

# Nicolas Hernandez

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## Education

### University of Central Florida

B.A. in Computer Science (Expected Graduation: 2025)

Orlando, Florida

### Valencia College

A.A. in Information Technology (2020)

Kissimmee, Florida

#### Relevant Coursework:

- Computer Programming Fundamentals
- Network Administration
- Web Development

## Experience

### Walmart Distribution Center (2019-2021)

#### *Systems Support Analyst*

- Managed and sustained the integrity of warehouse systems, encompassing a range of critical components, such as printers, conveyors, and clock-in systems.
- Acted as a key point of contact for software support, offering invaluable assistance to associates. This included handling password resets, managing user accounts, and ensuring seamless access to essential resources.
- Facilitated the smooth integration of new associates into the team by conducting comprehensive onboarding procedures and providing essential training.

### Equipment Technician, Nemours Children's Hospital (2021-2023)

#### *Equipment Technician*

- Diligently managed the upkeep of critical medical equipment, including EKG machines, patient beds, and baby cribs, to guarantee their operational readiness.
- Facilitated the seamless functioning of the nursing staff by ensuring they had the necessary tools and supplies at their disposal. This involved meticulous stock management of essential medical equipment, such as syringes, IV sets, and defibrillators.
- Maintained a comprehensive inventory of medical supplies to support the nursing team, fostering an environment where patient care was never compromised due to a lack of resources.

### Hybrid Enterprise LLC. (2023-current)

#### *System Admin/Developer Operations,*

- Oversaw the management of information and access software, playing a critical role in the operations of the Veteran Affairs.
- Demonstrated expertise in troubleshooting complex software issues, utilizing Java programming to rectify bugs and optimize system performance.
- Maintained the integrity of certificate systems, executing seamless software updates to bolster digital security protocols.

## Skills

- Programming Languages
  - Java
  - JavaScript
  - HTML and CSS
- Software Development
- Technical Support
- Problem Solving
- Microsoft Office Suite (Word, Excel, Outlook)

