

BIPUL TAMANG

Email: bipultamaang@gmail.com

Mobile:07352132901 **Address:** Browngraves Rd, Hayes and Harlington UB3 5BN

Experienced in customer service and food handling. Skilled at working in fast-paced environments while staying calm under pressure. Strong teamwork and communication abilities, with a willingness to learn and adapt quickly.

WORK EXPERIENCE

Front of House

805 Restaurants, London

Aug 2025-Present

- Greeted and assisted customers, taking orders efficiently and communicating them to the kitchen.
- Handled telephone orders for takeaways, ensuring accurate processing.
- Prepared and served drinks accordingly to customer requests.
- Entered food and drinks order into POS System and coordinated with kitchen staff.
- Managed payments, bills and maintain daily summaries.
- Ensure correct dishes and drinks were delivered to customers.
- Maintained cleanliness and organization of tables, cutlery and bar areas.

Customer Service / Waiter

The Burger House and Crunchy Fried Chicken

Mar 2024 – Jun 2025

- Provided food and beverages to customers in line with company standards.
- Informed guests about menu options, specials, and promotions.
- Accurately took orders and coordinated with kitchen staff to ensure timely service.
- Maintained clean, tidy, and well-organised tables and dining areas.
- Delivered bills and efficiently handled cash and card payments.

EDUCATION QUALIFICATION

MSc Software Engineering (Ongoing)

2025-Present

University of West London

Bachelor's in computer application (Completed)

2019-2024

Asian College of Higher Studies, Ekantakuna Lalitpur (Tribhuvan University)

Grade (CGPA): 3.39

SKILLS

- **Skills:** Customer service, Teamwork, Cash handling, POS systems, Food and Beverage knowledge, Time Management, Multitasking, Microsoft Office

Languages

- English (IELTS CEFR level – C1)
- Nepali (native)
- Hindi