

1) The issue identified as "ML-51738" is categorized as a "Story" within the "MEL & PL BAU" project and involves a change to the "Posidex refer workflow" for MEL Plus cases. The issue was both reported and last updated by Sivaram Soundararajan on "9/2/2024 at 17:53." It currently holds a "New" status with a "Medium" priority level and has not yet been assigned to anyone.

The issue is linked to the epic "ML-51737" and is also a child of the same epic, indicating its relevance to a broader set of tasks or stories. Despite the importance of this issue, many fields remain unspecified, such as the business unit responsible for overseeing the issue, any feature sandbox name, and the story points, which are typically used to estimate the effort required.

The description and acceptance criteria, which would normally provide detailed guidance on what needs to be accomplished and the standards for completion, are not provided. Additionally, information about the components impacted by this change is missing, as are the pre- and post-deployment steps, which are crucial for planning and executing the transition smoothly.

No updates or review comments have been provided, and there are no additional linked issues. The applicable business unit is "Rural MEL +," but other business units involved are not specified. There is no mention of any external system dependencies, which are marked as "Not Applicable," suggesting that the changes are internal to the system.

Further unspecified fields include code reusability percentage, reporting/stamping details, visual design elements, and components. Various dates and times relating to different stages of the development and deployment process, such as readiness for development, pre-production deployment, QA deployment, UAT deployment, and going live, are also not filled in.

In summary, while the issue "ML-51738" outlines a workflow change for MEL Plus cases within a specific project, crucial details that would typically aid in the execution and tracking of this task are missing, highlighting a need for further clarification and assignment to ensure progress.

2) The issue, categorized as a "Story" with the key "ML-51735," is part of the "MEL & PL BAU" project. It involves implementing an "Opt out toggle for Group Suraksha Insurance" in the Personal Loan (PL) process. The issue was reported by Sivaram Soundararajan on "9/2/2024 at 13:13" and last updated on "9/3/2024 at 8:54." Currently, there is no assignee, and the status is "New" with a "Medium" priority level. The issue is linked to the epic "ML-51720," with no additional linked issues or specified sprint.

The business unit responsible is unspecified, but the applicable business units include "Rural PL," "Rural PL Enterprise," "Rural PL Prime," and "Rural PL Repeat." There are no external system dependencies.

The detailed description outlines the requirements for the "Opt out toggle" feature, specifying device compatibility, user roles, stages, applicable business units, and a comparison between current and proposed processes. It describes the placement and functionality of the toggle button, messaging, and behavior of fields based on toggle selection. There is also a note on maintaining existing functionality when opting in.

The acceptance criteria detail the expected functionalities for the toggle button and related fields, ensuring non-mandatory status for insurance in specified scenarios, and maintaining current functionality for hospi cash-related elements.

Several fields remain unspecified, including Owner BU, Feature Sandbox Name, Parent issue information, Story Points, Fix versions, Ageing, Components Impacted, Pre and Post Deployment Steps, Status Update/Review Comments, Code Reusability %, Reporting/Stamping, Visual Design, Components, and various date and time fields related to development and deployment phases.

In summary, this issue focuses on adding a feature to allow users to opt in or out of Group Suraksha Insurance during the loan process, with detailed requirements and acceptance criteria outlined, while many fields remain unspecified.

3) The issue with the identifier "ML-51734" is categorized as a "Story" within the "MEL & PL BAU" project, focusing on the implementation of an "Opt out toggle for Credit Protect Insurance" in the MEL process. It was both reported and last updated by Sivaram Soundararajan on "9/3/2024 at 8:46." Currently, the issue holds a "New" status with a priority level set to "Medium" and has not been assigned to anyone yet.

#### Key Details:

- Epic and Parent Link: The issue is linked to the epic "ML-51720" and is also a child of the same epic, indicating its alignment with broader project objectives.
- Applicable Business Units: The toggle implementation affects the "Rural MEL" and "Rural MEL Repeat" business units. The responsible business unit for overseeing this issue has not been specified.
- Objective: The main task is to introduce a toggle button that allows users to opt in or out of Credit Protect Insurance, which is currently mandatory for applicants but not

for co-applicants. The toggle aims to enhance user flexibility by providing a choice regarding insurance during the loan process.

#### Requirements and Specifications:

- **Description:** The toggle feature should be compatible with both web and mobile platforms and is designed for the Insurance stage under the Insurance Entry Pending sub-stage. It targets the Institutional Role Object (IRO) user role. The description also specifies the placement, behavior, and messaging associated with the toggle, emphasizing the voluntary nature of the insurance.
- **Acceptance Criteria:** The acceptance criteria define the expected functionalities of the toggle, including its default "Opt-In" status and the behavior of fields based on toggle selection. The criteria ensure that insurance is non-mandatory in specified scenarios while maintaining the existing functionality for hospital cash-related aspects.

#### Additional Information:

- **External Dependencies:** There are no external system dependencies, which are marked as "Not Applicable."
- **Unspecified Fields:** Several important fields remain unspecified, including the components impacted by the change, pre and post-deployment steps, and various stages of the development and deployment timeline, such as readiness for development, QA deployment, and moving to live.
- **Other Details:** Information regarding the feature sandbox name, Salesforce Org, story points, fix versions, aging, code reusability percentage, reporting and stamping details, visual design elements, and specific components is also not provided.

In summary, the issue "ML-51734" aims to implement a toggle for Credit Protect Insurance within MEL's operational framework, offering users the option to opt in or out. While the task is clearly defined, further clarification and completion of unspecified fields are necessary to ensure smooth execution and tracking of the issue's progress.

4) The issue identified as "ML-51730" is categorized as a "Story" within the "MEL & PL BAU" project. This issue involves making ROI (Rate of Interest) changes to the MEL Plus TC (Transaction Confirmation) offer journeys. It was reported by Enoch Pediredla on "9/2/2024 at 11:00" and last updated on "9/3/2024 at 11:02." The issue is currently assigned to Dheer Singh and is in the "In Pre-Production" stage with a priority level set to "Medium."

## Key Details:

- Epic and Linked Issues: The issue is linked to the epic "ML-24631" and has additional linked issues, including "VDP-4606" and its parent issue "ML-24631."
- Fix Versions: The fix versions are specified as "Hotfix;Org3ProdCycle1-Sep2024," indicating the planned release cycle for these changes.

## Description:

- Objective: The task is to update interest rates for MEL Plus - TC+IRO (Institutional Role Object) Assisted Journeys according to a specified grid. The focus is to ensure that all mentioned schemes in the grid for MEL Plus are updated with the new interest rates.
- Applicable Areas: The changes are applicable to schemes mentioned in the grid for MEL Plus - TC+IRO Assisted Journeys.

## Acceptance Criteria:

- The acceptance criteria outline the expected outcomes once the changes are implemented:
  - Interest Rate Updates: The interest rates should be updated as per the grid for all schemes mentioned.
  - Functionality for New Cases: The system should function according to the grid for new cases.
  - WIP Cases: Work In Progress (WIP) cases will be submitted to FinnOne with the old ROI.
  - Data Population: The updated ROI should be visible on both the frontend and backend as per the grid in Bank and IFBL Workflow.
  - Integrations: The revised ROI should be properly integrated.
  - Loan Disbursement: Loans should be disbursed correctly.
  - FinnOne Submissions: Users should be able to submit loans with the new rate to FinnOne.

## Additional Information:

- Components Impacted: Custom Metadata.
- Status Update / Review Comments: There are no updates or comments provided.
- External System Dependencies: Dependencies are marked as "Not Applicable."

- Applicable Business Unit: "Rural MEL +."
- Code Reusability: Marked as "Yes."

### Development and Deployment Timeline:

- Ready For Development Date & Time: 9/2/2024 at 19:42
- Ready For Pre Prod Deploy Date & Time: 9/2/2024 at 19:55
- Ready For QA Deployment Date & Time: 9/2/2024 at 19:49
- Ready For UAT Deployment Date & Time: 9/2/2024 at 19:54
- In Development Date & Time: 9/2/2024 at 19:43

### Unspecified Fields:

- Owner BU, Feature Sandbox Name, Salesforce Org, Story Points, Ageing, Pre and Post Deployment Steps, Reporting/Stamping, Visual Design, Components: These fields remain unspecified.

### Summary:

The issue "ML-51730" focuses on updating the ROI for MEL Plus TC offer journeys as per a specified grid. While the task is in the pre-production stage, crucial details like the impacted components and development timelines are provided. However, several fields remain unspecified, indicating areas that may require further input or clarification.

5) The issue identified as "ML-51719" is categorized as a "Story" within the "MEL & PL BAU" project. This issue involves making changes to the PSL Tag handling in the FinnOne submit API specifically for RMEL (Rural MEL) cases. It was reported by Sivaram Soundararajan on "8/30/2024 at 14:49" and was last updated on "8/30/2024 at 15:55." The issue is currently in a "New" status and has not been assigned to anyone, with a priority level set to "Medium."

### Key Details:

- Epic and Linked Issues: The issue is linked to the epic "ML-50703" and has "ML-50703" as its parent issue, indicating its relation to broader project goals.
- Applicable Business Units: The applicable business units include "Rural MEL," "MEL Repeat," and "MEL Plus."

## Description:

- **Objective:** The task aims to modify how PSL (Priority Sector Lending) classification and sub-classification tags are handled in the FinnOne submit API for RMEL cases. The current flow passes PSL classification values as-is, regardless of the PSL Flag setting. The proposed change ensures that if the PSL Flag is marked as "N" (No), the PSL classification and sub-classification values should be transmitted as blank.
- **Device Compatibility:** The changes apply to both web and mobile platforms.
- **Integration Consideration:** The integration specifically concerns the FinnOne submit API, which is a critical component in the loan processing system.

## Current and Proposed Flow:

- **Current Flow:** For RMEL cases, the PSL classification and sub-classification values are passed without modification, even if the PSL Flag is set to "N." Example values include:
  - "PSLSubClassification": "3"
  - "PSLFlag": "N"
  - "PSLClassification": "1"
- **Proposed Flow:** If the PSL Flag is set to "N," then the PSL classification and sub-classification should be blank:
  - "PSLSubClassification": ""
  - "PSLFlag": "N"
  - "PSLClassification": ""

## Acceptance Criteria:

- When the PSL Flag is stamped as "N" in the loan application, the FinnOne submit API should pass the PSLSubClassification and PSLClassification tag values as blank.

## Additional Information:

- **External System Dependencies:** There are no external system dependencies, marked as "Not Applicable."
- **Code Reusability:** This is marked as "No," indicating the changes are specific to this context.

## Unspecified Fields:

- Owner BU, Feature Sandbox Name, Salesforce Org, Story Points, Fix Versions, Ageing, Components Impacted, Pre and Post Deployment Steps, Status Update/Review Comments, Reporting/Stamping, Visual Design, Components, Development and Deployment Timeline: These fields remain unspecified.

## Summary:

The issue "ML-51719" aims to update the handling of PSL tags in the FinnOne submit API for RMEL cases, ensuring that certain values are blanked out when the PSL Flag is not set. Although the task is well-defined in terms of objective and applicable business units, many fields remain unspecified, indicating potential areas that need further information or clarification to support the implementation and tracking of this change.

6) The issue identified as "ML-51705" is categorized as a "Story" within the "MEL & PL BAU" project. It involves a change in the LAN (Loan Account Number) ownership logic for MEL Plus TC (Tele-caller) based on the last modified date. The issue was reported by Sivaram Soundararajan on "8/29/2024 at 16:40" and last updated on "8/30/2024 at 15:50." The issue is currently in a "New" status and has not been assigned to anyone, with a priority level set to "Medium."

## Key Details:

- Epic and Parent Link: The issue is linked to the epic "ML-51704" and also has "ML-51704" as its parent issue, indicating its relevance to a broader set of tasks or stories.
- Applicable Business Units: The applicable business unit is "MEL Plus-TC Journey."

## Description:

- Objective: The task aims to modify the ownership logic of loan applications handled by Tele-callers in the MEL Plus TC journey. Ownership is determined based on activity within a 24-hour period.
- Current Process:
  - After a Tele-caller user takes ownership of an offer and creates a loan application, the LAN drops off to an IRO (Institutional Role Object) user after 7 days of inactivity.

- Once a loan application is created by a Tele-caller, its ownership remains with the Tele-caller, and another Tele-caller cannot claim it.
- Proposed Process Flow:
  - If a loan is not modified by the Tele-caller for 24 hours (based on the last modified date), ownership should change from the Tele-caller to the TC queue.
  - Loan applications already in stages "FinnOne- Submit to FinnOne" and "Disbursed-Disbursed" should be excluded.
  - Loan applications transitioned from Tele-caller to IRO should also be excluded.
  - If a Tele-caller has taken ownership of an offer but hasn't clicked "Interested" for 24 hours, the offer's ownership should revert to the queue.
- Notes:
  - The existing MEL Plus TC loan application inactivity drop-off logic to IRO should remain unchanged.
  - The existing logic for MEL Plus offers with no action by TC for 30 days should remain intact.
  - The 24-hour period should be configurable using separate custom labels.

## Acceptance Criteria:

- The acceptance criteria outline the conditions for changing loan application ownership:
  - If a loan is not modified by a Tele-caller for 24 hours, ownership should change to the TC queue.
  - If updates are made and the loan is processed to disbursement without 24-hour inactivity, ownership should remain with the originating Tele-caller.
  - If the loan application is disbursed by a Tele-caller, the ownership change logic does not apply.
  - For loan applications dropped off from Tele-caller to IRO, the logic does not apply.
- Notes:
  - The existing inactivity drop-off logic to IRO should remain unaffected.
  - The 30-day inactivity logic for MEL Plus offers should remain unchanged.
  - The 24-hour period should be configurable.



### Additional Information:

- External System Dependencies: There are no external system dependencies, marked as "Not Applicable."
- Code Reusability: This is marked as "No," indicating that the changes are specific to this scenario.

### Unspecified Fields:

- Owner BU, Feature Sandbox Name, Salesforce Org, Story Points, Fix Versions, Ageing, Components Impacted, Pre and Post Deployment Steps, Status Update/Review Comments, Reporting/Stamping, Visual Design, Components, Development and Deployment Timeline: These fields remain unspecified.

### Summary:

The issue "ML-51705" aims to update the LAN ownership logic for MEL Plus TC journeys based on a 24-hour activity window. While the task is clearly defined with detailed process flows and acceptance criteria, many fields remain unspecified, highlighting areas that may need further clarification to ensure effective tracking and implementation of the changes.