

HOW TO BOOK OLA / UBER CAB

USER GUIDE

STEP 1

Firstly, you need to install an OLA / UBER App on your mobile phone from Google Play Store if you are an android user or from App Store, if you are an iPhone user.

STEP 2

Creation of an account using your mail id and phone number.

STEP 3

One Time Password (OTP) will be sent to your number. It will auto-detect or else you have to enter the OTP.

STEP 4

Once you have successfully set up your account, a screen appears that will auto-detect your real-time location.

STEP 5

To start a ride, enter your pickup location by mentioning the complete address.

STEP 6

Enter your drop location or the destination.

STEP 7

You need to select a cab, according to your convenience, from the cars or autos available close to your location.

STEP 8

After selecting a cab, there will be two options to choose from: Ride later and Ride now. If you want to book an advance ride, you need to tap the 'Ride later' option.

STEP 9

Click on 'Ride Now' to book your ride.

STEP 10

You will instantly get confirmation of the driver when they accept and its details on your mobile phone. Your wait time varies depending on the availability of cabs.

STEP 11

In a few seconds, you will see the en-route option on the map. Through it, you can track your driver.

STEP 12

There are different modes of payment. You can pay the amount digitally by using GPay, BHIM, PhonePe, etc. or by using a Credit/Debit card or pay in cash after the completion of your ride.