

Shubham Bindal

Software Engineer

Software developer for more than 2.5 years, successfully formulated and executed multiple POCs. Involved in management and development of new business opportunity.



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Hyderabad

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WORK EXPERIENCE

Senior Software Developer

QueryNow

11/2018 – Present

Hyderabad

Achievements/Tasks

- Chatbot Development - Digital Workplace Solution.
- FullStack Development - End to End Module Development (Concept Creation, DB, Front-end).
- Promoted in 3 months to Senior Software Developer.

Software Developer

CGI

12/2016 – 10/2018

Bangalore

Achievements/Tasks

- Proposed and developed Automation Model which added \$20 Million to \$50 Million project.
- Developed Help Desk Bot for service related Queries.
- Worked directly under Director and Principal Architect.
- Trained 3 Employees for Bot Framework.
- Developed RapidSCA reduces time for (access - 95% | Total - 10 %)
- Custom Predictive SharePoint Search.

FreeLancer

www.Upwork.com

03/2018 – 05/2018

<https://www.upwork.com/freelancers/~01e18aecc303bd7ae1>

Achievements/Tasks

- Medic Care - Doctor Appointment Booking Chatbot.
- JClass (Java Tutor Chatbot)
- 5 Star rating from Client.

EDUCATION

Bachelor of Technology

Maharaja Surajmal Institute Of Technology

08/2012 – 06/2016

New Delhi

Overview

- Computer Science- 75.3%.
- Technical Department Head - IEEE.
- Home Automation System.
- Android Application - RestrOmsic.

Higher Secondary Education

S. M. Arya Public School

04/2010 – 04/2012

New Delhi

SKILLS

BOT Framework

C#

.Net Core

Angular

Cognitive Services

Azure Cloud Services

Applied Machine Learning

Micro-Services

NLP

SharePoint Online

Alexa Skills

DialogFlow

IBM Watson

Python

IOT

PERSONAL PROJECTS

SPD (ChatBot + SharePoint) (05/2018 – 08/2018)

- Chat Bot (Microsoft Bot Framework) with SharePoint Integration enabled with NLP, Speech, DB and multiple channels.

ACHIEVEMENTS

Won Microsoft OfficeHack4 Hackathon (08/2018)

SharePoint Do, Best SharePoint Solution.

<https://devpost.com/software/sharepoint-chatbot>

Certificate of Appreciation - Royal Dutch Shell (08/2018 – Present)

Recognized by CIO for Design, Development of Chatbot (Cognitive Services).

Techtonic 2018 - Shell Global Innovation Event (07/2018)

Presented Power of ChatBot with end to end Automation.

Certificate of Appreciation - Royal Dutch Shell (07/2017)

Automation Model for IM Services

Joined Innovation Team @ CGI

After designing model for automation for our services, Worked with the Innovation Team to enhance existing services.

Ownership for Chat Bots

Various presentations on Business and Technical aspects of Chat Bots.

Altcoin Mining (12/2017 – 04/2018)

Assembled and managing a 45000 sol/s Equihash Mining Rig.

LANGUAGES

Hindi

Native or Bilingual Proficiency

English

Full Professional Proficiency

Punjabi

Professional Working Proficiency