**IT Support Specialist | Backend Developer**

Dedicated IT Support Specialist with strong troubleshooting skills and passion for solving technical challenges. Experienced in system administration, hardware/software support, and backend development. Currently pursuing a Computer Science degree and CompTIA certifications to strengthen technical expertise and career growth.

**TECHNICAL SKILLS**

* **IT Support & Networking**: Troubleshooting, Microsoft 365, Windows/Linux, Active Directory, Remote Desktop, TCP/IP, DNS, DHCP, VPN, Firewalls, Wi-Fi troubleshooting
* **Backend Development:** Java, Spring, Spring Boot, Spark, Hibernate, REST API, Microsoft SQL
* **Frontend Development:** JavaScript, React, Next.js, TypeScript, Tailwind CSS, Redux, HTML5, CSS3
* **Tools & Platforms:** Git, GitHub, Postman, Webpack, Vite, AWS, Linux, Jira, ServiceNow
* **Languages:** English (Fluent), Russian (Native)*)*

**WORK EXPERIENCE**

**Inspiroz** **- Chadds Ford, PA**

08/2025-present

*Chromebook Repair Techinican*

* Diagnose and troubleshoot Chromebook hardware/software issues.
* Perform component-level repairs.
* Enroll and provision devices into Google Workspace for Education.
* Manage the full lifecycle of support tickets in ServiceNow — from creation and troubleshooting to resolution and follow-up.

**D.O. Richardson and Associates, PA**

08/2024-08/2025

*Field Investigator*

**UPWORK,** Remote

01/2024-08/2024

*Freelancer, Frontend Developer*

* Developed dynamic web applications with React/Next.js.
* Integrated 3rd-party APIs (Stripe, Redocly).
* Collaborated with clients to deliver on time and within scope.

**REECARD,** Remote

08/2023-12/2023

*Frontend Developer*

* Built cloud storage app with React, Redux, AWS, REST API.
* Designed responsive UI from Figma, improved accessibility.
* Integrated Stripe API, optimized data handling for performance.

**GILDYA PRO**

04/2022-10/2022

*Frontend Developer*

* Developed responsive websites with HTML, CSS, JS.
* Implemented SEO best practices and resolved cross-browser issues.

**POLICE**

03/2012-9/2021

*Field Investigator*

**EDUCATION**

**Samara State University**  09/2025 – 6/2028

*B.S. in Computer Science*

**CompTIA**  06/2025

*CompTIA A+*

**CompTIA**  06/2025

*CompTIA ITF+*

**Skillfactory**  09/2022 – 8/2023

*Software Development Degree*

**Direct Line Academy** 09/2021 – 7/2022

*Software Development Course*

**Samara State University of Economics**  02/2016

*Masters in Law (Six-Year Program)*