

|  |                        |                           |                                  |   |                         |
|--|------------------------|---------------------------|----------------------------------|---|-------------------------|
| 1. Gender  | Man                    | Woman                     |                                  |   |                         |
| 2. Age   | <del>18--30</del>      | <del>31--40</del>         | <del>41--50</del>                | <del>51--60</del>   | <del>61 and older</del> |
| 3. Your IT knowledge   | None                   | Beginner                  | Intermediate                     | Expert  |                         |
| 4. Do you monitor children's activity on the Internet?   | Yes                    | No                        |                                  |   |                         |
| 5. Do you think that your children are confronted with inappropriate material on the internet?                           | Yes                    | No                        |                                  |   |                         |
| 6. Have you ever instructed your children about the benefits and dangers of the Internet?                                | Yes                    | No                        |                                  |   |                         |
| 7. Please select the Internet parental control tools that you are using:   | I'm not using anything | Parental control software | Internet services (like OpenDNS) | Hardware configuration (like blocking sites and words from a Net-gear router) |                         |
| 8. Do you feel you may need some kind of tutorial (manual) to learn how to make the Internet a safer place for children? | Yes                    | No                        |                                  |   |                         |

## Survey to schools

| Questions  | Yes | No |
|--|-----|----|
| 1. Do children have free access to the Internet at school? |     |    |

|   |  |  |
|---|--|--|
| 2. Do teachers supervise children's activities on the Internet?   |  |  |
| 3. Are schoolteachers educated on how to make the Internet a safe place for children?                                 |  |  |
| 4. Does your school follow any official program that raises awareness about Internet dangers?                         |  |  |
| 5. Do you think that your school may need a tutorial (manual) on how to make the Internet a safer place for children? |  |  |

Case: You are going to investigate what people think about the word-processing program or text editors (e.g., Microsoft Word, OpenOffice/LibreOffice, Google Docs, LaTeX, emacs, NotePad). As a group, develop at least **five** questions and write them down.

|   |                |                        |              |        |       |         |        |
|---|----------------|------------------------|--------------|--------|-------|---------|--------|
| 1. Your IT knowledge  | None           | Beginner               | Intermediate | Expert |       |         |        |
| 2. Which operating system are you using?                                    | Linux          | Windows                | Mac          | Others |       |         |        |
| 3. Please select the text editor/word processor you are using               | Microsoft Word | OpenOffice/LibreOffice | GoogleDocs   | LaTeX  | emacs | NotePad | others |
| 4. Do you think the tool you are using satisfies your needs?                | Absolutely     | Basically              | Not at all   |        |       |         |        |
| 5. Do you think you should improve your editing skill by watching tutorials | Yes            | No                     |              |        |       |         |        |

|        |       |       |       |       |  |  |
|--------|-------|-------|-------|-------|--|--|
| Gender | Man   | Woman |       |       |  |  |
| Age    | 18-30 | 31-40 | 41-50 | 51-60 |  |  |

| Your IT knowledge  | None | Beginner | Intermediate | Expert |  |  |
|--|------|----------|--------------|--------|--|--|
| Can you tell me something about when did you become concerned about your child's online safety?            |      |          |              |        |  |  |
| What do you think your child will encounter online that is inappropriate?                                  |      |          |              |        |  |  |
| How well do you think Internet parental control tools will protect your child?                             |      |          |              |        |  |  |
| How well do you think some kind of tutorial will help you to make the Internet a safer place for children? |      |          |              |        |  |  |
| How well do you think telling children about the benefits and dangers of the Internet will protect them    |      |          |              |        |  |  |

| Questions   | Yes | No |
|---|-----|----|
| 1. Do children have free access to the Internet at school?  |     |    |
| 2. Do teachers supervise children's activities on the Internet?   |     |    |
| 3. Are schoolteachers educated on how to make the Internet a safe place for children?                                 |     |    |
| 4. Does your school follow any official program that raises awareness about Internet dangers?                         |     |    |
| 5. Do you think that your school may need a tutorial (manual) on how to make the Internet a safer place for children? |     |    |