

## Year to Date Key Performance Metrics

Month



Total Alarms

\$753,584

Forecasted Alarms

\$585,702

Overages

\$14,984

Additional RGO Cost

\$30,338

Forecasted Handling Cost

\$948,837

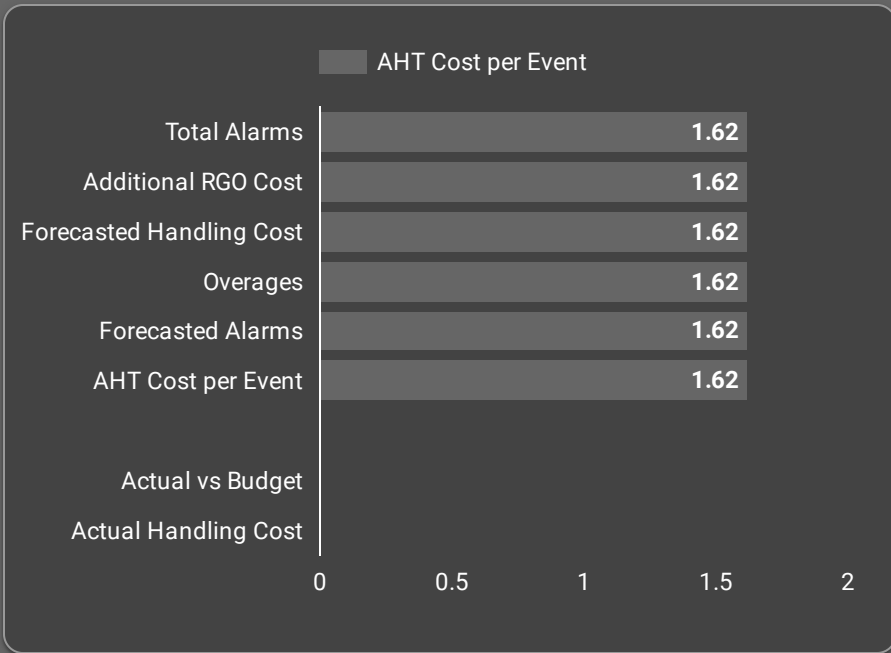
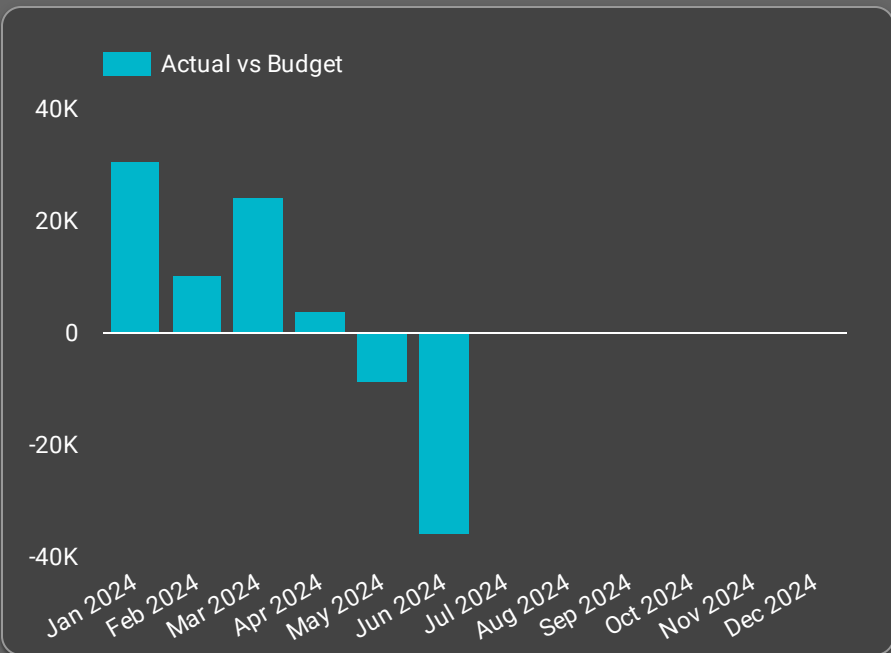
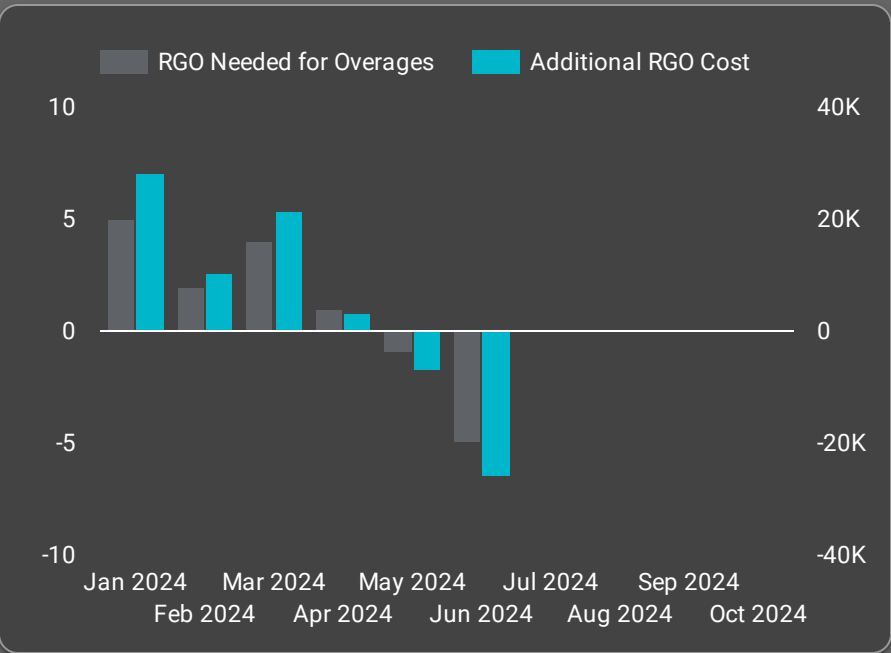
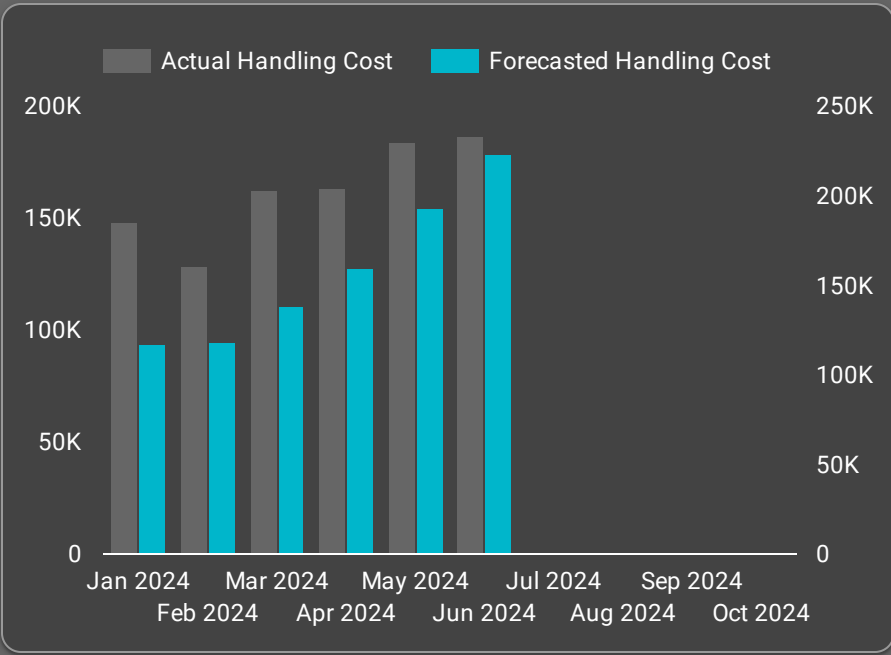
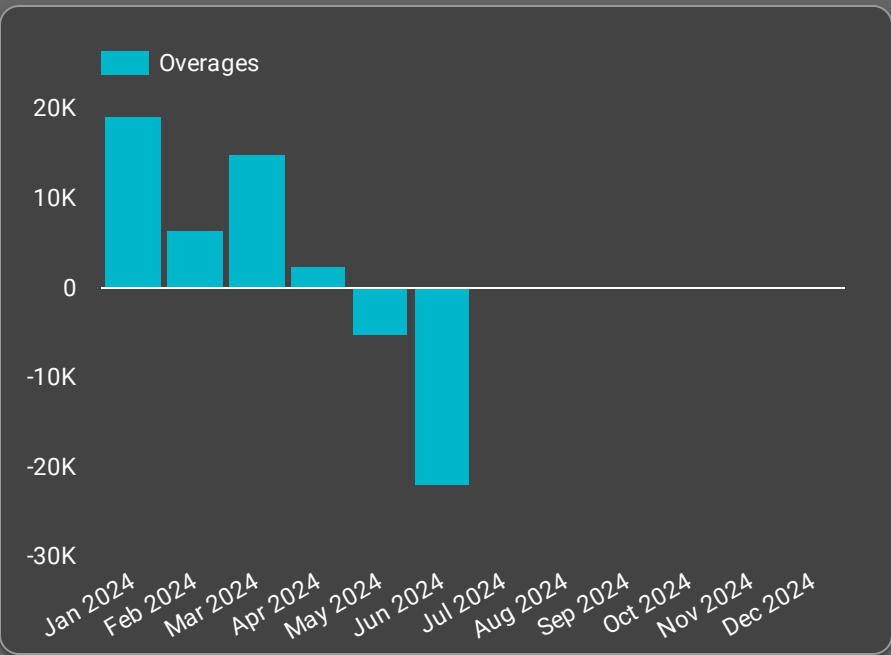
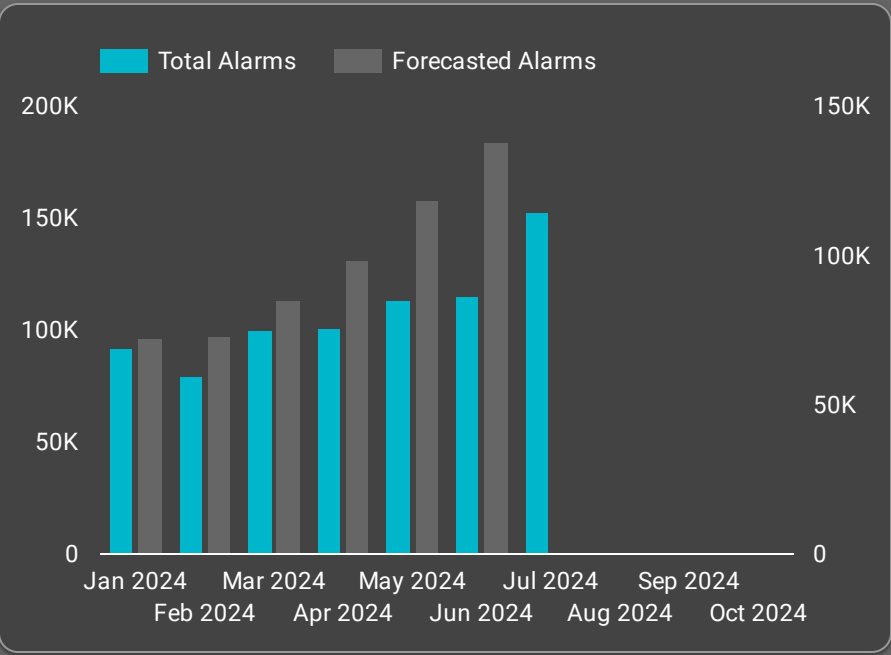
Actual Handling Cost

\$973,111

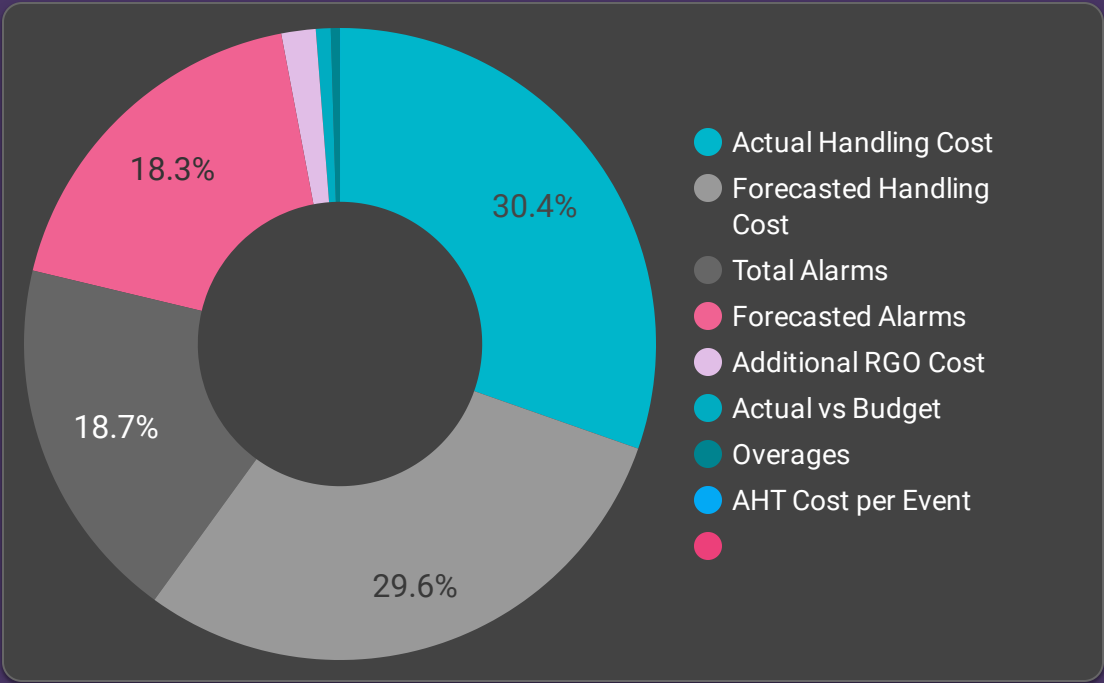
Actual vs Budget

\$24,274

## Monthly Comparison Performance



## Cost Summary By KPI



Month

Total Events Handled By RGOs

Alarm Events

534,045

Patrol Events

173,216

Phone Calls

41,200

Expected Events (Contracted)

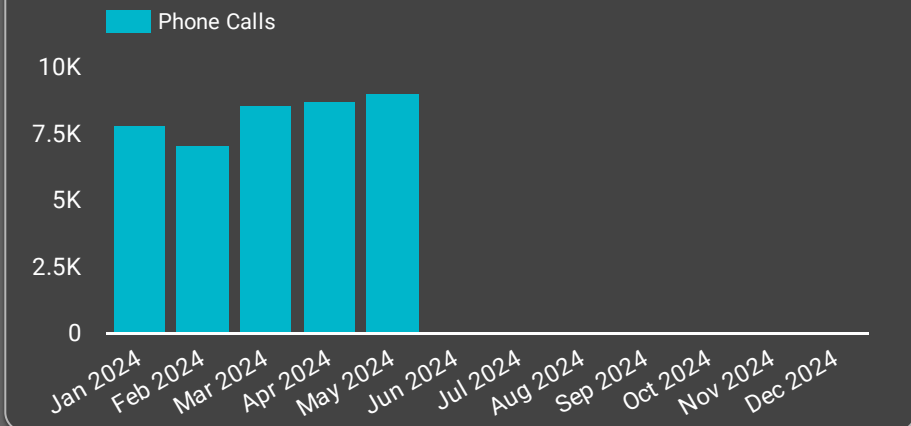
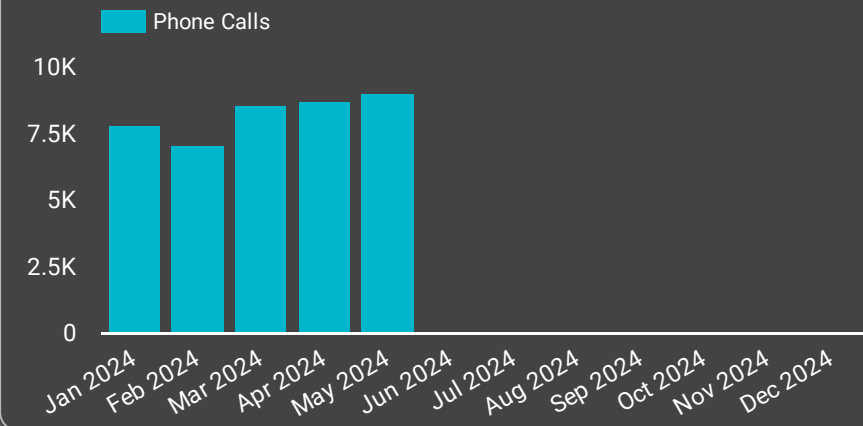
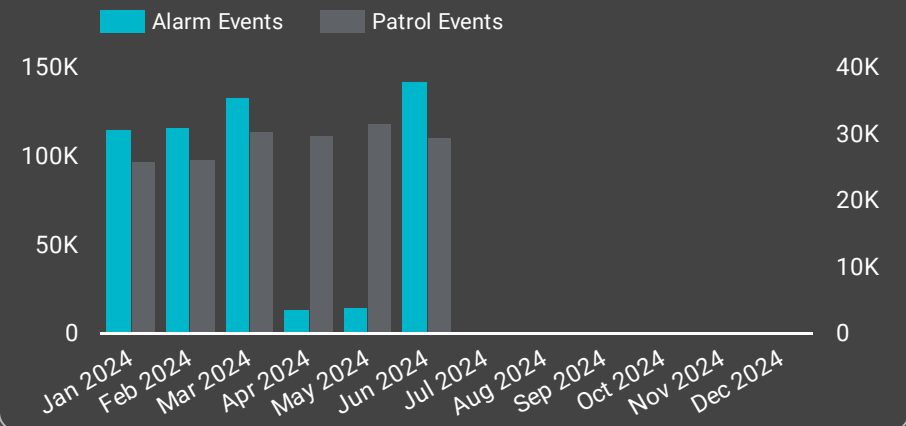
347,300

Actual Events

1

Ratio - Expected vs Actual

0



Calipsa Overview

Total Alarms Processed

1,195,661

Ture Alarms

362,618

Reduction Total (False Alarms)

509,032

Reduction %

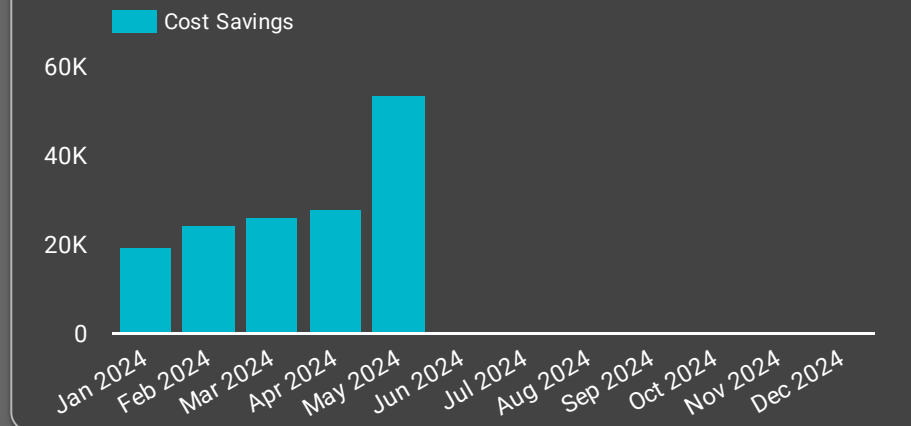
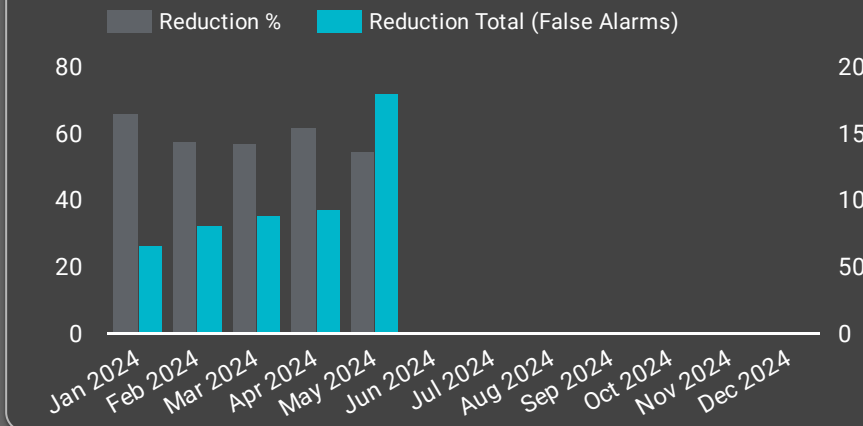
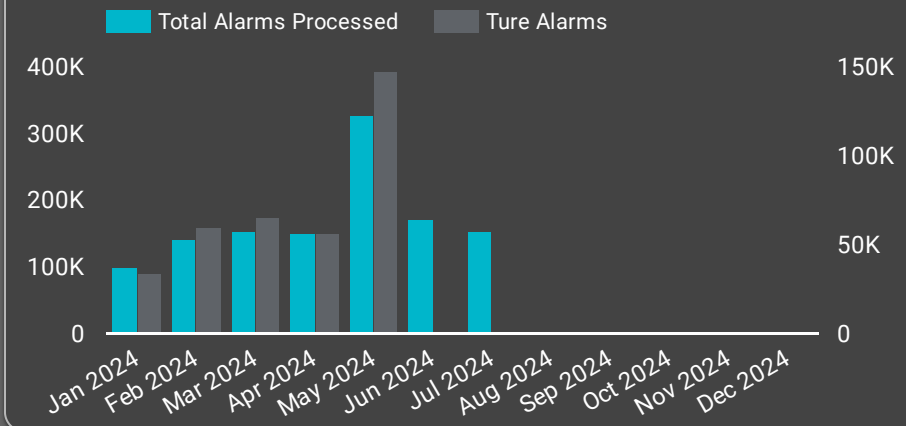
298

Time Saved/hrs (Based on 33 secs per alarm)

4,666

Cost Savings

151,509.13



General Information

Number of US Sites

5,141

Number of US Cameras

44,269

Number of US Immix Customers

4,959

Average Number of Cameras Per Site

43

Cancellations

106

Total Officers

226

Total Supervisors

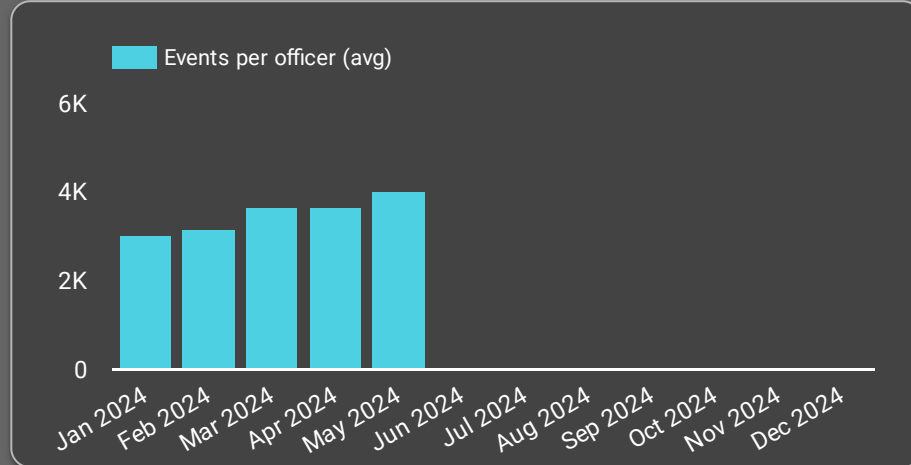
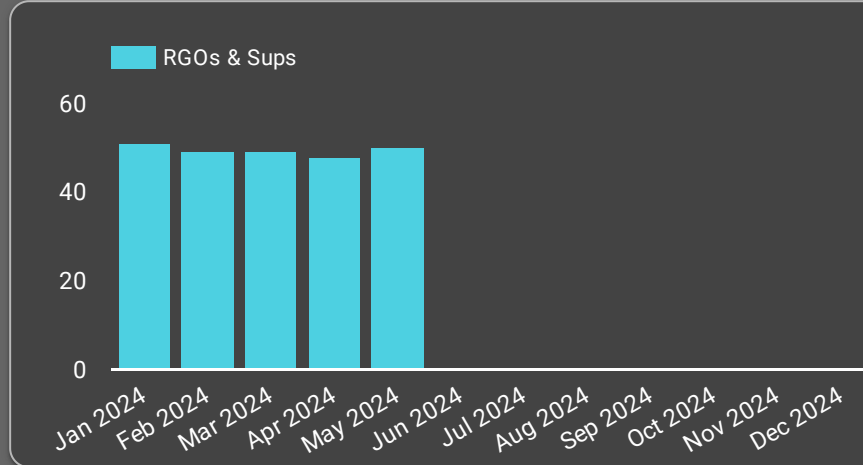
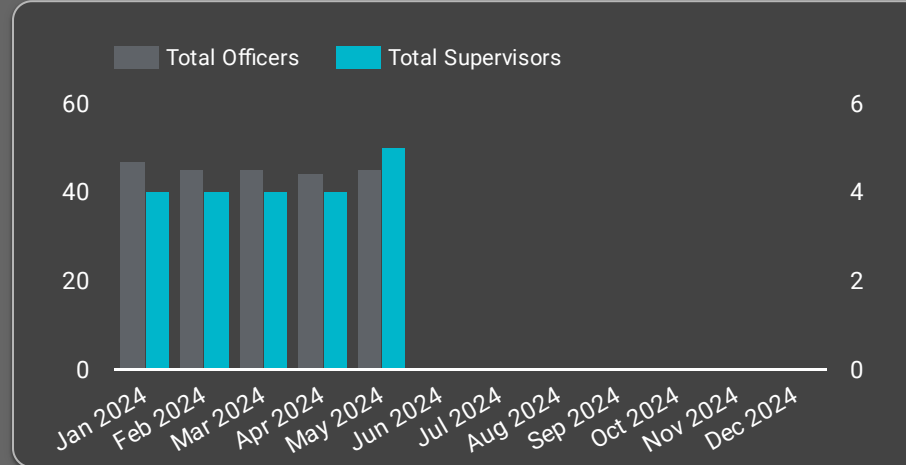
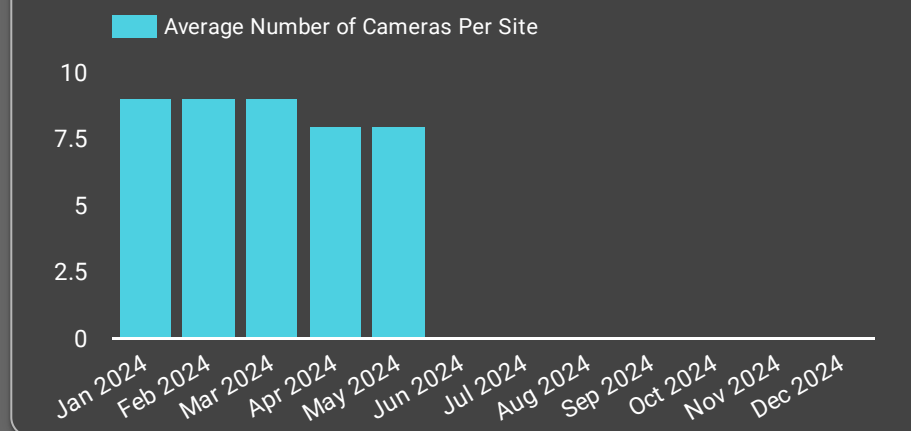
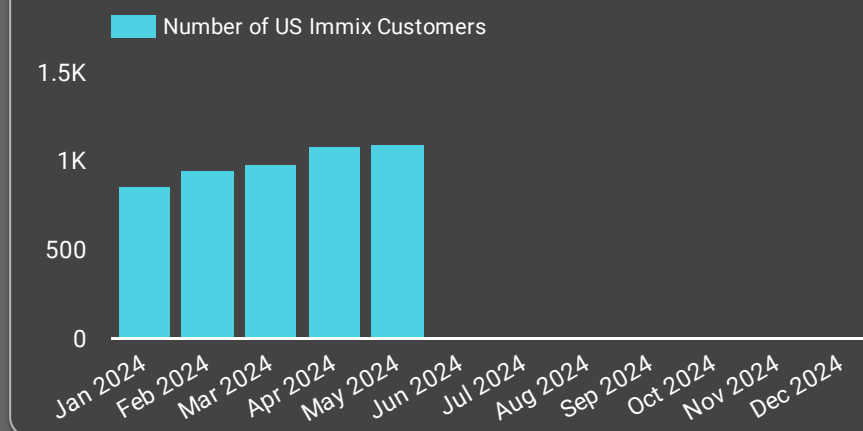
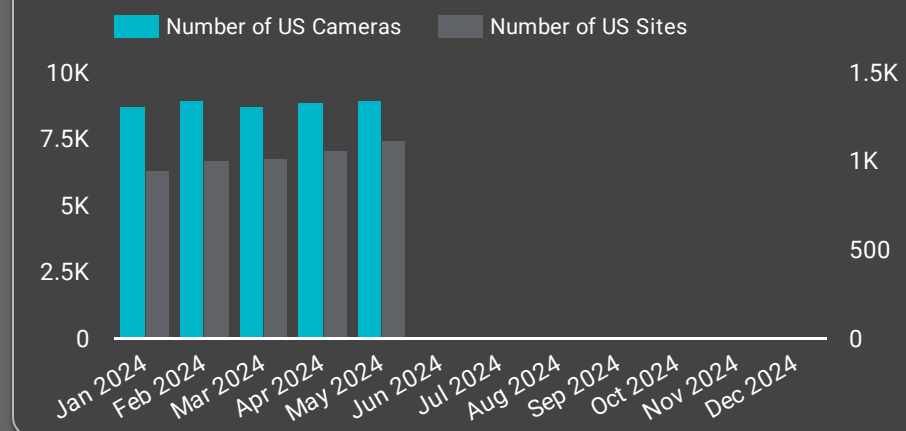
21

RGOs & Sups

247

Events per officer (avg)

17,466.6



Response Times in Seconds

Alarm Response Time (30 Sec Goal)

319

Patrol Response Time

2,529

