In the context of Systems Analysis and Design (SAD), attributes, properties, and characteristics of a system are used to define and describe the various components and aspects of the system. Let's break them down:

1. Attributes:

- These are the specific details or qualities that define the various elements of the system.
- For example, in a database system, attributes could be fields like
 Name, Age, Address, etc., in a table.

2. Properties:

- These are the inherent qualities or behaviors of the system's elements that describe how they function.
- For instance, a property of a user interface element like a button could be Clickable or Visible.

3. Characteristics:

- These are the distinctive features or traits that identify the system and its components.
- Examples include the system's Reliability, Usability, Performance, etc.

System Stakeholders: User and End User Roles

1. Stakeholders:

o Interested in the system (inside or outside the organization).

2. Users:

- Directly interact with the system.
- o Examples: Admins, managers, data entry staff.

Roles:

Input data: Keep data accurate.

- Customize system: Adjust settings.
- Manage settings: Handle security and permissions.
- o **Fix issues**: Solve problems.
- Give feedback: Suggest improvements.
- Train others: Teach system use.

3. End Users:

- Use system outputs to achieve goals.
- Examples: Customers, clients.

Roles:

- Use outputs: Reports, data analysis.
- o **Give feedback**: Suggest improvements.
- o Follow guidelines: Use outputs correctly.

The main steps of the System Development Life Cycle (SDLC) are:

1. Planning:

o Define the project scope and goals.

2. Analysis:

Gather requirements and analyze needs.

3. **Design**:

Create the system architecture and design specifications.

4. Implementation:

 $_{\circ}$ Develop and code the system.

5. **Testing**:

 $_{\circ}$ $\,$ Test the system to ensure it works correctly.

6. **Deployment**:

Launch the system for users.

7. Maintenance:

Provide ongoing support and updates.

the user's problem, opportunity, and solution spaces is essential in designing effective systems. Here's a simplified breakdown:

1. Problem Space:

- Identify and understand the user's challenges and pain points.
- Determine what issues the system needs to address.
- Example: Users face difficulties in tracking their expenses.

2. Opportunity Space:

- Explore potential improvements and benefits.
- Identify areas where the system can add value or create new possibilities.
- Example: Providing an easy-to-use expense tracking app could help users manage their finances better.

3. **Solution Space**:

- Develop and evaluate potential solutions to address the problems and opportunities.
- Select the best solution that meets user needs and expectations.
- Example: Design and implement a mobile app with features for recording expenses, generating reports, and setting budget goals.

When comparing commercial/consumer products to contract system development, there are key differences to consider:

Commercial/Consumer Product

- **Target Audience**: Designed for a broad audience or market.
- **Development**: Created based on market demand and consumer needs.
- **Customization**: Limited customization options; features are standardized.
- **Distribution**: Available to the general public through retail or online platforms.
- **Support**: General customer support and updates provided to all users.

Contract System Development

- **Target Audience**: Tailored for a specific client or organization.
- **Development**: Built based on specific requirements and specifications provided by the client.
- Customization: Highly customizable to meet the unique needs of the client.
- **Distribution**: Exclusively delivered to the contracting client.
- **Support**: Specialized support and maintenance services tailored to the client's needs.

Key Points

1. Audience:

Commercial: General public.

Contract: Specific client.

2. Development Approach:

Commercial: Market-driven.

Contract: Client-driven.

3. Customization:

Commercial: Limited.

Contract: Extensive.

4. Distribution:

Commercial: Publicly available.

o Contract: Client-specific.

5. **Support**:

o Commercial: General.

 $\circ \quad \text{Contract: Specialized.}$