

# Greg R. Jacobs

21340 Dain St. • Delaware, ON N0L 1E0

Phone: (519) 860-0924 • Email: [greg@gregrjacobs.com](mailto:greg@gregrjacobs.com) • [ca.linkedin.com/in/gregrjacobs/](https://ca.linkedin.com/in/gregrjacobs/)

## COMPUTER PROGRAMMER

**Solutions-driven programmer** with a focus on customer satisfaction and cost-effective solutions. Extremely adaptable in regards to new languages and projects with a self-motivating/starting attitude. Well-versed in all phases of the software development lifecycle, with a strong working knowledge of multiple development languages, algorithms and data structures. Proven success engineering customized solutions improving business processes and operations.

### *Skills include:*

- Software Development
- Solutions Deployment
- User Training & Support
- Testing & Documentation
- GUI Design
- Requirements Definition
- Coding & Scripting
- Debugging & Troubleshooting
- Project Management

## TECHNOLOGY SUMMARY

**Programming:** SQL (Oracle, SQL Server, MySQL, SQLite), C++, HTML4/HTML5, ASP, ASP.NET, JavaScript, Java(including Android Apps), C#, VB, PHP, XAML, Silverlight, XNA 4.0, jQuery, Objective C, WebWorks, , Salesforce Force.com (Apex, VF Pages)

**Software:** MS Office 2003/2007/2010/2013 (Word, Excel, Access, Powerpoint, OneNote, Groove, Outlook, Visio), Dreamweaver CS3/CS4/CS5, Photoshop CS5/CS6, Visual Studio 2005/2008/2010/Team Foundation Server 2010, Microsoft Visual Source Safe, TortoiseSVN, SQL Server 2005/2008, DirectX, Apache, Microsoft Image Composer, Filezilla, EZProxy, Android SDK(ADB, Keytool, Jarsigner), Droiddraw, eclipse, Netbeans, Microsoft SharePoint, Microsoft Expression Blend 4, XCode 3/4/5/6, Wordpress, Ripple, VMWare Workstation

**Systems:** Windows (95, 98, 2000, XP Professional, Vista, 7, Server 2008 R2, 8/8.1), DOS, Mac OS X (10.8+), Linux(Ubuntu), Android Mobile OS, Android Tablet OS, iOS, Windows Phone 7/7.5 "Mango", BlackBerry OS 7, BlackBerry 10

## PROFESSIONAL EXPERIENCE

### Developer / Project Manager

Jan 2014 – Present

DealerVU

Vancouver, BC

- Create documents pertaining to hiring to present to management and board members
- Maintain morale within the group
- Facilitate meetings between DealerVU and other companies to further the project
- Take notes pertaining to key aspects of project to be used later for knowledge retention
- Create Business Requirements Documents for new projects
- Plan with other team members on how to architect the project and incorporate key social elements
- Market research for current position and projected markets to break into
- Investigate new/emerging technologies and how to incorporate into projects
- Interact with C-level entities within the company to give status updates and high level knowledge transfer of how the development of the project is going.
- Work within Salesforce and Force.com to create a case management system to assist Customer Success Team.

### Web/Mobile App Developer & Support

May 2013 – Jan 2014

DealerVU

Vancouver, BC

- Support the DealerVU and ICS/Rewards Products
- Internal training on ICS and DealerRewards to make entire support staff able to take support tickets on these issues
- Complete deliverables given by management heads in a timely and efficient fashion
- Assist in all aspects of the DealerVU architecture including programming and support

- Provide excellent customer service to RV and Harley-Davidson Dealerships

### **.Net Web/Mobile/Applications Developer**

Oct. 2011 - Present

**Western I.T. Group**

London, ON

- Desktop support for clients of the business
- Server maintenance, wiring, hardware repair as well as training and VoIP support
- Developed a iOS 5 iPhone application that utilized MapView, data transfer from .NET Web Services sending primitive data types as well as Datasets converted to XML
- Localized Web Application using a SQL Server database, allowing for freeform text, labels, buttons and gridviews to appear in the language of the users choice based on locale chosen
- Train employees of dealerships implementing ICS on how to utilize inventory counting, receiving of both Deeley and Aftermarket PO's and other features of the system
- Field questions and problems encountered by dealerships implementing ICS and work towards fixing issues in a timely manner.
- Provide consulting services regarding implementing new features on existing web sites as well as technologies and software services to use on future sites

### **Editor / Developer**

Jul. 2011 - Present

**Gadgetsteria**

Online

- Maintain site uptime and implement additional content (plugins, features) to site through Wordpress site development
- Edit posts based off of owners preferences to have a consistent experience for the end user
- Suggest new technologies that can be used to spread content to a wider user base as well as keep the site to current technological standards

### **Editor-In-Chief**

Feb. 2011 - Present

**Binary Wasteland**

London, ON

- An internet based company which focuses on the developer aspect of the technology industry
- Produce reviews, developer interviews, and cover developer based news.
- Immersed heavily in Social Media as well as any new/emerging technologies.
- Interact with a spectrum of corporations to enhance Binary Wasteland and develop a brand presence for said corporations among developers that read content. This leads to better brand choices for developer devices and a better overall user/development experience.
- Worked with businesses for testing of unreleased applications and products to give feedback and promote content through strategic coordination with businesses.

### **Educational Technologist**

Sept. 2009 - Aug. 2011

**Fanshawe College**

London, ON

- Responsible for providing technical and administrative support to faculty, staff and students in the delivery of part-time credit/non-credit online courses
- Actively collaborates with faculty and staff to expand the online component of the courses delivered, and assists faculty members in the design, creation, implementation and delivery of new learning systems
- Responsible for the system administration of student learning system (FOL) within the Learning System Services Department
- Thoroughly tested and documented the effectiveness of Internet Explorer 8 and Fanshawe College's student portal, FanshaweOnLine, while recommending improvements for future upgrades

## **EDUCATION**

Sept. 2007 - Dec. 2010

**Fanshawe College**

London, ON

- **Computer Programmer Analyst Advanced Diploma**
- Achieved Systems Management Award for 2007 Fall Semester

## **PROFESSIONAL DEVELOPMENT**

- Attending 2016 AT&T Developer Summit & CES in Las Vegas
- Attended 2012 AT&T Developer Summit in Las Vegas
- Attended 2011 & 2012 International Consumer Electronics Show in Las Vegas
- Developing mobile applications for Android, iOS, Windows Phone 7, and BlackBerry 7 & 10 OS platforms
- Learning new technologies & programming languages