Greg R. Jacobs

21340 Dain St.●Delaware, ON N0L 1E0

Phone: (519) 860-0924●Email: greg@gregrjacobs.com●ca.linkedin.com/in/gregrjacobs/

COMPUTER PROGRAMMER

Solutions-driven programmer with a focus on customer satisfaction and cost-effective solutions. Extremely adaptable in regards to new languages and projects with a self-motivating/starting attitude. Well-versed in all phases of the software development lifecycle, with a strong working knowledge of multiple development languages, algorithms and data structures. Proven success engineering customized solutions improving business processes and operations.

Skills include:

- Software Development
- User Training & Support
- Testing & Documentation
- Requirements Definition
- Coding & Scripting
- Debugging & Troubleshooting

TECHNOLOGY SUMMARY

Programming:	SQL (Oracle, SQL Server, MySQL, SQLite), C++, HTML4/HTML5, ASP, ASP.NET, JavaScript, Java(including Android Apps), C#, VB, PHP, XAML, Silverlight, XNA 4.0, jQuery, Objective C, WebWorks, Salesforce Force.com(Apex, VF Pages)
Software:	MS Office 2003/2007/2010/2013 (Word, Excel, Access, Powerpoint, OneNote, Groove, Outlook, Visio), Dreamweaver CS3/CS4/CS5/CS6, Photoshop CS5/CS6, Visual Studio 2005/2008/2010/2013/Team Foundation Server 2010, Microsoft Visual Source Safe, TortoiseSVN, SQL Server 2005/2008/2013, DirectX, Apache, Microsoft Image Composer, Filezilla, EZProxy, Android SDK(ADB, Keytool, Jarsigner), Droiddraw, eclipse, Netbeans, Microsoft SharePoint, Microsoft Expression Blend 4, XCode 3/5/6, Wordpress, Ripple
Systems:	Windows (95, 98, 2000, XP Professional, Vista, 7, Server 2008 R2, 8), DOS, Mac OS X, Linux(Ubuntu), Android Mobile OS, Android Tablet OS, iOS, Windows Phone 7/7.5 "Mango", BlackBerry OS 7, BlackBerry 10

PROFESSIONAL EXPERIENCE

Web/Mobile App Developer & Support

May 2013 – Present	**DealerVU**	Vancouver, BC

- Support the DealerVU and ICS/Rewards Products
- Complete deliverables given by management heads in a timely and efficient fashion
- Assist in all aspects of the DealerVU architecture including programming and support
- Provide excellent customer service to RV and Harley-Davidson Dealerships
- Create a case management experience for support staff using the Force.com platform on Salesforce (Apex, VF Pages, JavaScript, JQuery, some HTML)

.Net Web/Mobile/Applications Developer

Oct. 2011 – Apr. 2013	**Western I.T. Group**	London, ON

- Desktop support for clients of the business
- Server maintenance, wiring, hardware repair as well as training and VoIP support
- Developed a iOS 5 iPhone application that utilized MapView, data transfer from .NET Web Services sending primitive data types as well as Datasets converted to XML
- Localized Web Application using a SQL Server database, allowing for freeform text, labels, buttons and gridviews to appear in the language of the users choice based on locale chosen
- Train employees of dealerships implementing ICS on how to utilize inventory counting, receiving of both Deeley and Aftermarket PO's and other features of the system

- Field questions and problems encountered by dealerships implementing ICS and work towards fixing issues in a timely manner.
- Provide consulting services regarding implementing new features on existing web sites as well as technologies and software services to use on future sites

Editor / Developer

Jul. 2011 - Present   **Gadgetsteria**   Online
- Maintain site uptime and implement additional content (plugins, features) to site through Wordpress site development
- Edit posts based off of owners preferences to have a consistent experience for the end user
- Suggest new technologies that can be used to spread content to a wider user base as well as keep the site to current technological standards

Editor-In-Chief

Feb. 2011 - Present   **Binary Wasteland**   London, ON
- An internet based company which focuses on the developer aspect of the technology industry
- Produce reviews, developer interviews, and cover developer based news.
- Immersed heavily in Social Media as well as any new/emerging technologies.
- Interact with a spectrum of corporations to enhance Binary Wasteland and develop a brand presence for said corporations among developers that read content. This leads to better brand choices for developer devices and a better overall user/development experience.
- Worked with businesses for testing of unreleased applications and products to give feedback and promote content through strategic coordination with businesses.

Educational Technologist

Sept. 2009 - Aug. 2011   **Fanshawe College**   London, ON
- Responsible for providing technical and administrative support to faculty, staff and students in the delivery of part-time credit/non-credit online courses
- Actively collaborates with faculty and staff to expand the online component of the courses delivered, and assists faculty members in the design, creation, implementation and delivery of new learning systems
- Responsible for the system administration of student learning system (FOL) within the Learning System Services Department
- Thoroughly tested and documented the effectiveness of Internet Explorer 8 and Fanshawe College's student portal, FanshaweOnLine, while recommending improvements for future upgrades

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EDUCATION

Sept. 2007 - Dec. 2010   Fanshawe College   London, ON
- **Computer Programmer Analyst Advanced Diploma**
- Achieved Systems Management Award for 2007 Fall Semester

PROFESSIONAL DEVELOPMENT

- Attended 2012 AT&T Developer Summit in Las Vegas
- Attended 2011 & 2012 International Consumer Electronics Show in Las Vegas
- Developing mobile applications for Android, Windows Phone 7, and BlackBerry 7 & 10 OS platforms
- Learning new technologies & programming languages