

# Okta Supply Chain Hack 2023 Edition

Lessons Learned and Mitigation Strategies

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#### Importance of this Discussion

Identity is at the core.



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- Identity is at the core.
- Pinpoint gaps in security.



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- Identity is at the core.
- Pinpoint gaps in security.
- Don't let happen to you!



Support portal compromise.



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- Downstream attacks.



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- Detection, Response, & Disclosure.



- Support portal compromise.
- Downstream attacks.
- Detection, Response, & Disclosure.
- Prevention & mitigation strategies.



 Attackers compromise an Okta employee or a 3<sup>rd</sup> party entity







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2. Use stolen credentials to access Okta's support case management system







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Customers contact Okta's support center with issues and provide troubleshooting data





### HTTP Archive (HAR)

- Performance analysis.
- Debugging.
- Security.



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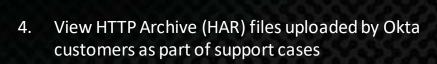




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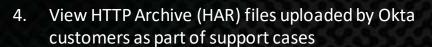


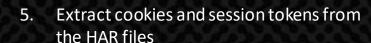


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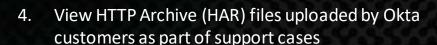


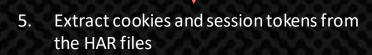


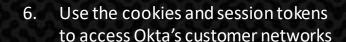
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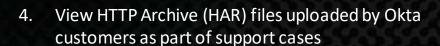


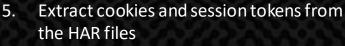


Use stolen credentials to access Okta's support case management system



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6. Use the cookies and session tokens to access Okta's customer networks



- 7. Possibly perform malicious actions in the targeted networks, like:
  - i. Deploying ransomware
  - ii. Stealing data
  - iii. Modifying products' code for supply chain attacks
  - iv. Etc.



**Initial Compromise** 





1Password detects & reports compromise



Initial Compromise Date Unknown.

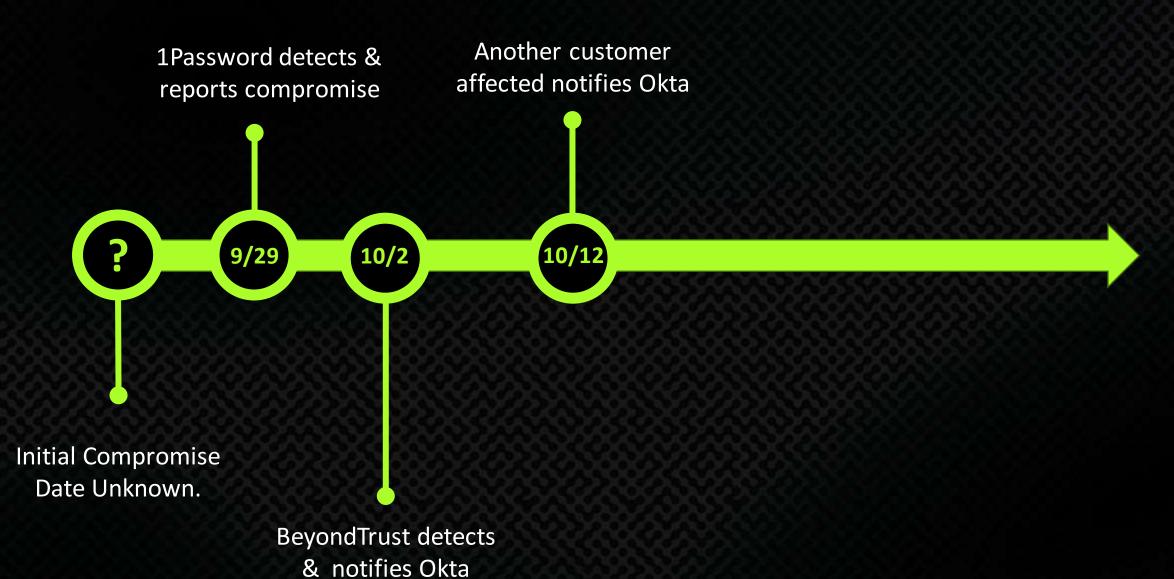


1Password detects & reports compromise

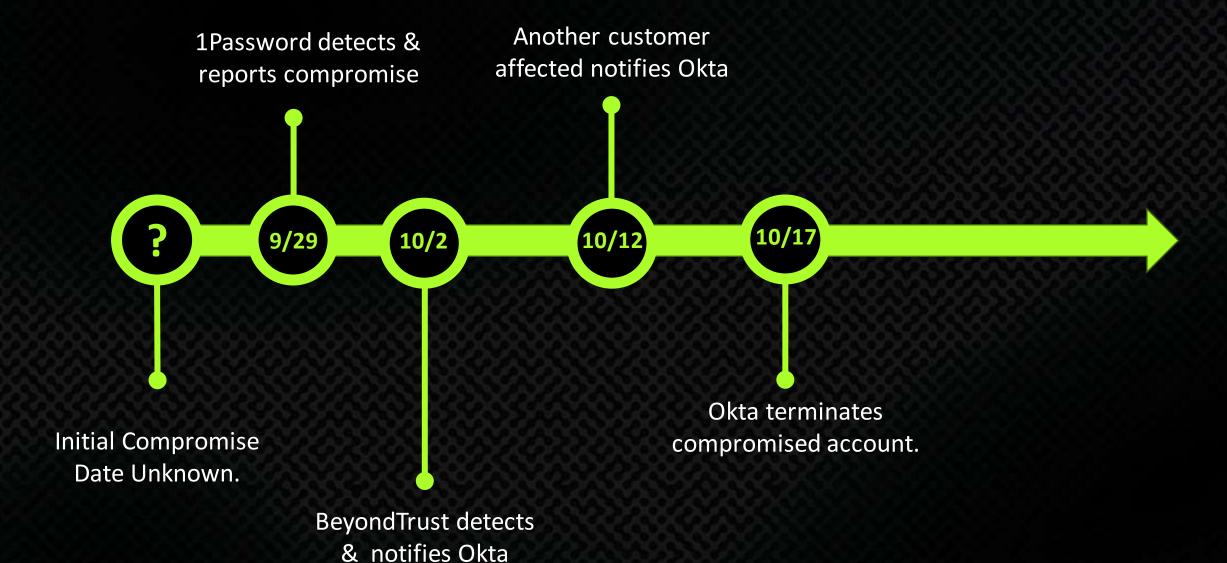


BeyondTrust detects & notifies Okta

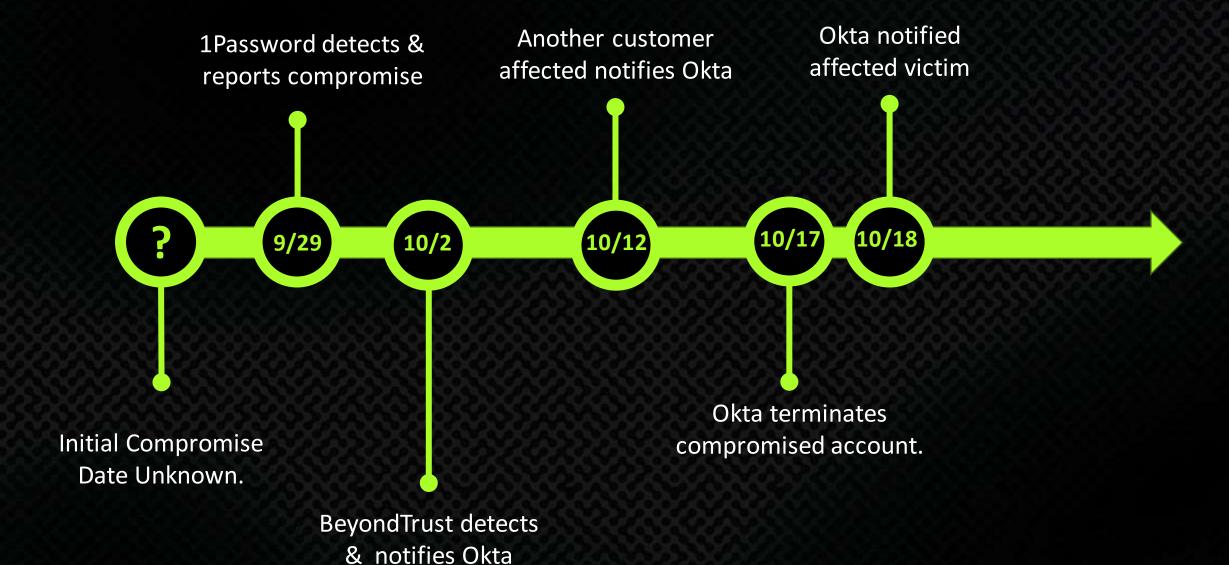




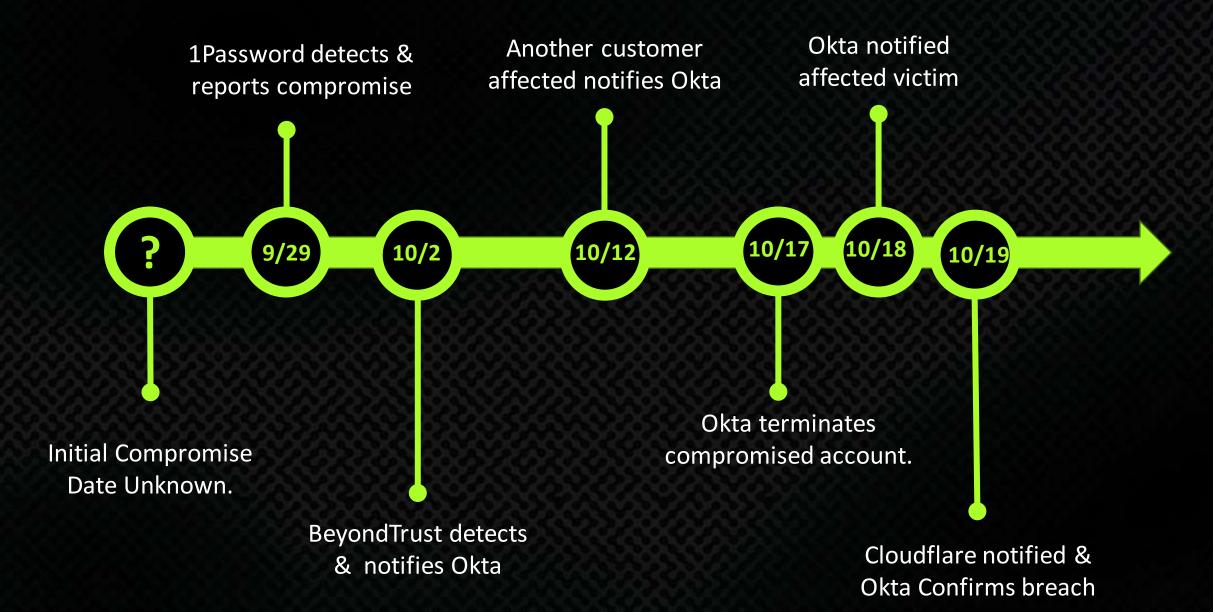




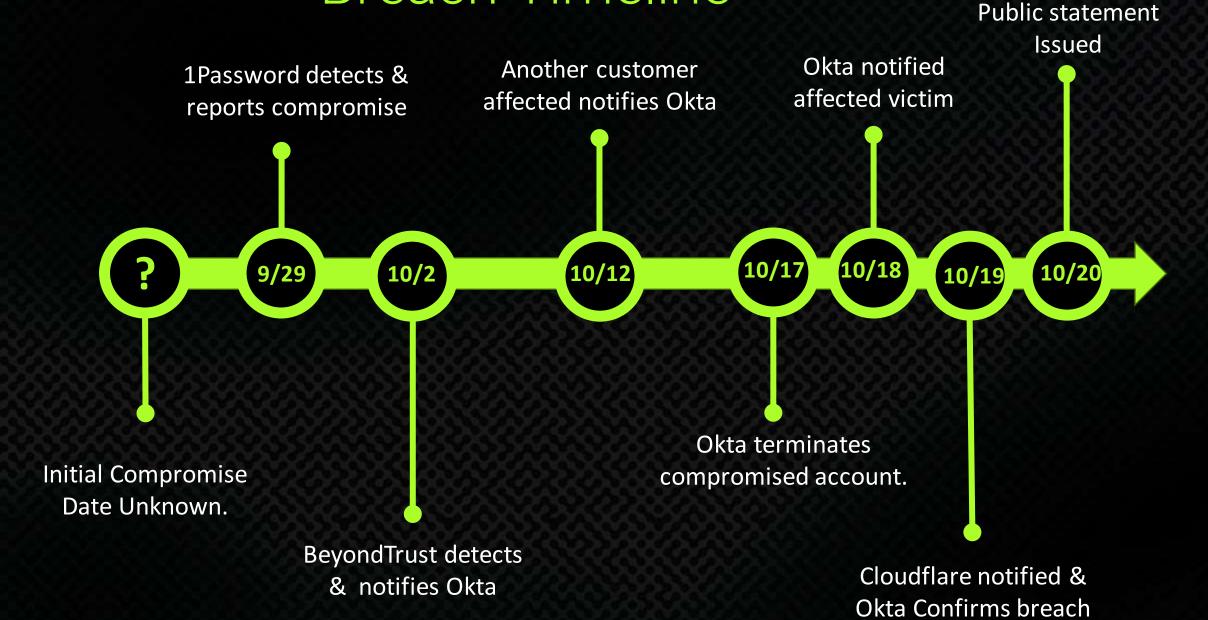














Review your ITDR.



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- Strengthen MFA policies.



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- Restrict access.



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- Harden the OS.



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- Sanitize HAR files



- Review your ITDR
- Strengthen MFA policies
- Restrict access
- Harden the OS
- Sanitize HAR files
- Secure storage of privileged identities



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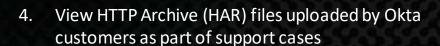


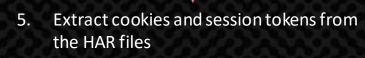


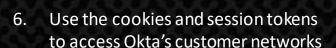
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# -O Thank you!

