

A. Dashboard/Home Screen

First home screen (for 3 seconds): UI Contents (before interaction)

- Greetings message
- Text of the day (probably an API for tithi/diwas)
- Background image (Banner?)

Second home screen:

"Make an appointment" screen:

- Lists three major services

Feature	Functional requirement	Trigger	Action
Access core services	System shall allow users to tap any core service directly.	User taps a card (eg. "Kundali")	<p>System displays sub-cards:</p> <ul style="list-style-type: none">a. For "Kundali"<ul style="list-style-type: none">- Make Kundali for my newborn- Janmakundali Bibechnan- Kundali bibechnan for matchmakingb. For "Puja"<ul style="list-style-type: none">- Nwaran- Graha Shanti- Vastu Puja- Others<ul style="list-style-type: none">- Dialogue box pops up for additional information

			c. For "Birthday blessings" - Dialogue box appears confirming "is DD/MM/YYYY your birthday?"
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- Put login/sign-up button at top-right.

B. User registration and authentication

- Login/signup box appears upon clicking any of the actions above.
- Buttons: User login / Priest login / Sign-up
- Options: Forgot password

Feature	Functional requirement	Trigger	Action
Login (both priest and user)	The system shall allow existing users to log in securely.	User enters credentials and taps 'Login'	System validates credentials and grants access.
Sign-up	The system shall allow new users to register with email/phone/google/facebook and password/OTP.	User taps "sign-up".	System creates account and stores profile data. Some non-standard fields include: - "Registering as a priest or user"? - Date of birth, place of birth (optional) and time of birth (optional)

			- Nearest shrine in your hometown in Nepal (optional)
Password reset	The system shall allow password reset with OTP/email.	User taps "forgot password".	System sends OTP/email and updates password.

C. Appointment booking

Three fields: Each getting highlighted upon input to preceding field

a. Date

- Main input field should be in DD/MM/YYYY format, either AD or BS, depending on user selection.
- Right underneath it should be an automatic DD/MM/YYYY field converted from above into AD or BS, depending on whatever main input field is.
- Towards right of these fields should be a button to convert AD to BS or vice versa.

b. Time

- After date is selected, time fields should be highlighted.
- Scheduling options in 30 min intervals throughout the day.
- There should be a field on the right to select time zone.
- Right underneath, there should be an automatic field to display corresponding Nepal time based on time and zone selected.

c. Textbox

- After time is selected, an optional box should be highlighted for user to input any comments/instructions/questions, etc. Max 300 characters.

D. Payment and appointment confirmation

Integrate Visa/Mastercard, eSewa, and Khalti at minimum.

- Panels: Checkout total on right side and payment method selection on left.

Feature	Functional requirement	Trigger	Action
Payment			
Appointment confirmation	System books appointment at user and client profiles.	User completes payment.	The system shall provide user with an appointment confirmation, email them the confirmation along with a customized guide, and a hold in their calendar. The guide shall be customized based on service selected and shall include service specific information.

E. Live consultation

- The appointment should have a link to redirect to audio/video call screen. Should also be provided through a notification 15 mins before appointment.
- Session screen elements:

Video preview

Call controls (Mute, Video On/Off, End Call)

Chat panel (for text and media)

Timer (showing duration of session)

Feature	Functional Requirement	Trigger	Action
Voice/Video Call	The system shall support real-time video/voice calling.	User clicks on link in appointment/notification	System establishes secure call session.
Chat	The system shall support text-based chat during session.	User types message and sends	System delivers chat in real time.
Media Exchange	The system shall allow exchanging media (PDF, images, documents like kundali).	User uploads file	System sends media securely to the other party.
End Session	The system shall allow either side to end the session.	User taps “End Call”	System closes session and records consultation history.
Voice/Video Call recording	Optional - depending on cost.		

D. Notifications

UI Contents (before interaction):

- Notification settings toggle (ON/OFF)
- Options: “Appointment Reminder”, “New Message”, “Festival Offerings”, “Birthday wishes”, other push notifications.

Feature	Functional Requirement	Trigger	Action
Session Reminder	The system shall send reminders for upcoming booked sessions.	24 hrs before and 10 mins before scheduled session.	System pushes notification.
Birthday wishes	The system shall send standard birthday wish.	12am as on the birth day of respective user.	System pushes notification.

F. Profile management

UI Contents (before interaction):

- Name, contact info
- "Manage existing appointment"
- Consultation history
- Payment history
- Settings: Notification preferences, Language, Logout

Feature	Functional Requirement	Trigger	Action
Profile Management	The system shall allow users to view and edit profile details.	User taps "Profile"	System displays and updates info.
Consultation History	The system shall display past consultations with experts.	User taps "History"	System fetches and shows consultation logs.

Cancel/Manage appointments	The system shall take user back to appointment page.	User taps "Manage appointments"	System updates appointment date/time.
Contact Us	System shall display a box for user queries.	User taps "Contact us"	System provides notification to support team.