# Radio + SMS Marketing Budget Report

# LamaWholesale & Lama Group Lead Generation Campaign

# **Executive Summary**

This budget proposal outlines a cost-effective integrated marketing approach combining radio advertising with SMS marketing to generate qualified leads for our wholesale operations. The strategy leverages radio's broad reach to drive SMS opt-ins, creating a sustainable lead nurturing system.

# **Campaign Objectives**

- Generate 500+ qualified wholesale leads monthly
- Increase brand awareness in target markets
- Build a responsive SMS subscriber base
- Achieve ROI of 3:1 within 90 days

# **Budget Breakdown (Monthly)**

#### **Radio Advertising**

- Local Radio Spots: \$800/month
  - 20 spots per week on local stations
  - 30-second ads during morning drive time (7-9 AM)
  - Focus on business-oriented programming
- Ad Production: \$200 (one-time setup cost, amortized over 4 months = \$50/month)
  - Professional voiceover and music
  - Multiple versions for A/B testing

Radio Subtotal: \$850/month

#### **SMS Marketing Platform**

- Platform Subscription: \$49/month
  - Up to 2,000 messages included
  - Automation features and analytics
- Additional Messages: \$75/month
  - 3,000 additional messages at \$0.025 each
  - Covers follow-up sequences and promotions

- Short Code/Keyword: \$15/month
  - Dedicated keyword for radio campaigns

SMS Subtotal: \$139/month

#### **Campaign Management & Creative**

- Content Creation: \$200/month
  - SMS message sequences
  - Radio ad script updates
  - Landing page optimization
- Campaign Monitoring: \$100/month
  - Analytics tracking
  - o Performance optimization
  - A/B testing management

Management Subtotal: \$300/month

**Total Monthly Investment: \$1,289** 

#### **Expected Results**

- Radio Reach: 25,000+ weekly impressions
- SMS Opt-ins: 150-200 new subscribers monthly
- Qualified Leads: 75-100 serious prospects monthly
- Conversion Rate: 15-20% of SMS subscribers to leads

#### **ROI Projection**

- Monthly Investment: \$1,289
- Expected Revenue: \$4,000-\$6,000 (based on average wholesale order values)
- **Projected ROI**: 310-465%
- **Break-even**: 8-10 new customers per month

# Risk Mitigation

- 1. **Start Small**: Begin with 2-week test campaign (\$645 investment)
- 2. Performance Tracking: Daily monitoring of key metrics
- 3. Flexible Scaling: Increase successful channels, reduce underperforming ones
- 4. **Local Focus**: Target markets with existing customer concentration

# Implementation Timeline

- Week 1: Set up SMS platform and radio ad production
- Week 2: Launch test campaign with limited radio schedule

- Week 3-4: Analyze results and optimize messaging
- Month 2: Scale successful elements, adjust budget allocation

## **Cost-Saving Measures**

- Negotiate package deals with radio stations
- Use station-provided production services when available
- Focus on 1-2 high-performing time slots initially
- Leverage user-generated content for authenticity

#### **Success Metrics**

Cost per lead: Target under \$17SMS open rates: Target 90%+

Radio recall: Target 5-8% aided recallLead quality score: Target 7/10 average

## **Budget Justification**

This integrated approach maximizes efficiency by using radio's mass reach to build a targeted SMS database. The combined investment represents less than 3% of typical wholesale margins while providing measurable, trackable results. The scalable nature allows for rapid adjustment based on performance data.

**Recommendation**: Approve for 3-month pilot program with monthly review checkpoints.

# **AUTOMATION PLATFORMS & TRACKING SYSTEMS**

#### **Best Automation Platforms for LamaWholesale**

1. All-in-One Solutions (Recommended)

**HubSpot Marketing Hub** - Best Overall Choice

- Cost: Free to \$800/month
- Perfect For: Radio + SMS + Lead nurturing integration
- Key Features:
  - Multi-channel campaign automation
  - Lead scoring and attribution
  - Built-in CRM integration
  - Radio campaign tracking via UTM codes
- Why Choose: Handles all channels in one platform, excellent ROI tracking

#### ActiveCampaign - Best Value for Small Business

- **Cost**: \$49-\$259/month
- Perfect For: SMS automation + email sequences
- Key Features:
  - Advanced SMS automation workflows
  - Behavioral trigger campaigns
  - Lead scoring based on engagement
  - Radio response tracking
- Why Choose: Most cost-effective for multi-channel automation

#### 2. Specialized Platforms

#### For SMS Automation:

- Klaviyo (\$20-\$150/month) Advanced SMS segmentation
- Omnisend (\$16-\$99/month) E-commerce focused
- **Twilio** (\$0.0075/SMS) Developer-friendly, most flexible

#### For Lead Management:

- **Pipedrive** (\$14.90-\$99/month) Simple CRM with automation
- Zoho CRM (\$12-\$45/month) Budget-friendly with marketing automation

#### TRACKING & ATTRIBUTION TOOLS

#### **Essential Tracking Stack**

#### 1. Lead Attribution - LeadsRx

- Cost: \$299-\$999/month
- **Features**: Single tracking pixel across multiple channels, integrating both online and offline data
- **Perfect For**: Tracking radio leads through to SMS conversions

# 2. Call Tracking - WhatConverts

- **Cost**: \$30-\$200/month
- **Features**: Track marketing channels that actually drive results with proven 6-step process
- **Perfect For**: Radio campaign phone call attribution

#### 3. Multi-Touch Attribution - Ruler Analytics

- **Cost**: \$199-\$599/month
- Features: Insightful data and accurate multi-touch attribution for informed decisions

Perfect For: Understanding full customer journey across all channels

#### **Budget-Friendly Tracking Alternatives**

#### Google Analytics 4 + UTM Codes (Free)

- Track radio campaigns with unique phone numbers
- SMS click-through tracking
- Custom conversion goals

#### **CallRail** (\$45-\$165/month)

- Radio call tracking
- SMS response monitoring
- Basic lead attribution

#### **CAMPAIGN DURATION & CONSISTENCY GUIDE**

#### Radio + SMS Marketing

- Initial Test: 6 weeks minimum
- Full Campaign: 12-18 months for optimal results
- Consistency: Critical maintain 3x weekly frequency minimum
- Review Cycle: Bi-weekly optimization, monthly budget review

#### **Purchased Leads**

- Test Phase: 30 days only
- **Decision Point**: Month 2 continue only if cost/lead under \$25
- Maximum Duration: 6 months (leads get stale, competition increases)
- Review Cycle: Weekly quality assessment

#### **Content Marketing/SEO**

- Minimum Commitment: 12 months
- **Consistency**: Daily content creation/optimization
- Peak Results: Months 6-12
- Review Cycle: Monthly traffic/ranking reports

#### Social Media/LinkedIn Outreach

- **Test Phase**: 90 days
- Full Campaign: Ongoing (24+ months)
- Consistency: Daily engagement, 3x weekly posts
- Review Cycle: Monthly engagement metrics

#### PERFORMANCE TRACKING MATRIX

#### **Key Metrics to Track by Channel**

#### **Radio Campaigns:**

- Unique phone calls within 30 minutes of ad
- Website visits with radio UTM codes
- SMS opt-ins using radio keywords
- Success Threshold: 2% response rate minimum

#### **SMS Marketing:**

- Open rates (target: 90%+)
- Click-through rates (target: 15%+)
- Conversion to sales calls (target: 8%+)
- Success Threshold: \$15 cost per qualified lead

#### Purchased Leads:

- Contact success rate (target: 60%+)
- Lead-to-appointment conversion (target: 10%+)
- Cost per actual conversation (target: under \$30)
- Success Threshold: 5:1 ROI minimum

#### **AUTOMATION WORKFLOW SETUP**

#### Phase 1: Lead Capture (Month 1)

- 1. Radio ad drives SMS opt-in with keyword
- 2. Automated welcome SMS with special offer
- 3. Lead automatically added to CRM with "Radio" tag
- 4. Follow-up sequence begins after 2 hours

#### Phase 2: Lead Nurturing (Months 2-3)

- 1. 7-day SMS education sequence
- 2. Behavioral triggers based on website visits
- 3. Automated appointment booking links
- 4. Sales team notifications for hot leads

#### Phase 3: Advanced Automation (Months 4+)

- 1. Lead scoring based on engagement
- 2. Dynamic content based on business type
- 3. Retargeting campaigns for cold leads

4. Automated customer success sequences

#### **DECISION-MAKING FRAMEWORK**

#### When to Continue a Channel:

- Cost per lead decreasing over time
- V Lead quality scores improving (7/10 average)
- **M** ROI above 3:1 consistently
- Sales team reports high satisfaction with leads

#### When to Stop a Channel:

- X Cost per lead increasing for 2+ months
- X Lead quality below 5/10 average
- X ROI below 2:1 for 60+ days
- X Sales team complaints about lead quality

#### **Monthly Review Checklist:**

- 1. Calculate true cost per customer (not just lead)
- 2. Measure channel attribution accuracy
- 3. Assess lead quality through sales feedback
- 4. Analyze customer lifetime value by source
- 5. Optimize budget allocation based on performance

#### RECOMMENDED IMPLEMENTATION ORDER

**Month 1:** Set up tracking + Start radio/SMS test **Month 2:** Launch full radio/SMS + Test purchased leads

**Month 3:** Add automation workflows + Evaluate all channels **Month 4:** Scale winning channels + Add content marketing **Month 5:** Full automation deployment + Advanced attribution **Month 6:** Optimize and prepare for scale

**Total Setup Investment**: \$2,500-4,000 (one-time) **Monthly Operating Cost**: \$1,800-2,500 (all channels + automation) **Expected Monthly Revenue**: \$8,000-15,000 by Month 6