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OBJECTIVE:

Dedicated and innovative web developer with a solid foundation in web and mobile application development, seeking to leverage extensive experience in creating dynamic web and mobile apps to contribute effectively. Passionate about crafting seamless user experiences and solving complex technical challenges within an Agile development environment.

HIGHLIGHTS OF QUALIFICATIONS:

- Technical Proficiency: Proficient in JavaScript/TypeScript, Kotlin, and PHP with hands-on experience in React JS, Node JS, Express JS, and various web technologies.
- Full-Stack Development: Strong ability to design, develop, and deploy scalable and extensible web applications using both front-end and back-end technologies, including MySQL, MongoDB, and Firebase.
- Agile Methodologies: Experienced in Agile development processes and tools, including Jira and Trello, ensuring efficient project management and team collaboration.
- Problem-Solving Skills: Adept at troubleshooting complex IT issues and implementing effective solutions, with a history of enhancing user productivity and system performance.
- Project Management: Skilled in managing and coordinating projects from conception to completion, including stakeholder communication and resource management.

TECHNICAL SKILLS:

- Programming Language: JavaScript/TypeScript, Kotlin, Java, Swift, PHP, Python
- Web Frameworks: React JS, Node JS, Express JS, EJS
- Databases: MySQL, MongoDB, Firebase, GraphQL, Postgre
- Web Development: HTML, CSS, WordPress, Bootstrap, PHP, jQuery, REST API
- IDEs: Android Studio, xCode, VS Code, InteliJ IDEA
- Version Control: GIT, GitHub
- Development Methodologies: Agile - Scrum
- OS: Windows, Linux, Unix, MacOS
- Technical Writing: Documentation, Content creation
- Project Management Tools: Jira, Trello, Planner
- Service Desk: ServiceDesk Plus - ITSM

EDUCATION:

Mobile Application Development and Strategy, Post Graduate Certificate   **2024 - Ongoing**
George Brown College, Toronto, ON
- Maintained a strong academic record, achieving a 4.0 GPA in the first semester.
- Developed a restaurant website using HTML5, CSS3, MongoDB, and Express JS. Implemented an online ordering and delivery system with forms, ensuring a user-friendly experience.
- Designed and built feature-rich Android applications for managing rental properties with functionalities for both landlords and renters (streamlined property listing with descriptions, wish list, and secure login).

Computer Science and Engineering, Bachelor   **2014 - 2018**

Jawaharlal Nehru Technological University, Kakinada, India
- Secured First Division with Distinction

CERTIFICATIONS:

- Front End Development – SoloLearn.com - 2018

PROFESSIONAL EXPERIENCE:

IT Assistant   **Jul 2019 to Nov 2023**
Nabil Bak Limited, Kathmandu, Nepal
- Provided day-to-day IT support and operations, encompassing network management, information security awareness, and hardware support to branches/back offices, ensuring uninterrupted banking services.
- Offered technical support on a diverse range of software and applications, including Microsoft Packages, Office 365 (Outlook, Teams, SharePoint, etc.), Active Directory, and both Windows and Linux-based systems, resulting in enhanced user productivity and efficiency.
- Achieved timely resolution of tickets raised by bank staff in helpdesk within maintained SLAs, consistently meeting or exceeding service delivery targets.
- Created and managed internal applications such as MIS and Mini KYC for internal use using HTML, CSS, and React JS.
- Aided on banking software, and systems (core banking applications) by reviewing logs and processes.
- Successfully created bid documents and collaborated on vendor selection for the purchase of various IT assets, ensuring cost-effective procurement and adherence to quality standards.
- Implementation and Administration of Helpdesk and NMS system (ManageEngine.
- Demonstrated close coordination with multiple stakeholders for new or ongoing projects to expedite processes and achieve project milestones efficiently.
- Set up new network devices from scratch (IPsec VPN, Firewall Policy, SLA, SNMP, and Routing) for branch offices, offsite ATMs, and other locations, ensuring secure and reliable connectivity.

WordPress/React Developer   **Nov 2018 to Jun 2019**
TechStack Solutions, Kathmandu (Remote Job)
- Developed custom WordPress plugin using the REST API to extend backend functionalities.
- Created configuration pages for WordPress backend with React JS and Relay.
- Integrated chat plugin for the WordPress frontend, using WordPress hooks and APIs.
- Crafted a multilingual chat plugin with live translation and sentiment analysis using Amazon translation and comprehend services.

WordPress Developer   **May 2018 to Oct 2018**
Thakur International, Kathmandu, Nepal
- Designed and developed responsive WordPress websites, ensuring optimal user experience across all devices.
- Implemented website maintenance procedures, proactively resolving technical issues and ensuring website uptime.
- Contributed to website content strategy by creating engaging content aligned with brand voice and target audience.