Sprinters and Intercities

Different types of journeys demand different types of trains. This is why we use two types of trains, Sprinters and Intercities.

Sprinter

This train is fully geared for travelling shorter distances and usually stops at every station along a section. The doors are wider to allow a large number of people to get on and off the train quickly. As passengers usually only use the Sprinter to cover short distances, there are no quiet zones and toilets are often also not available. More and more Sprinters do have toilets, though. The NS app tells you which Sprinters do and do not have toilets. The new Sprinters have USB charging points in both first and second class so that you can recharge your phone as you travel, for instance.

Intercity

These trains are designed for medium to long distances, and usually only stop at medium-sized and larger stations. You will find toilets and quiet zones on all Intercity trains.

Standard facilities

There is always a chief guard travelling on the train. You will also always find the following on these trains:

 First and second class compartments. The first class carriages can be identified by a blue bar under the windows. The second class carriages usually have blue seats





- Space for bicycles: there is a bicycle symbol on the outside of the door to show where these areas are
- Facilities for the disabled: there is a wheelchair symbol on the outside of the door to show where these facilities are
- screens with current journey information and informational videos

There are power sockets in the first class section of most Intercity trains. In the new Intercity trains, there are also power sockets in the second class sections. You can charge your laptop there, for example, so you can continue to work on the train.

Free Wi-Fi

We offer a free wireless Internet service on most of our Intercity trains. To use the free Wi-Fi service, go to 'Connections' on your laptop or smartphone. Choose the network called 'Wifi in de trein' and you will automatically be redirected to the login page. After you click the approval button, you can log into the network and use Wi-Fi on the train. If the train is very crowded, it may take longer for you to get a connection.