if it were in your house?

• What are some advantages and disadvantages of these designs?

### What Makes a Question Leading

