DRAFT

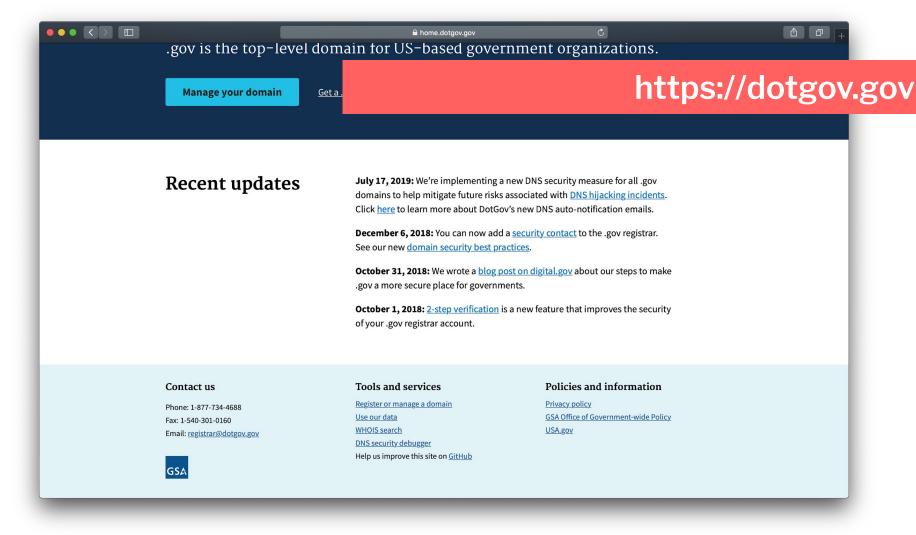
A NEW Footer Anchor for government websites

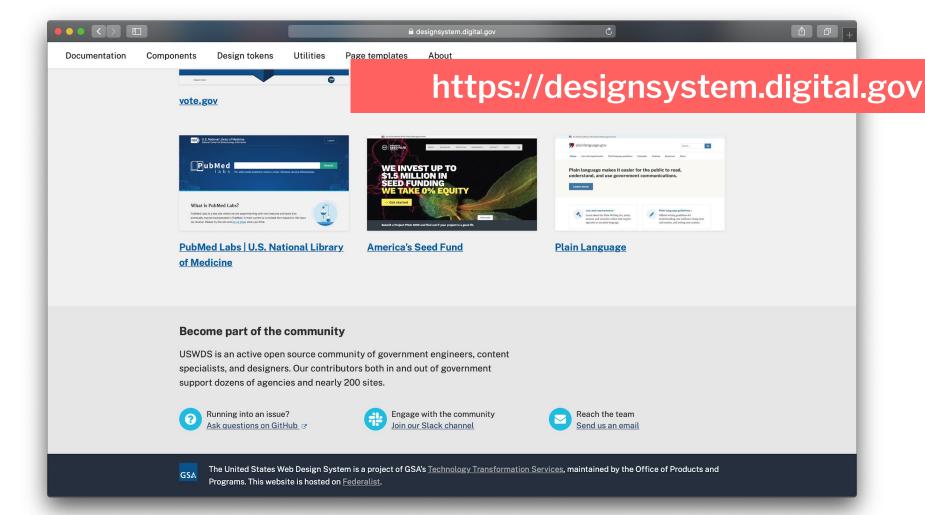
version 0.32

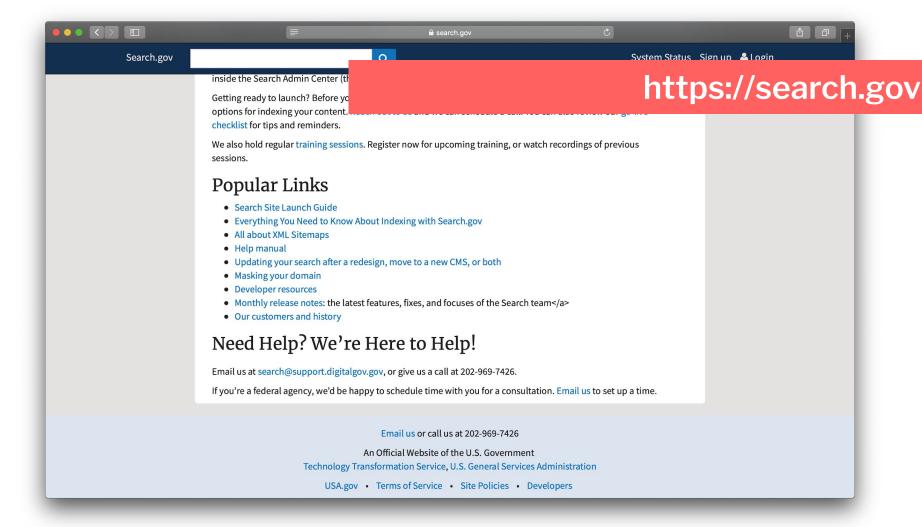
Last updated 09/19/19

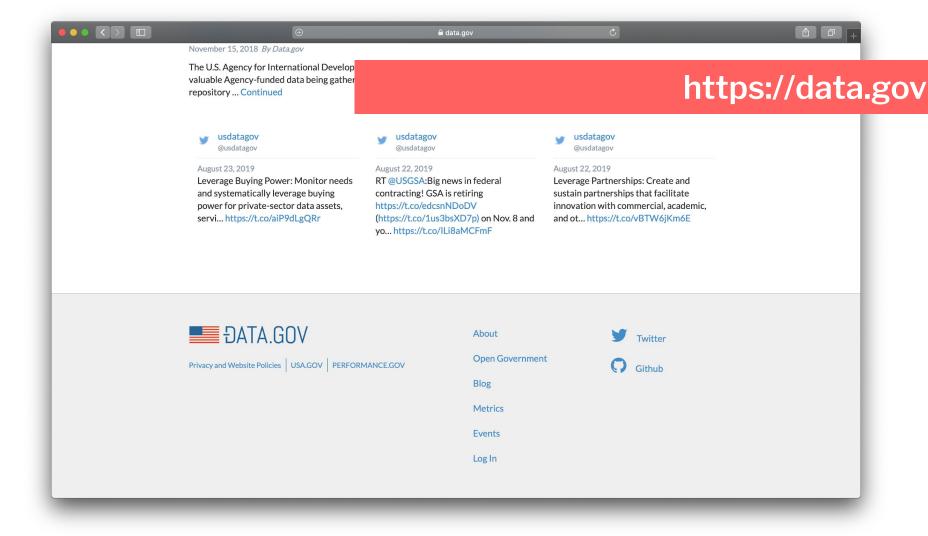
If you look at the footers across the websites in TTS

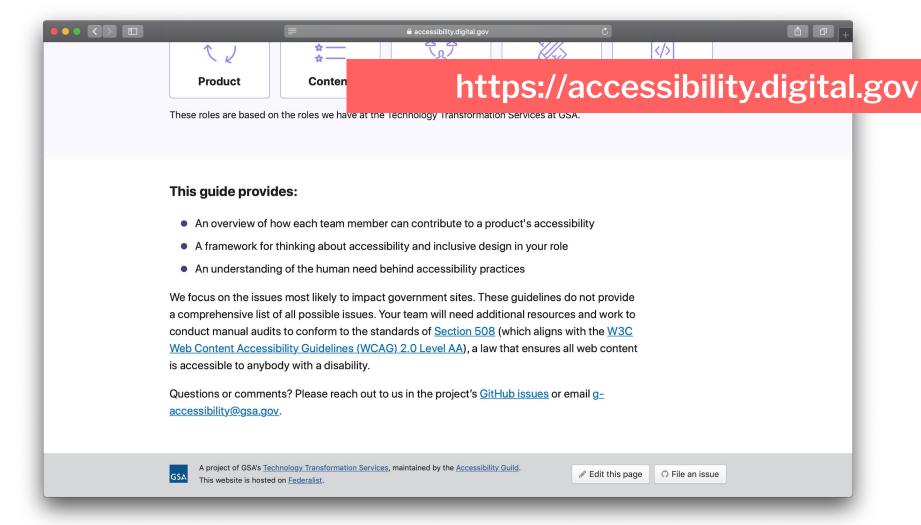
... you'll see our teams are doing their best to pack <u>a lot</u> of information into a small space

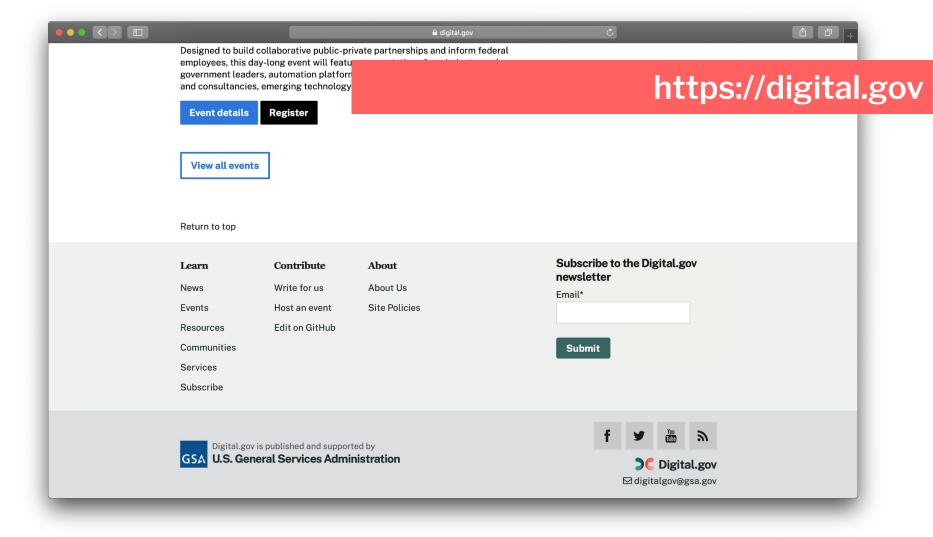


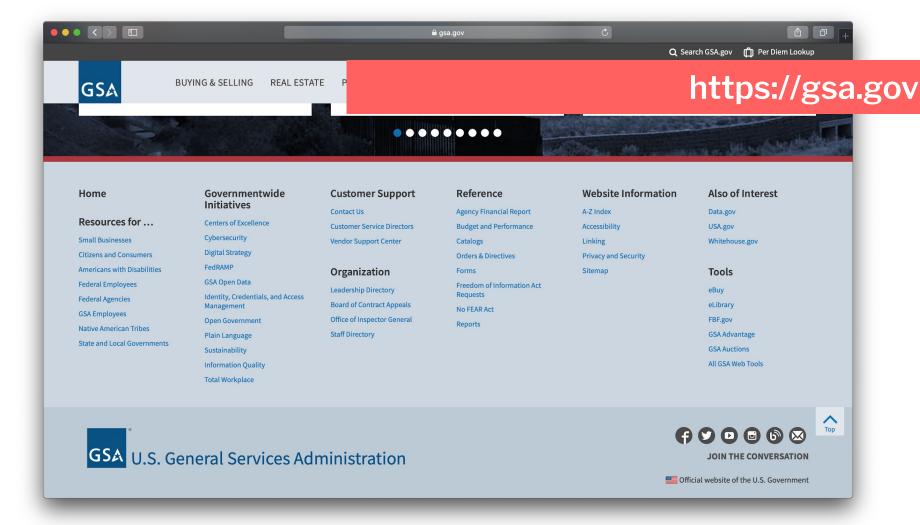










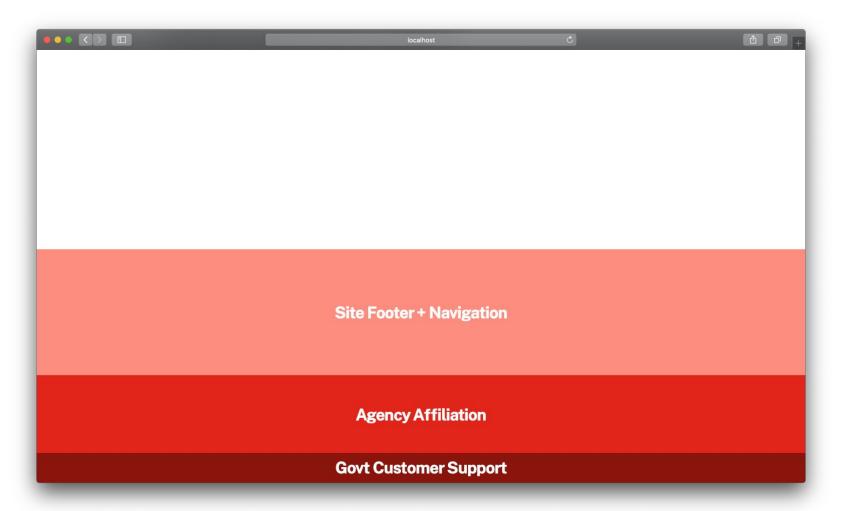


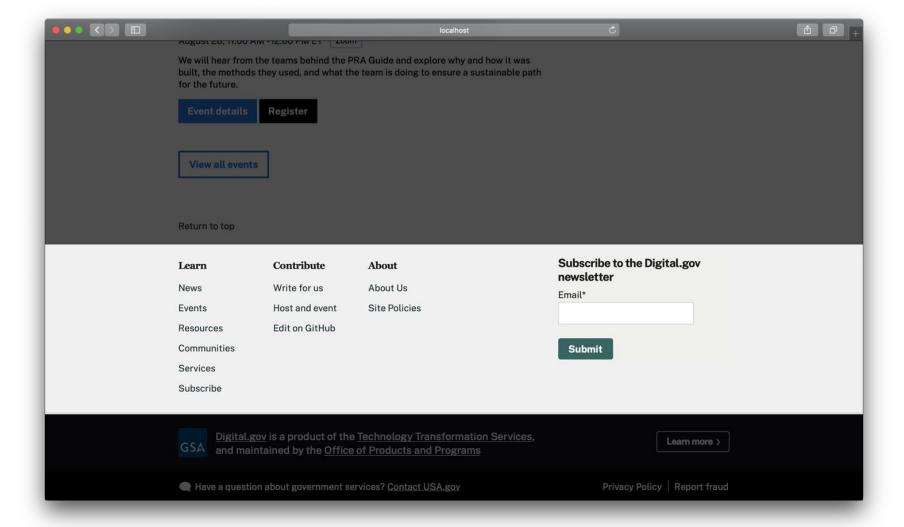
Let's move towards unity

Step 1. Organize like with like

Goals

- Bring a single, consistent element to all the websites in TTS (starting with a handful of sites in OPP)
- Design a footer that incorporates
 - ALL of the required links
 - logic for acknowledging the org structure
 - elevates customer support USA.gov
- Propose a new footer structure that other agencies can use
- Propose a new Footer design to the USWDS





The agency that makes this site possible

The agency logo should be the only logo mark or spot of color in the agency footer, and should link to the agency website.



<u>Search.gov</u> is a product of the <u>Technology Transformation Services</u>, and managed by <u>Office of Products and Programs</u>.





Have a question about government services?

Contact USA.gov

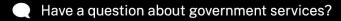
Re-states the name of the site

Repeating the name of the site is helpful, as the logo or name of the site may not always be in view.



<u>Search.gov</u> is a product of the <u>Technology Transformation Services</u>, and managed by <u>Office of Products and Programs</u>.





Defines the site as a "product"

A 'product' is the term people in the industry use to refer to thing that fulfills the needs of a customer.

GSA

<u>Search.gov</u> is a product of the <u>Technology Transformation Services</u>, and managed by <u>Office of Products and Programs</u>.





Have a question about government services?

Contact USA.gov

The most emphasized parent org (primary)

This is the organization within your agency that should be most credited with making your site possible.

GSA

<u>Search.gov</u> is a product of the <u>Technology Transformation Services</u>, and managed by <u>Office of Products and Programs</u>.

Learn more ∨



Have a question about government services?

Contact USA.gov

The second most emphasized parent org (secondary)...

No more than two parent orgs should be listed here.

GSA

<u>Search.gov</u> is a product of the <u>Technology Transformation Services</u>, and managed by Office of Products and Programs.

Learn more >



Have a question about government services?

Contact USA gov

The second most emphasized parent org (secondary)...

No more than two parent orgs should be listed here.

Search.gov is a product of the Technology Transformation Services, and GSA managed by Office of Products and Programs.

Learn more V

Have a question about government services?

Contact USA gov

makes it clear who's doing all the work



Still curious? Let's find out some more information



Search.gov is a product of the Technology Transformation Services, and managed by Office of Products and Programs.



Have a question about government services? Contact USA.gov

The description of the primary parent org



<u>Search.gov</u> is a product of the <u>Technology Transformation Services</u>, and managed by <u>Office of Products and Programs</u>.

Learn more ^

As part of GSA's Technology Transformation Services (TTS), we apply modern methodologies and technologies to improve the public's experience with government. We help agencies make their services more accessible, efficient, and effective with modern applications, platforms, processes, personnel, and software solutions. Read more »

The Office of Products and Programs (OPP) is a portfolio of products and services that help agencies improve delivery of information and services to the public. Read more »

For questions about this website, email search@support.digitalgov.gov or read more at https://digital.gov/about.

Additional information about the The General Services Administration (GSA) can be found at https://gsa.gov/about »

- Submit a FOIA request »
- Report fraud, waste, or abuse »
- View No FEAR Act data (EEO) »
- View budget and performance reports »

Have a question about government services?

Contact USA.gov

And we also pull in the description of the secondary parent org

Official email for the site

This may be elsewhere on the page, but having it consistently here makes it clear across all sites



<u>Search.gov</u> is a product of the <u>Technology Transformation Services</u>, and managed by <u>Office of Products and Programs</u>.

Learn more /

As part of GSA's Technology Transformation Services (TTS), we apply modern methodologies and technologies to improve the public's experience with government. We help agencies make their services more accessible, efficient, and effective with modern applications, platforms, processes, personnel, and software solutions. Read more »

The Office of Products and Programs (OPP) is a portfolio of products and services that help agencies improve delivery of information and services to the public. Read more »

For questions about this website, email search@support.digitalgov.gov or read more at https://digital.gov/about.

- Submit a FOIA request »
- Report fraud, waste, or abuse »
- View No FEAR Act data (EEO) »
- View budget and performance reports »



Spell out the email

This makes it more clear how you can reach the owner of the site. Also, there are still a fair number of people who print websites.



<u>Search.gov</u> is a product of the <u>Technology Transformation Services</u>, and managed by <u>Office of Products and Programs</u>.

Learn more /

As part of GSA's Technology Transformation Services (TTS), we apply modern methodologies and technologies to improve the public's experience with government. We help agencies make their services more accessible, efficient, and effective with modern applications, platforms, processes, personnel, and software solutions. Read more »

The Office of Products and Programs (OPP) is a portfolio of products and services that help agencies improve delivery of information and services to the public. Read more »

For questions about this website, email search@support.digitalgov.gov or read more at https://digital.gov/about.

- Submit a FOIA request »
- Report fraud, waste, or abuse »
- View No FEAR Act data (EEO) »
- View budget and performance reports »



Spell out the email and URLs

This makes it more clear how you can reach the owner of the site. Also, there are still a fair number of people who print websites.



<u>Search.gov</u> is a product of the <u>Technology Transformation Services</u>, and managed by <u>Office of Products and Programs</u>.

Learn more ^

As part of GSA's Technology Transformation Services (TTS), we apply modern methodologies and technologies to improve the public's experience with government. We help agencies make their services more accessible, efficient, and effective with modern applications, platforms, processes, personnel, and software solutions. Read more »

The Office of Products and Programs (OPP) is a portfolio of products and services that help agencies improve delivery of information and services to the public. Read more »

For questions about this website, email search@support.digitalgov.gov or read more at https://digital.gov/about.

- Submit a FOIA request »
- Report fraud, waste, or abuse »
- View No FEAR Act data (EEO) »
- View budget and performance reports »



Your site's "About Page" REQUIRED!



<u>Search.gov</u> is a product of the <u>Technology Transformation Services</u>, and managed by <u>Office of Products and Programs</u>.

Learn more ^

As part of GSA's Technology Transformation Services (TTS), we apply modern methodologies and technologies to improve the public's experience with government. We help agencies make their services more accessible, efficient, and effective with modern applications, platforms, processes, personnel, and software solutions. Read more »

The Office of Products and Programs (OPP) is a portfolio of products and services that help agencies improve delivery of information and services to the public. Read more »

For questions about this website, email search@support.digitalgov.gov or read more at https://digital.gov/about.

- Submit a FOIA request »
- Report fraud, waste, or abuse »
- View No FEAR Act data (EEO) »
- View budget and performance reports »



Let's identify the parent agency

And link to their about page, which is nice to have but not required.



<u>Search.gov</u> is a product of the <u>Technology Transformation Services</u>, and managed by <u>Office of Products and Programs</u>.

Learn more ^

As part of GSA's Technology Transformation Services (TTS), we apply modern methodologies and technologies to improve the public's experience with government. We help agencies make their services more accessible, efficient, and effective with modern applications, platforms, processes, personnel, and software solutions. Read more »

The Office of Products and Programs (OPP) is a portfolio of products and services that help agencies improve delivery of information and services to the public. Read more »

For questions about this website, email search@support.digitalgov.gov or read more at https://digital.gov/about.

- Submit a FOIA request »
- Report fraud, waste, or abuse »
- View No FEAR Act data (EEO) »
- View budget and performance reports »



All of those other required links

REQUIRED!

And try to make the link text more clear to readers.



<u>Search.gov</u> is a product of the <u>Technology Transformation Services</u>, and managed by <u>Office of Products and Programs</u>.

Learn more ^

As part of GSA's Technology Transformation Services (TTS), we apply modern methodologies and technologies to improve the public's experience with government. We help agencies make their services more accessible, efficient, and effective with modern applications, platforms, processes, personnel, and software solutions. Read more »

The Office of Products and Programs (OPP) is a portfolio of products and services that help agencies improve delivery of information and services to the public. Read more »

For questions about this website, email search@support.digitalgov.gov or read more at https://digital.gov/about.

- Submit a FOIA request »
- · Report fraud, waste, or abuse »
- View No FEAR Act data (EEO) »
- View budget and performance reports »



The last section of the footer is the "contact the government" bar

This area is designed to make it more apparent to users that they can contact the government and get support, regardless of the site they are on.



<u>Search.gov</u> is a product of the <u>Technology Transformation Services</u>, and managed by Office of Products and Programs.





If consistently applied across government sites, it could be a good way for the public to get help where they need it.



<u>Search.gov</u> is a product of the <u>Technology Transformation Services</u>, and managed by Office of Products and Programs.



Have a question about government services?

Contact USA.gov

The link would take the reader to: https://usa.gov/contact?=CURRENT_URL A U.S. General Services Administration
website. Digital.gov is a product of the Technology
Transformation Services and maintained by the Office
of Products and Programs. Learn more. Have a
question about a government service? Contact
USA.gov. Report fraud.

Here is how the content in this footer reads to someone on a screen reader.

--- end ---



--- Cutting Room Floor ---

- Federal Acquisition Service

- Technology Transformation Services
 - Office of Products and Programs
 - Digital.gov

The U.S. General Services Administration

U.S. General Services Administration.

Digital.gov is supported by the Office of Products and

Programs in the Technology Transformation Services,

which is a part of the Federal Acquisition Service at the