

# TERMS, CONDITIONS AND PRIVACY

**Bintex Futures, LLP.** (referred to as the “Company”, “**Bintex Futures**”, “we”, “our” or “us”) is committed to the protection of your Personal Data and takes the matter of protecting your privacy as a high priority. This Privacy Policy covers the information we collect about you when you use our products or services (“Purpose”), or otherwise interact with **Bintex Futures**. This policy also explains your choices about how we use information about you. Your choices include how you can object to certain uses of information about you and how you can access and update certain information about you. If you do not agree to the terms of this Policy, please do not use the Site, or any of our Services. Each time you use any of the **Bintex Futures** Internet Properties, Sites, or any Services, the current version of this Privacy Policy will apply (available at <https://Bintexfutures.com/terms>).

## 1. TYPES OF DATA WE COLLECT :

The types of Personal Data that we collect directly from you or from third parties depend on the circumstances of collection and on the nature of the service requested or transaction undertaken (for example, **KYC** processes for token sales). It may include (but is not limited to):

- (a) personal information that links back to an individual, e.g., name, date of birth, and other personal identification numbers;
- (b) contact information, e.g., address, phone number and email address, ethereum wallet address;
- (c) technical information, e.g., **IP** address for **API** services and logins
- (d) statistical data, e.g., hits to website.

## 2. HOW DO WE COLLECT PERSONAL DATA?

This Privacy Policy covers any Personal Data provided to us:

- (a) when you engage with our products and services;
- (b) when you create an account with us;
- (c) under any other contractual agreement or arrangement;

Some of the other ways we may collect Personal Data shall include (but is not limited to):

- (a) communications with you via telephone, letter, fax, and email;
- (b) when you visit our website;
- (c) when you contact us in person;
- (d) when we contact you in person;
- (e) when we collect information about you from third parties (such as the social graphs available from social media companies); and other channels including our support helpdesk.
- (f) Possible extrapolation of other information by processing the data.

## 3. WHAT OTHER DATA DO WE COLLECT?

From our website and services, we collect your Personal Data in the following ways:

- (a) **IP** address We use your IP address to help diagnose problems with our server, and to administer our website. IP addresses are not linked to personally identifiable information.

(b) **Cookies** A cookie is an element of data that a website can send to your browser, which may then store it on your system. We use cookies in some of our pages to store your preferences and record session information. The information that we collect is then used to ensure a more personalized service level for our users. You can adjust settings on your browser so that you will be notified when you receive a cookie. Please refer to your browser documentation to check if cookies have been enabled on your computer or to request not to receive cookies. As cookies allow you to take advantage of some of the Website's essential features, we recommend that you accept cookies. For instance, if you block or otherwise reject our cookies, you will not be able to use any products or services on the website that may require you to log-in (token holdings store cookies for favorite). It is important that you prevent unauthorized access to your password and your computer. You should always log out after using a shared computer. Information collected from cookies is used by us to evaluate the effectiveness of our site, analyze trends, and manage the platform. The information collected from cookies allows us to determine such things as which parts of our site are most visited and difficulties our visitors may experience in accessing our site. With this knowledge, we can improve the quality of your experience on the platform by recognizing and delivering more of the most desired features and information, as well as by resolving access difficulties. We may also use cookies and/or a technology known as web bugs or clear gifs, which are typically stored in emails to help us confirm your receipt of, and response to our emails and to provide you with a more personalized experience when using our site, or allow third-party service providers to do this. Your continued use of this site, as well as any subsequent usage, will be interpreted as your consent to cookies being stored on your device.

- (c) **User feedback form** Our feedback form requires you to give us contact information (e.g. your name and email address) so that we can respond to your comments. We use your contact information from the registration form to send you information about our company. Your contact information is also used to contact you where necessary.

(d) **Site tracking** We also use third party service provider(s), to assist us in better understanding the use of our site. Our service provider(s) will place cookies on the hard drive of your computer and will receive information that we select, for example, how visitors navigate around our site, what pages are browsed and general transaction information. Our service provider(s) analyzes this information and provides us with aggregate reports. The information and analysis provided by our service provider(s) will be used to assist us in better understanding our visitors' interests in our site and how to better serve those interests. The information collected by our service provider(s) may be linked to and combined with information that we collect about you while you are using the platform. Our service provider(s) is/are contractually restricted from using information they receive from our Site other than to assist us.

#### 4. WHAT DO WE USE YOUR PERSONAL DATA FOR?

We may use your Personal Data for the following "Core Purposes":

- (a) to enable us to provide our services and perform our services to you;
- (b) to protect the safety and well being of yourself and/or other customers;
- (c) to investigate and respond to claims and inquiries from you;
- (d) for business development purposes such as statistical and marketing analysis, systems testing, maintenance and development, customer surveys or to help us in any future dealings with you, for example by identifying your requirements and preference;
- (e) to comply with any legal or regulatory requirements; and/ or
- (f) for all other purposes ancillary to any of the purposes stated above. Ancillary to these "Core Purposes", we reserve the right to use your data in the following ways:
  - (g) to communicate offers, product, services and information on products and activities;
  - (h) marketing/cross-marketing and communicating with you in relation to products and services offered by us and our service partners as well as our appointed agents; and/or(i)for all other company-related purposes ancillary to any of the purposes stated above.

#### 5. ACCESSING / CORRECTING / UPDATING YOUR PERSONAL DATA

You may request to obtain information of your personal data and also update or make amendments to your personal data by making a request by email to our support team. Please note that depending on the information requested, a nominal fee may be charged. We will endeavour to provide the information back to you as soon as practicable. However we also reserve the right to validate all requests for the authenticity of the request.

#### 6. WITHDRAWING CONSENT

Please note that it is obligatory for the Company to process your Personal Data for the Core Purpose as stated above, without which some services or features provided by **Bintex Futures** may be affected. If we do not have your consent to process your Personal Data for the Ancillary Purposes, we will not be able to keep you updated about our future, new and/or enhanced services and products. Nevertheless, you may stop receiving promotional activities by:

- (a) unsubscribing from the mailing list(s);
- (b) editing the relevant account settings to unsubscribe; or
- (c) sending a request via our Contact Us form ([bintexfutures.com/contact/](https://bintexfutures.com/contact/)).

#### 7. TO WHOM DO WE DISCLOSE YOUR PERSONAL DATA?

We will not trade or sell your Personal Data to third parties.

Your Personal Data shall only be disclosed or transferred to the following third parties appointed or authorised by the Company for the fulfilment of the Purpose of:

- (a) data warehouses;
- (b) IT service providers;
- (c) data analytics and/or marketing agency;
- (d) legal bodies as permitted or required by law such as in compliance with a warrant or subpoena issued by a court of competent jurisdiction; and/or
- (e) regulatory authorities applicable to you; and/or
- (f) safety and security personnel. In addition to the above, your Personal Data may also be disclosed or transferred to any of the Company's actual and potential assignee, transferee or acquirer (including our affiliates and subsidiaries) or our business, assets or group companies, or in connection with any corporate restructuring or exercise including the our restructuring to transfer the business, assets and/or liabilities. We shall take practical steps to ensure that their employees, officers, agents, consultants, contractors and such other third parties mentioned above who are involved in the collection, use and disclosure of your Personal Data will observe and adhere to the terms of this Privacy Statement.

#### 8. HOW LONG WILL WE RETAIN YOUR PERSONAL DATA?

The Company may store data in global hosting providers with servers across various regions and we shall take all reasonable steps to ensure that all Personal Data is destroyed or permanently deleted when no longer required for the Purpose of the company, and prepare a disposal schedule for inactive data after 24 month period.

## 9. LINKS TO THIRD PARTY WEBSITES

We may link this website and/or our applications to other companies' or organizations' websites (collectively, "Third Party Sites"). This Privacy Notice does not apply to such Third Party Sites as those sites are outside our control. If you access Third Party Sites using the links provided, the operators of these sites may collect your personal information. Please ensure that you are satisfied with the privacy statements of these Third Party Sites before you submit any personal information. We try, as far as we can, to ensure that all third party linked sites have equivalent measures for protection of your personal information, but we cannot be held responsible legally or otherwise for the activities, privacy policies or levels of privacy compliance of these Third Party Sites.